Customer Service Guide 2020

“Prompt, Fair, Results-Oriented Service for All”

Quickly locate the service you need.

For internet links to the services listed here, please visit www.kingcounty.gov.

For information on King County’s Strategic Plan, visit www.kingcounty.gov/exec/strategy.

Dow Constantine
King County Executive

- All area codes 206 unless otherwise noted
- Non-county government agencies are italicized
- Washington Relay Service (711)

Elected Officials
Dow Constantine, Executive ..........263-9600
John Wilson, Assessor..................296-7300
Hon. Jim Rogers, Superior Court......477-1597
Julie Wise, Elections Director .......477-4140
Hon. Donna Tucker, Dist. Court ......296-1720
Mitzi Johanknecht, Sheriff .........296-4155
Dan Satterberg, Prosecutor ..........477-1200

Councilmembers:
Rod Dembowski, District 1 ..........477-1001
Girmay Zahilay, District 2 .........263-1002
Kathy Lambert, District 3 ..........263-1003
Jeanne Kohl-Welles, District 4 ....477-1004
Dave Upthegrove, District 5 .......477-1005
Claudia Balducci, District 6 ........296-7300
Pete von Reichbauer, District 7 ....296-1007
Joe McDermott, District 8 ..........477-1008
Reagan Dunn, District 9 ..........477-1009

24-hour Services
Police, Fire, Medic One ..............911
Sheriff non-emergency...............296-3311
Alcohol & Drug Treatment ..........722-3700
Child & Adult Abuse ..............1-866-363-4276
Crisis Clinic ..........................461-3222
Drainage Complaint Line ..........477-4811
Environmental complaints, urgent off-hour ......1-888-437-4771
Illegal Dumping Hotline ..........296-SITE (7483)
Poison Center .........................1-800-222-1222
Road Helpline ......................296-8100
or 1-800-KC-ROADS (527-6237)

General Information & Referral
Community Information Line ....211
WA State Travel Information Line ....511
WA Relay Service for hearing impaired ...711
Utility Locator – Call before you dig ......811
Federal Government Info ..........1-800-333-4636
King County Government Info ....296-0100
or 1-800-325-6165
Seattle City Government Info .......684-2489
WA State Government Info .1-800-321-2808

Abandoned Vehicles
Abandoned (blocking traffic) ....296-3311
Abandoned (other) .................205-0969

Agriculture Program ............477-3876

Airport
King County International Airport /
Boeing Field .........................296-7380
Seattle-Tacoma International ......787-5388

Animal Services, Regional .......296-3876

Archives
Historical records ....................263-2480

Assessor
Assessments Information ............296-7300

Auditor
King County Government Audits .477-1023

Birth & Death Certificates .........897-5100

Building & Land Use
General Information ..................296-6600
Code Enforcement (message only) ....296-6680
Code Enforcement (after-hours) ....1-888-437-4771

Burn Bans
Puget Sound Clean Air Agency –
Air Quality Hotline ..........1-800-595-4341
Fire Marshal ..........................296-6600

Business Assistance
Business Development &
Contract Compliance .............263-9717

Business Licenses
Hobby Kennels ........................263-9566
Taxicabs & For-hire Drivers ....263-1982
Other Regulated Businesses ....296-6600

Cable Subscriber Complaints 263-7880

Child & Youth Information
Community Information Line ....211
YouthSource ..........................477-7010
Youth & Family Services .......263-9064

Claims against the County ....263-2250

Community Service Areas Program
Community Liaison ............477-4522 or 477-4523

Community Service Centers
Northshore/Bothell .................296-9840
Kent ................................296-2169
Issaquah ................................477-4880
Renton/Black River .................477-2723
Shoreline ..............................477-4881

County Council
 Clerk ................................296-1000

Courts
District Court .........................205-9200
Superior Court (Kent) ............477-2600
Superior Court (Seattle) .........477-1400
Family Court ..........................477-1500
Juvenile Court .........................296-1395
Juror Information ....................205-1457
Clerk of the Superior Court ......296-9300

Disability Access to County and Seattle Services 263-2453
Community Living Connections ....962-8467
1-844-348-KING (348-5464)

Discrimination
Office of Civil Rights ..............263-2446

Disputes, Civil
Dispute Resolution Center ........443-9603

Domestic Abuse, Violence & Trauma
Child & Adult Abuse ..........1-866-363-4276
Domestic Violence Hotline 1-800-562-6025
Sexual Assault
Resource Center ..............1-888-998-6423
Harborview Sexual Assault/
Traumatic Stress Ctr. .........744-1600

Domestic Partnership Registration
WA State Office ..........360-725-0377

Drainage Complaint Line ..........477-4811

Driver License & State ID
State Department of Licensing ....464-6845

Drug Activity
In progress .........................296-3311

Elections .............................296-VOTE (8683)

Emergency Numbers
(see also 24-hour Services)
Emergency assistance ..............911
Community Information Line ......211
24-hour Crisis Line ...............461-3222
or 1-866-4CRISIS (1-866-427-4747)

Emergency Preparedness ....296-3830

Employment
City of Seattle Jobline ..........684-8088
King County Jobline ...........296-7340
WA State Jobline ....1-877-664-1960
Federal Jobline ........844-872-4681

Flooding
Flood management ..................477-4727
Flood Warning Center ...........296-8200
or 1-800-945-9263
Road flooding ......................477-8100 or
296-8200 or 1-800 KC ROADS

Sandbag info 296-8200 or 1-800-945-9263

Food Banks
Community Information Hotline ....211

Forestry Program .................477-4800

Garbage & Recycling ............477-4466

Graffiti
Metro bus shelters ..............553-3000

continued on other side
Hate Crimes
Emergency .................................. 911
Non-emergency.............................. 296-3311

Hazardous Waste
Complaints.................................. 263-8899
Household Hazards Line .......... 296-4692
or 1-888-TOXIC-ED (869-4233)
Business Waste Line .......... 263-8899
or 1-800-325-6165; ext. 3-8899

Health Services
Public Health ................................ 296-4600
Hearing Examiner ......................... 477-0860
Historic Preservation ....................... 477-0384

Housing Assistance & Repair
Shelter/emergency housing
referral/eviction prevention ........ 211
Housing repair loans (low income) –
outside Seattle .................. 263-9095
Housing repair loans (low income) –
Seattle only .................................. 684-0244

Human Services
Alcohol/drug treatment
referral ........................................ 866-789-1511
Developmental disabilities
assistance ..................................... 263-9055
Mental health treatment
referral ........................................ 1-800-790-8049

Illegal Clearing & Grading 1-888-437-4771
Illegal Dumping Hotline. 296-SITE (7483)
or 1-866-437-7483

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referral ........................................ 866-789-1511

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or 1-866-437-7483

Jail
Adult Detention ....................... 296-1234
Community Corrections .............. 296-3600
Juvenile Detention ....................... 477-9916

Landlord/Tenant Problems
Housing Discrimination .............. 263-2446
Landlord/Tenant Hotline ............ 694-6767
Tenants Union ......................... 723-0500

Legal Services, Free or Low Fee
Civil legal aid .................................. 211
Department of Public Defense .... 296-7662

Library
King County Law Library ........ 477-1305
King County Library System ... 425-462-9600
or 1-800-462-9600

Licenses (see also Business Licenses)
Marriage ...................................... 477-6620
Pet .............................................. 296-2712
Vehicle/Vessel ......................... 477-4000
Concealed Weapon .................. 263-2626

Litter
Adopt-A-Road ................................ 477-8100
Illegal Dumping Hotline ... 296-SITE (7483)
or 1-866-431-7483
Metro Bus Shelter ................. 553-3000

Maps ............................................. 477-4415

Noise
Sheriff (non-emergency) .......... 296-3311
King County International Airport/
Boeing Field ......................... 205-5242
Seattle-Tacoma International
Airport ... 787-5393 or 1-800-826-1147

Ombudsman/Citizen Complaints
Ombudsman (main number) .. 477-1050
Rural Ombudsman
(land use related) ...................... 477-1058

Parks & Recreation
King County Parks ................. 477-4527
King County Aquatic Center .... 477-4444
Ballfields & rental facilities
(non-Marymoor) ...................... 477-6150
Marymoor Park office ............ 477-7275
Marymoor Rainout Line ........... 205-3892

Passport Info. Center ............. 1-877-487-2778

Permits
Building inspections ............. 1-888-5-INSPECT
(546-7728)
Building and land use permits .. 296-6600
Food Worker Permits .............. 263-9566
Plumbing and Gas Piping ........ 263-9566
Road/Right-of-Way Use .......... 477-9350
Wells & Septic .................. 477-8050

Pet Services, Lost and Found ... 296-7387
Post Office (U.S.) ................. 1-800-275-8777

Power Outage (Unincorporated KC)
Puget Sound Energy ........ 1-888-225-5773

Property Taxes & Assessments
Property Tax Advisor .............. 477-1060
Property Tax Information Line ... 263-2890
Property Valuation Appeals .. 296-7300
Senior Citizen/Disability Exemption . 296-3920

Prosecutor
Public Disclosure Officer .......... 263-2250

Public Records
Public Disclosure Officer .......... 263-2250

Recorder
Property & Marriage Records ........ 477-6620

Restaurant Problems
Public Health ......................... 263-9566

Roads (Unincorporated KC)
Damage, potholes, water over road,
downed trees, spills .......... 477-8100 or
1-800 KC ROADS (527-6237)

Senior Citizens
Community Living Connections ... 962-8467
1-844-348-KING (348-5464)

Sheriff
Emergency .................................. 911
Non-emergency ......................... 296-3311

Streetlights (Unincorporated KC)
Puget Sound Energy ........... 1-888-225-5773

Taxi Complaint Hotline ... 296-TAXI (8294)

Traffic Safety (Unincorporated KC)
Road Services ......................... 477-8100
Traffic Signals & Signs .......... 477-8100
or 1-800 KC ROADS (527-6237)

Transit
Accessible Services ................. 205-5000
Metro Customer Info .......... 553-3000
Metro Pass & Ticket Sales .... 553-3000
Rideshare Info and Services ... 625-4500

Underground Utilities
“Call before you dig” ...................... 811

Veterans Program ............... 477-8282

Volunteers
Adopt-A-Road ......................... 477-8100
Animal Services ........... 296-PETS (7387)

Community Information Line .............. 211
Habitat Restoration .......... 296-2990
Parks & Trails .................... 477-6113

Voter Information
Elections ..................................... 296-VOTE (8683)

Wastewater Treatment .............. 477-5371
Odor Control (West Point) .... 263-3840
Odor Control (South Plant) ... 684-2404

Odor Control (Brightwater) ........ 263-9500

Water Quality
Stormwater Services ............... 477-4811

Water Taxi ...................... 477-3979

Weeds/Roadside Vegetation Overgrowth
Noxious Weed Program ............. 477-9333
Roadside vegetation ............. 478-1000 or
1-800 KC ROADS (527-6237)

Wells & Septic
Public Health ......................... 477-8050

Work Training
Education/training for low-income
youth and adults .................. 205-3500

Yard & Garden
Gardening Hotline .................. 633-0224

Search the King County Code
www.kingcounty.gov/codes

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Alternative formats available.
Call 206-263-9600 or TTY Relay 711
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