



King County

Department of Community and Human Services

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Regional Human Services Citizen Oversight Board (RHSCOB) Meeting Summary

August 27, 2014, 10:15am – 12:15pm

Crisis Clinic
9725 3rd Ave. NE, Suite 300, Seattle, WA

Call to Order

The meeting was called to order by Chair Loran Lichty at 10:15 am.

Roll Call

Board Members Present: Gary Haines, Lynnette Jordan, Loran Lichty - Chair, Kate Slaminko

Board Members Excused/Absent: Marilyn Cooks, David Ramsay – Vice-chair, Bonnie Sanders

County Staff Present: Marcy Kubbs, Department of Community and Human Services (DCHS); Laird Redway, DCHS

Guests: Toni Ball, John Forsyth, Jaime Yslas

Chair's Report – Loran Lichty

- On July 22nd I helped Council staff introduce the Levy's 2013 Annual Report to the Law, Justice, Health and Human Services Committee. The report passed out of this committee and was referred to the Regional Policy Committee.
- At the June Joint Board meeting board members supported Levy Administration staff's recommendation to review and approve individual board meeting summaries at Joint Board meetings if they are available, to expedite their posting on the Levy website for public viewing.
- Board members have volunteered to participate in two Requests for Proposal (RFP) review panels. Gary will participate in the Capital Housing RFP review panel and Marilyn will participate in the Operating and Rental Assistance, Support Services (ORS) RFP review panel.

Committee Report – Fiscal and Evaluation – Gary Haines

- Gary explained that the Fiscal and Evaluation committee plans to develop a standard protocol to determine projects to fund with Human Services Levy funds when funding is available. Board members agreed with the committee's direction and encouraged the development of a standard protocol.



Staff Report – Marcy Kubbs

- The 2013 Levy Annual Report has been referred to the King County Council's Regional Policy Committee. The date for the hearing has yet to be determined.
- The 2014 Mid-Year Levy Report is currently under development and is due to the County Council on December 1st.

Activity presentation – King County 2-1-1 – Kathleen Southwick

Kathleen Southwick, Crisis Clinic Executive Director, provided an overview of King County 211/Crisis Clinic and its call center. Crisis Clinic receives \$50,000 in Human Services Levy funding annually.

The 211's focus is to respond to tangible needs as in food and shelter whereas the Crisis Line responds to the emotional needs of the caller. The 211 counselors know the programs they are referring their clients to and educate the callers about how to take the next steps. A client often presents with a need but the counselors provide a broader assessment beyond the presenting problem.

Crisis Clinic employs about 114 people and has 399 volunteers on board. Of those, 25 are information and referral specialists and have 8 – 18 counselors on the phone at one time.

The funding for the statewide 2-1-1 telephone system will be expiring and is scheduled for renewal in the state legislature.

Board members, after signing confidentiality agreements, had the opportunity to listen in on calls received at the call center to hear first-hand the nature of inquiries and how they are handled by staff.

Old Business

None.

New Business

None.

Public comment

- The 4th Annual Seattle Stand Down will be held Thursday and Friday, December 11 and 12, 2014 at Seattle Central College in Seattle WA.

Adjournment

The meeting was adjourned at 12:15pm.