

**Community Services Division** 

**Department of Community and Human Services** 

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# Regional Human Services and Veterans Citizen Levy Joint Oversight Board Meeting Summary June 28, 2012 2-4 p.m.

Newport Way Library 14250 Southeast Newport Way, Bellevue 98006

#### **Call to Order**

The meeting was called to order by Kathy Brasch at 2:05 p.m.

#### Roll Call

Regional Human Services Levy Oversight Board (RHSLOB) Members Present: Kathy Brasch (Co-Chair), Loran Lichty (Co-Chair), Edith Loyer Nelson, Kate Slaminko

RHSLOB Members Excused/Absent: Kathleen Hadaller, David Ramsay

**Veterans Citizen Levy Oversight Board (VCLOB) Members Present**: Doug Hoople (Chair), Kathy Lewis, Bill Wood

**VCLOB Members Excused/Absent**: Stan Gunno, Oren Hadaller, Cynthia Lefever (Vice Chair), Robert Stephens, Jr., Roger Welles

**King County Staff Present**: George Dignan, Department of Community and Human Services (DCHS); Joel Estey, DCHS; Debora Gay, DCHS; Laird Heia, DCHS; Jon Hoskins, DCHS; Terry Mark, DCHS

**Guests:** Trudi Fajans, Public Health, Seattle & King County (PHSKC); Dan Floyd, Mental Health Chemical Abuse and Dependency Services (MHCADSD); Chloe Gale, Evergreen Treatment Services, REACH program (REACH); Dawn Klapach, REACH; Katalin Lightner, REACH

## **Review of Joint Meeting Summary**

The draft April 26, 2012 Joint Board meeting summary was approved as written.

#### Implementation Plan Introduction – Debora Gay

Debora reminded board members that program managers for levy activities are updating the implementation plans for all activities that were continued into the 2012 levy to update data and incorporating any modifications that may have occurred to the service model. The levy boards



are reviewing these updated plans which will be posted on the 2012 levy website. Today, updates are provided by:

- Evergreen Treatment Services REACH program that is funded under Activity 2.1.A
   Homeless Street Outreach through Public Health, Seattle and King County (PHSKC).
   This program receives \$86K in Veterans Levy funds and \$190K in Human Services Levy
   funds in 2012.
- 2. Dan Floyd, program manager with the MHCADSD, Emergency Service Patrol (ESP). ESP is funded by Activity 2.1.B, Sobering Center /Emergency Service Patrol. This program received \$45K in Veterans Levy funding and \$100,000 in Human Services Levy funds in 2012.

## Implementation Plan Review – 2.1.A. Homeless street outreach – REACH program

Trudi Fajans, Program Manager for PHSKC, Health Care for the Homeless Network, explained that PHSKC manages contracts with twelve community based agencies providing quality, comprehensive health care for people experiencing homelessness in King County. One of these programs, REACH, is managed by Evergreen Treatment Services. The program provides client based outreach to connect chronically homeless and addicted individuals with needed services and resources. The program's goal is to increase clients' stability through intensive case management services. REACH uses Motivational Interviewing techniques to support these clients and provides long term outreach and case management.

Chloe Gale, Co-Director of the REACH team, explained the levy funding has allowed REACH to provide more outreach and to expand to Ballard where the homeless community has grown. Recently there has been a population shift, with an increase in women, Spanish speaking and African American clients served. REACH now has staff representative of these population groups including a veteran's specialist. REACH coordinates with the levy funded ESP and so far this year has served 212 Sobering Center clients.

The REACH outreach model focuses on developing relationships that extend over a long period of time. Outreach workers begin by providing resources to satisfy the short term needs of a client with the goal of establishing a long term relationship. The Seattle Outreach Committee (SOC), convened by REACH, is used to coordinate care among outreach service providers. Through their collaboration they have developed a map of services and service areas to keep the providers informed of where the needs are, where the services are, and who is providing those services.

The case management component of the program begins once the outreach worker has established a connection with a client who is ready and willing to receive services and who needs longer-term support. The case manager shared a story about a veteran client who was living in the woods being taken care of by another homeless individual. . Both clients had significant health issues. Thanks to the work of the REACH program, both men are housed and receiving the medical treatment they need. The veteran has also reconnected with his family.

# Discussion/Q&A

• For people who initially are not interested in outreach support, outreach workers continue to show up and relieve pain where possible.



- Levy dollars have provided unrestricted housing dollars? More housing options? which are a
  huge help to those who need it.
- If outreach workers encounter youth, they either connect them to youth services or bring the youth provider to them. The same applies for veterans and other population specific clients.

# Implementation Plan Review – 2.1.B. Emergency Services Patrol

Dan Floyd, MHCADSD ESP Program manager considers the ESP a funnel guiding clients towards recovery; ESP connects clients to entry points of recovery to get on the road to self-sustainability. Their primary goal is to get clients off the street to the sobering center and from the sobering center to services. ESP has multiple funds sources including federal state and local providers with the Levy funds representing about 10% of the overall program budget.

#### Discussion/Q&A

- ESP counsels clients once they are sober and works with them to link them to the appropriate services when needed.
- As a rule, ESP does not check warrants for arrest. However, if the Department of Corrections has informed them of a dangerous person to look out for, they will.
- ESP is a Seattle based service.

## Chair's Report - RHSLOB - Kathy Brasch

- The RHSLOB reviewed the updated implementation plan on Activity 4.2, Maternal Depression and received a presentation on the current status of the program. The RHSLOB has two implementation plans remaining to be reviewed in 2012.
- In April the RHSLOB had the opportunity to provide feedback on the Executive's proposal for the allocation of unspent funds from the 2006-2011 levy. Our priorities were to direct funds to:
  - Mobile Medical Van
  - Youth/Young Adult housing capital and services
  - o Development of a Youth/ Young Adult Homelessness Plan, and
  - Depression intervention for Seniors (PEARLS).
- We currently have openings on the RHSLOB in districts 4, 7, 8 plus two executive appointments. Please be thinking of potential candidates.

# Chair's Report – VCLOB – Doug Hoople

- Bill Wood attended the Veterans Court kick-off event this month. The goal of the Veterans Court is to reduce jail time for veterans where appropriate and provide treatment services.
- Since the VCLOB last met, board members have reviewed the updated implementation plans for Activities 1.2.A. Enhanced outreach to women veterans and veterans of color and 3.2 Veterans and trauma competency training / Moral Reconation Therapy.
- Like the RHSLOB, the VCLOB had the opportunity to provide feedback to the Executive's proposal on the recommended use of unspent funds from the 2006-2011 Levy. VCLOB priorities included directing funds to:



- Aerospace & Veterans Employment Training Initiative
- County Internship Program for Veterans
- Contracted PTSD Treatment/Counseling
- o Military Family Counseling
- Outreach to Women Vets/Vets of Color
- o Mobile Medical Van
- Veterans Housing Capital and Services
- Youth/Young Adult Housing Capital and Services.
- The VCLOB currently has openings in districts 1, 4, 6, and 8. Please be thinking of potential candidates.

# **King County Staff Report**

- The Levy Fund Balance Ordinance was transmitted to Council and referred to the Budget and Fiscal Management committee. The first briefing of the ordinance is tentatively set for July 17 at 1:30 pm in Council Chambers. Staff will keep board members apprised of opportunities to provide public testimony on the topic.
  - It appears that in general the Council likes the proposal but they may also have additional recommendations for the Levy dollars. A Joint Levy Board letter of support for the Executive's proposed ordinance will be sent from the Chairs of both Boards.
- The 2011 Combined NOFA for Housing with Supportive Services for Homeless Families, Individuals and Young Adults was recently released. Request for Proposals (RFP) for the various fund sources have been requested and are due in August and September. Each year a representative from each levy board participates in the RFP review panels for capital and services/operating projects. Several board members from each board volunteered to review proposals in September and October.
- The Levy Annual Report was submitted to the Executive and is due to Council on June 30, 2012. It will be tentatively presented at the Metropolitan King County Council Law Justice Health and Human Services meeting on August 28, 2012 and potentially at the Regional Policy Committee on September 8, 2012. Staff will keep board members apprised of the dates for the scheduled meetings when they become available.

# **Discussion**

Loran's church is working with the <u>Genesis Project</u>, a new program that helps young women and girls involved in Domestic Minor Sex-Trafficking (DMST) in the South King County area. The program was created in August 2011 and provides immediate shelter, an education and rehab center and Safe Houses that provide long term housing for those who want to start anew. A news story in the June 21, 2012 Seattle Times explains the issue in greater detail: <a href="http://seattletimes.nwsource.com/html/localnews/2018495747">http://seattletimes.nwsource.com/html/localnews/2018495747</a> streetcrimes22m.html

#### **Old Business**

None

#### **New Business**

Chair Hoople asked that at the next VCLOB meeting Levy staff circulate the most recent strategy committee list to determine where updates/changes to membership are needed.

## Petitions/Communication (public comment)



- George Dignan, Administrator for the Employment and Education Resources program stated that the Aerospace and Veteran Employment Training Initiative is awaiting approval by the King County Council.
- Kathy Lewis mentioned that City of Auburn Mayor Pete Lewis attended the June Mayor's conference and spoke to the resources returning veterans have available to them. More information on the trip can be found on the <u>City of Auburn website</u>.
   (<a href="http://www.auburnwa.gov/government/news/2012news/mayor\_uscm\_vetsforum2012.as">http://www.auburnwa.gov/government/news/2012news/mayor\_uscm\_vetsforum2012.as</a>
- Kathy also mentioned that Mayor Lewis is interested in the development an Auburn Veterans Community Rural Resource and Referral Center, a hub for veterans services.
- Terry Mark, DCHS Deputy Director and Acting Director, DCHS, Community Services Division appreciated the work that Mayor Lewis is providing at the national level.

# Adjournment

The meeting was adjourned at 4:00 p.m.

