Route 628 Service Information
Route 628 provides fixed-route service between North Bend and Issaquah Highlands via Snoqualmie. Limited flexible routing, on a reservation basis, is also provided in the Issaquah Highlands area and to/from the Preston P&R.

Scheduled Service/Fixed Routing
Route 628 provides half-hourly peak hour service on weekdays (see schedules on reverse). You can wait at any bus stop along the route for regularly scheduled, fixed-route trips. For more information, please call Metro’s Rider Information at (206) 553-3000.

Reservations / Flexible Routing
You can request off-route service in the Issaquah Highlands area and to/from the Preston P&R by calling 855-233-6043 (see map on reverse). A system of designated pick-up and drop-off locations is used in the “alternative service” areas. Only a limited number of off-route deviations can be made on any given trip. You need to make your alternative service trip request at least two hours in advance. You can make your reservations for 30 days at a time, and as far as 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 855-233-6043 (voice), or 800-246-1646 (TTY) during the following hours:
• Monday-Friday 5 a.m. – 11 p.m.
• Saturday 7:30 a.m. – 9:30 p.m.
• Sunday/Holidays 9:30 a.m. – 6:30 p.m.
Leave a message at all other times.

Make reservations online at http://www.hopelink.org/programs/dart.htm

Need more information or assistance?
• Visit Metro online at kingcounty.gov/metro
  – 6 a.m.–8 p.m. for trip planning assistance
  – 8 a.m.–5 p.m. for ORCA assistance and customer comments

Metro Customer Services
At Metro’s Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

King Street Center
Lost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.

Seattle metro calling area .......... 206-553-3000
Toll Free ................. 1-800-542-7876
Hearing impaired ........ WA Relay: 711
Carpool/Vanpool ............... 206-625-4500
Hearing Impaired .......... WA Relay: 1-800-833-6388
Community Transit ............ 1-800-562-1375
Pierce Transit ................. 1-800-562-8109

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

How to Pay
At times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

What To Pay Cuánto pagar

<table>
<thead>
<tr>
<th>Adults (19 and older)</th>
<th>Youth (6-18 yrs)</th>
<th>ORCA UIFT Fare* Tarifa ORCA VIFT</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2.75</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
</tbody>
</table>

ORCA LIFT cardholders (registered seniors, Medicare, disabled)
Titulares de tarjetas ORCA LIFT (personas mayores registradas, Medicare, discapacitados)

$1.00

Children (thru age 5)
Niños (hasta los 5 años)
Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.

Four may ride free with person paying adult fare
Cuatro pueden viajar gratis con personas que paguen la tarifa de adulto.

*Income Qualified * Ingresos que reúnan los requisitos

Transit Alerts
Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro’s website to sign up.

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

__RIDER ALERT__

Interpreters
Переводчик Переводчик
Intérpretes

Metro Customer Service
206-553-3000

Metro Website /Trip Planner
kingcounty.gov/metro

TTY/Hearing Impaired
WA Relay: 711

King County
Moving forward together

Translated by Turjubaan

Thống Dích Viên
Holiday Information/Información sobre feriados

There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriados:

- **Thanksgiving** Nov. 28
- **Christmas** Dec. 25
- **New Year** Jan. 1, 2020
- **Año nuevo** el 1 de enero de 2020

Snow/Emergency Service

Servicio de emergencia/nieve

During snow conditions, service on this route may be interrupted due to inoperable road conditions. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions, or call the reservation office at 855-233-6043.

Durante las condiciones de nieve, el servicio en esta ruta puede ser interrumpido debido a condiciones de carretera inoperables. En el raro caso de que Metro declare una emergencia, no funcionará. Visite kingcounty.gov/metro/snow y registrese para recibir alertas de tránsito para mantenerte informado durante condiciones adversas, o llame a la oficina de reservas al 855-233-6043.

Timetable Symbol

E - EXPRESS

To North Bend: Mornings via I-90. No stops between Issaquah Highlands P&R and North Bend EXCEPT at 9th Ave NE & NE Ellis Dr.

To Issaquah Highlands P&R: Afternoons and evenings via I-90. No stops between North Bend and Issaquah Highlands P&R EXCEPT at Highlands Dr NE & NE Ellis Dr.