### Metro Customer Services

At Metro's Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi slips, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

#### King Street Center
Lost & Found
205 5th Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.

Seattle metro calling area
1-800-542-7678

Toll Free
206-625-4500

Hearing impaired
WA Relay: 711

Community Transit
1-800-562-1375

Fence Transit
1-800-562-8109

#### Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

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### Holiday Information

**Information sobre feriados**

The Sunday schedule shown in this timetable will be applied for the following holidays. El horario de los domingos que aparecen en el programa se aplicará para el siguiente feriado:

- **Thanksgiving** Nov. 28
- **Christmas** Dec. 25
- **New Year** Jan. 1, 2020

Año Nuevo el 1 de enero de 2020

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### Snow/Emergency Service

**Servicio de emergencia/nieve**

During most snow conditions this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, this route will continue to operate as a designated Emergency Snow Network route. During such an event, it is expected to operate with the same route number and follow the same snow routing as shown in this timetable. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Duration of the majority of the snow, this route operates per the record for snow days that are marked in red. For more information, see the dedicated emergency snow routing page. In case of snow and for any other severe weather conditions, please visit kingcounty.gov/metro/emergency and register for Emergency Alerts to receive information on how to travel safely.

### ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcocard.com, by phone at 1-888-988-8888 (ORCA) or WA Relay: 711 (1-888-888-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

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### Timetable Symbols

- **B** - Stops on NE Pacific St & Montlake Blvd NE before connecting to Route 48.
- **Symbole del programa**
- **T** - Estimated time. Tiempo estimado.
### Transit Alerts

**Ballard**
- 44 SATURDAY
  - **NE Pacific St NE 45th St N 45th St N 46th St NW Market St NW 54th St & Montlake & Brooklyn & & & &**
  - **Transfer to/from Link can be made at the UW Link Station.**

**Ballard**
- **12:43 AM** — 43
  - **NE Pacific St NE 45th St N 45th St N 46th St NW Market St NW 54th St & Montlake & Brooklyn & & & &**

**Phinney**
- **9:00 AM** — 43
  - **NE Pacific St NE 45th St N 45th St N 46th St NW Market St NW 54th St & Montlake & Brooklyn & & & &**

**Phinney**
- **5:00 AM** — 43
  - **NE Pacific St NE 45th St N 45th St N 46th St NW Market St NW 54th St & Montlake & Brooklyn & & & &**

### Online Trip Planning

Use Metro's online Trip Planner to plan trips on various services: King, Peoples's, and Sound Transit routes. It provides details on transit stops, routes, and transfer times. The planner listing do not include service disruptions and reroutes caused by weather, emergencies, traffic, events, or construction.

To plan your trip using Metro Trip Planner, visit the Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Transit, WSDOT ferries, the Seattle Center Monorail, and Seattle Streetcar. Visit the [King County Transit planner](http://www.kingcounty.gov/trip_planner).

### How to Pay

At all times, pay your fare when you board the bus. Pay with exact fare; drivers do not take change. Ticket or a valid ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro only. See "How to pay" on Metro's website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta); los conductores no tienen dinero. Con tarjeta regional ORCA o tarjeta de autobús en el teléfono móvil. Las tarjetas están válidas solo en Metro. Para más información, vea "Cómo pagar" en la página web de Metro.

### What to Pay

**Adults (19 and older)**
- **$2.75**

**Youth (6-18 years)**
- **$1.50**

**Seniors**
- **$1.50**

**Medicare, discapacitados)**
- **$1.00**

**Children (6 thru age 5)**
- **Free**

If you may ride free with person paying adult fare, please ask the driver.

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**Timetable Symbols**

- **8** — Stops on NE Pacific St & Montlake Blvd NE before continuing as Route 43 or 48.

**Simbolo del programa**

- **‡** — Estimated time. Tamaño estimado.

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**Link Light Rail**

Transfers from Link can be made at the UW Link Station at NE Pacific Pl & Montlake Blvd NE. During both morning and afternoon weekday rush hours, trains operate every 3 minutes, and about every 10-15 minutes during midday and evening periods. Please refer to Sound Transit's [Trip Guide](http://www.soundtransit.org) for complete schedule information.

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**Need more information or assistance?**

- Visit Metro online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Monday-Friday except for major/scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes, and transfer times. The planner listing do not include service disruptions and reroutes caused by weather, emergencies, traffic, events, or construction.

- To plan your trip using Metro Trip Planner, visit the Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Transit, WSDOT ferries, the Seattle Center Monorail, and Seattle Streetcar. Visit the [King County Transit planner](http://www.kingcounty.gov/trip_planner).

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**Metro buses have bike racks that hold three bikes and are easy to use. There is no extra charge for your bike. Follow the instructions posted near the rack. A bike loading video and other bike information is available on Metro’s website.**

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**How to Pay**

At all times, pay your fare when you board the bus. Pay with exact fare; drivers do not take change, ticket or a valid ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro only. See "How to pay" on Metro’s website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta); los conductores no tienen dinero. Con tarjeta regional ORCA o tarjeta de autobús en el teléfono móvil. Los pasajeros manifiestan el ticket (ticket móvil) o traslado válido al conductor. Los traslados están válidos solo en Metro. Para más información, vea "Cómo pagar" en la página web de Metro.

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**What to Pay**

**Adults (19 and older)**
- **$2.75**

**Youth (6-18 years)**
- **$1.50**

**Seniors**
- **$1.50**

**Medicare, discapacitados)**
- **$1.00**

**Children (6 thru age 5)**
- **Free**

If you may ride free with person paying adult fare, please ask the driver.