Metro Customer Services

At Metro’s Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

King Street CenterLost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–1 p.m.
8:30 a.m.–4:30 p.m.
2 p.m.–4:30 p.m.

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area ............ 206-553-3000
Toll Free ...................................... 1-800-542-7876
Hearing impaired ......................... WA Relay: 711

Metro website / Trip Planner
.............................................. www.kingcounty.gov/metro

Next Bus? Text your stop # to ...................... 62550

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Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

RIDER ALERT

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

775 SATURDAY/Sábado

Amphitheater, Alki Beach, Seacrest Park

775 SUNDAY/Domingo

Amphitheater, Alki Beach, Seacrest Park

Special Fare Information

Route 775 is free. The usual bus fare will apply when using any other Metro service. A transfer is not issued unless a fare has been paid.

Online Trip Planning

Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, plus the downtown transit tunnel for light rail.

Quick Timetable Tips

1. Locate the WEEKDAY, SATURDAY, or SUNDAY schedule block for the direction you want to go. Timepoints are listed from the beginning of the route (on the left) to the end (on the right).
2. Timepoints in the schedule block correspond with the timepoint dots on the map. If you are boarding at a stop between two timepoints, use the earlier time as a guide.
3. If there is a symbol (letter or character) after a time, look for the explanation under the heading Timetable Symbols.
Special Fare Information
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ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Text for Bus Times
If you want bus arrival times at your stop, both scheduled times and real times, try Metro's new texting tool for getting up to the next three trips of any route you're transferring to indicated route(s). This route is canceled when Metro is unable to operate it during snow or other adverse conditions, or in the rare event that Metro declares an emergency. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Holiday Information/Información sobre feriados
The Sunday schedule shown in this timetable will be operated on the following holidays. El horario de los días que aparece en este programa se aplicará para el siguiente feriado:

- Memorial Day  May 27
- Día de los Caídos  el 27 de mayo
- Independence Day  July 4
- Día de la independencia  4 de julio
- Labor Day  September 2
- Día del Trabajo  2 de septiembre

Need more information or assistance?
- Visit Metro online at kingcounty.gov/metro
- Call Metro’s Customer Information Office, 206-553-3000, Monday-Friday except for major/county holidays (May 27, July 4, and Sept. 2).
- 6 a.m.–8 p.m. for trip planning assistance
- 8 a.m.–5 p.m. for ORCA assistance and customer comments

Snow/Emergency Service
Servicio de emergencia/nieve
This route is canceled when Metro is unable to operate it during snow or other adverse conditions, or in the rare event that Metro declares an emergency. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Esta ruta se cancela cuando Metro no puede operarla durante las nevadas u otras condiciones adversas, o si Metro declara una emergencia. Visite kingcounty.gov/metro/snow y registrese para obtener Alertas de tránsito y mantenerse informado durante las condiciones adversas.