Snow/Emergency Service
During snow conditions, service on this route may be interrupted due to inoperable road conditions. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions, or call the reservation office at 855-233-6043.

Durante las condiciones de nieve, el servicio en esta ruta puede ser interrumpido debido a condiciones de carretera inoperables. En el raro caso de que Metro declare una emergencia, no funcionará. Visite kingcounty.gov/metro/snow y registre para recibir alertas de tránsito para mantenerse informado durante condiciones adversas, o llame a la oficina de reservas al 855-233-6043.

Metro Customer Service
At Metro’s Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

Metro website / Trip Planner
www.kingcounty.gov/metro
8:30 a.m.– 4:30 p.m.
Monday–Friday
201 S Jackson St
King Street Center

Lost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–1 p.m.
2 p.m.–4:30 p.m.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area .......... 206-553-3000
Toll Free ......................... 1-800-542-7876
Hearing impaired .................. WA Relay: 711
Metro website / Trip Planner
...................... www.kingcounty.gov/metro

Next Bus? Text your stop # to ............... 62550
Carpool/Vanpool ..................... 206-625-4500
Hearing Impaired .............. WA Relay: 1-800-833-6388
Community Transit ............... 1-800-562-1375
Pierce Transit ..................... 1-800-562-8109

ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6388), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

What To Pay

<table>
<thead>
<tr>
<th>Category</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT Fare*</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5)</td>
<td>Four ride free with person paying adult fare</td>
</tr>
</tbody>
</table>

*Income Qualified

Priority Seating
All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.
Community Ride Service Information

The Black Diamond-Enumclaw Community Ride offers on-demand, flexible service in portions of the cities of Black Diamond and Enumclaw (see maps). The service provides transportation within the two cities, as well as transportation from one to the other — all on a demand-responsive basis. Service is provided at the following times:
• Monday-Friday: 6:30 a.m. - 8:00 p.m.

Reservations/Variable Routing
You must reserve your ride at least two hours before your desired pick-up time, but you may also make reservations as far as 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 1-855-233-6043 (voice), or 1-800-246-1646 (TTY) during the following hours:
• Monday-Friday: 5 a.m. - 11 p.m.
• Saturday: 7:30 a.m. - 9:30 p.m.
• Sunday: 9:30 a.m. - 6:30 p.m.

Please leave a message at all other times.
You can also make reservations online at www.hope-link.org/need-help/transportation/dart-ride-request

Although every effort will be made to provide origin-to-destination service, vans can not always provide full door-to-door service due to safety or other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.

Need more information or assistance?
• Visit Metro online at kingcounty.gov/metro
• Call Metro’s Customer Information Office, 206-553-3000, Monday-Friday except for major county holidays (May 27, July 4, and Sept. 2),
  – 6 a.m.–8 p.m. for trip planning assistance
  – 8 a.m.–5 p.m. for ORCA assistance and customer comments

Holiday Information/Información sobre feriados
There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriados:
- Memorial Day: May 27 (Día de los Caídos: el 27 de mayo)
- Independence Day: July 4 (Día de la independencia: 4 de julio)
- Labor Day: September 2 (Día del Trabajo: 2 de septiembre)