Text for Bus Times
If you want bus arrival times at your stop, both scheduled times and real times, try Metro’s new texting tool for getting up to the next three trips of any route that serves your bus stop. Simply text your bus stop number to 62550 and follow the prompts. Bus stop numbers can be found at all Metro bus stops, via Metro’s Trip Planner, the Puget Sound Trip Planner app, on Metro timetables (at timepoints; only; space available), and on Metro’s website, kingcounty.gov/metro.

Online Trip Planning
Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Metro Customer Services
Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area: ................. 206-553-3000
Toll Free: ........................................ 1-800-542-7876
Hearing impaired: .............. WA Relay: 711
Metro website / Trip Planner....................... www.kingcounty.gov/metro
Next Bus? Text your stop # to .............. 62550
Hearing Impaired: .............. WA Relay: 1-800-833-6388

Accessibility Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

Metro Customer Service
206-553-3000

Route 628 Service Information
Route 628 provides fixed-route service between North Bend and Issaquah Highlands via Snoqualmie. Limited flexible routing, on a reservation basis, is also provided in the Issaquah Highlands area and to/from the Preston P&R.

Scheduled Service/Fixed Routing
Route 628 provides half-hourly peak hour service on weekdays (see schedules on reverse). You can wait at any bus stop along the route for regularly scheduled, fixed-route trips. For more information, please call Metro’s Rider Information at (206) 553-3000.

Reservations / Flexible Routing
You can request off-route service in the Issaquah Highlands area and to/from the Preston P&R by calling 855-233-6043 (see map on reverse). A system of designated pick-up and drop-off locations is used in the “alternative service” areas. Only a limited number of off-route deviations can be made on any given trip. You need to make your alternative service trip request at least two hours in advance. You can make your reservations for 30 days at a time, and as far as 30 days in advance. Reservations will be taken on a first-come, first-served basis. Reservations can be made by calling 855-233-6043 (voice), or 800-246-1646 (TTY) during the following hours:

- Monday-Friday: 5 a.m. - 11 p.m.
- Saturday: 7:30 a.m. - 9:30 p.m.
- Sunday/Holidays: 9:30 a.m. - 6:30 p.m.

Leave a message at all other times.

Make reservations online at http://www.hope-link.org/programs/dart.htm

Need more information or assistance?
- Visit Metro online at kingcounty.gov/metro
- Call Metro’s Customer Information Office, 206-553-3000, Monday-Friday except for major county holidays (May 27, July 4, and Sept. 2).
- 6 a.m.–8 p.m. for trip planning assistance
- 8 a.m.–5 p.m. for ORCA assistance and customer comments

How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

Puente su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, véa “Cómo pagar” en la página web de Metro.

What To Pay

<table>
<thead>
<tr>
<th>Adults (19 and older)</th>
<th>$2.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT Fare*</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5)</td>
<td>Four may ride free with person paying adult fare</td>
</tr>
</tbody>
</table>

Cuánto pagar

<table>
<thead>
<tr>
<th>Adultos (19 años y mayor)</th>
<th>$2.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jóvenes (6-18 años)</td>
<td>$1.50</td>
</tr>
<tr>
<td>Tarifa ORCA LIFT*</td>
<td>$1.50</td>
</tr>
<tr>
<td>Titulares de tarjetas RRFP (personas mayores, medicare, discapacitados)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Niños (hasta los 5 años)</td>
<td>Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto</td>
</tr>
</tbody>
</table>

*Income Qualified
This paper uses minimum 30% post-consumer fibers; acid and chlorine free. Inks: Environmentally sensitive vegetable-based.

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

628 WEEKDAY/Entre semana
To Issaquah Highlands P&R ➔

To Issaquah Highlands P&R
P&R, Bay 1

North Bend
Mount Si Senior Center
Snoqualmie
Snoqualmie Community Park P&R
Issaquah Highlands P&R

North Bend Premium
Outlets

North Bend

628 WEEKDAY

North Bend

Timetable Symbol
E - EXPRESS
To North Bend: Mornings via I-90. No stops between Issaquah Highlands P&R and North Bend EXCEPT at 9th Ave NE & NE Ellis Dr.

To Issaquah Highlands P&R: Afternoons and evenings via I-90. No stops between North Bend and Issaquah Highlands P&R EXCEPT at Highlands Dr NE & NE Ellis Dr.

HOLIDAY INFORMATION / INFORMACIÓN SOBRE FIESTAS

There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriado:

Memorial Day
Día de los Caídos
May 27
el 27 de mayo

Independence Day
Día de la independencia
July 4
4 de julio

Labor Day
Día del Trabajo
September 2
2 de septiembre

SNOW SERVICE
Servicio de nieve

During snow conditions, Route 628 is canceled. For possible alternative service, please call Metro at 206-553-3000. Also, visit kingcounty.gov/Metro/snow to register for Transit Alerts so that you can stay informed during adverse weather conditions.

Durante las condiciones de nieve, la Ruta 628 se cancela. Para un posible servicio alternativo, por favor llame a Metro al 206-553-3000. Visite kingcounty.gov/Metro/snow y registrese para obtener Alertas de tránsito y mantenerse informado durante las condiciones adversas.

Duration of service
Duración de servicio

SERIAL / SERIE

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

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