Need more information or assistance?

- Visit Metro online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Monday-Friday except for major/county holidays (May 27, July 4, and Sept. 2).
- 6 a.m.–8 p.m. for trip planning assistance
- 206-625-4500, Monday-Friday except for major/holidays
- 8:30 a.m.–4:30 p.m. Monday–Friday

VanShare

You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any of these communities: Seattle, the transit tunnel, Sound Transit, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Metro Customer Services

At Metro's Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

King Street Center
201 S Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.
Lost & Found
8:30 a.m.–1 p.m.
2 p.m.–4:30 p.m.

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area.................206-553-3000
Toll Free ......................................1-800-542-7876
Hearing impaired .........................WA Relay: 711
Metro website / Trip Planner
www.kingcounty.gov/metro

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

Quick Timetable Tips

1. Locate the schedule block for the direction you want to go. Timepoints are listed from the beginning of the route (on the left) to the end (on the right).
2. Timepoints in the schedule block correspond with the timepoint dots on the map. If you are boarding at a stop between two timepoints, use the earlier time as a guide.
3. If there is a symbol (letter or character) after a time, look for the explanation under the heading Timetable Symbols.

How to Pay

At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit Go Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro's website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit Go Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

What To Pay

| Adults (19 and older) | $2.75 |
| Youth (6-18 yrs)     | $1.50 |
| ORCA LIFT Fare*      | $1.50 |
| RRFP cardholders (registered seniors, Medicare, disabled) | $1.00 |
| Children (thru age 5) Four may ride free with person paying adult fare | $1.00 |

*Income Qualified

Cuánto pagar

| Adultos (19 años y mayor) | $2.75 |
| Jóvenes (6-18 años) | $1.50 |
| Tarifa ORCA LIFT | $1.50 |
| Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados) | $1.00 |
| Niños (hasta los 5 años) Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto | $1.00 |

RIDER ALERT

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

The paper also contains 30% post-consumer fibers and acid and chlorine free. Environmentally sensitive vegetable-based inks.

Intérpretes
206-553-3000

Metro Customer Service
206-553-3000
**309 WEEKDAY/Entre semana**

To FIRST HILL ➡

**To Kenmore ➡**

**express service information**

During snow conditions, Route 309 is canceled. For possible alternative service, please call Metro at 206-553-3000. Also, visit kingcounty.gov/metro/snow to register for Transit Alerts so that you can stay informed during adverse weather conditions.

**ORCA Card**

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card Authority), and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

**Holiday Information/Información sobre feriados**

There is no service on this route on weekends or the following holidays. No hay servicio en estos fines de semana ni el siguiente feriado:

- Memorial Day: May 27
- Independence Day: July 4
- Labor Day: September 2
- Day of the Dead: November 1
- Thanksgiving: November 25
- Christmas: December 25
- New Year’s Day: January 1
- Presidents Day: February 15
- Memorial Day: May 27
- Independence Day: July 4
- Labor Day: September 2
- Day of the Dead: November 1
- Thanksgiving: November 25
- Christmas: December 25
- New Year’s Day: January 1
- Presidents Day: February 15