Need more information or assistance? • Visit Metro online at kingcounty.gov/metro
• Call Metro’s Customer Information Office, 206-553-3000, 8 a.m.–4:30 p.m. Monday–Friday, major/county holidays (May 27, July 4, Sept. 2).
• 6 a.m.–8 p.m. for trip planning assistance
• 8 a.m.–5 p.m. for ORCA assistance and customer comments

Online Trip Planning

Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions caused by weather, emergencies, traffic, events or construction.

Priority Seating

All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying all these seats when a person with greater need boards, please offer a seat to that person. For more information about accessible service and used-accessible wheelchair/scooter specifications, call 206-553-3000.

Night Stop Program

For an added safety at night, you are encouraged to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and notify the driver at least 15 minutes before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 p.m. to 5 a.m and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

Night Rider Tip: You may have a better opportunity when you do it as during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don’t want to miss you!

VanShare

You know a good thing when you see it! If you don’t know, you just need five friends between the ages of 18 and 60. VanShare is a volunteer driven ride. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, please call us at 206-625-4500 or e-mail us at VarShare@kingcounty.gov. Link to our web page through Metro at kingcounty.gov/metro

Quick Timetables Tips

1. Locate the WEEKDAY schedule block for the direction you want to go. Timetops are listed from the beginning of the route (on the left) to the end (on the right).
2. Timetops in the schedule block correspond with the timepoints dots on the map. If you are boarding at a stop between two timetops, use the earlier time as a guide.
3. If there is a symbol (letter or character) after a timepoint, look for the explanation under the heading Timetable Symbols.

How to Pay

At every stop, you pay when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a coumpetent regional ORCA card (example: bus, Link card, Sounder ticket). Note: For wheelchair able persons, use ORCA card for more information on how to pay.

What To Pay

- PAY WITH CASH: Exact fare is required, drivers don’t have change. If you don’t have exact fare, you can pay with a ORCA card. If you use a ORCA card, you can transfer to another bus at a reduced fare.

Metro Customer Service

At Metro’s Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi service. Get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

Lost & Found

King Street Center
205 S Jackson St
Monday–Friday 8:30 a.m.–4:30 p.m.
2 p.m.–4:30 p.m.

Customer Service (general information, trip planning, comments and lost & found)

metro@kingcounty.gov

Metro website / Trip Planner

www.kingcounty.gov/metro

Next Bus? Text your stop # to 62550

RIDER ALERT

Call Metro’s Customer Information Office, 206-553-3000, 8 a.m.–4:30 p.m. Monday–Friday, major/county holidays (May 27, July 4, Sept. 2).

As the night grows darker, so do our timetables.

Call 206-553-3000.

AT THE CITY PLANNING, COMMENTS AND LOST & FOUND METRO CUSTOMER SERVICES

TOOK THE EXACT FARE; DRIVERS DO NOT CARRY CHANGE.

WHAT TO PAY

RIDER ALERT

ATTENTION, ATTENTION... A NIGHT STOP PROGRAM HAS BEEN ESTABLISHED AT THE REQUEST OF THE DISTRICT. THIS PROGRAM MIGHT OFFER SENSE OF SECURITY TO THE COMMUNITY. IF YOU HAVE QUESTIONS OR CONCERNS, PLEASE CALL 206-553-3000.
### Timetable Symbol/ 
**Simbolo del programa**

<table>
<thead>
<tr>
<th>† - Estimated time.</th>
<th>Tiempo estimado.</th>
</tr>
</thead>
<tbody>
<tr>
<td>252 - 257 WEEKDAY/Entre semana</td>
<td>252 - 257 SABADO/Entre semana</td>
</tr>
</tbody>
</table>

### Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or 711 (for Washington Relay Service) or visit KingsofStreet.com for more information.

### Holiday Information/Información sobre feriados
There is no service on these routes on weekends or the following holidays.

- **Memorial Day**
  - May 27
- **July 4**
  - Independence Day
- **Labor Day**
  - September 2
- **Thanksgiving**
  - November 22
- **Christmas**
  - December 25
- **New Year's Day**
  - January 1

### Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

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**Legend/legenda de dibujos:**
- Route 252, 257: Ruta de autobús 252 y 257
- Routes 253, 257-Limited: Ruta limitada.
- Snow route: Línea de invierno.
- Park & Ride: Área de estacionamiento gratuito.
- LTD: Puente de referencia.
- Downtown bus stops: Paradas de autobús del centro.

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**UNIVERSITY of Washington Station**
- **Paradas de autobús del centro.**
- **Landmark.**
- **Free parking area.**

---

**LIMITED**
- **Lighter Type PM.**

---

**KINGSTON**
- **Routes 252, 257**

---

<table>
<thead>
<tr>
<th><strong>Paradas de autobús del centro.</strong></th>
<th><strong>Landmark.</strong></th>
<th><strong>Free parking area.</strong></th>
</tr>
</thead>
</table>

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### KINGSTON SNOW SHUTTLE – Route 252
**KINGSGATE SNOW SHUTTLE – Route 252**

- **Route 252 Kingsgate snow shuttle.**
- **Ruta 252 Kingsgate servicio de conexión durante nevada.**

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### Routes 252, 257—Limited or no stops.
**Rutas de autobús 252 y 257**

- **Limitado o sin paradas.**

---

### Paradas de autobús del centro.
**Landmark.**

- **Free parking area.**

---

**252, 257 WEEKEND/Entre semana**

- **El punto de referencia.**

---

**KINGSTON SNOW SHUTTLE – Route 252**

- **Mapa legenda / Léxico del dibujo.**

---

**252, 257 WEEKEND/Entre semana**

- **El punto de referencia.**

---

**DOWNTOWN SEATTLE**

- **Mapa legenda / Léxico del dibujo.**

---

**KINGSTON SNOW SHUTTLE – Route 252**

- **Mapa legenda / Léxico del dibujo.**

---

**DOWNTOWN SEATTLE**

- **Mapa legenda / Léxico del dibujo.**

---

**252, 257 WEEKEND/Entre semana**

- **El punto de referencia.**

---

**KINGSTON SNOW SHUTTLE – Route 252**

- **Mapa legenda / Léxico del dibujo.**

---

**DOWNTOWN SEATTLE**

- **Mapa legenda / Léxico del dibujo.**

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### Timetable Symbol/ 
**Simbolo del programa**

- **‡ - Estimated time. Tiempo estimado.**

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**Montlake Freeway Station**

- **Although not referenced on the map or in the schedule, the Montlake Freeway Station will remain open and served by routes 252, 257 and 311 through approximately June 2019. At that time, it will close when WSDOT reopens the old Montlake Bridge. Please watch for future Rider Alerts giving notification of the exact closure date, or call Metro at 206-553-3000 for more information.**

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**Holiday Information/Información sobre feriados**

- **There is no service on these routes on weekends or the following holidays. No hay servicio en estas rutas los fines de semana ni el siguiente feriados:**
  - **Memorial Day**
    - May 27
  - **July 4**
    - Independence Day
  - **Labor Day**
    - September 2
  - **Thanksgiving**
    - November 22
  - **Christmas**
    - December 25
  - **New Year's Day**
    - January 1

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**Metro Customer Service**

- **206-553-3000**