VanShare
You know a good thing when you ride!
Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.
To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro at kingcounty.gov/metro

ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.
Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Bike & Ride
Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

Metro Customer Services
At Metro's Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about service, register for disability permits and retrieve items turned into Lost & Found.
King Street Center Lost & Found
201 S Jackson St Monday–Friday
Monday–Friday
8:30 a.m.–4:30 p.m.
8:30 a.m.–1 p.m.
2 p.m.–4:30 p.m.
Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area............. 206-553-3000
Toll Free.................................. 1-800-542-7876
Hearing impaired....................... WA Relay: 711
Metro website / Trip Planner
...................................... www.kingcounty.gov/metro

Priority Seating
All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

Metro Customer Service
206-553-3000

How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro's website for more information.

Puente su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

What To Pay

<table>
<thead>
<tr>
<th>Category</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT Fare*</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5)</td>
<td>$1.00</td>
</tr>
</tbody>
</table>

*Cuánto pagar

<table>
<thead>
<tr>
<th>Category</th>
<th>Precio</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adultes (19 años y mayor)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Jóvenes (6-18 años)</td>
<td>$1.50</td>
</tr>
<tr>
<td>Tarifa ORCA LIFT*</td>
<td>$1.50</td>
</tr>
<tr>
<td>Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Niños (hasta los 5 años)</td>
<td>$1.00</td>
</tr>
</tbody>
</table>

*Ingresos que reúnan los requisitos

Metro website / Trip Planner

206-553-3000

This paper uses minimum 30% post-consumer fibers; acid and chlorine free.

Transportation terminal.

Inks: Environmentally sensitive vegetable-based.

This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
### Snow/Emergency Service

**Servicio de emergencia/nieve**

Durante los días de nevadas, este servicio viajará por la ruta que se indica en este horario. En caso de declaración de emergencia por parte de Metro, no se operará. Visite kingcounty.gov/metro/snow y registre su ruta para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.

**Need more information or assistance?**

- [Visit Metro online at kingcounty.gov/metro](http://kingcounty.gov/metro)
- [Call Metro's Customer Information Office](http://206-553-3000, Monday-Friday, except for major/county holidays (May 27, July 4, and Sept. 2).)
  - 6 a.m.–8 p.m. for trip planning assistance
  - 8 a.m.–5 p.m. for ORCA assistance and customer comments

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**Holiday Information/Información sobre feriados**

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memorial Day</td>
<td>May 27</td>
</tr>
<tr>
<td>Día de los Caídos</td>
<td>27 de mayo</td>
</tr>
<tr>
<td>Independence Day</td>
<td>July 4</td>
</tr>
<tr>
<td>Día de la independencia</td>
<td>4 de julio</td>
</tr>
<tr>
<td>Labor Day</td>
<td>September 2</td>
</tr>
<tr>
<td>Día del Trabajo</td>
<td>2 de septiembre</td>
</tr>
</tbody>
</table>

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**Text for Bus Times**

Si quiere saber las llegadas de su parada, tanto horarios programados como reales, puede acceder a la aplicación de Metro, la aplicación de Puget Sound Trip Planner o al sitio web de Metro. Para obtener llegadas a la parada, debe buscar el número de parada del servicio frecuente del tren en el sistema, la línea del tren, el número de horario o la línea de parada de Metro, y luego introducir el número de servicio deseado.

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**Online Trip Planning**

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and service frequencies in King, Pierce and Snohomish counties. It provides details on transit stops, routes and service frequencies. Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and service frequencies. Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and service frequencies.