### Metro Customer Service

**Need more information or assistance?**

- **Visit Metro online at kingcounty.gov/metro**
- **Call Metro's Customer Information Office, 206-553-3000. Montrose hours vary for major county holidays (May 27, July 4, and Sept. 2).**
- **6 a.m.-8 p.m. for trip planning assistance and 8 a.m.-6 p.m. for ORCA assistance and customer comments.**

**Metro Customer Service** 206-553-3000

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### Online Trip Planning

**Metro's online Trip Planner** to plan trips on scheduled service in King, Pierce and Snohomish counties. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction. Trip Planner includes Metro Transit, First Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar. See the web site: kingcounty.gov/tripplanner

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### Night Stop Program

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 p.m. to 5 a.m. and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

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### How to Pay

At all times, pay your fare when you board the bus. Pay with cash (exact fare), drivers do not carry change, check or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

To pay the fare, please have the correct fare available. Pagues en efectivo (cédula exacta); los conductores no tienen cambio, con tarjeta regional ORCA o muestran su boleto. Muestra su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas solo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

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### What To Pay

<table>
<thead>
<tr>
<th>Adults (19 and older)</th>
<th>$2.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA Lift Fare*</td>
<td>$1.50</td>
</tr>
<tr>
<td>RBPF (registered seniors), Medicare, disabled</td>
<td></td>
</tr>
<tr>
<td>Children (6-11 age)</td>
<td>Free</td>
</tr>
</tbody>
</table>

*Four may ride free with person paying adult fare as required.

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### Questions for those with disabilities

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or 800-830-0888 (TDD) for ORCA GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

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### How to reach the driver

If you need assistance, please go to the front of the bus before you board and ask the driver to make an accessibility request. If you are using a wheelchair or a mobility aid, or have a service animal, please go to the front of the bus before you board and ask the driver to make an accessibility request.

**Access to the driver is available only at the front of the bus.**

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### How to contact customer service

Customer Service (general information, trip planning, service changes, and schedules) is not provided in downtown Seattle.

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### How to contact the operator

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### 107 WEEKDAY/Entre semana

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Schedule Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Timing</strong></td>
<td>Provides continuing service to downtown Seattle.</td>
</tr>
<tr>
<td><strong>Frequency</strong></td>
<td>During both morning and afternoon weekday rush hour periods. Link operates about every 15-10 minutes. During midday and evening periods.</td>
</tr>
<tr>
<td><strong>Link</strong></td>
<td>Link light rail provides service from the UW to Seattle Center.</td>
</tr>
<tr>
<td><strong>Bus Stop</strong></td>
<td>Route 107 bus stop: Rentaon Transit Center S 114th St S Henderson St 13th Ave S S Lander St</td>
</tr>
<tr>
<td><strong>Services</strong></td>
<td>Service operates approximately every 10-15 minutes.</td>
</tr>
</tbody>
</table>

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## Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, plus the downtown transit tunnel for light rail.

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## Snow/Emergency Service

**Servicio de emergencia/nieve**

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

**Durante las temporadas de nieve, esta ruta opera por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declara una emergencia, no operará. Visite kingcounty.gov/metro/snow y registrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.**

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### Holiday Information/Información sobre feriados

**The Schedule shown in this timetable will be operated on the following holidays. El horario de los días festivos que aparece en este programa se aplicará para los días feriados.**

- **Memorial Day** May 27
- **Independence Day** July 4
- **Labor Day** Dia del Trabajo September 2
- **Thanksgiving** November 18
- **Christmas** December 25
- **New Year’s Day** January 1

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**See weekday schedule for transport bus stop numbers.**

**Ver horario de semana laboral para las paradas de buses de transporte.**

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**Travel Time:** An average travel time is shown in the schedule. The actual travel time may vary depending on traffic conditions. **Tiempo de viaje:** Se muestra un tiempo de viaje promedio en el horario. El tiempo de viaje real puede variar dependiendo de las condiciones de tráfico.