Metro Customer Services

At Metro’s Customer Service office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

King Street Center
201 S Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.
Lost & Found
Monday–Friday
8:30 a.m.–4 p.m.

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area ……… 206-553-3000
Toll Free …………………….. 1-800-542-7876
Hearing impaired …………… WA Relay: 711
Metro website / Trip Planner
………………………… www.kingcounty.gov/metro

Next Bus? Text your stop # to 62550
Carpool/Vanpool ………………… 206-625-4500
Metro Customer Service
206-553-3000

How to Pay

At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cambio exacto; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

What To Pay

<table>
<thead>
<tr>
<th>Category</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP Cardholders</td>
<td>$1.50</td>
</tr>
<tr>
<td>Medicare, Disabled</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5)</td>
<td>Four may ride free with person paying adult fare</td>
</tr>
</tbody>
</table>

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<tr>
<td>Adults (19 años y mayor)</td>
<td>$2.75</td>
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<tr>
<td>Jóvenes (6-18 años)</td>
<td>$1.50</td>
</tr>
<tr>
<td>Tarifa ORCA LIFT*</td>
<td>$1.50</td>
</tr>
<tr>
<td>Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Niños (hasta los 5 años)</td>
<td>Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto</td>
</tr>
</tbody>
</table>

*Income Qualified

Accessibile Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

Metro Customer Service
206-553-3000
**Bus Stop Locations**

**ALASKA JUNCTION**

This route has improved service thanks to Seattle voters.

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**Timetable Symbols**

- **E**: EXPRESS SERVICE
- **–**: Estimated time

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**Holiday Information/Información sobre feriados**

There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriados:

- **Memorial Day**: May 27
- **Día de los Caídos**: el 27 de mayo
- **Independence Day**: July 4
- **Día de la independencia**: 4 de julio
- **Labor Day**: September 2
- **Día del Trabajo**: 2 de septiembre

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**Bike & Ride**

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, plus the downtown transit tunnel for light rail.

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**Night Rider Tip**

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don’t want to miss you!