Normandy Park Community Ride

On-demand, flexible service throughout the City of Normandy Park and portions of Burien, Des Moines and SeaTac

The Normandy Park Community Ride is operated by Hopelink and is supported through a partnership between the City of Normandy Park and King County Metro.

PrioriTY Seating
All Metro vehicles are wheelchair accessible. Designated seats are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

Bike & Ride
The Normandy Park Community Ride has a bike rack that holds three bikes. The rack is easy to use, and offered at no additional cost to the rider. Instructions are posted near the rack.

Snow/Emergency Service
During snow conditions, the Normandy Park Community Ride service may be interrupted due to inoperable road conditions. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions, or call the reservation office at 866-261-3278.

Reserving a Ride
Reservations must be made at least two hours before your desired pick-up time. Reservations can be made up to 30 days in advance. Reservations will be taken on a first-come, first-served basis, and can be made the following ways:

Online:
hopelink.org/need-help/transportation/dart-ride-request

Telephone:
1-855-233-6043 (voice) or 1-800-246-1646 (TTY)
Call Monday to Friday (5 a.m. - 11 p.m.); Saturdays (7:30 a.m. - 9:30 p.m.); and Sundays (9:30 a.m. - 6:30 p.m.). Please leave a message at all other times.

While effort is made to provide origin-to-destination service, vehicles cannot always provide full door-to-door service due to safety or operational considerations (narrow streets, etc.). You may need to board/exit at a location a block or more away from the location you requested.

For more information visit:
kingcounty.gov/metro

Metro Customer Information:
206-553-3000 / WA Relay: 711

Interpreter
206-553-3000

Alternative Formats Available
206-263-3113
The Normandy Park Community Ride is a reservation-based transportation service that travels within a specified service area, instead of along a fixed route. It offers on-demand, flexible service throughout the City of Normandy Park and portions of Burien, Des Moines and SeaTac (see map). This service provides midday transportation on Mondays, Wednesdays, Fridays and Saturdays.

**SERVICE HOURS**

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This service does not operate on Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day or New Year’s Day.

**FARES**

- Regular Metro fares apply.
- **Adults** (19 and older) $2.75
- **ORCA Lift** Fare, *income qualified $1.50
- **Youth** (6–18 yrs), all times $1.50
- **RRFP cardholders** (registered seniors, Medicare, disabled) $1.00
- **Children** (thru age 5), all times Four may ride free with person paying adult fare

**HOW TO PAY**

Upon boarding, pay your fare with the regional ORCA card, cash (exact fare only), or by showing the driver your activated, mobile Transit GO Ticket or valid transfer. Metro transfers are only valid on Metro vehicles. Get your ORCA card online at [orccard.com](http://orccard.com), by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.