Metro Customer Services
At Metro’s Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found. Customer Service hours may change in response to public health guidance.

King Street Center
Lost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.
2 p.m.–4:30 p.m.
Seattle metro calling area
206-553-3000

Toll Free
1-800-542-1786

WA Relay: 711

Metro Customer Services
206-553-3000

Metro Website/Trip Planner
kingcounty.gov/metro

TTY/Relay Services
WA Relay: 711

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206-553-3000

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kingcounty.gov/metro

TTY/Relay Services
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Interpreter – 206-553-3000

Translated by: 310-457-4777

Repinned: Spanish/English

301, 304

Aurora Village
Richmond Beach
Shoreline P&R,
DownTown Seattle

September 19, 2020 thru March 19, 2021

On 19 de septiembre de 2020 a 19 de marzo de 2021

Accessible Formats
People with disabilities who need this information in accessible formats may call 477-6066 (voice) or TTY Relay: 711.

Metro Customer Services
206-553-3000

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301, 304

Aurora Village
Richmond Beach
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DownTown Seattle

Need more information or assistance?
• Visit Metro’s Customer Information Office, 206-553-3000, Monday–Friday except for major holiday weekends.
• Call Metro at 206-553-3000, Monday–Friday except for major holiday weekends.
• 6 a.m.–8 p.m. for trip planning and lost & found calls.
• 8 a.m.–5 p.m. for fare/passage information and customer comments.

Extra service for holidays.
Thanksgiving Nov. 26

Dia de gracias el 26 de noviembre

Enero de 2021

Metro buses have bike racks that hold three bikes and are easy to use. There is no extra charge for your bike. Follow the instructions posted near the rack. A bike loading video and other bike information is available on Metro’s website.

Route 304 Holiday Information/
Ruta 304 información sobre feriados

There is no service on Route 304 on weekends or the following holidays. No hay servicio en la ruta 304 los fines de semana y los siguientes feriados:

Thanksgiving Nov. 26
Dia de gracias el 26 de noviembre

New Year Jan. 1, 2022
Año nuevo

Transit Alerts
Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro’s website to sign up.

RIDER ALERT

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.
**Route 301 Holiday Information**

There is no service on Route 301 on weekends or the following holidays. No hay servicio en la ruta 301 los fines de semana ni los siguientes feriados:
- Thanksgiving: Nov 26
- Christmas: Dec 25
- New Year: Jan 1, 2021

**Map Legend**
- N 192nd St
- Outbound
- 43/373 parking area.
- Free or pay
- N 200th St
- Transfer point
- Snow route
- Intersection for transferring to Route 301

**Time Point**
- Downtown bus stops.
- Makes all regular stops.

**Route 301 Holiday Timetable**

<table>
<thead>
<tr>
<th>Stop Code</th>
<th>Time</th>
<th>Destination</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>201</td>
<td>6:35E</td>
<td>Seattle</td>
<td>Stop #840</td>
</tr>
<tr>
<td>202</td>
<td>6:35E</td>
<td>Seattle</td>
<td>Stop #997</td>
</tr>
<tr>
<td>203</td>
<td>6:35E</td>
<td>Seattle</td>
<td>Stop #75307</td>
</tr>
<tr>
<td>204</td>
<td>6:35E</td>
<td>Seattle</td>
<td>Stop #75910</td>
</tr>
<tr>
<td>205</td>
<td>6:35E</td>
<td>Seattle</td>
<td>Stop #16101</td>
</tr>
</tbody>
</table>

**Orca Card**
- Metro Transit and nine other Puget Sound transportation providers (Community Transit, Everett Transit, KentPride, Pierce Transit, Sound Transit, Sounder commuter rail, King County Water Taxi, the Seattle Center Monorail, and Seattle Streetcar).
- Use your ORCA card for easy payment on all services.

**Travel Information**
- Get real-time bus arrival information on your mobile device.
- Text your bus stop number to 62550.

**VanShare**
- Let VanShare bridge the gap in your commute.
- Starting a vanshare is simple. You just need five people including a volunteer driver.

**How To Pay**
- At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change). Pay with a valid ORCA or Metro Flex card. Show your activated ORCA or Metro Flex card. Payment accepted on all buses, including Sounder commuter rail, Link light rail, Sounder commuter rail, King County Water Taxi, the Seattle Center Monorail, the Seattle Streetcar, and Seattle Streetcar. See “How to pay” on Metro’s website for more information.

**Website**
- Go to our website at www.metrostreetcar.org, which includes information on how to use our system.

**Contact Us**
- Call 206-625-4500 or e-mail us at info@SeattleStreetcar.org.

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**Holiday Schedule**

- **Thanksgiving**
- **Christmas**
- **New Year**

**Timetable Symbols**
- E: Express. Does not serve NE 45th & I-5.
- S: Local service serve 5th Ave NE & NE 145th northbound (see schedule).

**Symbol of the program**
- E: Express, S: Local service.