Online Trip Planning
Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. Access trip details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and route changes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, King County Water Taxi, Sound Transit Link light rail, Sounder commuter rail, King County Regional Transit, Pierce Transit, Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Need more information or assistance?
• Visit Metro online at kingcounty.gov/metro
• Call Metro’s Customer Information Office, 206-553-3000, Monday–Friday except for major county holidays
• 6 a.m.–8 p.m. for trip planning and lost & found calls
• 8 a.m.–5 p. m. for fare information and customer comments

ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Sounder Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fare across all participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-968-6723 (ORCA) or WA Relay: 711 (1-888-486-0368), at ticket vending machines in Sounder, Link and Sound Transit rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Accessibility
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Metro Customer Services
At Metro’s Customer Service Office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for email and SMS alerts, and find out if any items turned in Lost & Found. Customer Service hours may change in response to public health guidance.

King Street Center Lost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.
2 p.m.–4:30 p.m.
Seattle metro calling area .......................... 206-553-3000
Toll Free ........................................ 1-800-542-7876
Hearing impaired ............................ WA Relay: 711 (1-888-833-6388)
Customer Service ............................... 1-800-562-1375

Accessible Formats
• Call Metro’s Customer Services office
• Visit Metro online at kingcounty.gov/metro
• Stop by any Metro office
• Ask a bus or train operator

For urgent service issues, call Metro at 206-553-3000 or Metro’s Customer Service (1-888-889-6368).
Holiday Information
Información sobre feriados

The Sunday schedule shown in this timetable will be operated during the following holidays.
El horario de los días festivos que aparece en este programa se aplicará durante los siguientes feriados:

Thanksgiving: Nov. 26
Día de acción de gracias: 26 de noviembre
Christmas: Dec. 25
Navidad: 25 de diciembre
New Year: Jan. 1, 2021
Nuevo Año: 1 de enero de 2021

Snow/Emergency Service
Servicio de emergencia/nieve

During most snow conditions, this route will operate via the snow-routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.
Durante la mayoría de las nevadas, esta ruta operará por el itinerario de nieve que se muestra en este programa. En el caso de que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow para obtener más información y suscribirse a Alertas de Transíteo a fin de estar al tanto de las condiciones adversas.