**Timetable Symbol/ Símbolo del programa**

- **Código**: 99
- **Nombre**: gratis
- **Descripción**: Indica un cambio de ruta.

**Metro Customer Service**
At Metro's Customer Service office you can buy new tickets or passes, send questions and requests, get information about bus service, register for ORCA Card, view transit timelines, and receive assistance at a Lost & Found. Customer service hours may change in public health guidance.

**King Street Station**
Lost & Found

- **Monday–Friday**: 8 a.m.–5 p.m. for fare/pass information and lost & found calls.
- **Monday–Friday**: 6 a.m.–8 p.m. for trip planning and lost & found calls.

**Seattle Streetcar**

- **Monday–Friday**: 8 a.m.–5 p.m. for fare/pass information and lost & found calls.
- **Monday–Friday**: 6 a.m.–8 p.m. for trip planning and lost & found calls.

**Community Transit**

- **Monday–Friday**: 8 a.m.–5 p.m. for fare/pass information and lost & found calls.
- **Monday–Friday**: 6 a.m.–8 p.m. for trip planning and lost & found calls.

**Metro Offers an Alert Subscription Service**
**Alerts to stay informed during adverse conditions.**

**Metro Coach**

- **8 a.m.–5 p.m. for fare/pass information and lost & found calls.**

**Ferry**

- **Monday–Friday**: 6 a.m.–5 p.m. for fare/pass information and lost & found calls.

**King County Water Taxi**

- **Monday–Friday**: 6 a.m.–5 p.m. for fare/pass information and lost & found calls.

**Seattle Center Monorail**

- **Monday–Friday**: 6 a.m.–5 p.m. for fare/pass information and lost & found calls.

**Seattle Streetcar**

- **Monday–Friday**: 6 a.m.–5 p.m. for fare/pass information and lost & found calls.

**Ferry**

- **Monday–Friday**: 6 a.m.–5 p.m. for fare/pass information and lost & found calls.

**Seattle Center Monorail**

- **Monday–Friday**: 6 a.m.–5 p.m. for fare/pass information and lost & found calls.

**Snow/Emergency Service**
During most snow conditions these routes continue to operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, these routes will continue to operate as designated Emergency Snow Routed. During such an event, they are expected to operate with the same route numbers and follow the same snow routes as shown in this timetable. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to be notified of any changes.

**Holiday Information**

- **Thanksgiving**: 26 de noviembre
- **Christmas**: 24 de diciembre
- **Navidad**: 25 de diciembre
- **Año Nuevo**: 1 de enero

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**Part of a statewide pre-booking transportation network.**

**Thanksgiving**

- **25 de noviembre**: de 26 de noviembre a 2 de diciembre
- **Navidad**: 25 de diciembre
- **Año Nuevo**: 1 de enero

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**Metro Customer Service**

- **206-553-3000**

**Metro Website/Trip Planner**

- **kingcounty.gov/metro**

**TREATY RELAY: 711**

**Metro Bus**

- **Bus & Ride**

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**How to Pay**

At all times, pay your fare when you board the bus. Pay with cash (exact fare, drivers do not carry change), ticket, or a valid ORCA card. Show your activated ORCA GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are issued on Metro, only see trip times listed under "Metro on your phone." Transfer is valid only if the trip times correspond to times listed under "Metro on your phone." Screen on the right. Timepoints correspond with the route that correspond to times listed under "Metro on your phone." Screen on the right. Timepoints correspond with the route that correspond to times listed under "Metro on your phone." Screen on the right.

**What To Pay**

- **Cuenpa pagar**:
  - **Adults (19 and older)**: $2.75
  - **Seniors (62 & older)**: $1.50
  - **Students**: $1.00
  - **Children**: $1.00 (paid adult fare)

- **Freebies**:
  - **Seniors (62 & older)**
  - **Children**: (paid adult fare)

**How to Read a Schedule**

1. **Locate the WEEKDAY, SATURDAY, or SUNDAY schedule block for the direction you want to go.**
2. **Timepoints**: Are listed next to the route number that correspond to times listed under each location. Timepoints are listed from the beginning of the route (on the left) to the end (on the right). Timepoints correspond with the trip times listed on the map. If you are boarding at a stop between two timepoints, use the earlier time as a guide.
3. **Bus stop number**: Read down the column to find the time your bus leaves the last trippoint.
4. **Routing plans**: Read across the row to find the time your bus arrival.
5. **If there is a symbol (letter or character) after a time, look for the explanation under the heading "Timetable Symbols."**
6. **Dash in the column means the bus does not serve that tripstop.**
7. **Refer to the Special Service Information section for changes in routing, route number, or other unique aspects of service on your route.**

**Need more information or assistance?**

- **For extended hours, call the King County Traffic Operations Center at 206-553-3000, Monday–Friday except for major holidays.**
- **6 a.m.–8 p.m. for trip planning and lost & found calls.**
- **8 a.m.–5 p.m. for fare/pass information and customer comments.**

**ORCA Card**

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

**Get your ORCA card online at orcacard.com, by phone at 1-888-468-6722 (ORCA) or by calling 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices.** The ORCA website also provides information on how to use the card, as well as other aspects of service on your route. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

**Night Rider Trip**

You can call the operator when it is dark or during times of reduced visibility by warning light-colored clothing and by standing in the most visible area of the bus stop. You do not want to miss your bus!

**Night Stop Program**

For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. These communication will determine if the driver can comply with your request. Night Stop service is available only from 8 p.m. to 5 a.m. and is for designated night riders only. Night Stop is not provided in downtown Seattle.

**Priority Seating**

All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person.

**Holiday Information**

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- **Año Nuevo**: 1 de enero

**Transit Alerts**

Metro offers an alert subscription service via email or text. Choose the route you want information for and sign up to receive alerts to your mobile device. Visit kingcounty.gov/metro/signup for more information.