

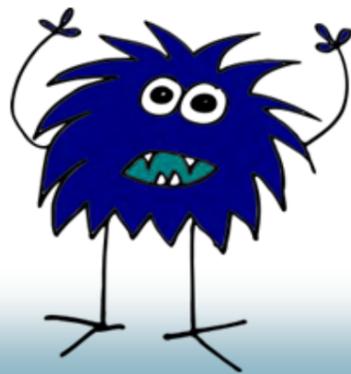


# OCTOBER 2015 P-CARD NEWSLETTER

## PayPal

Is PayPal all of a sudden not quite being your P-Card Pal? PayPal declines are an issue that we're seeing more and more often. We have worked both with the bank and PayPal and it is occurring because of heightened fraud blocks that PayPal has implemented. The bank has been working with PayPal and we hope to have this resolved soon. Unfortunately, it's hit or miss until then. If the merchant has another way of paying via P-Card this is the best option. Some cardholders have had success calling PayPal directly, while others have turned to the Purchase Order process in order to get their payment through.

**HAVE NO FEAR!** Our team is actively working on this issue and hope to have a resolution soon.



Don't be **SPOOKED** by procurement rules and regulations when making a P-Card purchase! The P-Card Team is here to guide you through the procurement process, to ensure you're meeting the policies of procurement, and to help you however we can to make sure that your purchase meets the procurement criteria. Ever in doubt, never be afraid to ask, we're always happy to help!

## Shared P-Card Mailbox

Have you tried our new P-Card Team email to reach the P-Card Team? One email now reaches ALL of us here at the P-Card Team simultaneously! [P-CardTeam@kingcounty.gov](mailto:P-CardTeam@kingcounty.gov) and you're guaranteed to reach an available team member without delay.....try it today, we promise,



### NEXT P-CARD TRAINING TUESDAY, NOVEMBER 3<sup>RD</sup> IN THE

**CHINOOK BLDG - DAHLIA ROOM  
FBOD 328  
FROM 1:30 PM - 3:30 PM**

**WALK-INS ARE ALWAYS WELCOME!**



## IT WON'T BITE!...or will it?



## Join us in Welcoming our Newest Joker

Welcome to our newest P-Card Team member

### DANIEL FLORES GARCIA

Daniel is our new Assistant Buyer as our lovely "Sweet T" (Teresa Davis) has taken the opportunity to try her hand at Goods & Services Procurement. Daniel brings a very high level of customer service, and we must say, impeccable style to the P-Card Team.

We're excited to have Daniel join us!

