Operational performance metrics

The King County Wastewater Treatment Division (WTD) provides relevant information on operational, financial, regulatory and safety performance of the utility. Much of this information is updated monthly.

This information:
- Shares an overview of the system
- Presents operational patterns
- Illustrates system dynamics
- Identifies approaching challenges

Operational metrics

The following metrics represent the performance of the King County Wastewater Treatment Division in four key performance areas:
- Operational performance
- Regulatory performance
- Financial performance
- Safety performance

Operational performance (November 2019)

1. Flow volumes at regional plants and key points in the system

Flow volumes at regional plants and key points in the system

The following graphs illustrate the total amount of flow to each of our regional treatment plants over various periods of time including flows through the Combined Sewer Overflow system. The bars at the bottom of the first graph illustrate the impact that rainfall has on our system.
Combined Sewer Overflow (CSO) discharge volumes throughout the system

The following graph illustrates the total amount of flow that is handled through the regional Combined Sewer Overflow system. Here is the link that shows our CSO locations:

Production and distribution of Loop biosolids

Biosolids are the nutrient-rich product of the wastewater treatment process. Biosolids improve soil fertility and enhance plant growth and crop yield. Loop® is the brand name for biosolids produced by King County. Loop is used as fertilizer and soil amendment for commercial forestry and agriculture, and as an ingredient in compost for landscaping and home gardening.

King County's biosolids program is responsible for managing Loop recycling, including transportation and delivery, permitting and managing Loop applications, research and monitoring, and public outreach. Since 1973, we have worked with local organizations, farm groups, and university scientists to develop an award-winning program that serves as a model for safe, sustainable biosolids recycling.
4. Electrical energy usage at each regional treatment plant and conveyance system

**Monthly Average Electricity Use at Brightwater, South Plant and West Point:**

This diagram shows the average daily electricity use for the past 13 months for each of King County’s three main treatment plants. West Point’s electricity use depends mainly on treated volume. South Plant’s electricity use is driven by influent flow and oxygen demand for nitrification. Brightwater’s energy use is higher per gallon treated because of its elevated location, which requires more pumping, higher treatment standards, and stringent odor control requirements.
Electricity Use at Brightwater, South Plant and West Point:

This diagram shows daily electricity use for each treatment plant. It highlights how electricity use can double with high flow volumes at West Point.
Total WTD Offsite Energy Use

This diagram shows the combined energy use of WTD's more than one hundred offsite facilities. Energy use at offsite facilities is driven by flow volumes and outside air temperatures.

Please note: This information is updated monthly and will have a three-month lag when all of the data becomes available.

Tracking WTD’s progress towards its 7.5% energy reduction goal.

Normalized electricity use describes the amount of electricity a facility would have used if the general conditions had been the same as they were in the baseline year (2014). Normalizing energy use allows us to track changes in energy use independent of factors we do not control such as air temperatures or flow volumes. This diagram shows the change in normalized electricity use for each treatment plant, offsite facilities and WTD in total and how these changes compare to the County wide 2020 energy reduction goal.

Please note: This normalized electricity use information is updated once a quarter with a lag time of about three months.
5. Production and usage of biogas

Production and usage of biogas

WTD, Biogas Utilization

Biogas is used differently at each of the three treatment plants.

- At South Plant excess biogas can be fed into PSE's natural gas pipeline.
- At Brightwater and West Point biogas usage is limited to the equipment on site. At both of these plants there is a higher demand for biogas in winter when flows are higher and temperatures lower. The total amount of biogas beneficially used therefore tends to be higher in winter than in summer.

6. Significant power disruption events

Significant power disruption events

The following table conveys information on the performance of the County's wastewater treatment facilities and conveyance system for any monthly exceedances of permit requirements that are caused by power disruption, or involve events with backups of the conveyance system and need for substantial responsive actions (e.g., cleanup of sanitary sewer overflows).
Significant system process disruptions

The following table conveys information on the performance of the County's wastewater treatment facilities and conveyance system for any monthly exceedances of permit requirements that are caused by, or involve, process disruption (not power related) such as major equipment or biological treatment process failures, or industrial discharges.

<table>
<thead>
<tr>
<th>Facility</th>
<th>2018</th>
<th>2019</th>
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<tbody>
<tr>
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<tr>
<td>Brightwater</td>
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<td>Vashon</td>
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<tr>
<td>Carnation</td>
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<tr>
<td><strong>CSO Treatment facilities</strong> (e.g., effluent limit exceedance, disinfection failure)</td>
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<td></td>
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<tr>
<td>Henderson/MLK CSO</td>
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<tr>
<td>Alli CSO</td>
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<tr>
<td>Carkeek CSO</td>
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<tr>
<td>Elliott West CSO</td>
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</table>

**West Section Conveyance System**

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<thead>
<tr>
<th>CSO Excavated Overflow</th>
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<tr>
<th>Sanitary Sewer Overflow</th>
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<tr>
<td>Sanitary Sewer Overflow</td>
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Notes:

1. Number of power disruption/backup events in any month where exceedances occur.
2. Represents any month where no events occurred, or if any non-compliance occurred it was unrelated to power disruption, or backups in the conveyance system.
3. Non-compliance occurred and involved power disruption or conveyance system backup; however, repair/solution is known and the incident response and correction was immediate.
4. Non-compliance involving power disruption or conveyance system backup, and evaluation and corrective action includes substantial effects on residents and businesses, level of effort and time to resolve, or costs to system operations.
5. Monitoring period characterized by sufficiently low flow conditions that the CSO treatment facility did not operate with a discharge to the outfall at any time in the month.

- Temporary power disruptions at West Point on 12/20/18, 3/17/19, 9/7/19, and 11/15/19 resulted in brief secondary diversion events (i.e., blending of primary and secondary treated effluent); however, these diversions receive chlorine disinfection and no effluent limitations are exceeded.
- A disturbance in the power supply to West Point on July 19th resulted in an emergency bypass of 2.1 million gallons of untreated wastewater to Puget Sound. The systems operated as planned to protect the facility from flooding and normal operations were restored 27 min. after the bypass began.
- Two overflows occurred at the Richmond Beach pump station in December; repairs are underway to replace electrical equipment for the pumps and backup power supply system.

7. Significant system process disruptions

The following table conveys information on the performance of the County's wastewater treatment facilities and conveyance system for any monthly exceedances of permit requirements that are caused by, or involve, process disruption (not power related) such as major equipment or biological treatment process failures, or industrial discharges.
### Wastewater Treatment and Conveyance System Compliance Events - Permit Requirement Exceedances Involving Process Disruption

<table>
<thead>
<tr>
<th>Facility</th>
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<th>Feb</th>
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<tr>
<td><strong>Wastewater Treatment Plants (e.g., effluent limit exceedance, unpermitted discharges)</strong></td>
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<td><strong>CSO Treatment Facilities (e.g., effluent limit exceedance, disinfection failure)</strong></td>
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<td>Elliott West CSO</td>
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#### Notes:

1. Number of process disruption events in any month where exceedances occur.
2. Represents any month where no events occurred, or if any non-compliance occurred it was unrelated to process disruption.
3. Non-compliance occurred and involved process disruption; however, repair/solution is known and the incident response and correction was immediate.
4. Non-compliance involving process disruption, and evaluation and corrective action includes substantial effects on residents and businesses, level of effort and time to resolve, or costs to system operations.
5. Monitoring period characterized by sufficiently low flow conditions that the CSO treatment facility did not operate with a discharge to the outfall at any time in the month.

- **a**: Effluent exceedances at Elliott West associated with process control performance; a phased planning and facility improvements process is underway.

### 8. Regulatory compliance and performance

Regulatory compliance and performance:

The following table conveys information on the performance of King County's wastewater treatment facilities and conveyance system for any monthly exceedances of permit requirements that involve compliance with effluent limitations at the County's five wastewater treatment plants or four CSO treatment facilities, or unpermitted overflow events in the separated sanitary or combined stormwater-sewer conveyance system.
Water quality monitoring

King County WTD conducts routine effluent water quality monitoring for compliance with the NPDES permit requirements at the County’s five wastewater treatment plants, and at the four CSO treatment facilities. Additionally, WTD (in conjunction with scientists in King County Water and Land Resources Division [WLRD]) conducts specific sediment and water quality monitoring studies required for compliance with the NPDES permit as well as the Post Construction Monitoring Program for the County’s 2012 Long-term CSO Control Plan Amendment. The following sections further describe these monitoring programs and provide information on the status of currently available monitoring efforts and data reports.

### Effluent Monitoring Data

WTD monitors treated wastewater (effluent) at each of the five main treatment plants (West Point, South Plant, Brightwater, Vashon, and Carnation) for a variety of conventional chemical and biological water quality properties which are used to track performance of the physical and biological treatment processes, and to ensure compliance with effluent limitations that are specified in the NPDES permit for the purposes of protecting the aquatic environment where the wastewater is discharged. WTD also conducts required effluent monitoring at the four CSO treatment facilities (Carkeek, Elliott West, Alki, and Henderson/Martin Luther King [H/MLK]) whenever wet weather storm events result in these facilities operating and discharging to their designated CSO outfalls. The majority of the routine effluent data that is collected to comply with applicable NPDES permit requirements is compiled and submitted to Ecology electronically as Discharge Monitoring Reports (DMRs) on a regular monthly basis.

The key parameters that are monitored for NPDES permit compliance with effluent limitations consist of biochemical oxygen demand (BOD), total suspended solids (TSS), settleable solids, pH, chlorine residual, and fecal coliform bacterial. The compliance with the effluent limitations is a primary method used by Ecology and WTD of evaluating routine and ongoing performance of the treatment processes. Accordingly, the reader is directed to review information presented above under “#8 –Regulatory Compliance and Performance” which provides a simplified summary of monthly plant performance that incorporates and interprets the diverse set of effluent monitoring data and information on any significant non-compliance events.

The effluent monitoring data and reports submitted to Ecology in monthly DMRs address many additional parameters that are not necessarily directly attributable to treatment process performance or NPDES regulatory compliance. However, the following attached files are the cover letters submitted for the most recent DMRs for each of the five wastewater treatment plants. The cover letters characterize each facility during the monitoring period including such items as flows, compliance with NPDES permit requirements, and any other important process performance events, news, or significant events. The facility DMR cover letters for the most recent monthly monitoring period follow:

- Brightwater (Permit No. WA0032247)
- Carnation (Permit No. WA0032182)
- South Plant (Permit No. WA0029581)

9. Water quality monitoring

Water quality monitoring

King County WTD conducts routine effluent water quality monitoring for compliance with the NPDES permit requirements at the County’s five wastewater treatment plants, and at the four CSO treatment facilities. Additionally, WTD (in conjunction with scientists in King County Water and Land Resources Division [WLRD]) conducts specific sediment and water quality monitoring studies required for compliance with the NPDES permit as well as the Post Construction Monitoring Program for the County’s 2012 Long-term CSO Control Plan Amendment. The following sections further describe these monitoring programs and provide information on the status of currently available monitoring efforts and data reports.

**Effluent Monitoring Data**

WTD monitors treated wastewater (effluent) at each of the five main treatment plants (West Point, South Plant, Brightwater, Vashon, and Carnation) for a variety of conventional chemical and biological water quality properties which are used to track performance of the physical and biological treatment processes, and to ensure compliance with effluent limitations that are specified in the NPDES permit for the purposes of protecting the aquatic environment where the wastewater is discharged. WTD also conducts required effluent monitoring at the four CSO treatment facilities (Carkeek, Elliott West, Alki, and Henderson/Martin Luther King [H/MLK]) whenever wet weather storm events result in these facilities operating and discharging to their designated CSO outfalls. The majority of the routine effluent data that is collected to comply with applicable NPDES permit requirements is compiled and submitted to Ecology electronically as Discharge Monitoring Reports (DMRs) on a regular monthly basis.

The key parameters that are monitored for NPDES permit compliance with effluent limitations consist of biochemical oxygen demand (BOD), total suspended solids (TSS), settleable solids, pH, chlorine residual, and fecal coliform bacterial. The compliance with the effluent limitations is a primary method used by Ecology and WTD of evaluating routine and ongoing performance of the treatment processes. Accordingly, the reader is directed to review information presented above under “#8 –Regulatory Compliance and Performance” which provides a simplified summary of monthly plant performance that incorporates and interprets the diverse set of effluent monitoring data and information on any significant non-compliance events.

The effluent monitoring data and reports submitted to Ecology in monthly DMRs address many additional parameters that are not necessarily directly attributable to treatment process performance or NPDES regulatory compliance. However, the following attached files are the cover letters submitted for the most recent DMRs for each of the five wastewater treatment plants. The cover letters characterize each facility during the monitoring period including such items as flows, compliance with NPDES permit requirements, and any other important process performance events, news, or significant events. The facility DMR cover letters for the most recent monthly monitoring period follow:

- Brightwater
- Carnation
- South Plant

### Effluent Limitations Exceedances at Wastewater Treatment Facilities

<table>
<thead>
<tr>
<th>Facility</th>
<th>2018</th>
<th>2019</th>
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<tbody>
<tr>
<td>West Point</td>
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<td>South Plant</td>
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<td>Brightwater</td>
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<td>Vashon</td>
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<tr>
<td>Carnation</td>
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### Effluent Limitations Exceedances at CSO Treatment Facilities

- Henderson/MLK/CSO
- Alki CSO
- Carkeek CSO
- Elliott West CSO

### Conveyance System Overflow Events in Combined or Separated Basins

- West Section – Dry Weather Overflows at CSO Outfalls
- West Section – Sanitary Sewer Overflows
- East Section – Sanitary Sewer Overflows

### Notes:

- No ongoing non-compliance; or events with known cause and immediate correction.
- Ongoing compliance issue; but repairs/solution is known and underway for timely correction.
- Substantial ongoing compliance issue with ongoing corrective actions, or response and/or planning for corrective action is underway.
- Monitoring period characterized by sufficiently low flow conditions that the CSO treatment facility did not operate with a discharge to the outfall at any time in the month.

**a** A disturbance in the power supply to West Point on July 19th resulted in an emergency bypass of 2.1 million gallons of untreated wastewater to Puget Sound. The systems operated as planned to protect the facility from flooding and normal operations were restored 27 min. after the bypass began.

**b** A temporary loss of disinfection occurred at South Plant on July 18th during an equipment upgrade installation procedure that resulted in non-disinfected discharge to Puget Sound lasting about 79 min.

**c** The annual average total suspended solids removal limit was exceeded at Alki in 2018. Optimization of recent pumping control upgrades at the pump station is underway, as well evaluation of the cause.

**d** A phased planning and facility improvements process is underway for Elliott West.

**e** Overflows occurred at the Richmond Beach pump station in December 2018 and February 2019 due to power interruption; work is underway to replace electrical equipment for pumps and backup power supply systems.
Operational performance metrics - King County

Financial performance (November 2019)

10. Wastewater planned revenue and use of revenue

Wastewater planned revenue and use of revenue

This chart compares WTD planned revenue and use of revenue with monthly actual revenue and use of the revenue collections. Monthly actuals highlight total revenue collected by the sewer rate, capacity charge and other sources, and total use of the revenue collected by operating expenditures, debt service and transfer to capital.

NOVEMBER 2019
## 11. Cost and schedule of baselined major capital projects

This table represents budget and schedule performance of projects with greater than $1M expected cost. Performance is measured relative to the baseline point which is established at approximately 30% design completion per established King County Project Management Standards.

### Q3 2019 Baseline Report

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</thead>
<tbody>
<tr>
<td>121000</td>
<td>WTD DEVELOPMENT PHASE 1</td>
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<td>100%</td>
<td>100%</td>
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Safety performance (November 2019)

12. WTD accident (claim) summary

WTD accident (claim) summary

The following summary graphs illustrate employee accident and job injury claim experience (for current month and year to date) for the Wastewater Treatment Division.

WTD Claims Summary (November 2019)
• The term **Medical Only Claim** refers to employee accident that requires attention from a healthcare provider. The injured worker may be released completely after treatment or released with work restrictions requiring work accommodation.

• The term **Timeloss Claim** refers to claims that are serious enough to warrant the doctor taking the injured worker off his regular duty for a period of time. The injured worker may be released to modified (light) duty during his recovery period. As long as the employer accommodates the doctor's restrictions on the injured worker’s activity during the light duty period, the claim may remain as medical only — if the injured worker returns to light duty before the elimination period lapses.

**Monthly archives**

Past performance metrics are posted by month in portable document format.

2019

- January 2019
- February 2019
- March 2019
- April 2019
- May 2019
- June 2019
- July 2019
- August 2019
- September 2019
- October 2019

2018

- December 2018
- November 2018
- October 2018
- September 2018
- August 2018
- July 2018
- June 2018
- May 2018
- April 2018
- March 2018
- February 2018
- January 2018

2017

- December 2017
- November 2017
- October 2017
- September 2017
- August 2017
- July 2017