



King County

**Department of Community and Human Services
Veterans Seniors and Human Services Levy**

**2018 VSHSL Transition Evaluation Plan
Addendum A – 2018 Activity Level Evaluation Templates**

Veterans Seniors and Human Services Levy 2018 Activity Level Evaluation Templates

Introduction and Overview

The Veterans Seniors and Human Services Levy (VSHSL) Transition Plan funds 2012-2018 Veterans and Human Services Levy (VHSL) activities at 2017 funding levels. The VSHSL Transition Plan also specifies that the 2012-2018 VHSL Evaluation Implementation Plan will be used to evaluate these continuing activities.

In this document, we describe the activity levels established for all VHSL activities that will continue in 2018 as specified in the Transition Plan. Agencies implementing levy activities are required to report on their performance at regular intervals. Their reports become the building blocks for the annual Performance Evaluation Report. This addendum is the update of all activity templates for 2018 based upon evolving changes during implementation in 2012-2018.

The targets described in this document are based on a full year of work for a continuing program. However, funding for 2019 will be directed by the Implementation Plan which will be submitted to the King County Council on March 16, 2018. Some programs funded as continuations in 2018 may not be funded in 2019.

If an activity is not funded for 2019, the targets will be reduced by 50% for the 4th quarter. Since passage of the Implementation Plan, request for proposals, and funding decisions are not expected until later in 2018, in this document we report the reference targets based on the assumption of continued funding. These targets will be reduced by 50% in the fourth quarter if an activity needs to close out their operations.

In order to expedite contracting, evaluation staff have worked closely with contractors and implementing departments to update a summary evaluation template for every activity implemented. The templates identify the objectives, goals and performance measures to each activity. They also include a services description and how the activity meets King County Strategic Plan objectives.

In addition to continuing funding for 2017 activities, the VHSL Transition Plan also funds new Housing Stability and Senior Center investments. The evaluation templates for these new investments are based on the the *Measuring VSHSL Strategy and Program Performance* section of the Veterans, Seniors and Human Services Levy Implementation Plan and are also included in this document beginning on page 80.

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Strategy 1, Activity 1 King County Veterans Program

Primary Levy Goals: Prevent and reduce homelessness; Increase self-sufficiency for veterans and vulnerable populations

Objective: *Overall:* Improve the long-term stability of veterans and their families through outreach, shelter, financial assistance and case management.

Program Components:

- A. Outreach:** Increase access to veterans' services for those who might not otherwise engage in services as a first step in stability.
- B. Shelter:** Improve the stability of homeless veterans by providing emergency and transitional housing as they transition to more permanent housing.
- C. Financial Assistance:** Increase the stability of households in financial crisis by providing funds to meet basic needs and overcome financial crisis.
- D. Case Management:** Increase the long-term stability of veterans and their families by assisting them to secure essential resources and overcome barriers to long-term self-sufficiency
- E. Electronic Client Records System:** Increase the quality of customer services and staff efficiency by improving client information tracking and sharing.

Agencies funded: King County Veterans Program, Compass Housing Alliance, and The Salvation Army-William Booth Center.

Service Description: The King County Veterans Program (KCVP)'s expanded outreach through nine suburban service sites will be maintained. KCVP's enhanced case management services to ensure a more comprehensive approach to client services will also be continued. Financial assistance and contracted shelter services that were increased with the first levy will be maintained at their 2011 levels. KCVP's client information database that was developed during the first levy will be maintained and further improved through the new levy.

Changes Since Last Year: No significant changes since last year.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP4: Ensure a network of integrated and effective health and human services is available to people in need.

Services start date: September, 2007

Allocations (2018): Veterans Levy \$2,485,000, Human Services Levy \$0
Does not include Veteran Employment Initiative funds.

PERFORMANCE MEASURES

Clients Included in Performance Reports: All KCVP clients

2018 Reporting Requirements

Demographics: On-going through VIBE database for KCVP, Report Card for contractors

Services: On-going through VIBE database, Report Card for contractors

Outcomes: On-going through VIBE database, Report Card for contractors

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	• Unique clients enrolled in KCVP	2,600	How much
	• Number of persons completing assessment and case plan	2,500	How much
Crisis Intervention	• Amount of financial assistance	\$800,000	How much
	• Number of clients receiving financial assistance	1,500	How much
	• Number of shelter /transitional housing bed nights	13,500	How much
	• Number of veterans served at shelters	450	How much
Service Intervention	• Number of evictions prevented for individuals with “pay or vacate” letter	TBD	Is anyone better off?
	• Number of clients whose basic needs (utilities, food, medical, IDs) were met through financial assistance	TBD	Is anyone better off?
	• Percent of clients who completed one or more case plan goals	90%	Is anyone better off?
	• Percent of clients with a job search plan who obtained a job	TBD	Is anyone better off?

Type of activity	Performance Measure	2018 Target(s)	Type of Performance Measure
	• Percent of clients who increase self-sufficiency	90%	Is anyone better off?

Strategy 1, Activity 2.A Enhanced Outreach to Women Veterans and Veterans of Color

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Provide opportunity for vulnerable veterans who may not otherwise engage in services to increase their stability and self-sufficiency by connecting them with essential resources.

Agencies funded: Therapeutic Health Services and El Centro de la Raza.

Service Description: Maintain and improve two programs that outreach to underserved veteran communities of color and women veterans to ensure that they are linked to veteran's benefits, services and other resources in a culturally appropriate manner. Each program targets a different underserved population—women, African-Americans, and Latinos. The programs identify and outreach to veterans in their target group. They assess participants and seek to engage them in services through referrals to appropriate and effective services.

Changes since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP4: Ensure a network of integrated and effective health and human services is available to people in need.

Services start date: October 2010

Allocations (2018): Veterans Levy \$300,000 Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: January 31, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> Total number of clients enrolled and assessed using the Common Assessment Checklist 	240	How much
	<ul style="list-style-type: none"> Total number veterans of color enrolled 	80	How well
	<ul style="list-style-type: none"> Total number of women enrolled 	62	How well
	<ul style="list-style-type: none"> Number of homeless Veterans enrolled and assessed with the VI-SPDAT 	54	How much
	<ul style="list-style-type: none"> Total number of clients receiving referrals to benefits/services 	216	How well
	<ul style="list-style-type: none"> Total number of clients applying for and/or receiving benefits or services after referral 	172 (80% of 216)	How well
	<ul style="list-style-type: none"> Number of clients receiving benefits and/or services after referral 	104 (60% of 172)	Is anyone better off?
System Resources	<ul style="list-style-type: none"> Number of King County Veterans Outreach Team meetings attended 	12	How much

Strategy 1, Activity 2.B Veteran Information and Referral

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Improve veterans' and their family members' ability to find and access needed services by linking them quickly and efficiently to needed services.

Agencies funded: Washington State Department of Veterans Affairs (WDVA)

Service Description: Maintain a call-in telephone resource uniquely dedicated to veterans and veterans' services. Develop other emerging communication technologies to improve service access for veterans and their family members.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCVP Objective HHP4: Ensure a network of integrated and effective health and human services is available to people in need. Product Catalog 1.12: Outreach, assessment and engagement for veterans and their families

Services start date: September 2010

Allocations (2018): Veterans Levy \$100,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Number of calls to information line 	900	How much
	<ul style="list-style-type: none"> • Number of persons receiving new information 	850	How well
	<ul style="list-style-type: none"> • Percent of clients reporting satisfaction with information and referral service received 	90%	How well
	<ul style="list-style-type: none"> • Number of callers who, during follow up contact, report they successfully received services based on referral 	90%	Is anyone better off?
	<ul style="list-style-type: none"> • Number of community meetings or events attended to promote effective coordination of services 	12	How much

Strategy 1, Activity 2.C Homeless Veteran Street Outreach

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Improve the lives of vulnerable, homeless veterans by helping them attain and maintain stable lives through linkage to needed support services.

Agencies funded: Washington State Department of Veterans Affairs (WDVA)

Service Description: The Homeless Veterans Street Outreach, the single project funded under this activity, assists in linking eligible homeless veterans and military personnel to needed housing, employment and support services. Veterans Services Managers conduct outreach to homeless sheltered veterans, confirm their eligibility and assess their service needs. The managers then refer and link clients to needed benefits, housing, employment, and treatment services.

Changes Since Last Year: Targets were adjusted to standardize targets for similar outreach efforts conducted by multiple contractors.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP4: Ensure a network of integrated and effective health and human services is available to people in need. Product Catalog 1.12: Outreach, assessment and engagement for veterans and their families

Services start date: April 2007

Allocations (2018): Veterans Levy \$84,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Number of clients enrolled and assessed using the Common Assessment Checklist 	62	How much
	<ul style="list-style-type: none"> • Number of homeless clients assessed using the VI-SPDAT 	48	How much
Services Intervention	<ul style="list-style-type: none"> • Number of clients receiving referrals to benefits and/or services 	55	How well
	<ul style="list-style-type: none"> • Number of clients applying for and/or receiving benefits and/or services after referral 	44	How well
	<ul style="list-style-type: none"> • Number of clients receiving at least one of the benefits and/or services after application 	28	Is anyone better off?

Strategy 1, Activity 3 Veterans Employment and Training (Veterans Corps)

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Improve veterans' transition from a military career to a civilian career by helping them be successful in educational and training opportunities and prepare for and secure employment.

Agencies funded: Washington State Department of Veterans Affairs

Service Description: Levy funds will be used to continue the Veterans Corps. This program provides Veterans Corps staff sited at colleges who will assist Veterans and other military personnel with job placement, employer training, and individual training services in King County. The program offers assistance in enrolling and supporting Veterans and other military personnel complete training, education, internship and apprenticeship opportunities. There is also an emphasis on improving connections with employers to encourage the recruitment and hiring of recently returning veterans also to retain and finish their educational programs.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP4: Ensure a network of integrated and effective health and human services is available to people in need. KCSP Objective EGBE 1.b: Support workforce development programs for adults and youth.

Services start date: 2015

Allocations (2018): Veterans Levy \$200,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	• Number of veterans contacted	120	How much
	• Number of veterans enrolled	108	How much

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
	<ul style="list-style-type: none"> Number of veterans enrolled that are returning from OIF, OEF or ONE (50%) 	54	How well
Services Intervention	<ul style="list-style-type: none"> Number of veterans retained in educational or training opportunities or other positive outcome 	80%	Is anyone better off?

Strategy 1, Activity 4 Contracted Post Traumatic Stress Disorder

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Increase the stability of veterans and their family members who are impacted by PTSD by providing treatment to overcome the effects of military service.

Agencies funded: Washington State Department of Veterans Affairs (WDVA)

Service Description: Levy funding is used to maintain the existing system of PTSD treatment providers that was expanded during the first levy. The system will be further expanded beginning in 2018 to accommodate the influx of returning OIF/OEF veterans.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services.

Services start date: April 2007

Allocations (2018): Veterans Levy \$450,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Data Collection Report
Treatment/ Intervention	<ul style="list-style-type: none"> • Number of clients receiving Levy-funded PTSD treatment 	260	How much
	<ul style="list-style-type: none"> • Number of hours of PTSD counseling provided 	2,600	How much
	<ul style="list-style-type: none"> • Percent of clients demonstrating reduced impacts of PTSD 	90%	Is anyone better off?
System Resources	<ul style="list-style-type: none"> • Number of contracted providers recruited, trained and supported to provide counseling 	13	How much

Strategy 1, Activity 5.A Veterans Incarcerated Program (Veterans Reentry Case Management Program)

Primary Levy Goal: Reduce unnecessary criminal justice and medical system involvement

Objective: Assist veterans who are involved in the local criminal justice system or who were formerly incarcerated, access services and resources needed for successful reentry into the community and to provide ongoing stability in the community.

Agencies funded: Washington State Department of Veterans Affairs (WDVA)

Service Description: This program provides short-term reentry case management for eligible veterans and other military personnel, who are incarcerated or at risk of incarceration, within the King County Jail and other misdemeanor jails in south and east King County. Program staff meets with veterans in the jails prior to release when possible. Program staff help eligible veterans navigate ongoing court and/or probation requirements, and link to behavioral health, primary healthcare, housing and other social services (veteran specific when possible) in order to support community tenure and prevent future criminal justice involvement.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective JS 3.d: Provide alternatives to secure detention to appropriate offenders.

Services start date: April 2007

Allocations (2018): Veterans Levy \$100,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy and RCW funded clients

NOTE: Calculations on Levy-funded clients and services will be based on the ratio of Levy funding to total project funding (Levy + RCW).

2018 Reporting Requirements

Demographics: August 28, 2018; February 28, 2019

Services: August 28, 2018; February 28, 2019

2018 Annual Project Evaluation and Program Managers Report: February 28, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of performance measure
Engagement	• Number of veterans screened	360	How much
Crisis Intervention	• Number of veterans enrolled in program	155	How much

Type of Activity	Performance Measure	2018 Target(s)	Type of performance measure
	<ul style="list-style-type: none"> • Number of contacts with enrolled veterans 	310	How well
	<ul style="list-style-type: none"> • Number of referrals to behavioral and/or physical health services 	120	How well
	<ul style="list-style-type: none"> • Number of successful referrals where clients engage in behavioral and/or physical health services 	108/90%	Is anyone better off?
	<ul style="list-style-type: none"> • Number of referrals to services that increase self-sufficiency (benefits, education, employment, training resources, financial management services) 	85	Is anyone better off?
	<ul style="list-style-type: none"> • Number of successful referrals to services that increase self-sufficiency 	68/80%	Is anyone better off?
	<ul style="list-style-type: none"> • Number of referrals to housing 	124	How well
	<ul style="list-style-type: none"> • Number of successful placements in transitional or permanent housing 	99/80%	Is anyone better off?
	<ul style="list-style-type: none"> • Number of clients receiving eviction prevention services 	20	How well

Strategy 1, Activity 5.B Veterans Legal Assistance Program

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Increase ability of at-risk or homeless veterans and their family members to resolve legal issues by reducing barriers to civil legal assistance.

Agencies funded: Northwest Justice Project

Service Description: Levy funding will continue to support the Veterans Project at the Northwest Justice Project (NJP) to work with homeless and low income veterans to address their civil legal needs that prevent them from obtaining stable employment, income and housing; develop materials for legal advocates to work effectively with veterans; educate veteran non-legal service providers on legal referrals available; and work with volunteer attorneys and law students to increase capacity to take veteran cases.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4: Ensure a network of integrated and effective health and human services is available to people in need. Product Catalog 1.13.2: Legal assistance to veterans and their families

Services start date: September 2010

Allocations (2018): Veterans Levy \$20,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> Number of persons assessed for level of legal assistance needed 	200	How much
Crisis Intervention	<ul style="list-style-type: none"> Cases accepted into NJP caseload 	100	How much
	<ul style="list-style-type: none"> Cases referred to alternate legal representation 	30	How much

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
	<ul style="list-style-type: none"> • Total hours of case time • Percent of cases successfully resolved in which legal barriers are reduced 	<p style="text-align: center;">200</p> <p style="text-align: center;">33%</p>	<p>How much</p> <p>Is anyone better off?</p>
System Resources	<ul style="list-style-type: none"> • Number of trainings to attorneys and case managers 	<p style="text-align: center;">8</p>	<p>How much</p>

Strategy 1, Activity 5.C Emerging Programs for Justice Involved Veterans – Veterans Court

Primary Levy Goal: Reduce unnecessary criminal justice involvement and utilization of emergency and crisis services.

Objective: Divert veterans from the criminal justice system into treatment and services.

Agencies funded: Sound Mental Health

Service Description: Levy funding in 2015 was used to support therapeutic courts serving veterans in King County in order to divert veterans who have behavioral health issues into treatment. The King County Regional Veterans Court was found effective during its 2015 pilot phase and is continuing operations. Levy funded court clinician services are provided to the King County District Court Regional Veterans Court and City of Seattle Veterans Treatment Court for the purposes of assessing eligibility for participation in the therapeutic veterans courts and treatment planning around the behavioral health issues which contributed to criminal justice involvement.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective JS 3.d: Provide alternatives to secure detention to appropriate offenders.

Services start date: 2013

Allocations (2018): Veterans Levy \$345,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: August 28, 2018; February 28, 2019

Services: August 28, 2018; February 28, 2019

2018 Annual Project Evaluation and Program Managers Report: February 28, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	• Number of veterans screened	90	How much
Services Intervention	• Number of veterans opting in Veterans Court (new enrollees)	30	How much

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
	<ul style="list-style-type: none"> • Number of veterans participating in Veterans Court (include 2017 carryover clients in Q1 and new clients in each quarter) • Number who graduate or complete non-revocations 	<p style="text-align: center;">50</p> <p style="text-align: center;">12 (60%)</p>	<p>How much</p> <p>Is anyone better off?</p>
<p>System Resources</p>	<ul style="list-style-type: none"> • Number of presentations/ trainings conducted by the Veterans Justice Coordinator (community outreach/ education/DAJD Proviso Response) • Number of recommendations implemented in response to Motion 14125 (Dedicated veteran housing unit, staff training, and veteran status data collection) 	<p style="text-align: center;">10</p> <p style="text-align: center;">3</p>	<p>How much</p> <p>How much</p>

Strategy 1, Activity 6.A Military Family Outreach

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Increase the stability of U.S. National Guard and Reserves members and their families by facilitating access to needed support services.

Agencies funded: Washington State Department of Veterans Affairs (WDVA)

Service Description: Levy funding will continue support for the Military Family Outreach project that was established through the last levy. This project's outreaches to National Guard and Reserve families that may need support when family members are deployed. The Military Family Outreach Specialists assess families for need and seek to connect them to the help they need to prevent future family instability and homelessness.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4: Ensure a network of integrated and effective health and human services is available to people in need

Services start date: September 2009

Allocations (2018): Veterans Levy \$174,000, Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018 Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Number of clients assessed and engaged • Number of VI-SPDAT assessments conducted 	<p style="text-align: center;">120</p> <p style="text-align: center;">30</p>	<p>How much</p> <p>How much</p>
Services Intervention	<ul style="list-style-type: none"> • Number of clients receiving referrals to benefits and/or services • Number of client's applying for benefits and/or services after referral • Number of clients receiving at least one of the benefits and/or services after application 	<p style="text-align: center;">108</p> <p style="text-align: center;">86 (80%)</p> <p style="text-align: center;">52</p>	<p>How well</p> <p>How well</p> <p>Is anyone better off?</p>
System Resources	<ul style="list-style-type: none"> • Number of collaboration meetings attended with King County Veterans Outreach Team 	<p style="text-align: center;">10</p>	<p>How much</p>

Strategy 1, Activity 6.B Military Family Counseling

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Increase the ability of military and veteran households to be healthy and nurturing through appropriate mental health services to overcome the negative effects of military service.

Agencies funded: Washington State Department of Veterans Affairs

Service Description: This is a new set of projects to increase support to military families before, during and after deployment. Funds will support family centered counseling to military and veteran households to promote health and nurturing families with particular focus on prevention of domestic violence and promoting family stability. Funds may also be used to support implementation of the Military Kids Curriculum.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4: Ensure a network of integrated and effective health and human services is available to people in need

Services start date: 2016

Allocations (2018): Veterans Levy \$100,000 Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: April 30, 2018, July 31, 2018, October 31, 2018, Jan 31, 2019

Services: April 30, 2018, July 31, 2018, October 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Unduplicated number of clients enrolled 	55	How much
	<ul style="list-style-type: none"> • Unduplicated number of households enrolled 	40	How much
	<ul style="list-style-type: none"> • Number of hours of Military Family Counseling provided 	360	How much
	<ul style="list-style-type: none"> • Percentage of adult clients demonstrating improved social and family functioning 	90%	Is anyone better off?

Strategy 2, Activity 1.A Homeless Street Outreach

Primary Levy Goal: Reduce unnecessary criminal justice and medical system involvement

Objective: Reduce the inappropriate use of expensive services and overcome isolation for Seattle’s high utilizers and chronically homeless persons through outreach and connections with needed services and resources.

Agencies Funded: Public Health - Seattle & King County, Evergreen Treatment Services - REACH Project

Service Description: Reduce the inappropriate use of expensive services and overcome isolation for Seattle’s high utilizers and chronically homeless person through outreach and connections with needed services and resources. Link high utilizers and chronically homeless substance abusers in Seattle to health services, engagement programs and housing placements through the REACH outreach team.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective JS3d: Provide alternatives to secure detention to appropriate offenders.

Services Start Date: January 2009

Allocations (2018): Veterans Levy \$86,000 Humans Services Levy \$190,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	• Number of clients who received case management services in outreach or drop-in settings	380	How much
	• Percentage of clients who received case management who maintained or improved housing	65%	Is anyone better off?

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Percent of clients linked to mental health or chemical dependency services, inclusive of intervention, treatment or aftercare 	50%	Is anyone better off?
	<ul style="list-style-type: none"> • Percent of clients linked to medical benefits or eligibility assistance for basic needs 	40%	Is anyone better off?

Strategy 2, Activity 1.B Sobering Center and Emergency Service Patrol

Primary Levy Goal: Reduce unnecessary criminal justice and medical system involvement

Objective: Link high utilizers and chronically homeless substance abusers in Seattle to engagement programs and housing placements to reduce homelessness and excessive use of expensive services.

Agencies Funded: MHCADSD Pioneer Human Services – Dutch Shisler Sobering Center; King County Emergency Services Patrol

Service Description: This activity combines a number of Seattle-based activities working with high utilizers/chronically homeless individuals who are involved with substance abuse treatment or who are connected through outreach services. A portion of the levy-funded services include:

- King County Emergency Services Patrol, which picks up intoxicated people from downtown streets and transports them to services.
- Dutch Shisler Sobering Support Center, which provides a safe place to sleep off the effects of intoxication.
- Client Care Coordination, which brings together a variety of outreach and social services workers to coordinate care for high-utilizing homeless clients.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP1: Ensure access to affordable, appropriate and quality physical and behavioral health services

Services Start Date: June 2008

Allocations (2018): Veterans Levy \$45,000 Humans Services Levy \$100,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Number of persons contacted 	5,000	How much
	<ul style="list-style-type: none"> • Clients transported to the Sobering Center 	3,600	How well
	<ul style="list-style-type: none"> • Clients connected with supportive services 	95%	Is anyone better off?

Strategy 2, Activity 1.C Mobile Medical Outreach

Primary Levy Goal: Prevent and reduce homelessness

Objective: Improve the health status and housing situations of rural persons who are homeless by engaging them in stability services while simultaneously providing them with primary health care through medical outreach and engagement in South King County.

Agencies Funded: Public Health - Seattle & King County Health Care for the Homeless

Service Description: The program's mobile medical van holds regular clinics in Federal Way, Kent, Renton, Tukwila and Auburn. Walk-in services include primary and preventive medical care, clinical assessment for mental health and chemical dependency treatment, dental care, and help navigating medical and disability benefits programs and other safety net health and social services systems. Immediately following a visit with a program doctor or dentist, program clients are introduced to a team member who can help establish a connection to a local community health center for follow-up and ongoing primary care.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP1: Ensure access to affordable, appropriate and quality physical and behavioral health services

Services Start Date: November 2008

Allocations (2018): Veterans Levy \$90,000 Humans Services Levy \$210,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Unduplicated clients who receive an intake for medical, mental health, or chemical dependency services 	700	How much (SERVICE)
	<ul style="list-style-type: none"> • Total visits for medical, mental health, or chemical dependency services 	1,900	How much (SERVICE)
Services Intervention	<ul style="list-style-type: none"> • Clients linked to mental health or chemical dependency treatment, inclusive of intervention or aftercare 	40%	Is anyone better off? (OUTCOME)
	<ul style="list-style-type: none"> • Clients linked to medical benefits or eligibility assistance services for basic needs 	40%	Is anyone better off (OUTCOME)

Strategy 2, Activity 1.D South King County Homeless Outreach

Primary Levy Goal: Prevent and reduce homelessness

Objective: Increase the housing stability and improve the health of long-term homeless persons by outreach that engages them in services and provides access to the resources they need.

Agencies Funded: Sound Mental Health

Service Description: Engage persons who are homeless in essential stability services while simultaneously providing them with primary health care through medical outreach and engagement in South King County. The PATH outreach team seeks and engages homeless adults in South King County, with a priority on those who are homeless for a long time and may have mental health, substance abuse, and other problems. This project now provides direct referral to community clinics.

Outreach is particularly important because those who have been chronically homeless, especially those with serious disabling conditions and/or long term homelessness often have difficulty finding or accepting the services and care they need. Outreach workers engage people who are homeless, slowly gain their trust, and support them in accessing the services and housing they need.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP1: Ensure access to affordable, appropriate and quality physical and behavioral health services.

Services Start Date: October 2007

Allocations (2018): Veterans Levy \$15,000 Humans Services Levy \$65,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Clients enrolled 	125	How much
	<ul style="list-style-type: none"> • Number of clients successfully linked with at least one of the following services, benefits or outcomes: enrolled in primary health care; enrolled in chemical dependency treatment; enrolled in mental health treatment; increased income; improved housing stability 	75% achieved at least one	Is anyone better off?
	<ul style="list-style-type: none"> • Number of clients assessed with the VI-SPDAT 	14	How much

Strategy 2, Activity 2 Capital Funds for Permanent Housing

Primary Levy Goal: Prevent and reduce homelessness

Objective: Increase the number of permanent housing units available to serve homeless individuals by providing capital funds to create new units of affordable housing.

Agencies Funded: Archdiocesan Housing Authority, Catholic Community Services, Community Housing Mental Health Agency, Compass Center, Compass Housing Alliance, Downtown Emergency Service Center, Foundation for the Challenge, Friends of Youth, Highline West Seattle Mental Health, Low Income Housing Institute, Plymouth Housing Group, Sound Mental Health, St. Andrew's Housing Group, Valley Cities Counseling and Consultation, Vashon Household, YWCA of Seattle-King-Snohomish Counties.

Service Description: This activity provides capital funding for increasing the affordable housing stock specifically to create housing that serves veterans in need and their families, who are struggling with or at risk for mental illness, health problems, PTSD, unstable housing or homelessness, and underemployment; individuals and families who have experienced long-term homelessness and are frequent users of emergency services, jails, and other institutions; individuals who have been recently released from prison or jail and who are striving to maintain their family or re-unite with children or other family members; and families and children at risk of homelessness and involvement with justice, child welfare, and other systems.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective EGBE3a: Shape a built environment that allows communities to flourish. Product Catalog 2.2.1: Low-income housing capital.

Services Start Date: Fall 2007

Allocations (2018): Veterans Levy \$960,000 Humans Services Levy \$1,200,000

PERFORMANCE MEASURES

Capital Projects Included in Performance Reports: All Levy funding permanent housing projects

2018 Reporting Requirements

2018 Housing and Services Award Report, Tab 1: February 15, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
System Resources	• Veterans' units funded	TBD	How much
	• Human services units funded	TBD	How much

Strategy 2, Activity 3 Housing Stability Program

Primary Levy Goal: Prevent and reduce homelessness

Objective: Ensure that persons at-risk of homelessness are able to maintain housing by providing support services or resources necessary that overcome threats to housing stability.

Agencies Funded: Solid Ground (lead agency), which partners with Hopelink, Catholic Community Services, Friends of Youth, YWCA – SeaTac, Valley Cities, Multi-Service Center, Vashon Youth and Family Services, First Place, Neighborhood House, Salvation Army – Seattle, YWCA – Seattle, Crisis Clinic/Community Info Line.

Service Description: The HSP provides emergency financial assistance for veterans and others (low-income renters and homeowners (under 50 percent of area median income)) in response to short-term crises that prevent them from making timely payment of their rent or mortgage. The HSP serves households who are at risk of losing their housing, or who have their own lease pending but need assistance with move-in costs.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP4c: Join with local and regional partners to prevent and reduce homelessness for families and individuals.

Services Start Date: May 2008

Allocations (2018): Veterans Levy \$400,000 Humans Services Levy \$425,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Housing Stability Program

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Crisis Intervention	<ul style="list-style-type: none"> • Number of unduplicated non-Veteran Households assisted 	163	How much
	<ul style="list-style-type: none"> • Number of unduplicated veterans households assisted 	135	How much
	<ul style="list-style-type: none"> • All households retaining housing at 6 months following initial stabilization 	90%	Is anyone better off?
	<ul style="list-style-type: none"> • All households retaining housing at 1 year following initial stabilization 	90%	Is anyone better off?

Housing Justice Project

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Crisis Intervention	<ul style="list-style-type: none"> • Number of households 	1,800	How much

Strategy 2, Activity 4.A Housing Health Outreach Team

Primary Levy Goal: Reduce unnecessary criminal justice and medical system involvement

Objective: Improve the ability of formerly homeless individuals to retain permanent housing by providing comprehensive on-site services and connection to health and community resources that overcome personal challenges and threats to their ability to maintain housing.

Agencies Funded: Neighborcare Health; HealthPoint (Subcontracted through PHSKC)

Service Description: The Housing Health Outreach Team (HHOT) provides health care linkages and support to homeless and formerly homeless clients living in permanent supportive housing sites in Seattle and South King County. The team of medical, mental health, and chemical dependency providers help clients establish a regular health care regimen, rather than relying on costly emergency care.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP1: Ensure access to affordable, appropriate and quality physical and behavioral health services. Product Catalog 1.12: Outreach, assessment and engagement of the mentally ill and homeless.

Services Start Date: May 2007 in Seattle; June 2008 in South King County

Allocations (2018): Veterans Levy \$75,000 Humans Services Levy \$290,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Service Intervention	<ul style="list-style-type: none"> Unduplicated clients engaged one-on-one by the Housing Health Outreach Team 	700	How much
	<ul style="list-style-type: none"> Clients linked to primary care and participate in at least one annual visit 	400	Is anyone better off?

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
	<ul style="list-style-type: none"> <li data-bbox="488 260 781 499">• Percent of unduplicated clients linked to mental health or chemical dependency services, inclusive of intervention, treatment or aftercare <li data-bbox="488 533 781 680">• Clients with a chronic condition who received disease management or specialty care services <li data-bbox="488 714 781 930">• Percent of clients engaged one-on-one with the HHOT team who maintain or improve housing (defined as exits to permanent housing) 	<p data-bbox="932 260 987 281">50%</p> <p data-bbox="932 533 987 554">315</p> <p data-bbox="932 714 987 735">90%</p>	<p data-bbox="1133 260 1382 281">Is anyone better off?</p> <p data-bbox="1133 533 1382 554">Is anyone better off?</p> <p data-bbox="1133 714 1382 735">Is anyone better off?</p>

Strategy 2, Activity 4.B On-site Support Services

Primary Levy Goal: Prevent and reduce homelessness

Objective: Improve the ability of formerly homeless people to retain permanent housing by providing comprehensive on-site services and connections to community resources that overcome personal challenges and threats to their ability to maintain housing.

Agencies Funded: Evergreen Treatment Services, Valley Cities Counseling and Consultation, Downtown Emergency Service Center, Low Income Housing Institute, Sound Mental Health (McDermott Place), Eastside Interfaith Social Concerns Council, Plymouth Housing Group, Compass Center, Archdiocesan Housing Authority, Imagine Housing.

Service Description: This activity provides funds for support services and operating costs for limited housing for formerly homeless households. Supportive services may include case management and advocacy, engagement and outreach, housing support and life skills training, employment counseling, job search assistance, education and training, money management and credit repair, domestic violence and sexual assault support, mental health and substance abuse counseling, legal assistance, children's services, and interpreter services. The program serves veterans and their families in need, homeless and chronically homeless individuals, individuals who have recently been released from jail who are striving to maintain or re-unite with their family, families and children who are homeless or at risk of homelessness with involvement with justice, child welfare and other systems, homeless youth and young adults.

Changes since Last Year: No significant changes this year.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP4c: Join with local and regional partners to prevent and reduce homelessness for families and individuals.

Services Start Date: January 2008 (earliest, varies by contract)

Allocations (2018): Veterans Levy \$720,000 Humans Services Levy \$1,000,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Housing and Services Award Report, Tab 2: February 15, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Total households served • Increase housing stability (retention at 1 year) 	<p style="text-align: center;">1,100</p> <p style="text-align: center;">90%</p>	<p>How much</p> <p>Is anyone better off?</p>

Strategy 2, Activity 5.A Forensic Assertive Community Treatment Program (FACT)/Intensive Case Management

Primary Levy Goal: Prevent and reduce homelessness

Objective: End homelessness for individuals with disabilities who are experiencing homelessness and are high utilizers of the criminal justice system or involved in King County District Court Regional Mental Health Court (RMHC) by providing intensive community-based wraparound services that improve their ability to secure and maintain permanent housing, and reduce future involvement with the criminal justice system.

Agencies Funded: Sound Mental Health

Service Description: Levy funds for this activity support the Intensive Case Management Team. The care team uses a trauma informed approach and motivational interviewing methods along with other evidence-based approaches to accommodate the level of care and specific needs of each individual. Services provided by the care team include permanent supportive housing and community-based services with comprehensive care management.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP1b: Ensure access to affordable, appropriate and quality physical and behavioral health services.

Services Start Date: January 2008

Allocations (2018): Veterans Levy \$63,000 Humans Services Levy \$142,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: August 29, 2018; February 15, 2019

Services: August 29, 2018; February 15, 2019

2018 Annual Project Evaluation and Program Managers Report: February 28, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Total clients enrolled 	60	How much
Crisis Intervention	<ul style="list-style-type: none"> • Clients moved into or are maintained in supported housing 	48	Is anyone better off?
Services Intervention	<ul style="list-style-type: none"> • Number of clients who exited into homelessness or institutions or other 	No more than 3	Is anyone better off?
	<ul style="list-style-type: none"> • Number of clients with a positive exit (e.g., positive housing exit or appropriate institution) 	4	Is anyone better off?
	<ul style="list-style-type: none"> • Number of clients successfully housed (number = clients maintained or transitioned to independent housing) 	48	Is anyone better off?

Strategy 2, Activity 5.B Forensic Intensive Supportive Housing Program

Primary Levy Goal: Prevent and reduce homelessness

Objective: End homelessness for individuals with disabilities who are experiencing homelessness and are involved in the criminal justice system by providing intensive case management services that improve their ability to secure and maintain permanent housing, and reduce future criminal justice system involvement.

Agencies Funded: Sound Mental Health

Service Description: Provide permanent, supportive housing options and time-unlimited forensic intensive case management to support housing stability of individuals who are experiencing behavioral health conditions, homelessness and have their criminal charges dismissed due to lack of legal competency, or are veterans who need community-based intensive outreach and engagement not available through other veterans services.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective HHP1b: Ensure access to affordable, appropriate and quality physical and behavioral health services.

Services Start Date: April 2009

Allocations (2018): Veterans Levy \$210,000 Humans Services Levy \$480,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: August 28, 2018; February 15, 2019

Services: August 28, 2018; February 15, 2019

2018 Annual Project Evaluation and Program Managers Report: February 28, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	• Clients screened (new clients)	30	How much
	• Clients enrolled (all clients, include carryover clients from 2017 in Q1 and new clients in all quarters)	70	How much

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
	<ul style="list-style-type: none"> • Clients moved into or are maintained in supportive housing 	51	Is anyone better off?'
Services Intervention	<ul style="list-style-type: none"> • Number of clients who exited into homelessness or other unintended outcome (including unknown location) 	5 (max)	Is anyone better off?
	<ul style="list-style-type: none"> • Number of positive exits (housing or other clinically appropriate) 	10	Is anyone better offer?

Strategy 2, Activity 6.A Community Employment Services

Primary Levy Goal: Prevent and reduce homelessness

Objective: Improve the housing stability of at-risk and formerly homeless individuals by overcoming health and related barriers to securing and retaining employment.

Agencies Funded: Neighborhood House, TRAC Associates, YWCA.

Service Description: Expand existing education, employment, and vocational training programs for the homeless or formerly homeless; expand child care services that enable parents to work; and provide dental care vouchers for those whose oral health poses a barrier to finding or maintaining employment.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective EGBE1b: Support workforce development programs for youth and adults.

Services Start Date: August 2008

Allocations (2018): Veterans Levy \$120,000 Humans Services Levy \$550,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Performance (Non-Veterans)

Type of Activity	Performance Measure	2018 Target(s) (TRAC/YWCA/ Neighborhood House)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Clients assessed, enrolled IAP 	69/84/65	How much
	<ul style="list-style-type: none"> • Job readiness • Vocational training completion 	69/84/65 20/20/20	How well How well

Type of Activity	Performance Measure	2018 Target(s) (TRAC/YWCA/ Neighborhood House)	Type of Performance Measure
	<ul style="list-style-type: none"> • Job placement 	45/55/42	Is anyone better off?
	<ul style="list-style-type: none"> • Job retention at one year 	26/43/21	Is anyone better off?
	<ul style="list-style-type: none"> • Clients achieving self-sufficiency 	N/A	Is anyone better off?
	<ul style="list-style-type: none"> • Percent with post-job placement income greater than 50% of county median income 	90%	Is anyone better off?

Performance (Veterans)

Type of Activity	Performance Measure	2018 Target(s) (TRAC/YWCA)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Clients assessed, enrolled IAP 	20/56	How much
	<ul style="list-style-type: none"> • Job readiness completion 	20/56	How well
	<ul style="list-style-type: none"> • Job placement 	13/34	Is anyone better off?
	<ul style="list-style-type: none"> • Job retention at one year 	8/23	Is anyone better off?
	<ul style="list-style-type: none"> • Clients achieving self-sufficiency 	N/A	Is anyone better off?
	<ul style="list-style-type: none"> • Percent with post-job placement income greater than 50% of county median income 	90%	Is anyone better off?

Strategy 2, Activity 6.B Career Connections

Primary Levy Goal: Prevent and reduce homelessness

Objective: Improve the housing stability of at-risk and formerly homeless individuals by overcoming health and related barriers to securing and retaining employment.

Agencies Funded: King County DCHS – Employment and Education Resources, Career Connections

Service Description: Support to the Career Connections Program which provides employment and training assistance to homeless households in coordination with time-limited housing assistance and rapid re-housing programs.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan Area / Product Catalog: KCSP Objective EGBE1b: Support workforce development programs for youth and adults. Product Catalog 3.5.3: Employment services for households experiencing homelessness.

Services Start Date: March 2010

Allocations (2018): Veterans Levy \$120,000 Humans Services Levy \$300,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients meeting utilization/vulnerability requirements

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	• Outreach/recruitment	180	How much
	• Clients enrolled with individual action plans created	150	How much
	• Vocational training completion	77	How well
	• Job readiness completion	150	How well

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
	• Job placement	85	Is anyone better off?
	• Job retention at 90 days	60	Is anyone better off?
	• Household wage income increased	85	Is anyone better off?
	• Clients achieving self-sufficiency	44 (30%)	Is anyone better off?

Strategy 2, Activity 6.D King County Internship/Fellowship Program for Veterans

Primary Levy Goal: Increase self-sufficiency for veterans and vulnerable populations

Objective: Improve veterans' transition from a military career to a civilian career by helping them prepare for and secure employment.

Agencies funded: King County's Employment and Education Resources Program is the lead agency who subcontracts to King County's Human Resources Division.

Service Description: Levy funds were initially used to implement a veterans' internship program in King County. Veteran interns were identified at WorkSource Renton and at other King County agencies. Paid internship opportunities that offer meaningful learning and skill development were identified and developed. Veterans were matched with assignments that align with the veterans' skills and career interests. This program also provided orientation and training for supervisors and mentors.

Changes Since Last Year: No significant changes since last year.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP4: Ensure a network of integrated and effective health and human services is available to people in need. KCSP Objective EGBE 1.b: Support workforce development programs for adults and youth.

Services start date: 2013

Allocations (2018): Veterans Levy \$200,000 Human Services Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements –

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: January 31, 2019

Type of Activity	Performance Measure	2018 Target(s)	Data Collection Report
Engagement	• Number of veterans applying for internships/fellowships	50	How much
Services Intervention	• Number of veterans entering internship or fellowship program	16	How much

Type of Activity	Performance Measure	2018 Target(s)	Data Collection Report
	<ul style="list-style-type: none"> • Number of veterans completing internship/fellowships and/or obtaining job 	13	Is anyone better off?
	<ul style="list-style-type: none"> • Number of veterans obtaining jobs 	11	Is anyone better off?
	<ul style="list-style-type: none"> • Number of veterans retaining jobs at 6 months 	9	Is anyone better off?
	<ul style="list-style-type: none"> • Percent of veterans in program hired within King County government 	6 (50%)	Is anyone better off?
	<ul style="list-style-type: none"> • Percent of jobs obtained resulting in annual income over 50% of median income 	90%	Is anyone better off?

Strategy 3, Activity 1.A Behavioral Health Integration

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Increase the mental health of the most vulnerable by facilitating access to needed mental health services through the integration of mental health care assessment and services at primary care providers.

Agencies funded: Funds are subcontracted through Public Health-Seattle and King County to the King County Safety Net Consortium, which is coordinated by Community Health Plan, and Harborview Medical Center. Participating agencies include Country Doctor, HealthPoint, International Community Health, NeighborCare Health, Sea Mar Community Health Centers, and Public Health. Altogether, these seven safety net providers manage over 25 clinic sites.

Service Description: The integrated treatment model uses protocols to identify and improve common mental disorders. Patients in need of treatment for chemical dependency are referred for treatment. Patients with severe or complex mental health needs are referred to licensed mental health community centers for more intensive services. Collaborative, graduated care is coupled with a robust, online patient tracking system to coordinate care between primary care and mental health/chemical dependency providers. Improved communications ensure better clinical outcomes and conserve program resources.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services

Services Start Date: June 2008

Allocations (2018): Human Services Levy \$625,000 Veterans Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	• Number of persons screened	2,000	How much

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Service Intervention	<ul style="list-style-type: none"> • Total number of all clients receiving treatment 	1,500	How well
	<ul style="list-style-type: none"> • Proportion of clients with depression remission or response 	30%	Is anyone better off?

Strategy 3, Activity 1.B Behavioral Health Integration for Veterans

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Increase the mental health of veterans by facilitating access to needed mental health services through the integration of mental health care assessment and services at primary care providers.

Agencies funded: Funds are subcontracted through Public Health Seattle-King County to HealthPoint, Valley Cities Counseling and Consultation (mobile outreach and Compass Veterans Center), Neighborcare Health, and the Seattle Indian Health Board.

Service Description: The community clinics provide integrated mental health services for veterans. These services enhance mental health staff resources, allowing health centers to build specialized expertise in addressing the needs of military personnel and their families. Valley Cities Counseling and Consultation staff also provide screening, mobile outreach and case management to veterans in numerous King County communities.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services.

Services Start Date: June 2008

Allocations (2018): Human Services Levy \$0 Veterans Levy \$600,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Number of Veterans or their dependents screened for PTSD or other MH issues 	450	How much
Services Intervention	<ul style="list-style-type: none"> • Number of Veterans or their dependents enrolled • Proportion of clients with depression remission or response 	<p style="text-align: center;">225</p> <p style="text-align: center;">30%</p>	<p>How much</p> <p>Is anyone better off?</p>

Strategy 3, Activity 2 Veterans and Trauma Competency Training

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Improve access to appropriate and effective treatment and support for those affected by Post Traumatic Stress Disorder (PTSD) by training mainstream service providers on veterans' culture, trauma awareness and sensitivity and understanding traumatic brain injury (TBI) and Military Sexual Trauma (MST).

Agencies funded: Washington Department of Veterans Administration, MHCADSD

Service Description: WDVA will conduct community and professional trainings in trauma-informed care, military and veteran culture, and PTSD, MST and TBI treatment. The groups to be trained include; first responders, law enforcement, mental health and chemical dependency providers, municipal attorneys, educators, and family members. A portion of total persons trained will include attendees at an annual veterans trauma care conference implemented in conjunction with WSU and offering continuing education credits. In addition, WDVA will develop an employers' training curriculum to train employers who hire veterans and or currently have veterans working in their organizations. The curriculum will provide instruction on how to create an accommodating environment that encourages veterans to stay with the organizations and the employers to support veterans as they adjust to the work environment.

Changes Since Last Year: No significant program changes from last year. This year all trainees' intention to integrate the training into their treatment is captured in the performance measure.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4.b: Support partnerships to deliver integrated and effective services to people in need.

Services Start Date: June 2009

Allocations (2018): Human Services Levy \$50,000 Veterans Levy \$200,000

PERFORMANCE MEASURES

Activities Included in Performance Reports: All Levy funded activities

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Data Collection Report
System Resources	<ul style="list-style-type: none"> • Number of professionals trained 	752	How much
	<ul style="list-style-type: none"> • Number of mainstream providers trained 	748	How much
	<ul style="list-style-type: none"> • Number of training sessions 	64	How much
	<ul style="list-style-type: none"> • Number of training sessions to the community 	1	How much
	<ul style="list-style-type: none"> • Percent of training attendees who indicate they plan to integrate changes to their treatment, work environment or service plans based on information gained from the training 	80%	Is anyone better off?

Strategy 3, Activity 3 Health Care Reform System Design and Implementation

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Increase health care efficiencies and effectiveness through improved data sharing among health related agencies, increased service integration of behavioral health and primary health providers, and investigation of state and federal health care changes that may warrant further program modifications.

Agencies funded: Public Health Seattle-King County and Department of Community and Human Services Director's Office

Service Description: Levy resources will provide capacity to further the integration of behavioral health and primary health and maximize opportunities for efficiencies, for both government and community agencies. This activity will also support the identification and review of other levy activities that may need to be modified in response to health care system changes driven by state and federal governments.

Changes since last Year: No significant changes since last year.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4.b: Support partnerships to deliver integrated and effective services to people in need.

Services Start Date: 2013

Allocations (2018): Human Services Levy \$245,000 Veterans Levy \$25,000

PERFORMANCE MEASURES

Activities Included in Performance Reports: All Levy funded activities

2018 Reporting Requirements

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Enroll uninsured population into health coverage programs 	Dashboard to track enrollment levels developed	How much
System Resources	<ul style="list-style-type: none"> • Develop care management model for high risk populations • Convene quarterly meetings Health and Human Services Transformation Plan advisors • Develop system for monitoring capacity of medical and behavioral health systems 	<p>Draft plan created</p> <p style="text-align: center;">8</p> <p>Protocols and data analysis created</p>	<p>How much</p> <p>How much</p> <p>How much</p>

Strategy 3, Activity 4 Depression Intervention for Seniors

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Improve the mental health status and independent housing stability of vulnerable elderly veterans, their partners, and other elderly persons by teaching depression management techniques to older persons experiencing minor depression.

Agencies funded: City of Seattle Aging and Disability Services subcontracting with Catholic Community Services' African American Elders Program and the international Drop-in center.

Service Description: The Program to Encourage Active, Rewarding Lives for Seniors (PEARLS) is a counseling program that teaches depression-management techniques to older adults who experience minor depression. The program provides older adults who are experiencing symptoms of minor depression with eight in-home sessions of a multimodal treatment that includes problem solving, pleasant events scheduling, psychiatric oversight, supervision, and medication management. Once completed, clients receive up to three months of follow-up phone calls. By the completion of the program, a significant number of clients are able to more easily identify solutions to problems. Not all of the older adults served by this strategy will end up enrolled in the PEARLS program; some will be referred to other programs or services in the community.

Changes Since Last Year: If the activity is not funded in 2019, no new enrollments are expected in the fourth quarter and targets will be adjusted appropriately.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services.

Services Start Date: June 2008

Allocations (2018): Human Services Levy \$178,000 Veterans Levy \$178,000

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Number of older non-veterans enrolled 	55	How much
	<ul style="list-style-type: none"> • Number of older veterans and older spouses of veterans enrolled 	55	How much
	<ul style="list-style-type: none"> • Number of older non-veterans completing program 	41	How well
	<ul style="list-style-type: none"> • Number of older veterans and older spouses of veterans completing program 	41	How well
	<ul style="list-style-type: none"> • The percentage of older veterans, older spouses of veterans, and non-veteran older adults who completed the program and show improvement in their level of minor depression 	95%	Is anyone better off?

Strategy 3, Activity 5 Facilitation of Ongoing Partnerships

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Reduce behavioral health service fragmentation through braided resources and integrated services.

Agencies funded:

Service Description: Effective collaboration and partnerships are the cornerstones of any initiative to reduce fragmentation, braid resources, and integrate services such as the levy. During the first levy, these funds were used to keep residents, community stakeholders, and local governments informed of the levy's progress and to support the integration of veterans' services and mainstream services. Levy funds will continue to support such outreach and will seek to increase the visibility of the levy through local media sources. Funds may also be used to research best practices or evidence based programs that may enhance the effectiveness of the levy and support their implementation.

Changes Since Last Year: No significant changes since last year.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4.b: Support partnerships to deliver integrated and effective services to people in need. Product Catalog 3.14: System improvement

Services Start Date: June 2009

Allocations (2018): Human Services Levy \$70,000 Veterans Levy \$70,000

PERFORMANCE MEASURES

Activities Included in Performance Reports: All Levy funded activities

2018 Reporting Requirements

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
System Resources	Development of updated Service Improvement Plan for 2018-2023 Levy	N/A	How much

Strategy 4, Activity 1.A Nurse Family Partnership

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Improve long-term family health and economic prospects for first-time, low income young mothers by providing health care and education that improves parenting skills, life and career choices and provides opportunity for long term self-sufficiency.

Agencies funded: Public Health - Seattle & King County

Services Description: The Nurse Family Partnership (NFP) is a national evidence-based home visitation program that focuses on improving the lives of first-time mothers and their children. The NFP services target young women age 23 or younger, at or below 185 percent of the federal poverty level and having their first babies. Priority is given to clients under 20 as evidence based research has shown they are likely to most benefit from the NFP services. Clients are enrolled during pregnancy to allow time for the public health nurse and client to establish a relationship before the baby is born. Clients receive a home visit about every two weeks from the time they enroll until their first child's second birthday, with visits that are more frequent right after enrollment and after the baby is born.

Visits and services are customized to each client's needs, although all clients use a common curriculum called Partners in Parenting Education (PIPE). Visit content is determined by phase (pregnancy, infancy, and toddler) and by the client's goals and needs

Changes Since Last Year: Additional funding added to provide Employment and Education Services to NFP clients.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services. KCSP Objective HHP 3.c Provide or contract for behavioral health and human services designed to meet the unique developmental needs of children and youth.

Services Start Date: June 2008

Allocations (2018): Human Services Levy \$470,000 Veterans Levy
Additional Human Services funding of \$59,200 added for 2015- 2018.

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Unduplicated clients served • Number of persons achieving a successful birth outcomes 	<p style="text-align: center;">133</p> <p style="text-align: center;">90%</p>	<p>How much</p> <p>Is anyone better off?</p>
Services Intervention (EER)	<ul style="list-style-type: none"> • Unduplicated clients enrolled • Number of persons engaged in employment or education 	<p style="text-align: center;">40</p> <p style="text-align: center;">30 (75%)</p>	<p>How much</p> <p>Is anyone better off?</p>

Strategy 4, Activity 1. B Healthy Start

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Strengthen families by supporting the healthy interactions between parent and child in the early months and years of life.

Agencies funded: The program funds five agencies through sub-contracts through Public Health - Seattle & King County: Friends of Youth (lead agency), Center for Human Services, Northshore Youth and Family Services, Renton Area Youth and Family Services, and Youth Eastside Services.

Service Description: The Healthy Start Program is a community collaboration of five non-profit human service agencies that has been providing intensive home visiting services for 16 years. In 2009, Healthy Start expanded with levy funds to serve a total of 335 families throughout the county. The target population is young, at risk, first-time mothers, fathers, and their infants. The majority of participants are very low income.

Healthy Start provides two delivery models: (1) visits conducted by professional Family Support Specialists (FFS) for high-risk families (90 percent of families); and (2) visits by volunteer Parent Mentors who are paired with a family that is lower risk (10 percent of families).

Healthy Start utilizes the evidence-based Parents as Teachers (PAT) Born to Learn™ Prenatal to Age Three program model. The PAT model was assessed by the Washington State Institute of Public Policy as having statistically significant benefits to society relative to its costs.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services. KCSP Objective HHP 3.c Provide or contract for behavioral health and human services designed to meet the unique developmental needs of children and youth.

Services Start Date: June 2008

Allocations (2018): Human Services Levy \$270,000 Veterans Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Number of persons assessed 	300	How much
Services Intervention	<ul style="list-style-type: none"> • Unduplicated clients receiving home visits • Number of clients linked with medical care • Number of parents participating in the program, who are identified with parental stress, will have interventions offered • Parents participating in the program will increase positive parenting skills to prevent child abuse and neglect • Families with no founded CPS investigations while enrolled in the program 	<p style="text-align: center;">300</p> <p style="text-align: center;">300 (100%)</p> <p style="text-align: center;">100%</p> <p style="text-align: center;">90%</p> <p style="text-align: center;">100%</p>	<p>How much</p> <p>Is anyone better off?</p> <p>How well</p> <p>Is anyone better off?</p> <p>Is anyone better off?</p>

Strategy 4, Activity 2 Maternal Depression Reduction

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Increase the mental health of low-income mothers by providing integrated mental health screening and treatment to address maternal depression.

Agencies funded: Through subcontracts with Public Health - Seattle & King County, sixteen clinic sites managed by 6 agencies participate. They include Country Doctor Community Health Centers, HealthPoint, International Community Health Services, Public Health, Neighborcare Health, and SeaMar Community Health Centers.

Service Description: Clinics participating in the program are using a collaborative, stepped care model to deliver services to identify and treat depression and other common mental health disorders. This evidence-based integrated practice model guides nursing, primary care, and mental health providers to collaborate successfully to diagnose and treat depression in primary care clinics. The primary care team uses a coordinated set of guidelines and evidence-based treatment protocols that are designed to identify and improve common mental disorders such as depression. In addition, a consulting psychiatrist is available to consult with primary care staff.

Collaborative, stepped care is coupled with a robust, online patient tracking system to coordinate care between primary care and mental health/chemical dependency providers. Improved communications between treating providers ensure better clinical outcomes and conserve program resources.

Changes Since Last Year Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services. KCSP Objective HHP 3.c Provide or contract for behavioral health and human services designed to meet the unique developmental needs of children and youth.

Services Start Date: June 2008

Allocations (2018): Human Services Levy \$625,000 Veterans Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement/ Assessment	<ul style="list-style-type: none"> • Number of persons screened 	2,100	How much
	<ul style="list-style-type: none"> • Number of persons screened positive for depression 	750	How much
Treatment/ Intervention	<ul style="list-style-type: none"> • Total number of all clients receiving treatments 	450	How much
	<ul style="list-style-type: none"> • Proportion of clients with depression remission or response 	30%	Is anyone better off?

Strategy 4, Activity 3 A

Parent Education and Support – Promoting First Relationships

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Strengthen families by supporting the healthy interactions between parent and child in the early months and years of life.

Agencies funded: The Promoting First Relationships (PFR) is implemented through sub-contracts with Public Health-Seattle & King County and the University of Washington, which has trained 39 individual providers from nineteen unique non-profit agencies to date. Agencies include Atlantic Street Center, Child Care Resources, Valley Cities Counseling & Consultation, King County Health Care for the Homeless, King County Public Health Childcare Consultants, Puget Sound Educational Services District (PSESD), Young Men’s Christian Association, Navos, Wellspring, South King County Early Intervention Program (SKIP), Encompass, Abused Deaf Women’s Advocacy Services (ADWAS), Children’s Home Society, Center for Human Services, Muckleshoot, Catholic Community Services, Neighborhood House, and Wonderland Development Center-

Service Description: The PFR program is a University of Washington research-based model. Starting in 2008 until 2011, the model was a train the trainer model. In 2012, the model changed to a train the learner approach.

The three contracted outcomes for the University of Washington – PFR contract include:

- Increased school readiness
- Increased children’s healthy social-emotional development
- Increased responsive, nurturing caregiver relationships.

The content of the PFR curriculum directly addresses the three contractual outcomes. However, the trainee’s ability to provide the curriculum with fidelity is key to helping families achieve these outcomes. If a trainee successfully masters the curriculum, research has shown that the families they serve will experience the outcomes listed above.

Changes Since Last Year: No significant program changes since last year.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services. KCSP Objective HHP 3.c Provide or contract for behavioral health and human services designed to meet the unique developmental needs of children and youth

Services Start Date: January 2008

Allocations (2018): Human Services Levy \$200,800 Veterans Levy \$0

PERFORMANCE MEASURES

Activities Included in Performance Reports: All Levy funded activities

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Services Intervention	<ul style="list-style-type: none"> • Number of families receiving full curriculum of 10 visits 	12	How much
	<ul style="list-style-type: none"> • Number of agency learners delivering PFR intervention 	16	How much
	<ul style="list-style-type: none"> • Improved skills and knowledge that promotes health and nurturing caregiver child relationships 	100%	Is anyone better off
System Resources	<ul style="list-style-type: none"> • Increased skills to agency learners to deliver PFR intervention 	100%	Is anyone better off

Strategy 4, Activity 3 B Parent Education and Support – Family and Friends Network

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Strengthen families by supporting the healthy interactions between parent and child in the early months and years of life.

Agencies funded: The FFN is implemented through sub-contracts with Public Health – Seattle & King County through Child Care Resources.

Service Description: The FFN is a comprehensive, community-based network of supports and resources for family, friend, and neighbor caregivers and the children in their care. Family, friends, and neighbors provide care for an estimated 60,000 children in King County. For 28,000 of those children, they are the primary source of care when parents are working or attending school.

Play and Learn groups have become a major support for caregivers who are part of FFN. Play and Learn groups teach caregivers and parents important information about early childhood development and education. Groups are structured to allow both parent/caregiver and child to learn through play. Play and Learn groups are led by a trained facilitator but strive to provide an informal, warm setting.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services. KCSP Objective HHP 3.c Provide or contract for behavioral health and human services designed to meet the unique developmental needs of children and youth.

Services Start Date: January 2009

Allocations (2018): Human Services Levy \$53,000 Veterans Levy \$0

PERFORMANCE MEASURES

Activities Included in Performance Reports: All Levy funded activities

2018 Reporting Requirements

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
System Improvements/Capacity Building	<ul style="list-style-type: none"> • Number of group facilitators educated in Play & Learn 	32	How much
	<ul style="list-style-type: none"> • New Play & Learn groups 	5	How much
	<ul style="list-style-type: none"> • Unduplicated number of Play & Learn groups 	85	How much
	<ul style="list-style-type: none"> • Number of unduplicated children who attended Play & Learn groups (include 2017 carryover clients in Q1 and new clients in all quarters) 	3,200	How much
	<ul style="list-style-type: none"> • Number of unduplicated parents/caregivers who attended Play & Learn groups (include 2017 carryover clients in Q1 and new clients in all quarters) 	3,000	How much
	<ul style="list-style-type: none"> • % of parents/caregivers who are improving school readiness of their children (G on Kaleidoscope P&L Feedback form) 	80%	Is anyone better off?
	<ul style="list-style-type: none"> • % of parents/caregivers who are improving child healthy social development (K on Kaleidoscope P&L Feedback form) 	60%	Is anyone better off?
	<ul style="list-style-type: none"> • % of parents/caregivers feeling increased support as caregivers. (N on Kaleidoscope P&L Feedback form) 	85%	Is anyone better off?

Strategy 4, Activity 4 Passage Point

Primary Levy Goal: Reduce unnecessary criminal justice and emergency medical system involvement

Objective: Reduce criminal justice system involvement and improve long term economic prospects for parents exiting the criminal justice system, help them re-unite with their families, and prevent them from re-offending by providing education, support services and long term employment opportunities.

Agencies funded: YWCA of Seattle, King and Snohomish Counties, The Passage Point facility in Maple Valley.

Services Description: This program identifies single parents with recent criminal justice involvement who have potential and interest in reuniting with their children. Services are flexible and customized to meet the specific needs of adult and child household members. This activity funds permanent housing placement supports, such as assistance in identifying permanent housing, as well as case management support for up to one year as needed for households to maintain their stability in housing. Levy funds do not cover services to children, so agencies are required to provide needed children's services with other funding sources.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4.a: Facilitate access to programs that prevent or reduce involvement in the criminal justice, crisis mental health and emergency medical systems.

Services Start Date: January 2009

Allocations (2018): Human Services Levy \$415,000 Veterans Levy \$0

PERFORMANCE MEASURES

Activities Included in Performance Reports: All Levy funded activities

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: January 31, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Intervention/Treatment	• Parents served	60	How much
	• Families do not re-enter the CJ system from Passage Point	90%	Is anyone better off?
	• Families exit into permanent housing or transitional housing	70%	Is anyone better off?
	• Families do not return to homelessness	95%	Is anyone better off?

Strategy 4, Activity 5 A 2-1-1 Community Information Line

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations;

Objective: Maintain the 211 Community Information Line as a vital piece of the human services infrastructure, and as a gateway to many levy funded services.

Agencies funded: Crisis Clinic.

Service Description: Information and referral services for all King County residents. King County 2-1-1 is an easy-to-remember, universally recognizable number that makes it possible for people in need to navigate the complex maze of human services. The King County 2-1-1 Community Information Line provides comprehensive information and referrals to community services including such things as the following:

<ul style="list-style-type: none">• Shelter and Low Income Housing• Utility Assistance• Financial Assistance• Food and Clothing/ Baby Supplies• Health and Dental Services• Support groups• Mental Health and Counseling Service• Youth or Senior Services	<ul style="list-style-type: none">• Child Care• Legal and Consumer Advice and Assistance• Special Assistance for Caregivers• Disability Services• Transportation Assistance• Employment and Training• Volunteering• Government Programs
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The umbrella organization, Crisis Clinic, also operates the Teen Link helpline and 24-Hour Crisis Line. In addition, 2-1-1 is an important entry point for screening people for housing and rental assistance, civil legal assistance. Paid Information Specialists assess the individual's needs, coaching them to make sure they can be effective in requesting services when they call the agencies they are referred to. Information on services available in King County can also be searched online at www.WIN211.org. The King County 2-1-1 phone line operates 8 am to 6 pm Monday through Friday. The Crisis Clinic's line which can be reached at 866-4CRISIS (866-427-4747) operates 24 hours a day, seven days a week.

Changes Since Last Year: No significant changes since last year.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services.

Services Start Date: January 2012

Allocations (2018): Human Services Levy \$50,000 Veterans Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

Outcomes: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement/ Assessment	• Number of calls	3,000	How much
	• Number that receive new referral information	2,700 (90%)	How well
	• Percent that contacted agencies referred to	90%	Is anyone better off?
	• Percent contacted who report being satisfied with information and services provided	90%	How well

Strategy 4, Activity 5.B Cultural Navigator

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Strengthen families by supporting the healthy interactions between parent and child in the early months and years of life by providing cultural navigators and access to services for minority and immigrant populations.

Agencies funded: The program is funded through a sub-contract through Public Health - Seattle & King County with Chinese Information Services.

Service Description: The Cultural Navigator Program helps limited- and non-English speaking individuals and families to access appropriate services and navigate through those service systems. There are three different service locations for the project: the Crossroads Mini City Hall in Bellevue, Family Resource Center in Redmond, and the Great Wall Mall in Kent. Services are provided by bilingual/bicultural staff in Chinese (Mandarin and Cantonese), Spanish, Vietnamese, Russian, and Punjabi. Services are provided individually, in small groups, and workshop format.

Activities include referral and information, completing applications and forms, family support services, reference materials, limited interpretation and follow-up.

Changes Since Last Year: Targets will be reduced by 50% in the fourth quarter if the activity is not funded in 2019.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 1.b: Ensure access to affordable, appropriate and quality physical and behavioral health services. KCSP Objective HHP 3.c Provide or contract for behavioral health and human services designed to meet the unique developmental needs of children and youth.

Services Start Date: June 2008

Allocations (2018): Human Services Levy \$70,000 Veterans Levy \$0

PERFORMANCE MEASURES

Clients Included in Performance Reports: All Levy funded clients

2018 Reporting Requirements

Demographics: July 31, 2018, Jan 31, 2019

Services: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
Engagement	<ul style="list-style-type: none"> • Number of clients receiving information and referral 	1,000	How much
	<ul style="list-style-type: none"> • Number of agencies receiving technical assistance 	250	How much

Evaluation (Formerly Strategy 5.1) Communities Count – Community Indicators Project

Primary Levy Goal: Increase self-sufficiency of veterans and vulnerable populations

Objective: Increase health care and human services impact through information advocacy—providing accurate and timely reports on conditions that matter to King County residents

Agencies funded: Public Health Seattle-King County

Service Description: Communities Count is an innovative public-private partnership (nine public and private partners) committed to improving community health and well-being through information advocacy; providing accurate and timely reports on conditions that matter to King County residents; monitoring community social, health and economic conditions, and providing public and private policy makers and stakeholders with timely and informative data and analysis.

Since 2000, Communities Count has produced, printed, and distributed four highly respected reports on a core set of social, economic, health, environmental, and cultural indicators that monitor the health and well-being of King County residents.

Changes Since Last Year: Communities Count has undertaken a strategic planning process to provide greater focus and improved impact and utility of the data indicators and analysis work they are doing in 2016.

King County Strategic Plan area / Product Catalog: KCSP Objective HHP 4.b: Support partnerships to deliver integrated and effective services to people in need.

Services Start Date: 2000

Allocations (2018): VHS Levy \$25,000

PERFORMANCE MEASURES

Activities Included in Performance Reports: All CC activities

2018 Reporting Requirements

Services: July 31, 2018, Jan 31, 2019

2018 Annual Project Evaluation and Program Managers Report: February 15, 2019

Type of Activity	Performance Measure	2018 Target(s)	Type of Performance Measure
System Improvements/Capacity Building	<ul style="list-style-type: none"> • Re-evaluation of Communities Count topics and indicators 	Report out created	N/A
	<ul style="list-style-type: none"> • Develop data spotlight on findings for veterans in King County 	Data spotlight created	How much
	<ul style="list-style-type: none"> • Conduct outreach to 10 stakeholder to identify community data needs 	10	How much
	<ul style="list-style-type: none"> • Provide a minimum of 12 information blogs 	12	How much
	<ul style="list-style-type: none"> • Maintain and upgrade website functions and user functionality 	N/A	N/A

New VSHSL Housing Stability Investments

Housing Stability Strategy 1: Capital & Operating Funds

Capital

Type of Performance Measure	Performance Measure	Target, if applicable	Data Source	Data Included
How much	# veteran units funded	80	HCD Capital Spreadsheet	All relevant units in projects that receive VSHSL funds, includes braided funding
How well	# older adult veteran units funded	90	HCD Capital Spreadsheet	All relevant units in projects that receive VSHSL funds, includes braided funding
Is anyone better off	# vulnerable population units funded	90	HCD Capital Spreadsheet	All relevant units in projects that receive VSHSL funds, includes braided funding

Homeless Operating

Funding, performance measures, and targets are combined for 2.4 B and new VSHSL investment.

Type of Performance Measure	Performance Measure	Target, if applicable	Data Source	Data Included
How much	# veterans	N/A	HMIS	All households in ORS projects with VSHSL funding; funding will be braided
How much	# vulnerable population individuals	N/A	HMIS	All households in ORS projects with VSHSL funding; funding will be braided
How much	# of seniors	N/A	HMIS	All households in ORS projects with VSHSL funding; funding will be braided
How much	# veteran households	53	HMIS	All households in ORS projects with VSHSL funding; funding will be braided
How much	# vulnerable population	70	HMIS	All households in ORS projects with

	households served			VSHSL funding; funding will be braided
How much	# senior households	10	HMIS	All households in ORS projects with VSHSL funding; funding will be braided
Is anyone better off	% who remain in housing or exit to permanent housing	90%	HMIS	All households in ORS projects with VSHSL funding; funding will be braided

System Connected Operating

Veterans

How much	# veterans	N/A	HMIS	All households in project
How much	# veteran households	40	HMIS	All households in project
Is anyone better off	% who remain in housing or exit to permanent housing	90%	HMIS	All households in project

Seniors

How much	# seniors	N/A	HMIS	All households in project
How much	# senior households	79	HMIS	All households in project
Is anyone better off	% who remain in housing or exit to permanent housing	90%	HMIS	All households in project

Vulnerable Populations

How much	# vulnerable population individuals	N/A	HMIS	All households in project
How much	# vulnerable population households	40	HMIS	All households in project
Is anyone better off	% who remain in housing or exit to permanent housing	90%	HMIS	All households in project

Housing Stability Strategy 3: Age-In-Place Supports

Type of Performance Measure	Performance Measure	Target, if applicable	Data Source	Data Included
How much	# senior veteran households	85	Interim spreadsheets	Includes only VSHSL funded households
How well	% who felt staff was responsive to their needs	N/A	HRP Survey	Includes only VSHSL funded households who return survey
Is anyone better off	% who felt that the repair improved quality of life	N/A	HRP Survey	Includes only VSHSL funded households who return survey

Housing Stability Strategy 4: Enhanced Shelter Partnership

Type of Performance Measure	Performance Measure	Target, if applicable	Data Source	Data Included
How much	# individuals	N/A	HMIS	Includes all households in project, includes braided funding
How much	# households	N/A	HMIS	Includes all households in project, includes braided funding
How well	average length of stay	30 days	HMIS	Includes all households in project, includes braided funding
How well	utilization rate	85%	HMIS	Includes all households in project, includes braided funding
Is anyone better off	% exiting to permanent housing	50%	HMIS	Includes all households in project, includes braided funding