

## **MIDD 2 Initiative RR-14: Shelter Navigation Services**

*How does the program advance the adopted MIDD policy goals?*

This initiative impacts the adopted MIDD policy goal of “divert individuals with behavioral health needs from costly interventions, such as jail, emergency rooms, and hospitals.”

Responding to King County Council direction to use a portion of MIDD funding for shelter-related services, this initiative will provide navigation services for people utilizing 24/7 enhanced shelters. Enhanced shelters provide meals, hygiene services and case management in a concentrated effort to meet a homeless household’s basic needs while also addressing housing barriers, while allowing for important services to be provided to people with behavioral health needs.

### **1. Program Description**

#### *◇ A. Service Components/Design (Brief)*

Navigation services include supportive services and case management to quickly transition clients into housing. They also will support clients to access health care, including behavioral health services.

#### *◇ B. Goals*

This initiative will allow the County to include navigation services at 24/7 enhanced shelters. This will increase shelter throughput, placing shelter residents into housing and then freeing space in the shelters for additional homeless households, and will help people served at enhanced shelters to access needed behavioral health care.

#### *◇ C. Preliminary Performance Measures (based on MIDD 2 Framework)<sup>140</sup>*

##### *1. How much? Service Capacity Measures*

This initiative will serve at least 200 homeless households annually.

##### *2. How well? Service Quality Measures*

- Increased use of prevention (outpatient) services
- Increased housing stability

##### *3. Is anyone better off? Individual Outcome Measures*

- Increased stability in treatment, employment or other quality of life measures
- Reduced unnecessary incarceration

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<sup>140</sup> Throughout 2017, review and refinement of Results-Based Accountability (RBA) performance measures for MIDD 2 initiatives will be conducted whenever applicable, in consultation with providers. Updates to performance measures that may result from this collaborative process will be reported in the next MIDD Annual Report in August 2018.

◇ *D. Provided by: Contractor*

## 2. Spending Plan

Year	Activity	Amount
2017	Navigation services for people utilizing 24/7 enhanced shelter, improving access to behavioral health care	\$493,583
<b>2017 Annual Expenditure</b>		<b>\$493,583</b>
2018	Navigation services for people utilizing 24/7 enhanced shelter, improving access to behavioral health care	\$506,417
<b>2018 Annual Expenditure</b>		<b>\$506,417</b>
<b>Biennial Expenditure</b>		<b>\$1,000,000</b>

## 3. Implementation Schedule

◇ *A. Procurement and Contracting of Services*

The King County DCHS Homeless Housing Program (HHP) administers and oversees funding for shelter services. MIDD 2 funding for navigation services will be allocated through a competitive RFP process. HHP is able to complete stand-alone RFP processes as necessary. All RFPs are announced through multiple distribution lists with an opportunity for potential applicants and stakeholders to engage with County staff.

◇ *B. Services Start date (s)*

HHP anticipates issuing part or all of the MIDD 2 funding for navigation services in 2017. Expenditure of funds for services could occur in 2017 and/or 2018 depending on when enhanced shelter space becomes available.

## 4. Community Engagement Efforts

King County DCHS' Housing and Community Development program conducts an existing stakeholder process to notify potential applicants of available funding. This initiative will be included in those communication/notification efforts.