

King County Customer Service Promise

King County cares about customer satisfaction and strives to make every customer's experience with the county a positive one. For every encounter we promise to:

- acknowledge your inquiry within 24 hours and work to resolve your issue quickly;
- treat you with courtesy and listen with respect;
- provide efficient service options with your needs in mind;
- give you clear, accurate and consistent information; and,
- follow through on our commitments and keep you informed.

