



KING COUNTY AUDITOR'S OFFICE

AUGUST 2, 2019

Follow-up on King County Approach to Driver's Relicensing

The King County Department of Community and Human Services (DCHS) and Legacy of Equality, Leadership, and Organizing (LELO) have employed multiple strategies to reduce the number of county residents with a suspended driver's license in the county through improved communication and outreach processes. Their efforts have helped to increase the number of clients that obtain a driver's license from 89 in 2016 to 132 in 2018. By continuing to pursue these opportunities DCHS can even more effectively serve the many King County residents with a suspended license.

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Fully implemented Auditor will no longer monitor.		Partially implemented Auditor will continue to monitor.		Remain unresolved Auditor will continue to monitor.	

Recommendation 1

DONE



In response to the outcome of the statewide relicensing work group, the Department of Community and Human Services should partner with the King County District Court to identify strategies on how best to allocate resources to reduce the number of people with a suspended driver's license in King County.

STATUS UPDATE: Since 2017, DCHS strategies to serve people with a suspended driver's license in King County have included improved communication with District Court, distribution of new communication materials to be used by District Court, and new walk-in hours for clients to meet with LELO at the Tukwila WorkSource site. LELO is also exploring opportunities to meet clients at the Renton WorkSource.

IMPACT: By strategically considering how it conducts outreach and coordinates with District Court, DCHS has been able to increase the number of people who regain their license and provide support to those who experience financial burdens as a result of a suspended driver's license.

Kayvon Zadeh, Sr. Management Auditor, conducted this review. If you have any questions or would like more information, contact the King County Auditor's Office at KCAO@kingcounty.gov or 206-477-1033.

