



King County Transit Advisory Commission
November 19, 2019
6 p.m. to 8 p.m.
201 S. Jackson St.
General Manager's Conference Room

- 6 p.m. **Welcome, consent agenda, announcements** (Lin Robinson)
- Consent Agenda
 - September 22, 2019 Meeting Minutes
 - October 16, 2019 Meeting Minutes
 - Access Update
 - Announcements
 - Lei Wu resigned from the commission – please sign the thank you card
 - VOTE for A. Morrow to become the official rep for TAC on the King County Mobility Coalition
- 6:10 p.m. **General Manager's Update** (Rob Gannon, General Manager)
- 6:30 p.m. **Income-Based Fares Update** (Lindsey Greto, Income-based fares program manager)
[Briefing on Income-Based Fares Program]
- [TAC action: discuss potential actions regarding the program; may include a letter of support when the implementation report is heard by Council]*
- 7 p.m. **RapidRide – New Communications Technology** (Scott Peterson, Transit Technology Project Manager)
[Briefing on Metro's work with new real-time information signage for RapidRide]
- [TAC action: provide feedback on ways to make tech more user friendly and inclusive]*
- 7:30 p.m. **Mobility Framework Letter of Support** (Lin Robinson)
- 7:40 p.m. **Good of the Order** (Lin Robinson)
- 7:45 p.m. **Adjourn** (Lin Robinson)

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Consent Agenda

- September 22, 2019 Meeting Minutes (attached)
- October 16, 2019 Meeting Minutes (attached)
- Access Update
 - So far transition has gone well
 - Now looking forward to having an Access Paratransit Advisory Committee
 - Will become a full county commission (like TAC) at end of year
 - Access Task Force's next meeting **will include a first 30 days update from MV Transportation**
 - Meeting information:
Access Task Force
November 25, 2019
5-7 p.m.
King Street Center
Additional details and materials:
<https://kingcounty.gov/depts/transportation/metro/about/advisory-groups/access-task-force.aspx>
 - There is a public comment period
 - Customer service has moved in-house. For non-urgent customer feedback, customers use the same Access phone number, but now feedback will be directed to Metro's Customer Service department. Previously, non-urgent customer feedback was addressed by the Access contractor. By receiving comments about Access through Metro Customer Service, Metro will help us more efficiently track trends and identify areas of opportunity and improvement.
 - You can use King County Metro's [webform](#) or call Access Customer Service, open 8:00 a.m. to 5:00 p.m. daily to assist you with your concerns about Access service. Contact Customer Service at 206-205-5000 (WA Relay: 711); by email or via mail:
Accessible Services
KSC-TR-0800
201 S Jackson St
Seattle, WA 98104

King County Transit Advisory Commission – Meeting Minutes
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Attendees:

Name	Affiliation	Name	Affiliation
Lin Robinson	TAC Chair	Rob Gannon	KC Metro General Manager
Peter Rubin	TAC Vice Chair	Michelle Huynh	KC Metro
Cheryl Harrison	TAC Board Member	Lindsey Greto	KC Metro
Aaron Morrow	TAC Board Member	Scott Peterson	KC Metro
Ayan Mohamed (via phone)	TAC Board Member		
Judy Stenberg (via phone)	TAC Board Member		
Gale Shinozaki	Guest		

Call to order – 6 p.m., L. Robinson

Welcome

- Did not have quorum so September 17 and October 15, 2019 meeting minutes were not approved – will approve in January 2020 meeting
- Did not have quorum so A. Morrow was not voted to continue as a permanent TAC representative on the King County Mobility Board

General Manager’s Update – R. Gannon, KC Metro General Manager

- R. Gannon provided an update on I-976
 - King County joined a lawsuit regarding the constitutionality of the initiative
 - Injunction was filed so the initiative would not go into effect
 - Injunction ruling expected December 5
 - Impacts Metro funding in two major ways
 - City of Seattle’s transportation benefit district (TBD) – approx. 175,000 service hours
 - Washington State’s multimodal account
- Results of I-976 also expedited the conversation around the Seattle TBD which was to expire at the end of 2020
- Members expressed concerns around:
 - Long-term effects of the injunction – will funds need to be repaid if funds are still collected and paid out during injunction period
 - Impact on Sound Transit projects – I-976 impacted ST differently so they have a different strategy

- Impact funding at state level has on local communities that are dependent on transit
- Need to better communicate the benefits of transit and understand whether vote was about not wanting transit or solely about cost of car tabs

Income-Based Fares – Lindsey Greto, Income-Based Fares Program Manager

- L. Greto provided an update on the income-based fares proposal
 - We need to provide the greatest benefits
 - Affordability affects just one part of access
 - Really working on how to solve the affordability for those with the greatest needs
 - Our programs aren't meeting all the needs
 - What else we can do?
 - Really about people who have access to service and cost is a barrier
- Report was delayed (originally due in September, will submit in December) due to extended engagement efforts
- Partner with human services agencies
 - No one want to come to KSC to talk about their income
 - Integrated into something else you are doing
 - Regional integration - no one knows the difference between ST and Metro
 - Hope to create something that ST can participate in
 - May not be enrolling in ORCA Lift so we need it to be customer focused
 - We can't just invest in this program, we need investments in other programs
 - Doesn't matter how much your fare is if you have no service
- Metro buying ORCA Lift fares, not zeroing out fares for those who qualify for this program (subsidized) – will only be able to use on Metro
- Program proposal
 - 80% of poverty level and enrolled in one of six state programs
 - DSHS helped us identify this population
- Implementation will include robust evaluation period
- Council will recommend whether or not to implement in July 2020

RapidRide – New Communications Technology - Scott Peterson, Transit Technology Project Manager

- Close to the 10-year lifecycle on current RapidRide (RR) signs
- All useful information - how can we provide even more information
- Conducting research on sign possibilities for new RR routes and potential replacement of existing routes
 - What options are out there?
 - Looked at all our requirements
 - ADA
 - Day/night
 - Audio
 - Three front runner technologies

- Matrix LED (most commonly used - what we have - 2 and 4 lines; new have more than 4 lines; all scroll)
- LCD (City of Seattle use these)
- ePaper
 - One vender making a 42" in Q1, what we are looking at
 - Same info as LCD
 - Backlit, dimmable at night
- Want to add new features including film that is anti-graffiti and helps with cracks, a real-time coach indicator (tells how full the bus is)
- Members requested additional features and asked for follow up on:
 - Can stations have motion-censored lighting?
 - Low or non-sight, surface indicators for to know where you are
 - People who have low vision, are color blind - high contrast
 - Would like to see mock up to provide feedback

Adjourn – 7:45 p.m., L. Robinson