



King County
Local Services



Quarterly report Q1-2019

May 17, 2019

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Executive summary

This first report presents the beginning stages of our efforts to provide more transparent, thoughtful services to the residents of unincorporated King County. Through the service partnership model of accountability, the Department of Local Services (Local Services) and its inaugural partners share data on services provided in the unincorporated areas.

Our inaugural partners were chosen based on whether their services were regional (county-wide) or local (unincorporated King County). Their performance measures were selected based on the degree to which they were measurable for unincorporated King County and the level to which they were representative of the services provided by that department or program. These measures will be adjusted to better reflect community needs and interests as Local Services continues to build relationships with the businesses and residents of unincorporated King County.

Community service area data represents a new reporting challenge for agencies as they do not neatly match traditional geographic reporting boundaries. As our own capabilities grow and collaboration with partners increase, we fully anticipate fielding a robust report with community service area performance measures and analysis.

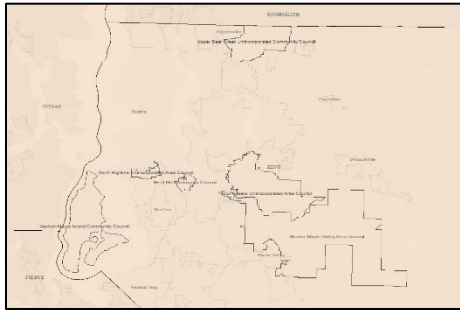
With our inaugural report, we have assembled the basic framework for our quarterly reporting. We look forward to further developing this report in the coming months, with community, council, and executive input, to make it a high value document for anyone with a stake in the management of local services in unincorporated King County's diverse communities.

Highlights from first quarter of 2019

- The Director and/or staff members attended 21 community meetings where they heard from the public and began building a presence as the central point of accountability for King County services.
- The Road Services Division kept 40 percent of the road system treated with snow and ice response during a three-storm regional snow event (estimated cost: \$4 million).
- Regional Animal Services received 31 calls reporting immediate threats to the life, health, or safety of humans or animals. Their average response time was 50 percent better than one-hour target for danger to humans and two hours for danger to animals.
- The Department of Local Services and Public Health Seattle and King County's on-site sewage system pilot program began providing services in the Permitting Division's office in Snoqualmie.

Background

King County is the local service provider for the roughly 250,000 people living in the unincorporated areas of the county. Taken together, the population in unincorporated King County would make it the second-largest city in the state. The way King County coordinates services and information for these residents has changed several times over the years with the establishment of local community councils, expansion of representation to all unincorporated areas, and consolidation of accountability.



King County's 1994 Citizen Participation Initiative was established by executive order to improve public access to county information and services, make those services more convenient and available in local communities, and improve opportunities for meaningful involvement by unincorporated-area residents in decisions about the futures of their communities. This initiative established six Unincorporated Area Councils, which represented the more densely populated unincorporated areas.

In 2011, in response to a King County Council directive to consider consolidating the Unincorporated Area Councils into a single commission, the county assembled an interdepartmental team to evaluate the likely impact on unincorporated areas. The team found that the councils provided important services in their communities but did not meet all of the county's broad responsibilities under its strategic plan. King County Executive Dow Constantine recommended replacing the Citizen Participation Initiative with a new framework for public engagement in unincorporated areas. This new program created seven Community Service Areas, which aligned closely with the old Unincorporated Area Councils but covered all residents of unincorporated King County. Each Community Service Area was provided with a King County liaison.

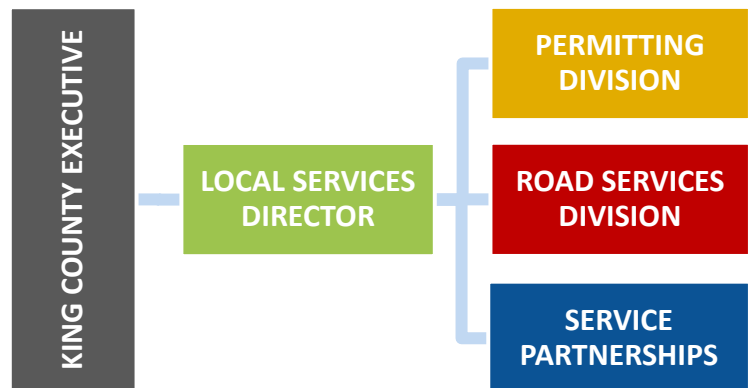


In August 2017, Constantine announced an initiative to find new and better ways to serve the people of unincorporated King County. The Local Services Initiative recommended creation of a new department to do the following:

1. Reduce the cost and improve the quality of services delivered to the residents of unincorporated King County.
2. Improve King County's responsiveness to unincorporated area residents.
3. Identify the internal and external barriers to making these improvements.

The King County Council passed ordinances establishing and funding the new Department of Local Services—to begin service on January 1, 2019—in November 2018.

The new department has two divisions: Permitting (formerly the Department of Permitting and Environmental Review) and Road Services (formerly a division of the Department of Transportation). Both of these divisions provide services to the residents and businesses of unincorporated King County. The Local Services Director's Office absorbed the Community Service Areas Program, including its liaisons and responsibilities such as the annual Community Service Areas town hall meetings and work plans, from the Department of Natural Resources and Parks.



With its focus on broadly serving the needs of residents and businesses in unincorporated King County, the new department has a unique role among King County service providers. It's directly responsible for delivering road and permitting services in unincorporated areas. And, through its service partnership agreements, it's jointly responsible for services delivered by other King County agencies. This will allow it to bring a cross-departmental perspective to a range of operation and policy issues in unincorporated areas. This approach will be particularly valuable in advancing four of the King County Executive's priorities:

- Best run government – including Lean and continuous improvement
- Equity and social justice
- Confronting climate change
- Regional mobility

In 2018, a steering committee of senior county leaders began working to guide the development of Service Partnership Agreements, a new way of doing business in unincorporated King County through shared accountability. The agreements focus on how Local Services works with its partner King County agencies to improve service delivery, accountability, transparency, collaboration, and customer service in unincorporated King County.

Over the summer and fall of 2018, Local Services Initiative staff members worked with partner agencies to create four Service Partnership Agreements with three agencies:

1. Department of Natural Resources and Parks, Parks Division
2. Department of Natural Resources and Parks, Water and Land Resources Division, Surface Water Management

3. Public Health – Seattle and King County, Environmental Health Services, Plumbing and Gas Piping and On-site Sewage Program
4. Department of Executive Services, Records and Licensing Division, Regional Animal Services of King County

These Service Partnership Agreements, signed in January 2019, define how the Department of Local Services and its partners will collaborate over the next two years to advance King County policies and improve service delivery. They will help the county deliver services in the following ways:

- Define roles and responsibilities for Local Services and its partners
- Develop and/or refine interdepartmental protocols and systems to support shared accountability between Local Services and its partners for service delivery in unincorporated areas
- Maximize coordination in the delivery of services to unincorporated King County and eliminate internal and external barriers to efficient and effective service delivery
- Improve coordinated communication with unincorporated King County residents
- Improve measurable responsiveness and transparency in the provision of local services
- Coordinate monitoring of and reporting on service delivery commitments in unincorporated King County

During Executive Constantine's term as King County Executive, the county has built a culture of performance and continuous improvement. These agreements embody the spirit of that work. They focus on outcomes and actions to improve service delivery and customer service. Planning for the next round of service partnership agreements is underway.

This first quarterly report on services in unincorporated King County complements the annual Community Service Area work plans—which contain updates on current work plans, initiatives, and projects in the Community Service Areas—with service-level data and performance metrics.

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Introduction

This first Local Services Quarterly Report is a step toward a new level of performance monitoring and accountability for the residents and businesses of unincorporated King County. It's based on information received from the four King County agencies that signed Service Partnership Agreements with the Department of Local Services in January 2019.

- Department of Natural Resources and Parks – Parks Division
- Department of Natural Resources and Parks – Surface Water Management Program, Stormwater Services
- Department of Executive Services – Regional Animal Services of King County
- Public Health Seattle & King County – Environmental Health Services Division, On-site Sewage Systems and Plumbing and Gas Piping

Our first four partners provide services primarily in unincorporated King County as opposed to both incorporated and unincorporated King County. Performance measures are included based on how measurable they are and how well they represent the services provided by that agency or program, as determined by the agencies' product catalogs. As Local Services continues to establish relationships with the businesses and residents of unincorporated King County, we'll assess these measures and adjust them as needed to better reflect the community's needs and interests.

The Department of Local Services is beginning to develop service agreements with other King County agencies. These agreements position us to provide timely responses to issues that affect area residents and businesses. They'll allow King County to improve the coordination of services

Services with agreed performance measures

Local Services products/services

Economic development: consulting

Regional representation

Planning: Permits

Planning: Inspections

Planning: Code enforcement and abatement

Roads: Roadway

Roads: Bridges & Structures

Roads: Drainage

Roads: Roadside

Roads: Traffic control/Safety devices

First service partnerships

Animal Services: Shelter beds

Animal Services: Neighborhood patrol

Animal Services: Foster care placement

Animal Services: Licenses

Public Health: Onsite Sewage Systems

Public Health: Plumbing and Gas Piping

Parks: Local passive parks

Parks: Local active parks

Parks: Programs

Stormwater: Asset management

Stormwater: Technical assistance

Stormwater Regulation

Indicates no data in report

and transparency of governance in unincorporated areas. In time, as we work to create more partnership agreements over this biennium, this report will provide all stakeholders with a clear presentation of the level of services being delivered to people in unincorporated King County.

As Local Services moves forward with the service partnership model of governance, granularity in community data will increase, data trends should become clearer, and information about services provided in unincorporated King County will become more robust. With the expansion of geographic information system capabilities and data analytics, incisive reporting will provide policy makers with the best information possible to help unincorporated King County be a welcoming community where every person can thrive.

This report is structured around the geography of unincorporated King County and agency efforts in the seven Community Service Areas. There are two sections: a regional review that encompasses all unincorporated King County and a local view of each Community Service Area. Each of these sections includes a summary of the county's activities to provide narrative context, data about the operations and maintenance activities (i.e., how did we serve our customers?) and capital improvement programs (i.e., what are we building for our customers?) for each of our service partners. After these narrative and data sections, we've attached appendices with information that might be of particular interest to different audiences.

The data we can present at this time lacks granularity. Reporting by Community Service Area represents a new challenge for agencies, whose data do not neatly match our geographic reporting boundaries. As data reporting capabilities evolve, and our collaboration with partners increases, we anticipate this becoming a robust report with performance measures reported at the Community Service Area level.

As our datasets become more mature, we hope to be able to provide insightful analysis of systems and services provided in unincorporated King County to residents and to our partners. These insights will also be included quarterly within this report and the respective geographic summaries.

Unincorporated King County

Unincorporated King County has a total land area of 1,713 square miles (1,096,200) acres. The topologically diverse area is home to over 3,000 businesses and an estimated quarter of a million people in 88,800 households, of whom half live in the County's urban West King County Areas Community Service Area (CSA).

The first quarter of 2019 (Q1) began with the standing up of the Department of Local Services and the signing of its first four partnership agreements with King County service providers to the unincorporated areas.



The Local Services website experienced a large increase in web traffic due to the February snow storm.

Our service partners provided first-quarter operations and infrastructure maintenance date and reporting on capital improvement projects. With few exceptions, our partners met their service goals for this quarter and

have begun the work of disaggregating their data geographically to provide transparency as well as collaborative analysis of services.

The Local Services Director's Office started reaching out to unincorporated area communities, with the goal of increasing awareness about the department and gathering information about resident and business concerns. Website views spiked with February's snowstorm. The department will continue to engage the community at every opportunity.

Three winter storms hit King County over 16 days in February, costing 4 million dollars and counting in snow and ice response. 160 Roads staff worked 12 hours shifts during the

storms. Crews plowed and sanded over 28,000 lane miles of roadway, which is equivalent to approximately 40% of the unincorporated road system. Roads received 7,047 calls through the 24/7 Helpline during the event. This is 4.5x the average number of monthly incoming calls.

Local Services community contacts				
	Q1	Q2	Q3	Q4
Director's Office Customer Service				
Ask Local Services contacts	57			
Director's Office In Person Engagements				
Individual constituent meetings	17			
Community meetings	23			
Council meetings	16			
Digital Engagement				
Website visits	1,033,639			
UA News subscribers	7,529			
Instagram followers	152			
Instagram posts	64			
Facebook followers	728			
Facebook posts	96			
Roads Twitter followers	2,116			
Roads tweets	94			

How Did We Serve Unincorporated King County?

Roads and Bridges

The Road Services Division of Local Services is responsible for all county-owned roads, bridges, and related infrastructure in unincorporated King County and must meet the road-related transportation needs of a very large and diverse service area. The county's many bridges are an integral part of

the road system, as are the other components such as sidewalks and pathways, bike lanes, guardrails, drainage and water quality facilities, traffic control equipment, and traffic cameras. Their services are categorized using several product families: Roadway, Bridges and Structures, Traffic Control/Safety, Drainage, and Roadside that have various operational and Capital Improvement Program (CIP) activities. The table below is intended to capture a subset of these operational and maintenance activities. Please see Appendix D for more detail.

Due to the February snow storm, some maintenance activities, such as Signal Preventative Maintenance, were not performed in the usual quantity.

	Q1	Q2	Q3	Q4
Roadway				
Resurfacing (Centerline Miles)	NP ¹			
Pothole Filling (Cubic Feet)	2,769			
Pavement Condition Inspection and Analysis (Miles)	NP			
Bridge				
Bridge Inspections and Analysis	13			
Drainage				
Catch Basin Cleaning	480			
Catch Basin Inspections	NP			
Ditch Maintenance (Feet)	260			
Roadside				
Sidewalk Repair (Feet)	NP			
Vegetation Management (Miles)	476			
Shoulder Cleaning and Restoration (Feet)	550			
Traffic Control/Safety				
Signal Preventative Maintenance (% of total signals)	79%			

¹ Items reported as "NP" indicate no work was planned or conducted that quarter.

Permitting

The Permitting Division of Local Services is responsible for regulating and permitting all building and land use activity in unincorporated King County through three major product families: Permits, Inspections, Code Enforcement and Abatement, Subarea Planning, and Business Licenses. Please see Appendix D for more detail. There may be multiple inspections per permit.

Type	Q1	Q2	Q3	Q4
Permits Issued				
Trade*	564			
Residential Building	301			
Commercial Building	61			
Land Use / Other	170			
Total	1,089			
Inspections Conducted				
Trade*	1,043			
Residential Building	2,637			
Commercial Building	277			
Land Use / Other	167			
Total	4,124			
Code Enforcement				
Cases Opened	263			

*Trade permits authorize the installation of a component of a building (e.g. HVAC)

On-Site Sewage Systems

Public Health Seattle and King County (PHSKC) is responsible for delivering efficient and effective services in throughout King County, coordinating with Local Services in unincorporated areas to ensure residents and business are getting those services; and incorporating where practical, broader King County goals and policies for unincorporated King County. The Service Partnership Agreement with Environmental Health Division of PHSKC focuses on three programs: Onsite Sewage System (OSS) Permitting Program, OSS Operations and Maintenance, and Plumbing and Gas Piping Inspections.

The services listed in the table below are consistent with the service descriptions contained in Environmental Health PHSKC's service partnership agreement. Please see Appendix D for more detailed



descriptions. Of note, the surfacing sewage complaints in unincorporated King County were all responded to within one week, and 76 percent of them were responded to within one day.

Through the OSS-DLS pilot program launched this quarter, an OSS team member is located at the Permitting Division office in Snoqualmie to provide coordinated technical customer service. The goal is to improve customer services by co-locating OSS staff in order to reduce the need for building and OSS permit customers to visit two separate offices. Co-location is also intended to improve interagency coordination. Services are provided all days that DLS-Permitting Division is open to the public (4 days/week). PHSKC provided service to an average of 3.45 customers per day between February 19 and March 29. It is anticipated that customer numbers will rise, as more people become aware of the resource. Customer services are also

OSS-DLS pilot program launched this quarter, adding to the customer service provided at their Eastgate office.

provided at the PHSKC Eastgate office to customers three days per week. In the next quarter a customer survey will be developed and implemented to gather feedback from customers on how best to meet their needs.

	Q1	Q2	Q3	Q4
Permitting				
OSS Design Applications (Volume and Percent Responded Under 60 Days)	140 80%			
OSS Installation Permits	82			
Remodel/New use Proposal OSS Reviews	84			
Subdivision Permit Reviews	5			
Operations and Maintenance				
Surfacing Sewage Investigations	17			
Time of Sale Inspections	360			
Vashon MRA ² Compliance %	73%			
Plumbing and Gas Piping Inspection				
Number of Applications	562			
Online Applications	88%			
Completed inspections under 24 hours*	89%			

*This is for Seattle AND unincorporated King County, but we believe the numbers to be representative and uniform

² MRA: Marine Recovery Area

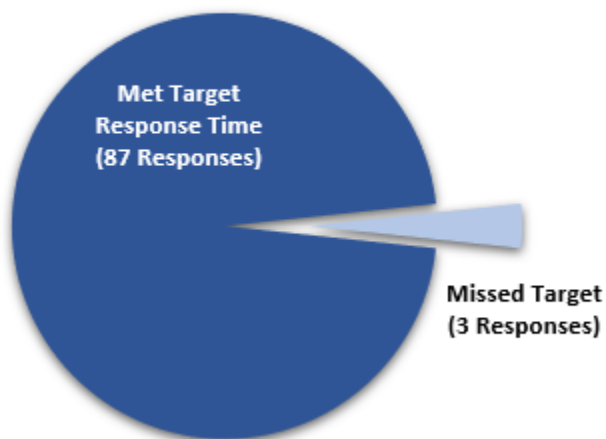
Animal Services

Regional Animal Services of King County (RASKC) has the responsibility to deliver efficient and effective animal services in unincorporated King County. RASKC also works, where practical, broader King County goals and policies into planning, programming and delivery of animal services to unincorporated King County. The services RASKC provides to unincorporated King County are broken down into three categories: Shelter Services, Field Service Patrol, and Pet Licensing. Please see Appendix D for more detail.

	Q1	Q2	Q3	Q4
Shelter Services				
Animal Intakes	318			
Animal Live Release Rates	90%			
Field Service Patrol (Priority 1-3 Calls)				
Field Activity Counts	90			
Field Response Time	97%			
Pet Licensing				
Pet Licenses Issued	4,139			

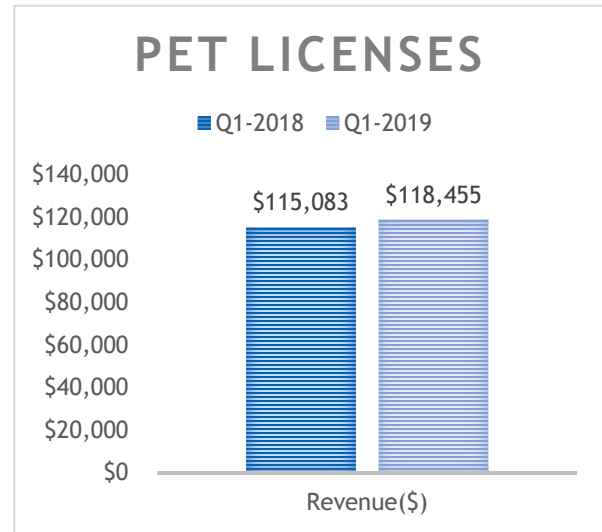
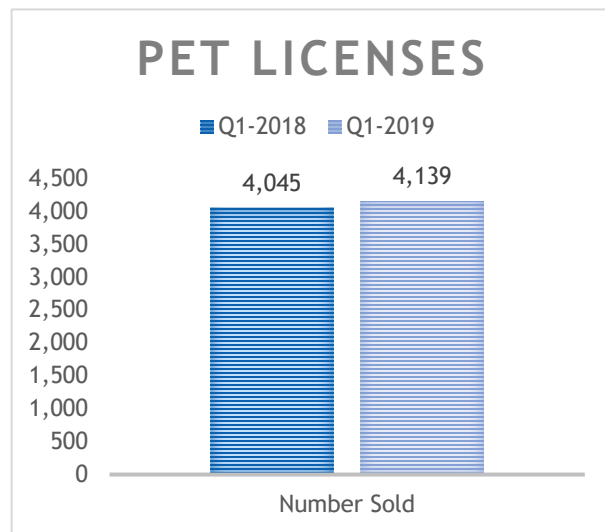
The services listed in the table above are generally consistent with the service descriptions contained in RASKC's Product Catalog.

**Priority 1-3 Calls - Reponse Time
(90 Total Calls)**



When addressing priority 1 and 2 calls they responded, on average, in nearly half the goal time. This on-time response rate is just as good, if not better than, it is in many of the incorporated areas of King County.

When looking at pet license sales throughout the unincorporated areas, we see a two percent increase in sales over the same period as last year. This is a result of continued outreach on the part of RASKC as well as consistent population increases throughout the unincorporated areas of King County.



Surface Water Management

Surface Water Management (SWM) delivers a broad range of services to unincorporated King County residents in the following categories: Inspection and Maintenance of Existing Facilities, Capital Improvement and Construction of Facilities, Stormwater Services Pollution Prevention, and Technical Assistance, with various operational and Capital Improvement Program (CIP) activities. Please see Appendix D for more detail.

The operational activities of Surface Water Management in unincorporated King County over Q1 are detailed in the table below.

	Q1	Q2	Q3	Q4
Inspection and Maintenance of Existing Facilities				
Inspections (Maintained by SWS ³)	203			
Inspections (Commercial Facilities)	NP ⁴			
Mapping of KC Conveyance System (Miles)	22			
Pollution Prevention				
Business Inspections (#)	141			
Sampling, Watersheds (# of samples taken)	434			
Investigations of Reported Water Quality Problems	7			
Water Quality Response Time (% quicker than 24-hrs)	100			

³ SWS: Stormwater Services

⁴ Items reported as "NP" indicate no work was planned or conducted that quarter.

	Q1	Q2	Q3	Q4
Public Education and Outreach: Campaigns	2			
Public Education and Outreach: Events	7			
Public Education and Outreach: Discreet Subjects	7			
Public Education and Outreach: Audiences Targeted	7			

Technical Assistance				
Drainage Problems: Number Investigated	13			
Drainage Problems: Engineering Reviews	7			
Drainage Problems: (% with 3-day response time or better)	100			
SWM Fee Rate Adjustment Requests: Re-Measures	7			
SWM Fee Rate Adjustment Requests: Discount Requests	2			
SWM Fee Rate Adjustment Requests: (% within 3-day response)	100			
SWDM Requirements and Variances: Responses to User Questions (#)	40			
SWDM Requirements and Variances: Consultations with Permit Reviewers	20			
SWDM Requirements and Variances: Variance Consultations	3			
SWDM Requirements and Variances: (% within 2-day response)	75			
Assistance with NPDES Permit Compliance: Quarterly Coordination with Agencies	13			
NPDES Permit Compliance: Annual SWMP Plan	1			
NPDES Permit Compliance: Annual Report to Ecology	1			
NPDES Permit Compliance (%)	100			
Capital Improvement and Construction of Facilities				
Feasibility Studies Completed (#)	2			
Facility Risks Addressed and Mitigated	4			
Natural Drainage Flooding (NDF) Programs on Schedule	3			
Water Quality Improvement Programs on Schedule	4			
GIS Incentive Program Pilot Projects Completed	NP			
Neighborhood Drainage Assistance Program (NDAP) Completed	NP			
Agricultural Drainage Assistance Program (ADAP) Completed	NP			

Parks

In its regional mission of providing parks and open spaces, DNRP-Parks provides the service, program, and facilities-related commitments in the following categories: Passive Parks, Active Parks, and Programs.

The services listed in the table below are generally consistent with the service descriptions contained in the Parks' Product Catalog, and their performance this quarter is detailed as such. Please see Appendix D for more detail.

Management of noxious weeds is seasonal and timed to match with the growing season. Work will resume in Q2.

As a result of the Q1 snow storms that impacted many services in King County, the White Center Teen Program faced snow closures for 30 hours cumulatively. This accounts for the deviation from the planned 300 hours.

	Q1	Q2	Q3	Q4
Passive Parks				
Acreage	510			
Acquisitions	NP ⁵			
Active Parks				
Acquisitions	NP			
Recreation Services				
White Center Teen Program Hours	270			
Number of Volunteers	2,138			
Volunteer Hours	11,343			
Flora Management				
Noxious Weeds (Controlled Acreage)	NP			
Noxious Weeds (Prevented Acreage)	NP			
Trees Planted	NP			

⁵ Items reported as "NP" indicate no work was planned or conducted that quarter.

What Are We Building in Unincorporated Communities?

In addition to providing local services throughout the unincorporated areas, King County agencies are investing in multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Road and Bridges

Capital Project Description	Cost	Completion Timeline	CSA	Q1
Bridge				
Bridge Replacement and Rehabilitation (19-20)	\$7.1 Million (2019-20)	Q4 2020	Snoqualmie Valley/NE King County SE King County	2 Bridge replacement projects under preliminary design: -Baring Bridge -Coal Creek Bridge Consultants selected for design of the remaining 3 bridges: -Ames Lake -Upper Tokul Creek -S 277th St.
Bridge Priority Maintenance (19-20)	\$1.7 Million (2019-20)	Q4 2020	SE King County Snoqualmie Valley/NE King County	3 Bridge washing projects completed in Q1. 1 Partially completed bridge washing project.

Capital Project Description	Cost	Completion Timeline	CSA	Q1
Drainage				
Culvert Replacement and Fish Passage (19-20)	\$4.5 Million (2019-20)	Q4 2020	<p>Snoqualmie Valley/NE King County</p> <p>SE King County</p> <p>Bear Creek / Sammamish</p>	<p>1 project design complete</p> <p>- 170th Place project at 100% design complete</p> <p>1 project design 85% complete</p> <p>- Green River Road project at 85% design complete</p> <p>Initiated procurement process for the design of 7 projects.</p> <p>-NE Lake Joy Road at NE 118th Pl</p> <p>-180th Ave SE at SE 408th</p> <p>- Avondale Road NE at NE 144th Place</p> <p>- NE 165th St at 176th Ave NE</p> <p>- 18430 NE 128th St</p> <p>- 185th Ave SE at SE 179th St</p> <p>- Woodinville Duvall at NE 172nd St</p>
Roadside				
Three school pathway projects designed and constructed (2019-2020)	\$0.28 Million (2019-20)	Q4 2020	West King County Areas	<p>3 school pathway projects under design.</p> <p>- S 298th Street, Camelot Elementary (Federal Way School District)</p> <p>- S 360th Street, Sequoyah Middle School (Federal Way School District)</p> <p>- 42nd Ave S, Valhalla Elementary (Federal Way School District)</p>

Capital Project Description	Cost	Completion Timeline	CSA	Q1
Traffic Control/Safety				
<p>Initiate design on four new intersection improvements (2019-2020)</p> <p>Complete construction on three roundabouts with previously initiated design.</p>	\$2.2 Million (2019-20)	Q4 2020	<p>Four Creeks/ Tiger Mountain</p> <p>Greater Maple Valley/Cedar River</p> <p>Snoqualmie Valley</p> <p>West King County Areas</p> <p>Bear Creek / Sammamish</p>	<p>Initiated design on 3 intersection improvements:</p> <ul style="list-style-type: none"> -Issaquah Hobart Road SE at SE May Valley Road - SE Kent-Kangley at SE Landsburg Road - NE Woodinville Duvall Road at West Snoqualmie Valley Road NE <p>Initiated procurement process for construction on 2 intersection improvements:</p> <ul style="list-style-type: none"> -SE 176th Street and SE 171st Way -SW 102nd Street at 8th Avenue SE <p>Continued design on 1 intersection improvement to be constructed in this biennium:</p> <ul style="list-style-type: none"> -Redmond Ridge Drive NE at NE Alder Crest Drive
4-8 School zones treated with safety improvements (2019-2020)	\$0.28 Million (2019-20)	Q4 2020	<p>Snoqualmie Valley/ NE King County</p> <p>SE King County</p>	<p>2 School zone safety treatments under design in Q1:</p> <ul style="list-style-type: none"> -Fall City Elementary School (Snoqualmie Valley School District). -Sawyer Woods Elementary School (Kent School District).

Legend

— Unincorporated King County Road

0 5 10 Miles

Map produced by:
King County Road Services Division
Department of Local Services
May 5, 2019

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Legend

- Unincorporated King County Bridges

0 5 10 Miles

Map produced by:
King County Road Services Division
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May 5, 2019

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King County

Surface Water Management

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Stormwater Management				
WLSWC Fairwood 11" Pipe Phase 2	Total: \$2.3 2019-2020: \$1.7	Started; Planned Completion in 2022	Four Creeks/Tiger Mountain Fairwood Park	Reached agreement with owner re-acquisition of parcel. Resumed alternative analysis of a design proposal to both the HOA and DFW
Rosemont Pond	Total: \$2.0 2019-2020: \$0.8	Started; Planned Completion in 2022	Bear Creek/Sammamish Area South of NE 50th St. West of Sahalee Way NE	Flows were bypassed around the pond to reduce the likelihood of failure. Analysis to find alternative locations for pond is underway.
Riverpoint Drainage	Total: \$2.0 2019-2020: \$0.8	Started; Planned Completion in 2023	Snoqualmie Valley/NE King County Area	Field work and outreach to neighborhood has started to identify the problem and possible solutions.
Horseshoe Lake Flood Reduction	Total: \$0.85 2019-2020: \$0.4	Started; Planned Completion in 2021	SE King County West boundary of the City of Black Diamond	SEPA taking place through mid-2020, detailed design and local permit applications to follow.

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Cemetery Pond Retrofit	Total: \$0.65 2019-2020: \$0.2	Started; Planned Completion in 2021	Four Creeks/Tiger Mountain 165th Ave SE & SE 128th St	<p>Parcels have been appraised - acquisition negotiations are ongoing.</p> <p>Ecology Grant funding may be revoked based on Wetland delineation and categorization result of "2". KC to meet with Ecology in May to discuss.</p> <p>If Ecology Grant is rescinded, it could delay the project by two or more years.</p>
Ecological Restoration				
Hafner-Barfuse Floodplain Reconnection	Total: \$12.02 2019-2020: \$1.0	Started; Planned Completion 2024	Snoqualmie Valley/NE King County Area 332 SE Redmond - Fall City Rd	Preliminary Design
WLER Riverbend Restoration	Total: \$16.4 2019-2020: \$10.1	Started; Planned Completion 2021	Greater Maple Valley/Cedar River 17410 SE Renton Maple Valley Rd	Final Design. Construction planned for 2020.
WLER Lones Levee Setback	Total: \$6.5 2019-2020: \$5.4	Started; Planned Completion 2022	SE King County 172xx Green Valley Rd.	Preliminary design complete, not yet baselined.
WLER Frew Floodplain Reconnect	Total: \$17.63 2019-2020: \$5.4	Started; Planned Completion 2025	Snoqualmie Valley/NE King County 34xx Tolt Ave, Carnation	Preliminary Design

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Phase 2 Maury Island Reserve Armoring Removal	Total: \$1.62 2019-2020: \$1.3	Started; Planned Completion 2021	Vashon/Maury Island 9500 SW Dock St	Preliminary Design
Little Bit	Total: \$0.6 2019-2020: \$0.6	Started, Planned Completion 2022	Bear Creek/Sammamish 18669 NE 106th St	Planning Phase
Patterson Creek	Total: \$2.7 2019-2020: \$0.6	Started, Planned Completion 2022	Snoqualmie Valley/ NE King County 18xx Redmond Fall City Rd.	Preliminary Design
Rutledge Johnson Partial Levee Removal	Total: \$3.125 2019-2020: \$0.9	Started; Planned Completion TBD	Greater Maple Valley/Cedar River 200xx 218th Pl SE	Feasibility and Data Collection
Jan Road Restoration	Total: \$2.4 2019-2020: \$1.0	Start Q4 2019; Planned Completion 2024	Greater Maple Valley/Cedar River 195xx 221st Ave SE	Feasibility and Data Collection

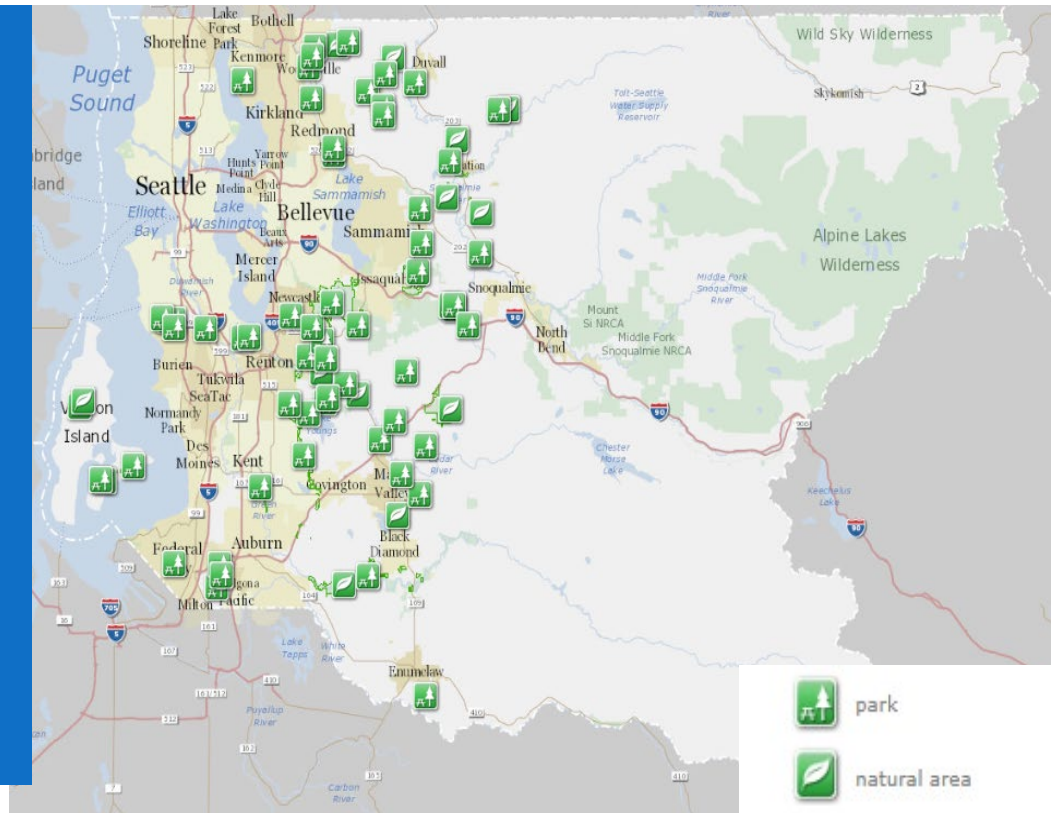
Parks

Project Description	Cost	Completed In	CSA	Q1
Northshore Athletic Fields Parking Lot Drainage Improvements	\$95,000	Q2 2020	Bear Creek/Sammamish Area	
Clay Pit Road@Coal Creek Culvert Replacement	Funded through previous budget appropriation	Q4 2019	Four Creek/Sammamish Area	
Coalfield Park Restroom Replacement	\$300,000	Q2 2020	Four Creek/Sammamish Area	
Cougar Precipice Trailhead	\$1,050,000	Q2 2020	Four Creeks/Tiger Mountain Area	
Black Diamond Open Space (BDOS) bridge replacement	Funded through parks facility rehab	Q3 2019	Greater Maple Valley/Cedar River Area	
Cedar Grove Road Trailhead	Funded through previous budget appropriation	Q4 2019	Greater Maple Valley/Cedar River Area	
Marymoor Cottage -ADA access improvements	\$133,000	Q3 2019	Non CSA	
Marymoor Mitigation Site	Funded through previous budget appropriation	Q4 2019	Non CSA	
Pinnacle Peak Trail Improvements	Funded through previous budget appropriation	Completed	SE King County Area	
Little Lake Forest Demolition	\$300,000	Q2 2019	SE King County Area	
Foothills Regional Trail Segment A	\$5,000,000	Q4 2020	SE King County Area	
Snoqualmie Valley Trail Bridge 2178-9	\$30,000	Q2 2019	Snoqualmie Valley/NE King County Area	

Project Description	Cost	Completed In	CSA	Q1
Snoqualmie Valley Trail Bridge 2178-19	\$90,000	Q3 2019	Snoqualmie Valley/NE King County Area	
Duthie Hill Shop Garage Addition	\$80,000	Q4 2019	Snoqualmie Valley/NE King County Area	
Snoqualmie Valley Trail Bridge 2178-16	\$90,000	Q4 2019	Snoqualmie Valley/NE King County Area	
Snoqualmie Valley Trail Bridge 2178-21	\$90,000	Q4 2019	Snoqualmie Valley/NE King County Area	
Maury Island - Phase 1A Trail Capping	\$1,000,000	Q3 2019	Vashon/Maury Island Area	
Dockton Park Dock Rehabilitation	\$500,000	Q4 2019	Vashon/Maury Island Area	
Maury Island Trailhead Design	Funded through previous budget appropriation	Q4 2019	Vashon/Maury Island Area	
Maury Island - Phase 1B Parking Area Improvements	\$1,000,000	Q3 2020	Vashon/Maury Island Area	
Five Mile Lake Pavement and Curb Repair	\$165,000	Q2 2019	West King County Area	
Steve Cox Tennis Lighting	\$230,000	Q2 2019	West King County Area	
Petrovitsky Park Play Area Rehab	\$575,000	Q3 2019	West King County Area	
Green River Trail Extension	\$400,000	Q4 2019	West King County Area	
Five Mile Lake Park Restroom Repair	Funded through previous budget appropriation	Q4 2019	West King County Area	
Maplewood Pathway Paving	\$250,000	Q2 2020	West King County Area	
Steve Cox Restroom Replacement	\$200,000	Q2 2020	West King County Area	

Project Description	Cost	Completed In	CSA	Q1
Skyway Park Improvements	\$1,100,000	Q3 2020	West King County Area	
Skyway Park Play Area Rehab	Funded through previous budget appropriation	Q3 2020	West King County Area	

King County Parks maintains over 200 parks and regional facilities, with 28,000 acres and 175 miles of trails.



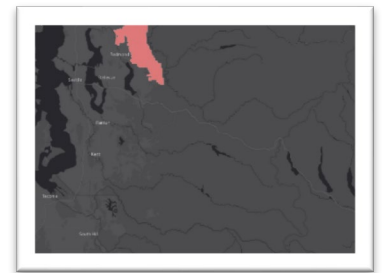
Community Service Areas

King County is comprised of incorporated areas (cities) and unincorporated areas. Unincorporated King County is divided among seven Community Service Areas.



Bear Creek/Sammamish

The Bear Creek/Sammamish area is a rural area east of Woodinville, Redmond and Sammamish. It includes the Redmond Ridge Urban Planned Development and the Sammamish Valley Agriculture Production District.



Bear Creek/Sammamish Summary

As Local Services begins to disaggregate performance measures and further develops its understanding of community interests and needs, we will develop thoughtful summaries of service for each community service area.

How Did We Serve the Bear Creek/Sammamish CSA?

Roads and Bridges

The Department of Local Services and its Road Services Division is currently working on reporting data by CSA for its various services. Only regional data for the total unincorporated area is currently available.

Permitting

The Department of Local Services and its Permitting Division is currently working on reporting data for code enforcement by CSA. Only regional data for the total unincorporated area is currently available for code enforcement. Below you will find the number of permits issued in this CSA.

	Q1	Q2	Q3	Q4
Permits Issued				
Trade	147			
Residential Building	43			
Commercial Building	10			
Land Use / Other	18			
Total	218			
Inspections Conducted				
Trade	ND			
Residential Building	ND			
Commercial Building	ND			
Land Use / Other	ND			
Total	ND			
Code Enforcement				
Cases Opened	ND			

ND = No Data

Regional Animal Services

The Department of Local Services and Regional Animal Services King County are currently working on reporting data by community service area. Only regional data for the total unincorporated area is currently available.

On-site Sewage System and Gas Plumbing and Piping

The Department of Local Services and the On-site Septic System section are currently working on reporting data by community service area. Only regional data for the total unincorporated area is currently available.

Surface Water Management

The Department of Local Services and the Water and Land Resources Division are currently working on reporting data by CSA for its various measures. Only regional data for the entire unincorporated area is currently reported.

Parks

The Department of Local Services and the Parks Division are currently working on reporting data by CSA for its various measures. Only regional data for the entire unincorporated area is currently reported.

What Are We Building in the Bear Creek/Sammamish CSA?

In addition to providing local services in the Bear Creek/Sammamish area, King County agencies are investing in multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Roads and Bridges

Total product category costs can be found in the unincorporated King County regional CIP section. A subset of Roads capital projects underway within the Bear Creek/Sammamish CSA is provided below for illustrative purposes.

Product Description	Completion Timeline	CSA	Q1 Update
Drainage			
Fish Passage Culvert	Q4 2020	Bear Creek	<p>170th Place fish passage culvert project at 100% design complete</p> <p>Initiated procurement process for the design of fish passage culvert projects:</p> <ul style="list-style-type: none"> - Avondale Road NE at NE 144th Place - NE 165th St at 176th Ave NE - 18430 NE 128th St - 185th Ave SE at SE 179th St - Woodinville Duvall at NE 172nd St
Traffic Control/Safety			
Intersection Improvements and Roundabouts	Q4 2020	Bear Creek	Continued design on Redmond Ridge Drive NE at NE Alder Crest Drive intersection improvement to be constructed in this biennium

Surface Water Management

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Stormwater Management				
Rosemont Pond	Total: \$2.0 2019-2020: \$0.8	Started; Planned Completion in 2022	Bear Creek/ Sammamish Area South of NE 50th St. West of Sahalee Way NE	Flows were bypassed around the pond to reduce the likelihood of failure. Analysis to find alternative locations for pond is underway.
Ecological Restoration				
Little Bit	Total: \$0.6 2019-2020: \$0.6	Started, Planned Completion 2022	Bear Creek/ Sammamish 18669 NE 106th St	Planning Phase

Parks

Project Description	Cost	Completed In	CSA	Q1
Northshore Athletic Fields Parking Lot Drainage Improvements	\$95,000	Q2 2020	Bear Creek/Sammamish Area	

Snoqualmie Valley/NE King County

The Snoqualmie Valley/NE King County CSA is a rural area that surrounds the rural cities of Duvall, Carnation, Snoqualmie, North Bend, and Skykomish, plus the towns of Fall City and Snoqualmie Pass. Its eastern part is the Snoqualmie Valley, which has the Snoqualmie Valley Agriculture Production District and several rural cities and towns. Much of the land area is in the forested Cascade Range, with parts of the Mount Baker-Snoqualmie National Forest and the Alpine Lakes Wilderness Area.



Snoqualmie Valley/NE King County Summary

As Local Services begins to disaggregate performance measures and further develops its understanding of community interests and needs, we will develop thoughtful summaries of service for each community service area.

How Did We Serve the Snoqualmie Valley/NE King County CSA?

Permitting

The Department of Local Services and its Permitting Division is currently working on reporting data for code enforcement by CSA. Only regional data for the total unincorporated area is currently available for code enforcement. Below you will find the number of permits issued in this CSA.

	Q1	Q2	Q3	Q4
	Permits Issued			
Trade	61			
Residential Building	52			
Commercial Building	10			
Land Use / Other	27			
Total	150			
	Inspections Conducted			
Trade	ND			
Residential Building	ND			
Commercial Building	ND			
Land Use / Other	ND			
Total	ND			
	Code Enforcement			
Cases Opened	ND			

ND = No Data

What Are We Building in the Snoqualmie Valley/NE King County CSA?

In addition to providing local services in the Snoqualmie Valley/NE King County CSA, King County agencies are investing in multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Roads and Bridges

Total product category costs can be found in the unincorporated King County regional CIP section. A subset of Roads capital projects underway within the Snoqualmie Valley/NE King County CSA is provided below for illustrative purposes.

Product Description	Completion Timeline	CSA	Q1
Bridge			
Bridge Replacement/Rehabilitation	Q4 2020	Snoqualmie Valley/NE King County	Baring Bridge Replacement under preliminary design. Consultants selected for design of the remaining 3 bridges: -Ames Lake -Upper Tokul Creek -S 277th St.
Bridge Priority Maintenance	Q4 2020	Snoqualmie Valley/NE King County	3 Completed bridge washing projects.
Drainage			
Fish Passage Culvert	Q4 2020	Snoqualmie Valley/NE King County	Initiated procurement process for the design of NE Lake Joy Road at NE 118th Pl
Traffic Control/Safety			
Design of Intersection Improvements	Q4 2020	Snoqualmie Valley/NE King County	Initiated design on intersection improvements for NE Woodinville Duvall Road at West Snoqualmie Valley Road NE

Surface Water Management

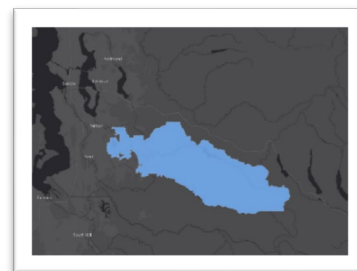
Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Stormwater Management				
Rosemont Pond	Total: \$2.0 2019-2020: \$0.8	Started; Planned Completion in 2022	Bear Creek/ Sammamish Area South of NE 50th St. West of Sahalee Way NE	Flows were bypassed around the pond to reduce the likelihood of failure. Analysis to find alternative locations for pond is underway.
Ecological Restoration				
Little Bit	Total: \$0.6 2019-2020: \$0.6	Started, Planned Completion 2022	Bear Creek/ Sammamish 18669 NE 106th St	Planning Phase

Parks

Project Description	Cost	Completed In	CSA	Q1
Snoqualmie Valley Trail Bridge 2178-9	\$30,000	Q2 2019	Snoqualmie Valley/NE King County Area	
Snoqualmie Valley Trail Bridge 2178- 19	\$90,000	Q3 2019	Snoqualmie Valley/NE King County Area	
Duthie Hill Shop Garage Addition	\$80,000	Q4 2019	Snoqualmie Valley/NE King County Area	
Snoqualmie Valley Trail Bridge 2178- 16	\$90,000	Q4 2019	Snoqualmie Valley/NE King County Area	
Snoqualmie Valley Trail Bridge 2178- 21	\$90,000	Q4 2019	Snoqualmie Valley/NE King County Area	

Greater Maple Valley/Cedar River

Rural area east of Renton and Kent, north of Covington, Maple Valley and Black Diamond and east to the border with Kittitas County. It includes portions of the Forest Production District and part of the Mount Baker-Snoqualmie National Forest.



Greater Maple Valley/Cedar River Summary

As Local Services begins to disaggregate performance measures and further develops its understanding of community interests and needs, we will develop thoughtful summaries of service for each community service area.

How Did We Serve the Greater Maple Valley/Cedar River CSA?

Permitting

The Department of Local Services and its Permitting Division are currently working on reporting data for code enforcement by CSA. Only regional data for the total unincorporated area is currently available. Below you will find the number of permits issued in this CSA.

	Q1	Q2	Q3	Q4
	Permits Issued			
Trade	40			
Residential Building	23			
Commercial Building	4			
Land Use / Other	18			
Total	85			
	Inspections Conducted			
Trade	ND			
Residential Building	ND			
Commercial Building	ND			
Land Use / Other	ND			
Total	ND			
	Code Enforcement			
Cases Opened	ND			

ND = No Data

What Are We Building in the Greater Maple Valley/Cedar River CSA?

In addition to providing local services in the Greater Maple Valley/Cedar River area, King County agencies are investing in multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Roads and Bridges

Total product category costs can be found in the unincorporated King County regional CIP section. A subset of Roads capital projects underway within the Greater Maple Valley/Cedar River CSA is provided below for illustrative purposes.

Product Description	Completion Timeline	CSA	Q1
Traffic Control/Safety			
Design of Intersection Improvements	Q4 2020	Greater Maple Valley/Cedar River	Initiated design on intersection improvements for SE Kent-Kangley at SE Landsburg Road

Surface Water Management

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Ecological Restoration				
WLER Riverbend Restoration	Total: \$16.4 2019-2020: \$10.1	Started; Planned Completion 2021	Greater Maple Valley/Cedar River 17410 SE Renton Maple Valley Rd	Final Design. Construction planned for 2020.
Rutledge Johnson Partial Levee Removal	Total: \$3.125 2019-2020: \$0.9	Started; Planned Completion TBD	Greater Maple Valley/Cedar River 200xx 218th PI SE	Feasibility and Data Collection

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Jan Road Restoration	Total: \$2.4 2019-2020: \$1.0	Start Q4 2019; Planned Completion 2024	Greater Maple Valley/Cedar River 195xx 221st Ave SE	Feasibility and Data Collection

Parks

Project Description	Cost	Completed In	CSA	Q1
Black Diamond Open Space (BDOS) bridge replacement	Funded through parks facility rehab	Q3 2019	Greater Maple Valley/Cedar River Area	
Cedar Grove Road Trailhead	Funded through previous budget appropriation	Q4 2019	Greater Maple Valley/Cedar River Area	

Four Creeks/Tiger Mountain

The Four Creeks/Tiger Mountain CSA is East of the cities of Renton and Newcastle and southeast of Issaquah. It contains the May Valley Basin, Cougar Mountain Regional Wildland Park, Squak Mountain State Park and Tiger Mountain State Forest.



Four Creeks/Tiger Mountain Summary

As Local Services begins to disaggregate performance measures and further develops its understanding of community interests and needs, we will develop thoughtful summaries of service for each community service area.

How Did We Serve the Four Creeks/Tiger Mountain CSA?

Permitting

The Department of Local Services and its Permitting Division is currently working on reporting data for code enforcement by CSA. Only regional data for the total unincorporated area is currently available for code enforcement. Below you will find the number of permits issued in this CSA.

	Q1	Q2	Q3	Q4
Permits Issued				
Trade	36			
Residential Building	18			
Commercial Building	2			
Land Use / Other	4			
Total	60			
Inspections Conducted				
Trade	ND			
Residential Building	ND			
Commercial Building	ND			
Land Use / Other	ND			
Total	ND			
Code Enforcement				
Cases Opened	ND			

ND = No Data

What Are We Building in the Four Creeks/Tiger Mountain CSA?

In addition to providing local services in the Four Creeks/Tiger Mountain CSA, King County agencies are investing in multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Roads and Bridges

Total product category costs can be found in the unincorporated King County regional CIP section. A subset of Roads capital projects underway within the Four Creeks/Tiger Mountain CSA is provided below for illustrative purposes

Product Description	Completion Timeline	CSA	Q1
Traffic Control/Safety			
Design of Intersection Improvements	Q4 2020	Four Creeks/Tiger Mountain	Initiated design on intersection improvements for Issaquah Hobart Road SE at SE May Valley Road

Surface Water Management

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Stormwater Management				
WLSWC Fairwood 11" Pipe Phase 2	Total: \$2.3 2019-2020: \$1.7	Started; Planned Completion in 2022	Four Creeks/Tiger Mountain Fairwood Park	Reached agreement with owner re-acquisition of parcel. Resumed alternative analysis of a design proposal to both the HOA and DFW

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Cemetery Pond Retrofit	Total: \$0.65 2019-2020: \$0.2	Started; Planned Completion in 2021	Four Creeks/Tiger Mountain 165th Ave SE & SE 128th St	<p>Parcels have been appraised - acquisition negotiations are ongoing.</p> <p>Ecology Grant funding may be revoked based on Wetland delineation and categorization result of "2". KC to meet with Ecology in May to discuss.</p> <p>If Ecology Grant is rescinded, it could delay the project by two or more years.</p>

Parks

Project Description	Cost	Completed In	CSA	Q1
Clay Pit Road at Coal Creek Culvert Replacement	Funded through previous budget appropriation	Q4 2019	Four Creeks/Tiger Mountain Area	
Coalfield Park Restroom Replacement	\$300,000	Q2 2020	Four Creeks/Tiger Mountain Area	
Cougar Precipice Trailhead	\$1,050,000	Q2 2020	Four Creeks/Tiger Mountain Area	

SE King County

Rural area south of Maple Valley, Covington and Black Diamond, east of Auburn and surrounds the city of Enumclaw. It contains the lower and middle Green River basins which includes the Middle Green River Valley Agriculture Production Districts as well as the Enumclaw Plateau and a portion of the Mount Baker Snoqualmie National Forest. This CSA also contains Hanging Gardens State Park, Kanaskat-Palmer State Park, Nolte State Park and Flaming Geyser State Park.



SE King County Summary

As Local Services begins to disaggregate performance measures and further develops its understanding of community interests and needs, we will develop thoughtful summaries of service for each community service area.

How Did We Serve the SE King County CSA?

Permitting

The Department of Local Services and its Permitting Division is currently working on reporting data for code enforcement by CSA. Only regional data for the total unincorporated area is currently available for code enforcement. Below you will find the number of permits issued in this CSA.

	Q1	Q2	Q3	Q4
	Permits Issued			
Trade	43			
Residential Building	35			
Commercial Building	7			
Land Use / Other	25			
Total	110			
	Inspections Conducted			
Trade	ND			
Residential Building	ND			
Commercial Building	ND			
Land Use / Other	ND			
Total	ND			
	Code Enforcement			
Cases Opened	ND			

ND = No Data

What Are We Building in the SE King County CSA?

In addition to providing local services in the SE King County CSA, King County agencies are investing in multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Roads and Bridges

Total product category costs can be found in the unincorporated King County regional CIP section. A subset of Roads capital projects underway within the Greater SE King County CSA is provided below for illustrative purposes.

Product Description	Completion Timeline	CSA	Q1
Bridge			
Bridge Replacement/Rehabilitation	Q4 2020	SE King County	Coal Creek Bridge replacement under preliminary design.
Bridge Priority Maintenance	Q4 2020	SE King County	1 Partially completed bridge washing project.
Drainage			
Fish Passage Culvert	Q4 2020	SE King County	Green River Road project at 85% design complete Initiated procurement process for the design of 180th SE bridge

Surface Water Management

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Stormwater Management				
Horseshoe Lake Flood Reduction	Total: \$0.85 2019-2020: \$0.4	Started; Planned Completion in 2021	SE King County West boundary of the City of Black Diamond	SEPA taking place through mid-2020, detailed design and local permit applications to follow.

Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Ecological Restoration				
WLER Lones Levee Setback	Total: \$6.5 2019-2020: \$5.4	Started; Planned Completion 2022	SE King County 172xx Green Valley Rd.	Preliminary design complete, not yet baselined.

Parks

Project Description	Cost	Completed In	CSA	Q1
Pinnacle Peak Trail Improvements	Funded through previous budget appropriation	Completed	SE King County Area	
Little Lake Forest Demolition	\$300,000	Q2 2019	SE King County Area	Job order contract portion of the work
Foothills Regional Trail Segment A	\$5,000,000	Q4 2020	SE King County Area	Project will be phased for construction to meet fish window restrictions. Contract will suspend over the winter 2019-2020 and complete fall 2020.

Vashon/Maury

The Vashon-Maury Island Community Service Area encompasses the entire Vashon-Maury Island. Accessible only by ferry or boat, the island is home to a rich mix of parks, beaches and local craft and agricultural production.



Vashon/Maury Island Summary

As Local Services begins to disaggregate performance measures and further develops its understanding of community interests and needs, we will develop thoughtful summaries of service for each community service area.

How Did We Serve the Vashon/Maury Island CSA?

Permitting

The Department of Local Services and its Permitting Division is currently working on reporting data for code enforcement by CSA. Only regional data for the total unincorporated area is currently available for code enforcement. Below you will find the number of permits issued in this CSA.

	Q1	Q2	Q3	Q4
	Permits Issued			
Trade	37			
Residential Building	17			
Commercial Building	1			
Land Use / Other	26			
Total	81			
	Inspections Conducted			
Trade	ND			
Residential Building	ND			
Commercial Building	ND			
Land Use / Other	ND			
Total	ND			
	Code Enforcement			
Cases Opened	ND			

ND = No Data

What Are We Building in the Vashon/Maury CSA?

In addition to providing local services in the Vashon/Maury CSA, King County agencies are investing multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Roads and Bridges

This report identifies projects that Road Services feels are representative of their larger CIP, occurring throughout unincorporated King County. Of that subset, there are no projects occurring in the Vashon/Maury CSA.

Surface Water Management

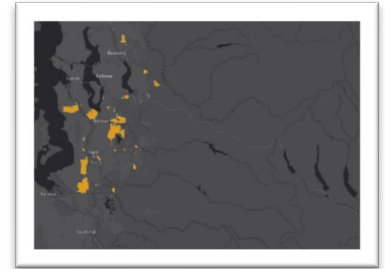
Product Description	Cost (Millions)	Completion Timeline	CSA	Q1
Ecological Restoration				
Phase 2 Maury Island Reserve Armoring Removal	Total: \$1.62 2019-2020: \$1.3	Started; Planned Completion 2021	Vashon/Maury Island 9500 SW Dock St	Preliminary Design

Parks

Project Description	Cost	Completed In	CSA	Q1
Maury Island - Phase 1A Trail Capping	\$1,000,000	Q3 2019	Vashon/Maury Island Area	
Dockton Park Dock Rehabilitation	\$500,000	Q4 2019	Vashon/Maury Island Area	
Maury Island Trailhead Design	Funded through previous budget appropriation	Q4 2019	Vashon/Maury Island Area	
Maury Island - Phase 1B Parking Area Improvements	\$1,000,000	Q3 2020	Vashon/Maury Island Area	

West King County Areas

The communities designated as the West King County Area are urban unincorporated areas of King County including East Federal Way, North Highline, West Hill, Fairwood and East Renton. These communities represent potential annexation areas to neighboring cities.



North Highline – this unincorporated urban area includes White Center and Boulevard Park communities as well as smaller communities. The area has a robust business district located in White Center on 17th, 16th, 15th and 14th. The area is under the City of Seattle Potential Annexation Area.

East Federal Way – a community of approximately 22,000 people located east of I-5 and the City of Federal Way. Mainly residential, the area comprises most of the remaining urban designated land between Federal Way, Auburn and the Pierce County line.

West Hill – an area surrounded by the cities of Renton, Tukwila and Seattle. It comprises of the neighborhoods of Bryn Mawr, Lakeridge, and Skyway. The area is in the Potential Annexation Area designation of the City of Renton.

Fairwood – located east of the City of Renton and extends to the Urban Growth Boundary. This area is in the City of Renton’s Potential Annexation Area.

East Renton – located east of the City of Renton and north of the Cedar River, East Renton encompasses most of the remaining Urban Growth Area on the plateau east of Renton out to 184h Avenue SE.

West King County Areas Summary

As Local Services begins to disaggregate performance measures and further develops its understanding of community interests and needs, we will develop thoughtful summaries of service for each community service area.

How Did We Serve the West King County Areas CSA?

Permitting

The Department of Local Services and its Permitting Division are currently working on reporting data for code enforcement by CSA. Only regional data for the total unincorporated area is currently available for code enforcement. Below you will find the number of permits issued in this CSA.

	Q1	Q2	Q3	Q4
Permits Issued				
Trade	179			
Residential Building	49			
Commercial Building	26			
Land Use / Other	32			
Total	286			
Inspections Conducted				
Trade	ND			
Residential Building	ND			
Commercial Building	ND			
Land Use / Other	ND			
Total	ND			
Code Enforcement				
Cases Opened	ND			

ND = No Data

What Are We Building in the West King County Areas CSA?

In addition to providing local services in the West King County CSA, King County agencies are investing in multiple infrastructure construction and maintenance projects. The descriptions of these projects and their quarterly updates are detailed by service partner in the matrices below.

Roads and Bridges

Total product category costs can be found in the unincorporated King County regional CIP section. A subset of Roads capital projects underway within the West King County Areas CSA is provided below for illustrative purposes

Product Description	Completion Timeline	CSA	Q1
Roadside			
School Pathway Projects	Q4 2020	West King County Areas	3 school pathway projects under design. - S 298th Street, Camelot Elementary (Federal Way School District) - S 360th Street, Sequoyah Middle School (Federal Way School District) - 42nd Ave S, Valhalla Elementary (Federal Way School District)
Traffic Control/Safety			
Intersection Improvements and Roundabouts	Q4 2020	West King County Areas	Initiated procurement process for construction on 2 intersection improvements: -SE 176th Street and SE 171st Way -SW 102nd Street at 8th Avenue SE

Surface Water Management

There are currently no Surface Water Management CIP projects in the West King County Areas.

Parks

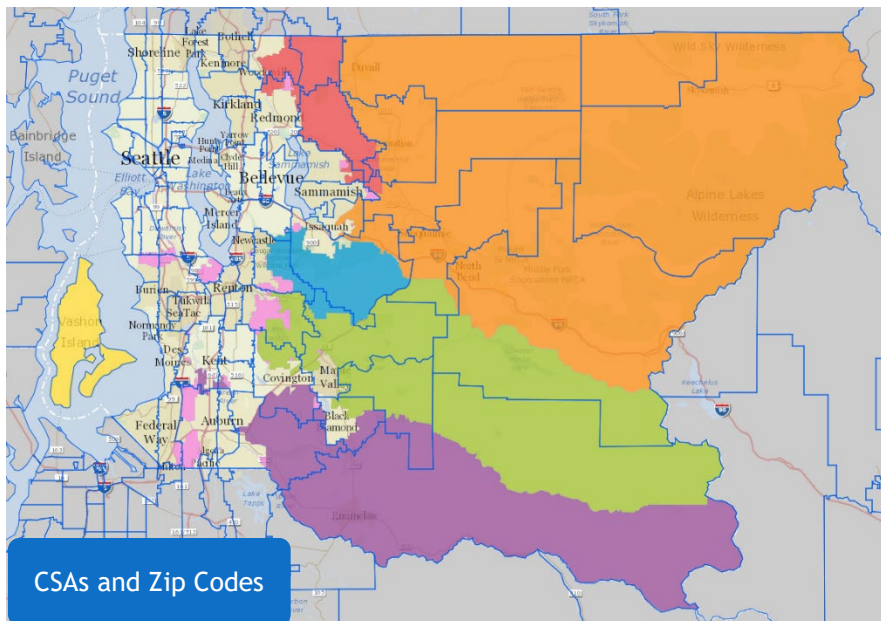
Project Description	Cost	Completed In	CSA	Q1
Five Mile Lake Pavement and Curb Repair	\$165,000	Q2 2019	West King County Area	
Steve Cox Tennis Lighting	\$230,000	Q2 2019	West King County Area	
Petrovitsky Park Play Area Rehab	\$575,000	Q3 2019	West King County Area	
Green River Trail Extension	\$400,000	Q4 2019	West King County Area	
Five Mile Lake Park Restroom Repair	Funded through previous budget appropriation	Q4 2019	West King County Area	

Project Description	Cost	Completed In	CSA	Q1
Maplewood Pathway Paving	\$250,000	Q2 2020	West King County Area	
Steve Cox Restroom Replacement	\$200,000	Q2 2020	West King County Area	
Skyway Park Improvements	\$1,100,000	Q3 2020	West King County Area	
Skyway Park Play Area Rehab	Funded through previous budget appropriation	Q3 2020	West King County Area	

Appendices

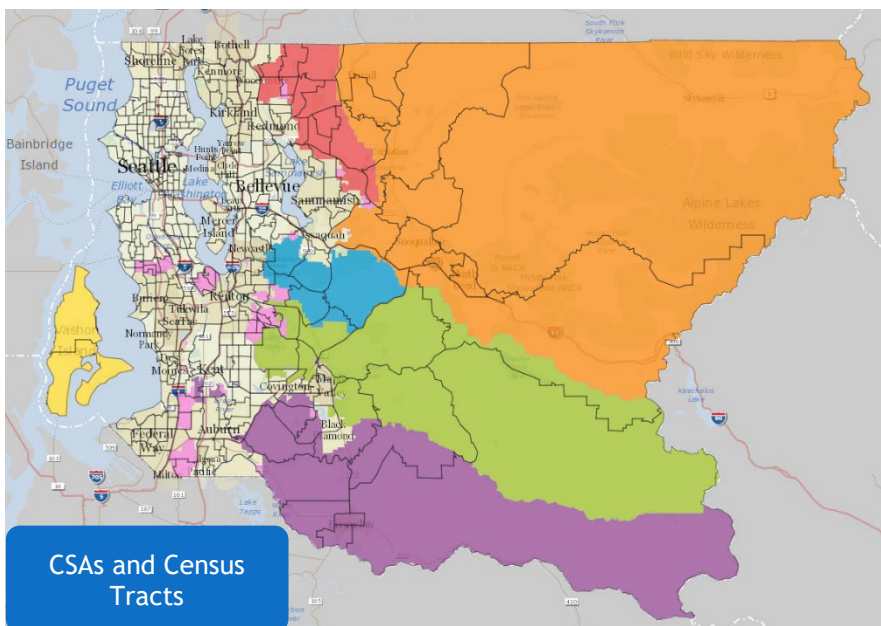
Appendix A: Data

Data in this report was provided by service partners as well as Department of Local Services divisions. The reported information is a direct reflection of the reporting requirements outlined in the Service Partnership Agreements. Over time, we expect to be able to break down these services by Community Service Area. With specific data, we can more discerningly apply the



county lens of equity and social justice to information, ensuring that Local Services and partner departments are aware of where needs are greatest.

A common theme among agencies is a current inability to report data by Community Service Area (CSA). This isn't surprising since CSAs don't neatly align with traditional reporting boundaries, as shown in the figures. As a matter of convenience, we looked into the possibility of shifting the CSA lines to match one of these more traditional boundaries, but it quickly became apparent that either too large of an area would be shifted (especially the eastern portions of the county), or in the urban unincorporated areas we were restricted by rigid city limit boundaries.



Reporting by CSA is the best solution at this time to fulfill Local Services' mission. Local Services will make extra efforts to help partner agencies adapt to this additional reporting requirement.

As we move forward, significant effort will be placed into developing a geographic information system (GIS), yielding an increased ability to visualize data and overlay other data to assess whether the county's services are meeting the needs of its communities. Eventually, an outward facing GIS will allow unincorporated King County residents to access the data and see all of the services provided in their community service area.

Appendix B: County Strategic Goals and Objectives

Mobility - Deliver a safe, reliable, and seamless network of transportation options to get people and goods where they need to go, when they need to get there*

1. Increase integration between transportation modes and all service providers
2. Preserve and optimize the mobility system
3. Ensure the safety and security for customers and employees using the mobility network
4. Provide more equitable mobility access and reduce historic gaps

Safety and Justice - Provide for a safe and just community through proactive law enforcement and an accessible and fair justice system, while implementing alternatives to divert people from the criminal justice system.

1. Enhance community safety
2. Reduce disproportionate minority representation in the criminal justice system
3. Increase diversion of young people from the criminal justice system and minimize the harmful effects of incarceration on youth
4. Reduce overall incarceration rates in County jails for individuals who do not pose a public safety risk
5. Support a safe, accessible and fair justice system by developing long-term, sustainable funding solutions

Health & Human Services - Improve the health and well-being of all people in our community.

1. Ensure that babies are born healthy and establish a strong foundation for lifelong health and well-being
2. Provide equitable opportunities for all children to progress through childhood safe and healthy, with academic and life skills to thrive in their community
3. Reduce disparities and improve overall health and personal well-being to create thriving communities
4. Improve the outcomes and lower the costs of care in King County by focusing on prevention and recovery from health and social problems
5. Improve health, social outcomes, and experience of care while lowering County costs for high utilizers of jail with mental health and/or substance use conditions

Economic Vitality - Increase access to family wage job opportunities throughout the County.

1. Add and retain jobs in King County, prioritizing sectors that lead to family-wage jobs
2. Improve job pay and benefits for the lowest wage workers
3. Provide opportunities for people in low-wage jobs to move up career ladders
4. Prepare all youth to achieve self-sufficiency and be contributing members of society

Accessible, Affordable Housing - Increase access to quality housing that is affordable to all.

1. Improve services to make homelessness rare, brief, and one-time
2. Provide targeted affordable housing resources to communities and individuals that meet their specific needs
3. Increase housing stability for low-income families

4. Seek innovative partnerships to expand the supply and funding of affordable housing
Healthy Environment - Preserve open space and rural character while addressing climate change.

1. Maintain rural character by focusing new growth in urban areas
2. Protect and support healthy and productive farms, forests, and open spaces
3. Reduce countywide greenhouse gas emissions by 50 percent by 2030
4. Integrate climate preparedness into County operations and provision of public services

Efficient, Accountable Regional and Local Government - Ensure that County government operates efficiently and effectively and is accountable to the public.

1. Develop a highly engaged, diverse, culturally responsive, and high-performing workforce
2. Align funding, policy, and operational goals of King County government with community priorities
3. Optimize County operations through innovation and continuous improvement
4. Deliver consistent, responsive, equitable, high-quality services to residents, cities, and districts
5. Exercise sound financial and risk management and build King County's long-term fiscal strength

Appendix C: Future Partner Timeline

2019	2020
<ul style="list-style-type: none">• Phase I service partnership agreement signing (Jan)• Develop Service partnership agreement Phase II process (Jun)• Launch Phase II (Sep)	<ul style="list-style-type: none">• Draft Phase II agreements (May)• Draft Phase I renewals (Jun)• Final agreements for 2021-22 Biennium (Sep)

Appendix D: Product Catalogs

DLS Road Services Division

The Road Services Division of DLS is responsible for all county-owned roads, bridges, and related infrastructure in the unincorporated areas of the county and must meet the road-related transportation needs of a very large and diverse service area. The county's many bridges are an integral part of the road system, as are the other components such as sidewalks and pathways, bike lanes, guardrails, drainage and water quality facilities, traffic control equipment, and traffic cameras. Their services are broken down into several product families: Roadway, Bridges and Structures, Traffic Control/Safety, Drainage, and Roadside that have various operational and Capital Improvement Program (CIP) activities. Listed below are several representative examples of these product families.

1. Roadway

The roadway enables movement of people and goods, serving residents, commerce, emergency services, and other users. All roads are shared use roadways, per state law, and accommodate cars, trucks, buses, and bicycles for their travel needs. Traffic volume and vehicle weight, especially heavy trucks and buses, plus water and weather all impact the rate of deterioration of the roadway asset. Road pavement protects the substructure below from deterioration. Pavement must eventually be resurfaced due to wear and tear or the substructure will deteriorate at an accelerated rate. The substructure is critical to the structural integrity of the road. Typical Roadway activities to be funded in the upcoming biennium include roadway resurfacing, limited road reconstruction, small surface repairs (pothole filling, patching, etc.), snow and ice response (plowing, sanding, anti-ice treatment), and ongoing pavement condition rating. This product family includes:

- Roadway surface - the drivable surface, which is typically made of asphalt, gravel, concrete, or brick.
- Roadway substructure - several differing layers of gravel, dirt, and other materials, to support the roadway surface. Many of the county's older roads were built upon wood and rock, rather than engineered with modern materials.
 - a. Outcome:
 - i. Preserve roadway infrastructure using cost effective resurfacing treatments and minor roadway rehabilitation to extend the useful life of existing roads
 - ii. As resources permit, rebuild selected roadways when pavement preservation efforts are no longer effective
 - iii. Facilitate accessibility for emergency vehicles
 - iv. Promptly respond to emergent hazards
 - b. Select Output Units & Biennium Budget (2019-2020) - this is a representative list and is not intended to capture all biennium accomplishments:
 - i. Roadway Resurfacing: Up to 25 centerline miles to be resurfaced (overlay, chip-seal, etc.) this biennium, \$9.7 million biennium budget
 - ii. Snow and Ice Response: Up to 15 percent (473 lane miles) of the road system plowed and/or treated with sand/salt during a countywide event, \$3.0 million biennium budget
 - iii. Pavement Condition Inspection and Analysis: 33 percent of road pavement rated annually, \$0.9 million biennium budget

- iv. Total biennium budget request for capital and operating associated with the roadway product family: \$46.7 million
- c. Critical Quality Standards:
 - i. Pavement inspection and condition scores, as measured by industry standard methods
 - ii. Meets local, state, and federal regulations and standards

2. Bridges and Structures

Bridges are key components of the county road network that provide routes over bodies of water, roads, lowlands, railroad tracks, or other obstacles. Bridges are inspected regularly and if found to be unsafe must be fixed or closed. Closures can result in loss of access to property or longer travel times due to detours. Structures enable roads to exist in diverse landscapes by controlling and shaping the natural environment and providing protection from environmental impacts such as flooding, tides, waves, storm surges, and landslides. Typical bridge activities to be funded include: bridge replacement/rehabilitation; bridge priority maintenance; bridge scour/abutment repairs; minor bridge maintenance and repair; bridge inspection and analysis; South park Bridge operations. The bridges and structures product family includes:

- Bridges - can be made of concrete, steel, or timber and include long span bridges, short span bridges, safety enhancement bridges that help keep wildlife off roadways, and pedestrian bridges.
- Structures - infrastructure designed to retain the natural environment and protect the built environment. Examples include seawalls and retaining walls.

- a. Outcome:
 - i. Perform high priority replacement, preservation and maintenance projects to keep the bridge inventory serviceable and safe for the traveling public.
- b. Select Output Units & Biennium Budget (2019-2020) - this is a representative list and is not intended to capture all biennium accomplishments:
 - i. Bridge replacement/rehabilitation, CIP \$7.1 million biennium budget
 - ii. Bridge priority maintenance, CIP \$1.6 million biennium budget
 - iii. Bridge inspection and analysis: 100 percent of King County's 178 vehicular bridges routinely inspected, \$1 million biennium budget
 - iv. Total biennium budget request for capital and operating associated with the bridge product family: \$23.3 million
- c. Critical Quality Standards:
 - i. Meets local, state, and federal regulations
 - ii. Sufficient communications to the public regarding bridge restrictions and closures
 - iii. Bridge condition rating
 - iv. Using a Council approved priority ranking process, decrease the number of the King County bridge inventory in unsatisfactory condition to the degree feasible within available funding.

3. Traffic Control/Safety

Traffic control/safety devices promote safety and efficiency and can enhance transit speed and reliability by enabling the orderly movement of all road users. The traffic control/safety product family includes devices and other traffic-related safety measures used to regulate, warn, or guide traffic (vehicle and pedestrian) and includes the following:

- Signs and pavement markings.

- Street lighting.
- Signals (flashing beacons, full traffic signals, and associated equipment).
- Roundabouts
- Intelligent transportation system (ITS) equipment - cameras, electronic signs, license plate readers for travel time estimation, traffic counters, radar speed feedback signs, and other information gathering and communication devices.

a. Outcomes:

- i. Improved intersections and turning movement safety and efficiency for all users of the road network, including vehicles, pedestrians, and bicyclists
- ii. Improved safety in designated school zones
- iii. Reduction of collisions in targeted intersections and road segments
- iv. Clear and current traffic information for drivers

b. Select Output Units & Biennium Budget (2019-2020) - this is a representative list and is not intended to capture all biennium accomplishments:

- i. Signal preventative maintenance conducted on 100 percent of signals four times per year, \$0.114 million biennium budget
- ii. Intersection improvements and roundabouts, CIP \$1.3 million biennium budget
- iii. School zone safety improvements, CIP \$0.2 million biennium budget
- iv. Total biennium budget request for capital and operations associated with the traffic control/safety product family: \$31.4 million

c. Critical Quality Standards:

- i. Meets local, state and federal regulations and standards

4. Drainage

Drainage infrastructure moves stormwater away from the roadway. Stormwater may originate from the road surface, from neighboring properties or from further distances. Standing water can be a safety hazard to road users and accelerates the deterioration of the roadway surface and substructure. Draining infrastructure also reduces flood risk to the built environment by collecting and redirecting stormwater to natural bodies of water and designated collection points. Draining infrastructure may improve the safety and condition of the road system while enhancing fish passage, by replacing culverts that are in poor or failing condition, or undersized, with new culverts of fish passable design. In addition, draining infrastructure reduces water pollution by collecting stormwater and filtering out pollutants and sediment via settlement, infiltration, or other processes. The drainage product family includes:

- Conveyance systems, located within Roads right-of-way, which move water from one location to another. These include pipe networks, culverts, ditches, and catch basins.
- Detention and treatment systems, such as stormwater ponds, rain gardens, vaults and swales.

a.

b. Outcome:

- i. Replace failing and preserving aging drainage assets and associated roadway features in compliance with current regulations, codes, and standards.
- i. Select Output Units & Biennium Budget (2019-2020) - this is a representative list and is not intended to capture all biennium accomplishments
Cleaning and inspection of enclosed systems: 100 percent of catch basins cleaned annually \$0.25 million biennium budget
- ii. Cleaning of ditches: 250K feet cleaned, \$4.0 million biennium budget

- iii. Total budget request for capital and operations associated with the drainage product family: \$45.7 million biennium budget
- c. Critical Quality Standards:
 - i. Meets local, state, and federal regulations and standards
- 5. Roadside
 - a. The roadside product family includes the various road system features and components that are within the road right-of-way but outside the travel lanes of the road. This includes: sidewalks, pathways, shoulders, planters and landscape walls, roadside slopes, and curb ramps. (Note: Drainage facilities may be located in the roadside area but are treated as a separate product family.) Road shoulders can provide space for slow-moving vehicles, disabled vehicles, nonmotorized travel, and construction and maintenance activities. Typical Roadside activities to be funded in the upcoming biennium include: guardrail construction and upgrades; pathway construction; sidewalk repair; road shoulder vegetation management; shoulder cleaning and restoration; slide repair/bank stabilization (emergent service); storm washout repair response.
 - b. Outcomes:
 - i. Reduced safety risks associated with run-off-the-road collisions
 - ii. Improved safety for pedestrians, bicyclists, and other users of the roadside
 - iii. Repaired roadway shoulders and slopes that have failed
 - iv. Maintain sufficient sight distance for road users
 - c. Select Output Units & Costs (2019-2020) - this is a representative list and is not intended to capture all biennium accomplishments):
 - i. Pathway Construction, CIP \$0.28 million
 - ii. Sidewalk repair of 6000 feet in ESJ communities, \$0.917 million biennium budget
 - iii. Road shoulder vegetation management of 3,500 shoulder miles, \$3.7 million biennium budget
 - iv. Shoulder cleaning and restoration of one million feet, \$3.0 million biennium budget
 - v. Total 2019-2020 budget request for capital and operations associated with roadside, \$39.0 million
 - d. Critical Quality Standards:
 - i. Meets local, state, and federal regulations and standards

DNRP Parks

1. Passive Parks

- a. Passive parks are properties designed for residents to use for recreational and contemplate uses that typically require low levels of maintenance and development.
- b. Outcome:
 - i. Healthy communities as measured by public health metrics such as air quality, obesity rates, etc.
 - ii. Improved public use as measured by customer and stakeholder surveys
- c. Output Units & Cost:
 - i. Estimated Units: 510 acres over about 20 sites
 - ii. Estimated Costs: \$3,400 per acre, totaling \$1.7 million
- d. Critical Quality Standards:
 - i. Fewer invasive & noxious weeds
 - ii. Trees planted
 - iii. Volunteer engagement

2. Active Parks

- a. Active parks are properties that support independent, group, and team activities that require a significant level of development, maintenance, operation, and scheduling. Active parks typically have amenities such as ballfields, picnic shelters, and restrooms.
- b. Outcomes:
 - i. Healthy communities as measured by public health metrics such as air quality, obesity rates, etc.
 - ii. Improved public use as measured by customer and stakeholder surveys
- c. Output Units & Cost (2019-2020):
 - i. 790 acres over about 30 sites
 - ii. Estimated \$10,633 per acre, totaling \$8.4 million
- d. Critical Quality Standards:
 - i. Conduct monthly inspections on all play structures and exercise equipment to identify potential hazards, maintenance concerns, and replacement

3. Programs

- a. The White Center Teen Program provides recreational programming for youths aged 12-19 from the White Center area and community groups for youth recreation. This program is based out of Steve Cox Memorial Park
- b. Outcome:
 - i. Healthy communities as measured by public health metrics such as neighborhood crime, obesity rates, etc.
 - ii. Improved public use as measured by customer and stakeholder surveys
- c. Output Units & Costs (2019-2020):
 - i. Estimated 2,400 program hours
 - ii. \$1,250 per hour, totaling an estimated \$3.0 million

SWM

In line with our SPA, SWM delivers broad services to unincorporated King County residents in the following categories: Inspection and Maintenance of Existing Facilities, Capital Improvement and Construction of Facilities, Stormwater Services Pollution Prevention, and Technical Assistance, with various operational and Capital Improvement Program (CIP) activities.

1. Stormwater Services Facilities

- a. Stormwater facilities include those that control and treat stormwater runoff, and those that collect and convey it. This includes ponds, tanks, and vegetated swales that reduce the quantity of runoff as well as pipe systems, culverts, and ditches that collect and convey the stormwater runoff. Most stormwater facilities are constructed by private parties as required when developing land. Others are constructed by King County to address flooding, erosion, or water quality problems. Stormwater Services (SWS) is responsible for making sure all such facilities are mapped and maintained in accordance with state and federal regulations. SWS does this through regular inspections of both public and private facilities. SWS has its own inventory of facilities as well which it proactively manages to prevent costly failures.
- b. Outcomes:
 - i. Public safety and property protection - reduce the risk of personal harm and damage to homes, roads, buildings, facilities, and farmland from flooding, erosion, pollution, and facility failures.
 - ii. Aquatic health - protection and restoration of water quality and quantity in streams, lakes, and wetlands.
- c. Output Units & Costs:
 - i. Inspection and Maintenance of Existing Facilities:
 1. 1,520 maintenance inspections of facilities maintained by SWS (1,017 total facilities)
 2. 990 maintenance inspections of facilities maintained by others (993 total facilities)
 3. 230 miles of KC conveyance system inspected for mapping (570 miles left to map)
 4. Total cost of inspection/maintenance: \$7.0 million
 - ii. Capital Improvement and Construction of Facilities:
 1. 10 feasibility studies to scope future project needs
 2. 50 facilities improved to prevent future failures
 3. 8 projects to address flooding problems arising from changes in the natural drainage system
 4. 4 projects to improve or add new stormwater control/treatment facilities on public land
 5. 10 projects to add stormwater control/treatment features on private developed land
 6. Total cost of capital program: \$8.2 million
- d. Critical Quality Standards:
 - i. 90 percent or better of stormwater control/treatment facilities complaint with standards
 - ii. 150 acres or more of farmland put back into production through drainage improvements

2. Stormwater Services - Pollution Prevention

- a. SWS operates programs aimed at finding pollutant sources and taking steps to keep them from contaminating stormwater runoff. These programs implement the following activities:
 - i. Inspection of business sites to identify causes of pollution (e.g., cleaning, fueling, and storage of equipment, trash, and materials)
 - ii. Inspection and sampling of the County's stormwater conveyance system to check for pollution
 - iii. Inspection and sampling within the watersheds of known polluted streams, lakes, and other waterbodies to detect and eliminate the sources of that pollution
 - iv. Investigation of reported water quality problems and follow-up as needed to detect and eliminate sources of pollution contributing to the problem
 - v. Public education to increase awareness of stormwater pollution and eliminate behaviors that cause pollution
 - b. Outcomes:
 - i. Public safety - reduce risk of personal harms from stormwater pollution
 - ii. Aquatic health - protection and restoration of water quality and beneficial uses (fishing and swimming) of streams, lakes, and wetlands
 - c. Output Units & Cost (2019-2020):
 - i. 40 percent of business sites inspected
 - ii. 24 percent of the conveyance system inspected per year
 - iii. 242 known polluted waterbodies in unincorporated King County
 - iv. 12 watersheds of focus in 2019-2020 that drain to known polluted waterbodies and encompass a total land area of 89 square miles
 - v. 1,800 water samples tested
 - vi. 14 different outreach campaigns
 - vii. 20 outreach events planned
 - viii. 12 discrete outreach subjects targeted
 - ix. 48 different outreach target audiences
 - x. Total Cost of Pollution Prevention: \$3.2 million
 - d. Critical Quality Standards:
 - i. 100 percent compliance with pollution prevention standards achieved of businesses inspected
 - ii. 100 percent elimination of located sources of pollution
 - iii. 24-hour turnaround or better on investigation of reported water quality problems
3. Stormwater Services - Technical Assistance
- a. Stormwater Services assists landowners, residents, communities, and other agencies deal with a variety of stormwater issues and requirements that may affect those entities. Key among these are the following:
 - i. Helping landowners understand and deal with drainage problems that they are responsible for
 - ii. Helping landowners understand the annual Surface Water Management (SWM) fee they are charged based on the use or amount of impervious surface on their land and available discounts based on having facilities or features that control or treat the stormwater runoff leaving their property
 - iii. Helping permit applicants, design engineers, and permit reviewers with interpreting, applying, and varying from the requirements of the King

- County Surface Water Design Manual (SWDM) for designing stormwater facilities on development projects
- iv. Helping state and federal regulators stay informed of the County's programs and progress toward complying with the National Pollutant Discharge Elimination System (NPDES) stormwater permit issued to KC under the federal Clean Water Act
- v. Helping County agencies understand, deal and comply with the NPDES permit and address other stormwater issues
- b. Outcomes:
 - i. Public safety and property protection - reduce the risk of personal harm and damage to homes, roads, buildings, facilities, and farmland from flooding, erosion, pollution, and facility failures
 - ii. Aquatic health - protection and restoration of water quality and quantity in streams, lakes, and wetlands
 - iii. Customer satisfaction - residents, landowners, and others served are satisfied with assistance received
- c. Output Units & Cost (2019-2020):
 - i. 300 drainage problems investigated
 - ii. 190 engineering reviews of problems
 - iii. 90 impervious surface re-measures
 - iv. 50 discount requests
 - v. 100 responses to user questions
 - vi. 80 consultations with permit reviewers
 - vii. 24 variance consultations
 - viii. 2 annual Stormwater Management Program Plans
 - ix. 2 annual reports
 - x. Total Cost of Technical Assistance: \$4 million
- d. Critical Quality Standards:
 - i. 3-day response time or better for initial contact to schedule a drainage problem investigation
 - ii. 30-day turnaround or better on requests for SWM fee re-measures and discounts
 - iii. 2-day response time or better to answer SWDM questions from users
 - iv. 100 percent compliance with KC's NPDES permit

RASKC

RASKC has the responsibility to deliver efficient and effective animal services in unincorporated King County. They work with the Department of Local Services to ensure unincorporated King County residents and businesses are getting the expected animal services. RASKC also works, where practical, broader King County Goals and policies for unincorporated King County into planning, programming and delivery of animal services to unincorporated King County. The services RASKC provides to unincorporated King County are broken down into three categories: Shelter Services, Field Service Patrol, and Pet Licensing.

1. Shelter Services

- a. Animal shelters are places where animals, nearly all dogs and cats, can be cared for pending placement in a new forever home. Professional staff, an onsite veterinary clinic, and highly active volunteer and foster programs provide animal care 365 days a year. Services include:
 - i. Kenneling
 - ii. Lost pet matching and redemption (online lost and found)
 - iii. Eight off-site adoption locations throughout King County
 - iv. Veterinary medical and surgical care
 - v. Volunteer program including off-site foster animal care support
 - vi. Transfer based space available rescue of pets at risk of euthanasia
 - vii. Donation-funded veterinary specialty care pets capable of rehabilitation
- b. Outcome:
 - i. Animals sheltered - capacity 47 dog kennels, 217 cat kennels, 10 other
 - ii. Lost & found pet redemptions
 - iii. Adoptions
 - iv. Prevention Spay Neuter(S/N) surgeries
 - v. Volunteer opportunities
- c. Output Units & Costs (2019-2020):
 - i. Animal intakes in the unincorporated area: 3,800
 - ii. S/N surgeries: 3,100 (2,200 adoption pets, 900 public service)
 - iii. Volunteer count/hours: 766 active volunteers; 120,523 hours
- d. Critical Quality Standards:
 - i. Behavioral enrichment and medical management
 - ii. Shelter/offsite adoption locations meet SKCPH licensing requirements
 - iii. Live release rate

2. Field Service Patrol

- a. Services include the operation of a public call center, dispatch of animal control officers (ACO) and vehicles, investigating complaints and animal cruelty, collecting and delivering animals to the Animal Shelter and Adoption Center in Kent. Animal control field service calls for service are prioritized by severity (1-5) for triaged response and follow up action. Three control districts geographically located for officer staffing.
 - i. 11 Animal Control Vehicles
 - ii. Call center (M-F 8:30 A.M. - 4:30 P.M.)
 - iii. Seven day per week response for routine field services
 - iv. 24/7 response to afterhours priority calls (Emergency response assist, injured animals, animal threatening)
- b. Outcomes:
 - i. Timely response and resolution to resident animal complaint

- ii. Access to King County Hearing Examiner to independently assess appeals of any enforcement action
 - c. Output Units & Cost (2019-2020):
 - i. Priority 1-3 initial calls: 1,100
 - 1. Priority 1: Immediate threat to life, health, or safety of humans
 - 2. Priority 2: Immediate threat to life, health, or safety of animals
 - 3. Priority 3: Urgent - Potential threat to life, health, or safety of humans or animals
 - ii. Priority 4 & 5 initial calls: 2,300
 - 1. Priority 4: Non-emergency, non-severe bite, stray animal confined, supervisor discretion
 - 2. Priority 5: Non-emergency, non-urgent service requests, nuisance, follow-up inspections
 - d. Critical Quality Standards
 - i. Equipped ACO vehicle
 - ii. Geolocation in ACO vehicles
 - iii. Chameleon data system access
 - iv. Trained ACO
 - v. Response time to complaints
- 3. Pet Licensing
 - a. Dogs and cats are licensed providing easy identification of stray pets (leading to prompt return) and to provide base funding for animal services. Marketing and education via direct mail, social media, and neighborhood campaigns.
 - b. Capacity:
 - i. 24/7 Online pet licensing (new & renewal)
 - ii. Mail-in and counter sales
 - iii. About 65 pet licensing sales partners
 - iv. About 400 pet license brochure ("Tag you're it") partners
 - v. After-hours tag telephone information service to identify lost/found pets
 - vi. Enhanced licensing support services available on a fee for service basis
 - c. Outcomes:
 - i. Number of dogs and cats licensed
 - ii. Revenue for pets licensed
 - d. Output Units & Costs (2019-2020):
 - i. Biennial licenses issued: 62,000
 - e. Critical Quality Standards:
 - i. Timely issuance (cycle time)
 - ii. Online license sales portal availability
 - iii. Unincorporated King County pet license compliance

Permitting

The Permitting Division is responsible for regulating and permitting all building and land use activity in unincorporated King County through three major product families: Permits, Inspections, Code Enforcement and Abatement, Subarea Planning, and Business Licenses.

1. Permits

- a. The Permitting Division issues land use and building code permits for UNINCORPORATED KING COUNTY. The acceptance of complete permit applications includes reviewing application materials for conformance with applicable codes and laws, requesting revisions or additional information, issuing permits for compliant applications
- b. Outcomes:
 - i. Protection of the built and natural environments
 - ii. Structures that are resistant to fire, earthquake, flood damage
 - iii. Prevention of environmental degradation
- c. Output Units & Costs (2019-2020):
 - i. Residential building: 6,000 permits, \$6.7 million, avg. unit cost \$1,100
 - ii. Commercial building: 1,000 permits, \$4.0 million, avg. unit cost \$4,000
 - iii. Land use/other: 2,400 permits, \$6.4 million, avg. unit cost \$2,700
- d. Critical Quality Standards:
 - i. Permits issued comport with State and Federal laws, King County code
 - ii. Customer service
 - iii. Response time to plan submittal

2. Inspections

- a. The Permitting Division employs a combination of electronic and in-person methodologies to confirm approved structures and/or equipment are built or installed according to plans and applicable codes.
- b. Outcomes:
 - i. Protection of the built and natural environments
 - ii. Fire, earthquake, and flood resistant structures
 - iii. Environmental preservation through code compliance
- c. Output Units & Cost (2019-2020):
 - i. Residential building: 25,800 inspections, \$7.3 million, avg. unit cost \$372
 - ii. Commercial building: 9,600 inspections, \$4.6 million, avg. unit cost \$372
 - iii. Land use/other: 660 inspections, \$1.5 million, avg. unit cost \$372
- d. Critical Quality Standards:
 - i. Permits issued comport with State and Federal laws, King County code
 - ii. Inspection requests fulfilled within 24 hours
 - iii. Inspection results posted on-line upon completion of inspection

3. Code Enforcement and Abatement

- a. The Permitting Division provides a resident initiated process whereby the Division confirms violations of County maintained codes, then works iteratively with violator to gain compliance either voluntarily or through legal processes.
- b. Outcome:
 - i. Resolution of code violations within 120 days
- c. Output Units & Cost (2019-2020):
 - i. Anticipated violations opened: 2,000, \$4.4 million, avg. unit cost \$2,200

- d. Critical Quality Standards:
 - i. Percent of resolutions of code violations resolved within 120 days
- 4. Subarea Planning
 - a. The Permitting Division prepares a subarea plan for each of the 13 CSAs and urban communities in unincorporated King County; one plan produced each year, which is informed through robust public engagement.
 - b. Outcome:
 - i. Integrated and long-range policies and actions related to land use, environment, transportation, and other topics relevant to each CSA
 - c. Output Units & Cost (2019-2020):
 - i. Two Subarea Plans: Skyway-West Hill and North Highline, \$1.03 million, cost per plan \$515,000
 - d. Critical Quality Standards:
 - i. Plans are consistent and complaint with the WA Growth management Act
 - ii. Vetted by KC Lines of Businesses implementing plan actions
 - iii. Supports the KC Strategic, Comprehensive, Strategic Climate Action, and other regional plans
 - iv. Transmitted to and approved by Council in a timely manner
- 5. Business Licenses
 - a. Licensing of businesses in UNINCORPORATED KING COUNTY that have a greater risk of need for law enforcement, including cannabis producers and sellers, entertainment, used goods dealers, and charitable solicitors. Each business license is reviewed and renewed on an annual basis.
 - b. Outcome:
 - i. Licensee compliance with County code
 - c. Output Units & Cost (2019-2020):
 - i. Marijuana: 44
 - ii. Adult beverage: 80
 - iii. Other: 114
 - iv. Total cost: \$40,000
 - d. Critical Quality Standards:
 - i. Capture and reporting of licensee information to consumer agencies, e.g. King County Sheriff

Public Health

Public Health Seattle and King County (PHSKC) is responsible for delivering efficient and effective services in throughout King County, coordinating with Local Services in unincorporated areas to ensure residents and business are getting those services; and incorporating where practical, broader King County goals and policies for unincorporated King County. The Service Partnership Agreement with Environmental Health Division of PHSKC focuses on three programs: Onsite Sewage System (OSS) Permitting Program, OSS Operations and Maintenance, and Plumbing and Gas Piping Inspections.

- 1. OSS Permitting in UKC
 - a. The Public Health OSS Program helps to ensure that over 85,000 OSS County-wide are safe. OSS treat wastewater when homes and buildings are not connected to public sewer systems. The OSS Program provides educational, advisory, and permitting services for owners of OSS and certifications for several OSS professionals, including:

- i. Reviewing designs
 - ii. Field inspections prior to and post installation
 - iii. Response to failure complains and working with owners to repair or replace systems or connecting to public sewers
 - iv. Working with stormwater programs in city jurisdictions and King County to investigate fecal pollution that may be caused by a failing septic system or side sewer pipe.
 - b. Outcome: Properly functioning OSS that protect the environment and public health
 - c. Estimated Output Volume (2019-2020):
 - i. OSS Design Applications: 1,000
 - ii. OSS Installation Permits: 700
 - iii. Remodel/New use Proposal OSS Reviews: 600
 - iv. Subdivisions: 70
 - v. Surfacing sewage investigations: 100
 - vi. Technical customer consultations: 2,200
 - d. Average cost per service provided (Note - The time per service varies significantly based on the site conditions and the type of septic & water system)
 - i. OSS Design Applications: \$1014.20
 - ii. OSS Installation Permits: \$924.00
 - iii. Remodel/New use Proposal OSS Reviews: \$628.32
 - iv. Subdivisions: \$2,772.00
 - v. Surfacing sewage investigations: **Variable** (Service provided, no fee)
 - vi. Customer consultations: **Variable/\$46.20** (Based on a time study the approximate time per customer is 15 minutes. Service provided, no fee)
 - e. Critical Quality Standards:
 - i. Response time on OSS applications
 - ii. Response time on OSS & side sewer failure complaints
 - iii. OSS site application volumes by month
2. OSS Operation and Maintenance
- a. The operation and maintenance services include:
 - i. Certification of professionals who maintain and pump OSS
 - ii. Review time of sale inspection reports to verify function of OSS at time of property sale and review of regular operation and maintenance inspections
 - iii. Oversight of Marine Recovery Areas to ensure that water quality meets standards for safe shellfish harvest, and work with property owners on ensuring regular operation and maintenance of OSS
 - iv. Work with stormwater programs in city jurisdictions and King County to investigate fecal pollution that may be caused by a failing septic system or side sewer pipe.
 - v. Conduct truck inspections to ensure that vehicles are properly identified and maintained so that effluent will not contaminate the environment and are equipped to safely transfer effluent at the approved disposal facility.
 - b. Outcome: Properly functioning OSSs that protect the environment and public health
 - c. Estimated Output Volume (2019-2020):
 - i. Time of Sale Inspections: 3,000

- ii. Certification of OSS professionals: 300
 - iii. Truck inspections: 350
 - iv. Technical customer consultations: 2,000
 - d. Average cost per service provided:
 - i. Time of Sale inspections: \$184.80
 - ii. Surfacing sewage investigations: **Variable** (Service provided, no fee)
 - iii. Certification of OSS professionals: \$320
 - iv. Truck inspections: \$110
 - e. Critical Quality Standards:
 - i. Response time on OSS & side sewer failure complaints
 - ii. Transition of OSS professional's certification from paper to online applications
- 3. Plumbing and Gas Piping Inspection
 - a. The Public Health Plumbing and Gas Piping Inspection Program helps ensure the safe installation of plumbing and gas piping systems in the City of Seattle and Unincorporated King County. Services include:
 - i. Review plans
 - ii. Inspection of all phases of work to ensure code compliance
 - b. Outcome: Properly functioning plumbing and gas piping systems that protect public health and the environment
 - c. Estimated Output Volume (2019-2020):
 - i. Residential Buildings: 3,700
 - ii. Commercial Buildings: 220
 - iii. Other: 35
 - d. Cost per hour: \$201.00
 - e. Critical Quality Standards:
 - i. Percent of applications completed within 24-hours of the request
 - ii. Percent of applications completed online
 - iii. Already built construction complaint volumes by month