

# Recent Sites and Services added to HCHN Scope: Process for determining location, hours of operation, and contractor involvement

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HCHN Governing Council Planning Retreat Day 2, 4/1/19

# Boren Clinic @ Dutch Shisler Sobering Center

Boren Ave and  
Virginia Ave in  
Cascade  
Neighborhood

- **Site selection drivers:**
  - Documented high levels of unmet medical and behavioral health needs among sobering center shelter stayers
  - Requests from service providers to establish on-site clinic
  - Needs assessment documenting significant unmet need in surrounding neighborhood
  - Capacity of the site to accommodate a low-barrier, walk-in service model offering hospitality and a harm reduction model of care
- **Hours of Operation**
  - M-F, 6:00 AM to 12:30 PM
  - Schedule designed around daily shelter exit timing
- **Opened November 2015**
- **Current clinic operations partners: Harborview Medical Center, Evergreen Treatment Services' REACH Program**

# Public Health Primary Care @ Navos

Navos campus at  
1210 SW 136th St.,  
Burien

- **Site selection drivers:**
  - Documented high levels of unmet chronic medical needs among Navos Community Mental Health Center patients
  - Request from Navos to establish on-site clinic to integrate primary care and behavioral health care using:
    - Interdisciplinary care teams that develop a single plan of care
    - Cross-agency training on improving chronic disease outcomes and reducing ER visits
  - National data indicating extremely poor chronic disease outcomes for people with chronic mental illness
  - Proximity to homeless population in downtown Burien
  - A 4-year Substance Abuse Mental Health Services Administration (SAMHSA) grant
- **Hours of Operation**
  - M-F, 8:30 AM to 5:00 PM
  - Schedule designed to coordinate with Navos clinic hours
- **Opened 2012**
- **Current clinic operations partners:** Public Health provides primary care and REACH Program provides substance use-oriented outreach and case management

# Seattle Mobile Medical Van

11 current sites located throughout the city

- **Site selection drivers:**
  - Request from the City to replicate successful mobile model for serving unsheltered people developed in South King County
  - Needs assessment to identify viable service sites
    - Meal programs
    - Encampments
    - Shelters
- **Hours of Operation**
  - Monthly calendar based on when people congregate at each site
- **Opened January 2016**
- **Current clinic operations partners:** Public Health provides medical and outreach services and Evergreen Treatment Services' REACH Program provides behavioral health care and case management

# Expansion of substance use services, outreach, and case management

4 sites across our  
service area

- **Site selection drivers:**
  - Front-line service providers indicated unmet treatment and support needs among homeless individuals
  - HRSA expansion grant requirements
- **Services offered, expansion start-up date, program operator, hours of operation:**
  - **Medication Assisted Treatment (MAT) Expansion (2018)**
    - **Downtown Public Health - Buprenorphine Pathways Program**
      - Hours: M-F 8:00AM – 5:00PM
  - **Outreach and case management for homeless patients w/ BH Needs (2016)**
    - **Evergreen Treatment Services' REACH Program**
      - **Public Health Primary Care at Navos**
        - Hours: M/W/TH/F: 10:30-7:00p; T: 4:00p-7:00p
      - **Neighborcare Ballard Clinic**
        - Hours: M/W/F: 8:30am-5:00pm; T: 8:30a-12:00pm; TH: 8:30a-2:30pm
      - **Evergreen Treatment Services SODO Methadone Clinic**
        - Hours: M/W/F: 8:00am-4:30p; T: 8:00am – 1:00pm; TH: 8:00am-2:00pm