## HRSA 330h Needs Assessment Requirements

### Every Three Years

**Inform and Improve Service Delivery:**
- Factors associated with access to care and health care utilization
- Significant causes of morbidity and mortality and associated health disparities
- Unique health care needs of special populations (e.g. homeless)

Assessments are completed or updated on competing continuation application cycles (SAC) – internal HRSA review

**Site Visit Review:** focuses on how we utilize results to improve services

### Annual

**Review Service/catchment area:**
- Assess sites – are locations accessible and available
- Patient origin – are patients coming from where we originally proposed (last app.)
- Demographics – are there emerging or unmet needs

Annual reviews may be conducted as part of competitive application or stand-alone activity.

**Site Visit Review:** Form 5B-sites and UDS patient origin data.


**HCHN UDS Data**
Health Care for the Homeless Network Assessment Timeline

NEEDS ASSESSMENT

- Reviewed UDS & service utilization data
- Added consumer listening sessions: 101 people at 7 locations throughout KC
- Added provider interviews & surveys: 43 clinical, front-line and administrators
- Reviewed literature and other current documents including the One Night Count & City of Seattle reports

ANNUAL REVIEW

- Reviewed UDS & service utilization data
- Reviewed submission of patient satisfaction & provider trend data
- Analyzed Medical Examiner data on presumed homeless deaths
- Gathered patient feedback on new initiatives

All Assessment Activities Focus on Continual Improvement and three Central Questions:
1) Are we finding homeless individuals most in need of services?
2) Are we serving folks well?
3) Are we using limited resources wisely and collectively?

HCHN Current Needs Assessment
Media Coverage of HCHN Assessment Work