

HRSA 330h Needs Assessment Requirements

Every Three Years

Inform and Improve Service Delivery:

- Factors associated with access to care and health care utilization
- Significant causes of morbidity and mortality and associated health disparities
- Unique health care needs of special populations (e.g. homeless)

Assessments are completed or updated on competing continuation application cycles (SAC) – internal HRSA review

Site Visit Review: focuses on how we utilize results to improve services

Annual

Review Service/catchment area:

- Assess sites – are locations accessible and available
- Patient origin – are patients coming from where we originally proposed (last app.)
- Demographics – are there emerging or unmet needs

Annual reviews may be conducted as part of competitive application or stand-alone activity.

Site Visit Review: Form 5B-sites and UDS patient origin data.

<https://bphc.hrsa.gov/programrequirements/compliancemanual/chapter-3.html>

[HCHN UDS Data](#)

Health Care for the Homeless Network Assessment Timeline

NEEDS ASSESSMENT

ANNUAL REVIEW

2017

2018

- Reviewed UDS & service utilization data
- Added consumer listening sessions: 101 people at 7 locations throughout KC
- Added provider interviews & surveys: 43 clinical, front-line and administrators
- Reviewed literature and other current documents including the One Night Count & City of Seattle reports

- Reviewed UDS & service util. data
- Reviewed submission of patient satisfaction & provider trend data
- Analyzed Medical Examiner data on presumed homeless deaths
- Gathered patient feedback on new initiatives

All Assessment Activities Focus on Continual Improvement and three Central Questions:

- 1) Are we finding homeless individuals most in need of services?
- 2) Are we serving folks well?
- 3) Are we using limited resources wisely and collectively?

[HCHN Current Needs Assessment](#)

[Media Coverage of HCHN Assessment Work](#)