Neighborcare: Housing Health Outreach Team (HHOT): Seattle

<table>
<thead>
<tr>
<th>Neighborcare HHOT Results Snapshot: 2018</th>
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<tbody>
<tr>
<td>Total residents served: 940</td>
</tr>
<tr>
<td>Visits: 11,715</td>
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<tr>
<td>Linkages to primary care: 43%</td>
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<tr>
<td>Linkages to behavioral health: 28%</td>
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**Goal:**
Improve quality of life and improve access to high quality health care and social supports.

**Service Description:**
Provides on-site physical and behavioral health care to residents in permanent supportive housing.

- Funding supports nurse, physician, mental health therapist, psychologist, and administrative FTE.
- HCHN Program since 2007.
Housing Health Outreach Team Sites – Neighborcare in Seattle

- Aurora House
- Bakhita Gardens (Noel & Lima)
- Canaday House
- Cottage Grove Commons
- Frederic Ozanam House
- Humphrey House
- Interbay Place
- Kerner Scott House
- Lewiston & Scargo
- Morrison Hotel
- Pacific Apartments
- Plymouth on Stewart
- Simons Senior Apartments
- St. Martins on Westlake
- The Wintonia

*Sites not shown to scale. Visual representation only.*
Harborview Medical Center: Shelter-Based Nursing

**Goal:**
Improve quality of life and access to high quality health care and social supports.

**Service Description:**
Provides nursing services, health education, outreach services, behavioral health assessment and counseling, and referral services to individuals in Seattle area shelters.

- Funding supports nurse and physician FTE.
- HCHN-funded program since 2000.

<table>
<thead>
<tr>
<th>Shelter-Based Nursing Results Snapshot: 2018</th>
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<tbody>
<tr>
<td>Total patients served in shelters: <strong>766</strong></td>
</tr>
<tr>
<td>Total visits: <strong>3,333</strong></td>
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*Sites not shown to scale. Visual representation only.*
Goal:
Keep patients comfortable and minimize pain by addressing physical, emotional, and spiritual needs.

Service Description:
Providers go to Seattle area encampments, shelters, and emergency rooms to identify individuals coping with life threatening illnesses.

- Funding supports nurse, social worker, and health care specialist FTE.
- HCHN-funded program since 2014.
- First program of its kind in the United States.

Homeless Palliative Care Outreach Program
Results Snapshot: 2018

Total patients served: 116
Total visits: 586

Tony Boxwell, nurse practitioner (l)
Stan Foreman, client (r)
Image credit: University of Washington Alumni Magazine
ETS-REACH: Substance Use Disorder Outreach 3-Site Expansion

**Goal:**
Integrate low threshold harm reduction supports and linkages to care at 3 clinics and surrounding neighborhoods.

**Service Description:**
Site expansion of ETS-REACH providing outreach, case management, and behavioral health services

- Funding supports SUD Outreach case managers and administrative FTE.
- HCHN-funded program since 2015.

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### ETS-REACH 3 Site Expansion
Results Snapshot: 2018

<table>
<thead>
<tr>
<th>Total patients served: 273</th>
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<tr>
<td>Total visits: 707</td>
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*Sites not shown to scale. Visual representation only.