**HRSA 330h Needs Assessment Requirements**

<table>
<thead>
<tr>
<th>Every Three Years</th>
<th>Annual</th>
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<tbody>
<tr>
<td><strong>Inform and Improve Service Delivery:</strong></td>
<td><strong>Review Service/catchment area:</strong></td>
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<tr>
<td>▪ Factors associated with access to care and health care utilization</td>
<td>▪ Assess sites – are locations accessible and available</td>
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<td>▪ Significant causes of morbidity and mortality and associated health disparities</td>
<td>▪ Patient origin – are patients coming from where we originally proposed (last app.)</td>
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<td>▪ Unique health care needs of special populations (e.g. homeless)</td>
<td>▪ Demographics – are there emerging or unmet needs</td>
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Assessments are completed or updated on competing continuation application cycles (SAC) – internal HRSA review

Site Visit Review: focuses on how we utilize results to improve services

Annual reviews may be conducted as part of competitive application or stand-alone activity.

Site Visit Review: Form 5B-sites and UDS patient origin data.


**HCHN UDS Data**
Health Care for the Homeless Network Assessment Timeline

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<tr>
<th>NEEDS ASSESSMENT</th>
<th>ANNUAL REVIEW</th>
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<tbody>
<tr>
<td>2017</td>
<td>2018</td>
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- Reviewed UDS & service utilization data
- Added consumer listening sessions: 101 people at 7 locations throughout KC
- Added provider interviews & surveys: 43 clinical, front-line, and administrators
- Reviewed literature and other current documents including the One Night Count & City of Seattle reports

- Reviewed UDS & service util. data
- Reviewed submission of patient satisfaction & provider trend data
- Analyzed Medical Examiner data on presumed homeless deaths
- Gathered patient feedback on new initiatives

All Assessment Activities Focus on Continual Improvement and three Central Questions:

1) Are we finding homeless individuals most in need of services?
2) Are we serving folks well?
3) Are we using limited resources wisely and collectively?

HCHN Current Needs Assessment

Media Coverage of HCHN Assessment Work