

FAQ

Program Evaluation Committee

Note: The Program Evaluation Committee is a new entity. Members will contribute to the further fleshing out of scope and workflows.

How are we defining the HCHN Program for the purposes of program evaluation?

HCHN as a whole program – how network functions as a whole – how people access all aspects of health, including supportive services. This includes 9 subcontractors and public health clinics – 50+ strategies within that.

How does the admin team approach program evaluation?

Using a Results-based accountability framework:

- How much are we doing (#s served, visit categories)
- How well are we doing (clinical measures, trainings/capacity building, patient satisfaction, disparity data)
- Is anyone better off (from community needs perspective are we contributing to reductions in ER, criminal justice)

What is the scope of the program evaluation committee?

- Primarily addressing the questions “how well are we doing and is anyone better off”.
- Providing accountability HRSA.

How will the program evaluation committee achieve this?

With accountability to the community

The program evaluation committee evaluates the following **quarterly**:

- Patient experience
- Trends
- Assessment
- Performance measures
- Community needs

What is intersection with Quality Committee and CAG?

Obtain key information, including:

- What does the data show (Quality Committee)
- What does the community see (CAG)

What is the objective of the program evaluation committee?

To assure that the services provided by HCHN are high quality and responsive to community needs and funder compliance.

What are the committee's core responsibilities?

- Participate in a review of key data on a quarterly basis
- Assist in ensuring the Governance Council has the right amount of data and understanding for decision making
- Act as a conduit to to coordinate/funnel information for decision-making from CAG and Quality Committee

How many people are needed?

We have two people; are seeking at least two more

How much time is required?

- Up front - two hour in person briefing with admin team
- Ongoing - Meeting every other month (with quarterly review part of that) (1.5 hours/each meeting); prep reading for each meeting (0.5 hours)