

HCHN PROGRAMS – CONTINUED INTRODUCTION & EVALUATION PRIMER



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OVERVIEW

1. Provide the next layer of information about the HCHN model
2. Develop a shared understanding and definition of HCHN “programs”
3. Introduce our logic model and initial approach to program evaluation

TERMS AND WORKING DEFINITIONS

Program (Capital “P”)*:

- Network as a whole and how we function together to achieve our mission
- term HRSA uses to describe all our funded activities “Health Center program”

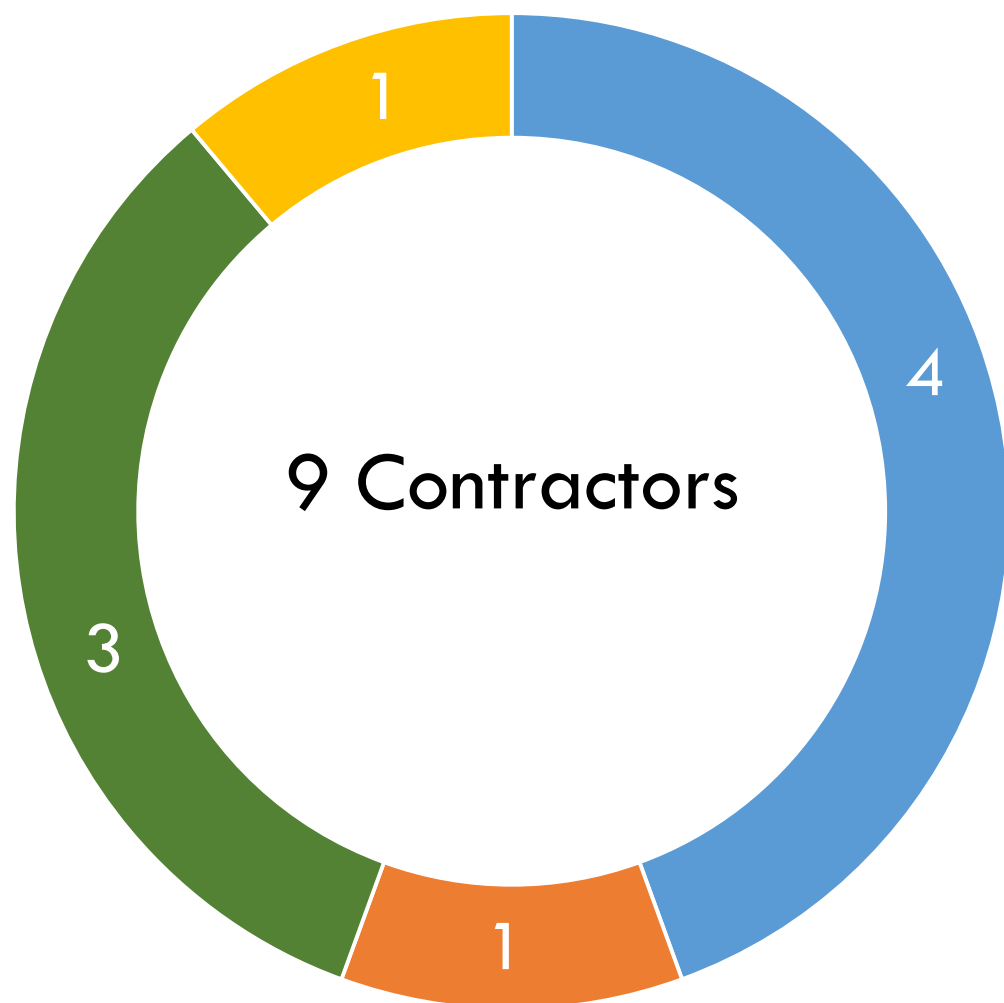
program(s) (lowercase “p”):

- All the individual programs -- or strategies -- the Network uses to identify, engage, and serve individuals and families
- We describe individual programs by the type of services**, locations, and sub-populations served (e.g. youth/young adults, single adults, families)

* Program evaluation with Governance Council is mostly at the “Capital P” level

** HRSA service categories =medical, mental health, substance abuse, dental, and enabling (inclusive of benefits enrollment, outreach & case management)

HCHN COMMUNITY PARTNERS BY PRIMARY SERVICE CATEGORIES



4 **MEDICAL & BEHAVIORAL HEALTH***

- Harborview
- HealthPoint
- Neighborcare
- University of WA. Adol. Medicine

3 **BEHAVIORAL HEALTH & ENABLING**

- Catholic Community Services
- Evergreen Treatment Services
- Friends of Youth

1 **MEDICAL**

- Country Doctor

1 **ENABLING****

- YWCA

* Behavioral Health includes mental health and chemical dependency services

** Enabling includes benefits enrollment, outreach & case mgmt. services

All contractors have mechanisms to link patients to all services.

COMMUNITY PARTNER PROGRAM DESCRIPTIONS

1. COUNTRY DOCTOR COMMUNITY HEALTH CENTER

Families, Seattle - \$87,230

Two nurses (1.26 FTE) from Country Doctor's Carolyn Downs Family Medical Center serve approximately 200 families in YWCA shelters and transitional housing sites annually. The team is also currently piloting nursing services at the True Hope Tiny Village in Seattle's Central District.

2. EVERGREEN TREATMENT SERVICES (ETS), REACH

Single Adults, majority Seattle - \$1,372,886

A team of 15.9 FTEs provide street outreach/case management & behavioral health services to over 2,000 adults at over 50 locations. The major HCHN supported sites are the REACH drop-in (Markham Bldg.), Ballard Clinic, Sobering Center, and on both Mobile vans (Seattle & South King).

3. HARBORVIEW MEDICAL CENTER

Single Adults, Seattle - \$3,874,875

HMC clinicians (approx. 30 FTEs) serve over 2,000 patients across six HCHN supported programs: 1) Clinic/Downtown; 2) Shelter-Based; 3) Mental Health; 4) Palliative Care; 5) Boren Clinic; and 6) the Respite program at Jefferson Terrace (Edward Thomas House).

4. HEALTHPOINT COMMUNITY HEALTH CENTER

Single Adults & Families, majority South & North - \$527,689

HealthPoint nurses, social workers, and navigators (5.5 FTEs) serve nearly 1,000 patients across three HCHN programs: 1) shelter nursing; 2) Housing Health Outreach Team (HHOT) in supportive housing buildings; and 3) on the South King County Mobile Medical Van.

5. NEIGHBORCARE HEALTH

Single Adults and youth, Seattle - \$1,825,272

Neighborcare (approx. 18 FTEs) provides physical and behavioral health care to over 2,000 patients across four programs: 1) Ballard Clinic; 2) Housing Health Outreach Team (HHOT) in supportive housing sites; 3) REACH Nursing (field-based); and 4) the 45th Street Youth Clinic.

6. UNIVERSITY OF WA. ADOLESCENT MEDICINE

Youth & Young Adults, Seattle - \$115,000

UW serves approx. 100 patients ages 12-26 through the Country Doctor Youth Clinic. HCHN supports part of a physician, a psychiatrist, and a coordinator's time (.61 FTE).

7. YWCA – SEATTLE/KING/SNOHOMISH

Families, Seattle - \$53,370

HCHN supports the YWCA Health Care Access Team (.75 FTEs). Advocates link over 150 women and families to health insurance, medical, dental, and eye care services.

8. FRIENDS OF YOUTH (FOY)

Youth/Young Adults, East King County - \$153,100

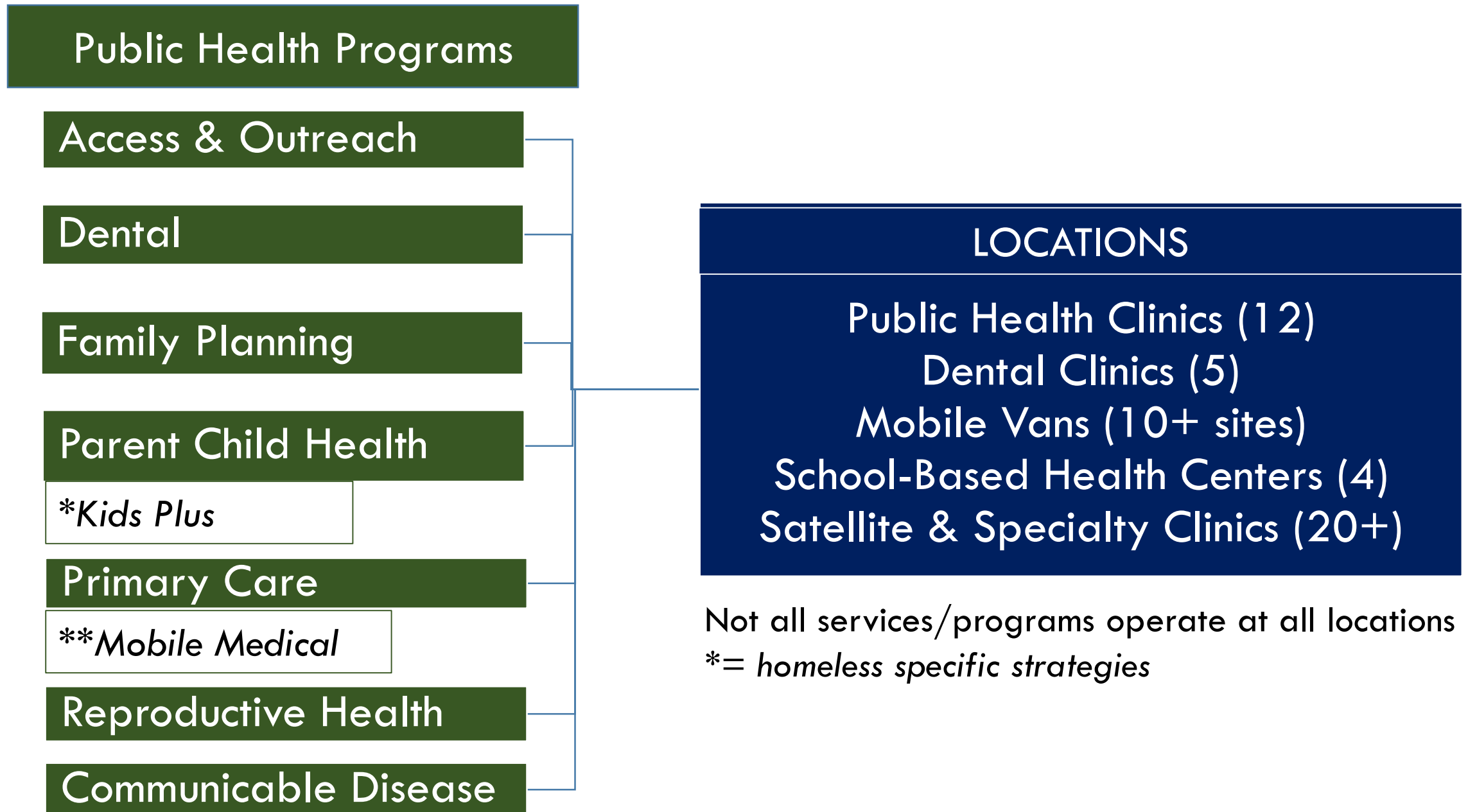
HCHN supports FOY street outreach and drop-in center services (2.35 FTEs). FOY engages over 300 homeless youth & young adults and provides behavioral health care on the East Side.

9. CATHOLIC COMMUNITY SERVICES (CCS)

Single Adults & Families, South King County - \$998,746

HCHN supports two new CCS programs: 1) CReW engages over 100 individuals with co-occurring disorders leaving hospitals, jails, or crisis facilities; and 2) *Families in Shelter*, a new program recently funded with additional SAMHSA dollars. Total FTEs = 10.88.

330h SERVICES DELIVERED DIRECTLY BY PUBLIC HEALTH



* **Kids Plus** is a multidisciplinary team of nurses and social workers, addressing the health and social needs of children and families experiencing homelessness.

** **Mobile medical** clinics are offered at free meal programs, food banks, and encampments throughout Seattle and South King Co. Dental and behavioral health services are integrated.

INTRODUCTION TO LOGIC MODELS

Logic model Definition:

visual representation of how a program or network will achieve specific results.

“If we have X resources then we can accomplish Y results over Z period of time.”

How HCHN Uses Them:

- We introduced the concept to our contractors in 2018. Each individual contractor has one for their programs to guide development & evaluation.
- The Network logic model (next slide) was developed as part of our business planning process and a helpful foundational tool for understanding how all the components of the Network come together to achieve results.

HEALTH CARE FOR THE HOMELESS NETWORK (HCHN) LOGIC MODEL

Mission: HCHN provides health care services and leadership to help change the conditions that deprive our neighbors of home and health.

