



Kaiser Permanente
Washington

Individual & Family
Qualified Health Plans



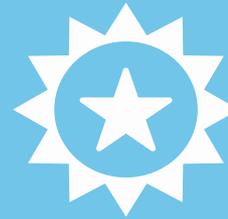
These are investments that we began to make last year



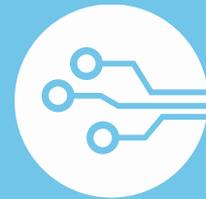
**Facilities and
equipment
replace and
refresh**



**Access
to care**



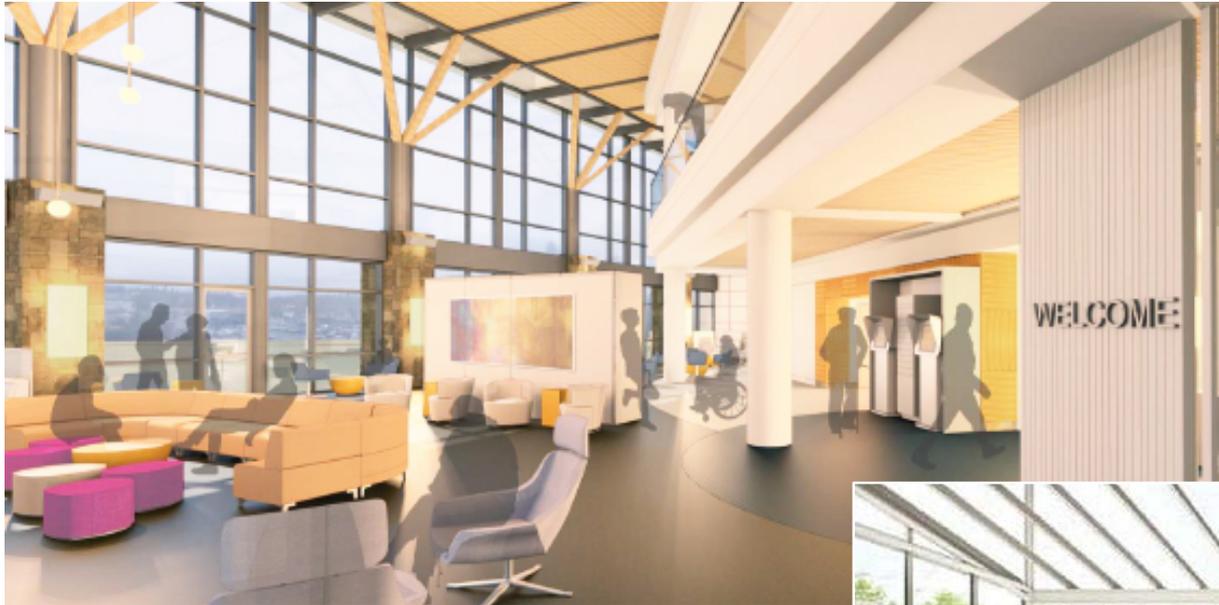
**Excellent
care
experience**



**Information
technology**



Facility refresh



Facility service enhancements

Newly staffed positions

- Service Ambassador
- Community Resources Specialist
- Local Member Services Assistants



New clinics

Phase 1: Invest in primary care

Expand to 30 medical offices by adding 5 new clinics across the Core Puget Sound Area

2018 –
2020

Phase 2: Rebuild specialty care hubs

Replace hubs/hybrids in Tacoma, Capitol Hill, Kent, Silverdale, and Everett

2020 –
2023

2024 –
2026

Phase 3: Replace aging facilities, build new capacity

Replace Renton and Lynnwood, expand in Olympia and Issaquah

New member welcome experience

kp.org/wa/
getstarted



Anytime

ID card and
quick start



Within 1 to 10 days
of coverage start

Personalized
welcome toolkit



Welcome
call



Within 45 days of
coverage start

Welcome letter
from doctor



After members
choose a doctor
or are courtesy
paneled (HMO Core
only) after 90 days

Rating area transitions - 2018



- 1 King
- 2 Island, Mason, Lewis, Kitsap, Pierce, San Juan, Skagit, Snohomish, Thurston, Whatcom
- 4 Spokane
- 5 Benton, Columbia, Franklin, Kittitas, Walla Walla, Whitman, Yakima

Rating area transitions - 2019



- 1 King
- 2 Kitsap, Lewis
- 4 Spokane
- 5 Mason, Pierce, Thurston
- 6 Benton, Franklin, Kittitas, Yakima
- 8 Island, San Juan, Skagit, Snohomish, Whatcom
- 9 Columbia, Walla Walla, Whitman

Bronze plan discontinued

Effective January 1, 2019, the Bronze plan will no longer be offered to prospective and current members, on and off the exchange

- Affected members will be mapped to the Flex Bronze plan, and can select another plan if they prefer
- Members will be notified of this change by October 1, 2018 and informed of next steps to take if they want to select another plan

2019 Individual & Family plan portfolio

	ON-Exchange	OFF-Exchange
Core Basics Plus Catastrophic	Available	X
Core Bronze HSA	Available	Available
Flex Bronze	Available	Available
Core Silver HSA	X	Available
VisitsPlus Silver HD	Available	X
Flex Silver HD – NEW!	X	Available
Flex Silver	Available	X
Flex Gold	Available	Available

Individual & Family plan comparison and mapping

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2019 Cost Share Changes and Plan Mapping

Compare the benefits of your 2019 plan to the benefits of the most similar 2019 plan.

Note: Members enrolled on a cost share reduction Silver plan or an American Indian/Alaskan Native plan may have to qualify through the Washington Healthplanfinder to stay enrolled on the same plan for 2019.

	Current 2018 Plan	2019 Plan
VisitsPlus Silver HD*	VisitsPlus Silver HD*	VisitsPlus Silver HD*
Deductible	\$150 individual / \$14,300 family	\$150 individual / \$14,300 family
Member Coinsurance	No charge after deductible	No charge after deductible
Out-of-pocket maximum	\$750 individual / \$14,300 family	\$750 individual / \$14,300 family
Office visit	Primary: \$30 Specialty: \$55 Preferred generic: \$12 Preferred brand: \$55 Non-preferred drug: 50% after deductible Specialty drug: 50% after deductible	Primary: \$30 Specialty: \$55 Preferred generic: \$12 Preferred brand: \$55 Non-preferred drug: 50% after deductible Specialty drug: 50% after deductible
Prescription drugs	Group Visits - Mental Health, Substance Abuse, Chemical Dependency Group Visits - Rehabilitation Care (OT, PT, and speech) Reproductive Health - medically necessary services Reproductive Health - FDA-approved drugs, devices, and products Telemedicine	Group Visits - Mental Health, Substance Abuse, Chemical Dependency Group Visits - Rehabilitation Care (OT, PT, and speech) Reproductive Health - medically necessary services Reproductive Health - FDA-approved drugs, devices, and products Telemedicine

*Existing members will be renewed on this plan. This plan will not be marketed off exchange for new sales.

This is an overview of benefits. The contents are not to be accepted or construed as a substitute for the provisions of the medical coverage agreement. Other terms and conditions may apply. All plans offered and underwritten by Kaiser Foundation Health Plan of Washington.

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