

Standard #9: Partner organization(s) are identified to share support/resources in event of a disaster

Have you identified community assets that can assist your efforts to serve your clients during times of disruption?

This effort draws on the resources of agencies and businesses that are in geographic proximity of one another to mutually provide assistance when the community needs it the most. Depending on the level of support needed, sometimes an agreement between organizations can be reached informally. A "Mutual Aid Agreement" might be appropriate for more formal arrangements.

9a. The agency has identified and mapped community assets.

- ☐ Meet with your agency's management team to brainstorm possible service gaps during times of disruption.
- ☐ Determine what extra assistance you might need for continuity of service.
- ☐ Identify prospective agencies or businesses that could help assist.
- ☐ Identify the assets your agency could share with another agency.

9b. Conversations have been initiated and necessary agreements are in place.

- ☐ Collaborate, make a plan, write a mutual aid agreement or informally agree to synergize assets to serve the community.

Key Tools for This

- [Collaborating Agencies Responding to Disaster \(CARD\), Sections J and O](#)
- [Asset Mapping Guide \(HUD\)](#)
- [Use 2-1-1's Online Search Function to Map Resources](#)
- Establishing a "Mutual Aid Agreement" with another agency helps to determine the level of assistance that can be provided. A mutual aid agreement is a written or oral agreement between and among agencies/organizations that provides a mechanism to quickly obtain emergency assistance in the form of personnel, equipment, materials, and other associated services. The primary objective is to facilitate rapid, short-term deployment of emergency support prior to, during, and/or after an incident. » [Mutual Aid Agreement Sample Template](#)

→
→ [Agency Emergency Planning Contact Info](#)

→