

Regional Services Subcommittee

Medic One/EMS Strategic Plan and Levy Reauthorization

Tuesday, March 20, 2018
1:00 PM – 3:00 PM

Renton Highlands Library conference room
2801 NE 10th Street, Renton

Chair: Tom Agnew, Councilmember, City of Bothell

Agenda

- **Opening Remarks & Introductions** 1:00-1:10 (10 min.)
 - **Report from Other Subcommittees** 1:10-1:30 (20 min.)
 - **Program Costs –Status Quo** 1:30-2:30 (20 min.)
 - **Review & Discussion of Current Strategic Initiatives** 2:30-2:50 (60 min.)
 - **Next Steps** 2:50-3:00 (10 min.)
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Future Regional Services Subcommittee Meetings

Tuesdays, 1:00 p.m. – 3:00 p.m.

April 17, 2018	Renton Highlands Library - 2801 NE 10 th Street, Renton
May 15, 2018	Renton Highlands Library - 2801 NE 10 th Street, Renton
June 19, 2018	Renton Highlands Library - 2801 NE 10 th Street, Renton *
July 17, 2018	Renton Highlands Library - 2801 NE 10 th Street, Renton *
August 21, 2018	Renton Highlands Library - 2801 NE 10 th Street, Renton *
September 18, 2018	Renton Highlands Library - 2801 NE 10 th Street, Renton *

*Meeting location – tentative

Regional Services Subcommittee Contact:
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EMS STAKEHOLDER PRINCIPLES

As regional EMS Stakeholders, we are committed to these fundamental principles:

1. REGIONAL SYSTEM

The Medic One/EMS system is based on partnerships that are built on regional, collaborative, cross-jurisdictional coordination. This seamless cohesion allows the system to excel in pre-hospital emergency care.

2. TIERED MEDICAL MODEL

The medical model, with its tiered system and intensive dispatch, EMT and paramedic training and protocols, has led to our success in providing high quality patient care throughout the region.

3. PROGRAMS & INNOVATIVE STRATEGIES

State of the art science-based strategies and programmatic leadership have allowed us to meet the needs and expectations of our residents and our system.

4. FOCUS ON COST EFFECTIVENESS AND EFFICIENCIES

The Medic One/EMS system has maintained financial viability and stability due to the region's focus on operational and financial efficiencies, effectiveness and cost savings.

5. MAINTAINING AN EMS LEVY AS FUNDING SOURCE

The EMS levy is a reliable and secure source of funding our world-renowned system.

REGIONAL SERVICES SUBCOMMITTEE GUIDING PRINCIPLES

As members of the Regional Services Subcommittee, we remain committed to this fundamental Regional Services principle:

Decisions regarding programs and Initiatives will be viewed in respect to patient outcomes and high quality services.

- Collaboratively develop programs with partners that meet the emergent community needs to ensure standards of patient care are maintained or improved.
- Use existing resources efficiently to improve operations of the system and to help contain costs, with no degradation of services or the system.
- Seek system effectiveness and efficiencies that focus on:
 - improving the quality of EMS services
 - managing the rate of growth; and
 - containing costs
- Maintain Strategic Initiatives that meet the directives of system effectiveness and efficiencies, and create new Initiatives as appropriate.

MEDIC ONE/EMERGENCY MEDICAL SERVICES STRATEGIC PLAN & LEVY REAUTHORIZATION

Future Meetings

EMS Advisory Task Force - *Tuesdays or Thursday, 1:00 – 3:00 p.m.*

Thursday, April 26, 2018	Tukwila Community Center
Tuesday, July 31, 2018	2100 Building Community Room B
Tuesday, October 16, 2018	Tukwila Community Center

SUBCOMMITTEES:

Advanced Life Support (ALS) - *Tuesdays from 1:00 – 3:00 p.m.*

✓ February 15, 2018	Renton Fire Station 14
✓ March 15, 2018 (1:30 – 3:30)	2100 Building Community Room B
April 10, 2018	2100 Building, Community Room A
May 8, 2018	2100 Building, Community Room A
June 12, 2018	2100 Building, Community Room A
July 10, 2018	TENTATIVE - 2100 Building
August 14, 2018	TENTATIVE - 2100 Building
September 11, 2018	TENTATIVE - 2100 Building
October 9, 2018	TENTATIVE - 2100 Building

Basic Life Support (BLS) - *Thursdays from 1:00 – 3:00 p.m., various Renton locations*

✓ February 8, 2018	Renton Fire Station 14
✓ March 8, 2018	Renton Fire Station 14
April 5, 2018	Renton City Hall, Council Chambers, 7 th Floor
May 3, 2018	Renton City Hall, Council Chambers, 7 th Floor
June 7, 2018	Renton Fire Station 14
July 12, 2018	Renton City Hall, Council Chambers, 7 th Floor
August 9, 2018	Renton City Hall, Council Chambers, 7 th Floor
September 6, 2018	Renton City Hall, Council Chambers, 7 th Floor
October 4, 2018	TBD

Regional Services (RS) - *Tuesdays from 1:00 – 3:00 p.m.*

✓ February 20, 2018	City of Seattle Joint Training Facility
➔ March 20, 2018	Renton Highlands Library Conference room
April 17, 2018	Renton Highlands Library Conference Room
May 15, 2018	Renton Highlands Library Conference Room
June 19, 2018	TENTATIVE - Renton Highlands Library
July 17, 2018	TENTATIVE - Renton Highlands Library
August 21, 2018	TENTATIVE - Renton Highlands Library
September 18, 2018	TENTATIVE - Renton Highlands Library

Finance - *Tuesdays or Thursdays 1:00 – 3:00 p.m.*

✓ Thursday, February 1, 2018	Renton Fire Station 14
Thursday, April 19, 2018	Peter Kirk Room, Kirkland City Hall
Tuesday, July 24, 2018	Peter Kirk Room, Kirkland City Hall
Tuesday, September 25, 2018	Peter Kirk Room, Kirkland City Hall

LOCATIONS:

Renton Fire Station 14

1900 Lind Ave SW, Renton, WA 98057

Phone: (425) 430-7000

City of Seattle Joint Training Facility

9401 Myers Way South, Seattle, WA 98108

Phone: (206) 386-1600

The 2100 Building

2100 24th Ave S, Seattle, WA 98144

Phone: (206) 407-2100

Renton City Hall

1055 South Grady Way, Renton, WA 98057

Phone: (425) 430-6400

Kirkland City Hall

123 5th Ave, Kirkland, WA 98033

Phone: (425) 587-3000

Renton Highland Library Conference Room

2801 NE 10th Street, Renton, WA 98056

Phone: (425) 277-1831

EMS Advisory Task Force Medic One/EMS Levy Reauthorization Calendar

2018

JANUARY

S	M	T	W	Th	F	S
	H1	2	3	4	5	6
7	8	9	10	11	12	13
14	H15	16	17	TF 18	19	20
21	22	23	24	25	26	27
28	29	30	31			

FEBRUARY

S	M	T	W	Th	F	S
				FIN 1	2	3
4	5	6	7	BLS 8	9	10
11	12	ALS 13	14	15	16	17
18	H19	RS 20	21	22	23	24
25	26	27	28			

MARCH

S	M	T	W	Th	F	S
				1	2	3
4	5	6	7	BLS 8	9	10
11	12	13	14	ALS 15	16	17
18	19	RS 20	21	22	23	24
25	26	27	28	29	30	31

ALS-revised

APRIL

S	M	T	W	Th	F	S
1	2	3	4	BLS 5	6	7
8	9	ALS 10	11	12	13	14
15	16	RS 17	18	FIN 19	20	21
22	23	24	25	TF 26	27	28
29	30					

MAY

S	M	T	W	Th	F	S
		1	2	BLS 3	4	5
6	7	ALS 8	9	10	11	12
13	14	RS 15	16	17	18	19
20	21	22	23	24	25	26
27	H28	29	30	31		

JUNE

S	M	T	W	Th	F	S
					1	2
3	4	5	6	BLS 7	8	9
10	11	ALS 12	13	14	15	16
17	18	RS 19	20	21	22	23
24	25	26	27	28	29	30

JULY

S	M	T	W	Th	F	S
1	2	3	H4	5	6	7
8	9	ALS 10	11	BLS 12	13	14
15	16	RS 17	18	19	20	21
22	23	FIN 24	25	26	27	28
29	30	TF 31				

AUGUST

S	M	T	W	Th	F	S
			1	2	3	4
5	6	7	8	BLS 9	10	11
12	13	ALS 14	15	16	17	18
19	20	RS 21	22	23	24	25
26	27	28	29	30	31	

SEPTEMBER

S	M	T	W	Th	F	S
						1
2	H3	4	5	BLS 6	7	8
9	10	ALS 11	12	13	14	15
16	17	RS 18	19	20	21	22
23	24	FIN 25	26	27	28	29
30						

OCTOBER

S	M	T	W	Th	F	S
	1	2	3	BLS 4	5	6
7	H8	ALS 9	10	11	12	13
14	15	TF 16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

NOVEMBER

S	M	T	W	Th	F	S
				1	2	3
4	5	6	7	8	9	10
11	H12	13	14	15	16	17
18	19	20	21	H22	H23	24
25	26	27	28	29	30	

DECEMBER

S	M	T	W	Th	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	H25	26	27	28	29
30	31					

Economic Forecasts: Mar. 1-14; Jul. 18-27; Aug. 17-27

Last Updated Date: 2/14/2018

	Task Force
	Finance Subcommittee
	ALS Subcommittee
	BLS Subcommittee
	Regional Services Subcommittee

Changes made from previous version:

- March ALS meeting moved from 3/13 to 3/15
- July Finance meeting moved from 3/26 to 3/24
- September Finance meeting moved from 9/27 to 9/25
- October Task Force meeting moved back one week

Needs & Ideas Generated by Levy Planning Subcommittees

For discussion at the 3/20/18 Regional Services Subcommittee meeting

- As of March 16, 2018, the Medic One/EMS Strategic Plan and Levy Reauthorization process had held six meetings of various subcommittees, at which ideas to strengthen an already excellent EMS system were identified and discussed.
- Focusing on wanting to create additional efficiencies and system effectiveness, participants voiced their support for a **strong regional approach** to address the issues that all tiers of the EMS system are experiencing.
- Such an approach was expressed as:
 - having increased standardization and coordination;
 - providing regional support that is available to everyone/all agencies;
 - greater interconnectedness; and
 - viewing the EMS Division as conveners, supporters and analysts for driving system-wide decisions.
- In addition, subcommittee members identified the idea of the **sharing of resources, system-wide** as a way to help develop greater cost savings, system effectiveness, and flexibility.
- Following are topic areas that would benefit from a regional approach and sharing of resources, as identified by participants:

Regional data/QI opportunities and oversight

- EMS personnel are committed to improving the quality of EMS patient care in King County.
- More opportunities for data review and feedback; additional and/or BLS-specific performance measures; and ESO training.

Reducing the rate of calls

- Public education about the appropriate use of the system/calling 911 via:
 - o developing public awareness campaigns about 911 usage;
 - o incorporating info into the current Student CPR/AED program.
- Triage philosophy of others within the industry.

Efficiencies & system effectiveness

- Sharing of resources system-wide.
- Standardization/ consistency/liaison across agencies focusing on standardization of equipment, oversight of medicine,

Workforce wellness

- EMS mental wellness programs or peer support programs available throughout the region, using standardized program and standardized training

Retirements

- High turnover rates could present cost and staffing challenges such as student training costs, retirement payouts, hiring costs and an increased need for recruitment.
- Retirements are resulting in a reduced workforce, with the region experiencing a shortage of certified personnel to put on rigs.