

# **Regional Services Subcommittee**

## **Medic One/EMS Strategic Plan and Levy Reauthorization**

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Tuesday, February 20, 2018

1:00 PM – 3:00 PM

City of Seattle Joint Training Facility  
9401 Myers Way South, Seattle

Chair: Tom Agnew, Councilmember, City of Bothell

### **Agenda**

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|----------|--|------------|
| <b>➤</b> | <b>Opening Remarks &amp; Introductions</b>               | 5 minutes  |
| <b>➤</b> | <b>Roles, Responsibilities, Work Plan and Principles</b> | 20 minutes |
| <b>➤</b> | <b>Regional Services Overview – Q and A</b>              | 80 minutes |
| <b>➤</b> | <b>Next Steps/Work Plan revisit</b>                      | 15 minutes |
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### **Future Regional Services Subcommittee Meetings**

Tuesdays, 1:00 p.m. – 3:00 p.m.

Renton Highlands Library conference room

2801 NE 10th Street, Renton

March 20, 2018

April 17, 2018

May 15, 2018

June 19, 2018                      Location TBD

July 17, 2018                      Location TBD

August 21, 2018                   Location TBD

September 18, 2018              Location TBD



# Medic One/EMS Strategic Plan & Levy Reauthorization

## EMS STAKEHOLDER PRINCIPLES

As regional EMS Stakeholders, we are committed to these fundamental principles:

1. **REGIONAL SYSTEM**

The Medic One/EMS system is based on partnerships that are built on regional, collaborative, cross-jurisdictional coordination. This seamless cohesion allows the system to excel in pre-hospital emergency care.

2. **TIERED MEDICAL MODEL**

The medical model, with its tiered system and intensive dispatch, EMT and paramedic training and protocols, has led to our success in providing high quality patient care throughout the region.

3. **PROGRAMS & INNOVATIVE STRATEGIES**

State of the art science-based strategies and programmatic leadership have allowed us to meet the needs and expectations of our residents and our system.

4. **FOCUS ON COST EFFECTIVENESS AND EFFICIENCIES**

The Medic One/EMS system has maintained financial viability and stability due to the region's focus on operational and financial efficiencies, effectiveness and cost savings.

5. **MAINTAINING AN EMS LEVY AS FUNDING SOURCE**

The EMS levy is a reliable and secure source of funding our world-renowned system.

**As members of the Regional Services Subcommittee, we remain committed to this fundamental Regional Services principle:**

Decisions regarding programs and Initiatives will be viewed in respect to patient outcomes and high quality services.

- Collaboratively develop programs with partners that meet the emergent community needs to ensure standards of patient care are maintained or improved.
- Use existing resources efficiently to improve operations of the system and to help contain costs, with no degradation of services or the system.
- Seek system effectiveness and efficiencies that focus on
  - improving the quality of EMS services
  - managing the rate of growth; and
  - containing costs
- Maintain Strategic Initiatives that meet the directives of system effectiveness and efficiencies, and create new Initiatives as appropriate.

**Medic One/EMS Strategic Plan & Levy Reauthorization**  
**PROPOSED – Regional Services Subcommittee Work Plan**

(For review at February 20,, 2018 Regional Services Subcommittee Meeting)

**Tasks:** To develop programmatic recommendations outlining core Regional Services and Strategic Initiatives that “tie together” the medical model components, and support all aspects of the regional system.

Components and considerations include:

- Regional Services Programs Review
  - Current system needs
  - Future system and/or new system needs
  - Emergent needs
  
- Strategic Initiative Review
  - Strategic Directives
  - Current Initiatives
  - Future needs/ efficiencies
  
- Anticipation of new challenges
- Financial plan, reserves, contingencies; inflators
- Cost efficiencies, system effectiveness, and best practices

Last Updated: 02-15-2018

Meeting Date/Times	Regional Services Subcommittee Work Plan Activities
Regional Services Subcommittee Mtg. #1: Feb. 20, 2018, Tues. 1-3 PM	<b>Overviews</b>  1. Roles and Responsibilities 2. Fundamental Principles 3. Regional Services Work Plan Review and Discussion 4. Program Review
<b>\$\$\$ NEW ECONOMIC INDICATORS – mid-March \$\$\$</b>	
Regional Services Subcommittee Mtg. #2:: Mar. 20, 2018, Thurs. 1-3 PM	<b>Review costs, programs and efficiencies</b> <b>Begin to identify what is needed/what is missing</b>  1. Review program costs – Status Quo 2. Continued program review 3. Efficiencies - Review programs and identify opportunities for efficiencies & system effectiveness

Meeting Date/Times	Regional Services Subcommittee Work Plan Activities
Regional Services Subcommittee Mtg. #3: Apr. 17, 2018, Tues. 1-3 PM	<p style="text-align: center;"><b>Begin identifying programs &amp; Strategic Initiatives for Strategic Plan</b></p> <ol style="list-style-type: none"> <li>1. Continued program review/development</li> <li>2. Financial Plan               <ul style="list-style-type: none"> <li>- Review Costs</li> <li>- Discuss inflator/reserves</li> </ul> </li> <li>3. Efficiencies –identify opportunities for efficiencies</li> <li>4. Efficiencies – develop Strategic Initiatives to address efficiencies and effectiveness</li> <li>5. <b>Draft preliminary recommendations for 1<sup>ST</sup> review by Finance Subcommittee and Task Force</b></li> </ol>
Finance Subcommittee Mtg.: Apr. 19, 2018, Thurs. <hr style="border-top: 1px dashed black;"/> Task Force Mtg.: Apr. 26, 2018, Thurs.	<ol style="list-style-type: none"> <li>1. Present findings to-date</li> <li>2. Review new economic forecasts</li> <li>3. Financial review of “status quo”</li> </ol> <hr style="border-top: 1px dashed black;"/> <ol style="list-style-type: none"> <li>1. Subcommittee preliminary findings to date</li> <li>2. Update on economic “status quo”</li> <li>3. Levy issues discussion</li> </ol>
Regional Services Subcommittee Mtg. #4: May 15, 2018, Tues. 1-3 PM	<p style="text-align: center;"><b>Revise &amp; continue identifying/refining programs/SI’s for Strategic Plan</b></p> <ol style="list-style-type: none"> <li>1. Revise Subcommittee proposal based on Finance and <i>Task Force</i> input</li> <li>2. Review program &amp; SI costs</li> <li>3. Efficiencies – continue developing Strategic Initiatives Cost Efficiencies/System Effectiveness discussion and development</li> </ol>
Regional Services Subcommittee Mtg. #5: June 19, 2018, Tues, 1-3 PM	<p style="text-align: center;"><b>Continue identifying/refining programs/SI’S for Strategic Plan</b></p> <ol style="list-style-type: none"> <li>1. Further discussion and revisions</li> <li>2. Program &amp; SI Costs Review</li> <li>3. Continued Cost Efficiencies/System Effectiveness</li> </ol>
Regional Services Subcommittee Mtg. #6: July 17, 2018, Tues., 1-3 PM	<p style="text-align: center;"><b>Refine Recommendations</b></p> <ol style="list-style-type: none"> <li>1. Cost Review</li> <li>2. Finalize outstanding RS &amp; SI items</li> <li>3. <b>Draft recommendations for 2<sup>nd</sup> review by Finance Subcommittee and Task Force</b></li> </ol>

Meeting Date/Times	Regional Services Subcommittee Work Plan Activities
<b>\$\$\$ NEW ECONOMIC INDICATORS – mid-July \$\$\$</b>	
Finance Subcommittee Mtg.: Jul. 24, 2018, Tues. -----	<ol style="list-style-type: none"> <li>1. Present Regional Services Subcommittee proposal</li> <li>2. Draft recommendations to Task Force</li> <li>3. New/revise programmatic Financial Plan</li> </ol>
Task Force Mtg.: Jul. 31, 2018, Tues.	<ol style="list-style-type: none"> <li>1. Regional Services Subcommittee Proposal</li> <li>2. Economic Update</li> <li>3. Key Levy Components: Length, Rate, Ballot Timing</li> </ol>
Regional Services Subcommittee Mtg. #7: Aug. 21, 2018, Tues. 1-3 PM	<p style="text-align: center;"><b>Refine Recommendations</b></p> <ol style="list-style-type: none"> <li>1. Amend Regional Services proposal based on Finance Subcommittee and Task Force discussions</li> <li>2. Finalize outstanding issues</li> </ol>
<b>\$\$\$ NEW ECONOMIC INDICATORS – mid-to-late August 2018 \$\$\$</b>	
Regional Services Subcommittee Mtg. #8: Sept 18, 2018, Tues. 1-3 PM <b>Final scheduled meeting</b>	<p style="text-align: center;"><b>Finalize Recommendations</b></p> <ol style="list-style-type: none"> <li>1. Amend Regional Services proposal based on Finance Subcommittee and Task Force discussions</li> <li>2. Finalize Costs based on most recent</li> <li>3. <b>Draft FINAL Regional Services Subcommittee proposal for Finance Subcommittee and Task Force</b></li> </ol>
Finance Subcommittee Mtg.: Sep. 25, 2018, Tues.	<ol style="list-style-type: none"> <li>1. Finalize ALS, BLS, and Regional Services draft recommendations</li> <li>2. Finalize remaining Financial Plan components</li> </ol>
Task Force Mtg. Oct. 16, 2018, Tues.	<ol style="list-style-type: none"> <li>1. Economic update</li> <li>2. Discussion and adoption of programmatic recommendations, financial recommendations</li> <li>3. EMS levy rate, length, and ballot timing</li> </ol>

## King County EMS Division Regional Services and Strategic Initiatives Overview

Line of Business	Areas of Focus
A. TRAINING & EDUCATION	<ol style="list-style-type: none"> <li>1. EMT Training (Basic, STAR Program, CBT workshops, Train the Trainers, EMS Online CME, HIPAA, Recordkeeping)</li> <li>2. EMD Training (Basic, Advanced, EMS Online CE)</li> <li>3. CPR/AED Training (Schools)</li> <li>4. BLS Initial Training SI (regionalization of classes)</li> </ol>
B. GROWTH MANAGEMENT	<ol style="list-style-type: none"> <li>1. Injury Prevention (Falls, child seats)</li> <li>2. Criteria Based Dispatch Guidelines Revisions</li> <li>3. TRP/Nurseline</li> <li>4. BLS Efficiencies (Enhanced Rapid Dispatch, Taxi Voucher, CMT, Alt to CMT, Communities of Care)</li> <li>5. Efficiencies &amp; Evaluation Studies SI</li> <li>6. Performance Standards for Dispatch Centers</li> <li>7. Vulnerable Populations SI</li> </ol>
C. REGIONAL MEDICAL QUALITY IMPROVEMENT	<ol style="list-style-type: none"> <li>1. Regional Medical Direction (UW physicians, MPDs)</li> <li>2. Patient Specific Medical QI (Conditions of Focus)</li> <li>3. Emergency Medical Dispatch QI</li> <li>4. Dispatcher Assisted CPR QI</li> <li>5. Public Access Defibrillation (PAD awareness &amp; registry, RAMPART, Police defib)</li> <li>6. ALS/BLS Patient Care Protocols</li> <li>7. Regulatory Compliance</li> <li>8. BLS Training &amp; Quality Improvement SI</li> </ol>
D. EMS DATA MANAGEMENT	<ol style="list-style-type: none"> <li>1. EMS Data Collection (Cardiac Arrest Surveillance System, Cardiac Case Review)</li> <li>2. EMS Data Analysis (Regional Quality Improvement/Surveillance, Stroke, Cardiac Arrest, STEMI, Anaphylaxis, Opioids)</li> <li>3. Systemwide Enhanced Network Design (SEND) (ESO hospital interfaces)</li> <li>4. ECBD/CAD Interface (into ESO)</li> <li>5. Regional Records Management System (RMS) – ESO/EHR</li> </ol>
E. REGIONAL LEADERSHIP & MANAGEMENT	<ol style="list-style-type: none"> <li>1. Regional Leadership, Management &amp; Support</li> <li>2. Manage EMS levy fund finances</li> <li>3. Conduct Levy Planning and Implementation</li> <li>4. KC Audit Reviews</li> <li>5. Manage Contracts and Procurement</li> </ol>
F. OTHER	<ol style="list-style-type: none"> <li>1. EMS Agency Support &amp; Small Grants</li> <li>2. BLS Core Services</li> </ol>
H. INDIRECT & INFRASTRUCTURE	<ol style="list-style-type: none"> <li>1. Infrastructure Support</li> <li>2. Indirect &amp; Overhead</li> </ol>