King County Pandemic Community Advisory Group

April 16, 2020 10:30 – 11:30 a.m.

AGENDA

1. Welcome 10:30 – 10:35

   New members:

   Sameth Mell, COVID-19 Community Response Alliance

   Kimberly Meck, Executive Director, Alliance of People with disAbilities

2. A Discussion With King County Metro Transit 10:35 – 10:55

   With Cindy Chen, Metro Transit. How can Metro meet mobility needs for essential workers and transit-dependent people with essential needs?

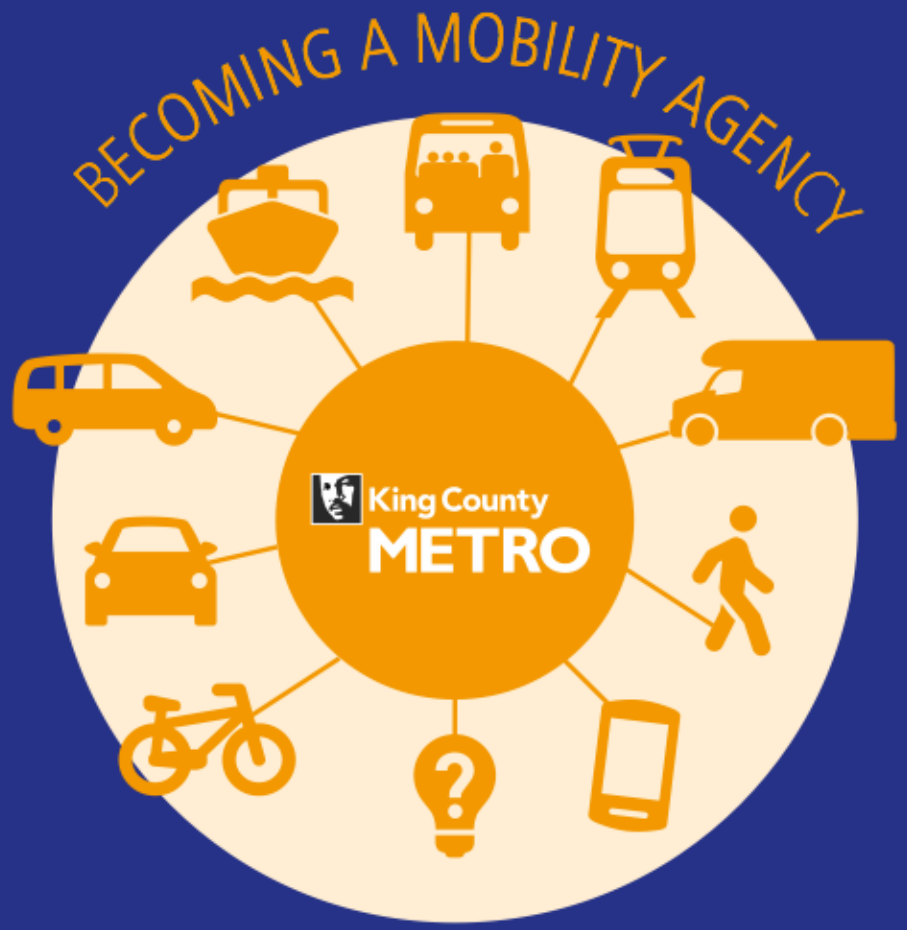
3. Looking ahead 10:55 – 11:30

   Conversation with Patty Hayes, Director of Public Health-Seattle & King County

Stay informed! Subscribe to www.kingcounty.gov/covid

Public Health
Seattle & King County

Metro’s temporary service reductions in response to COVID-19

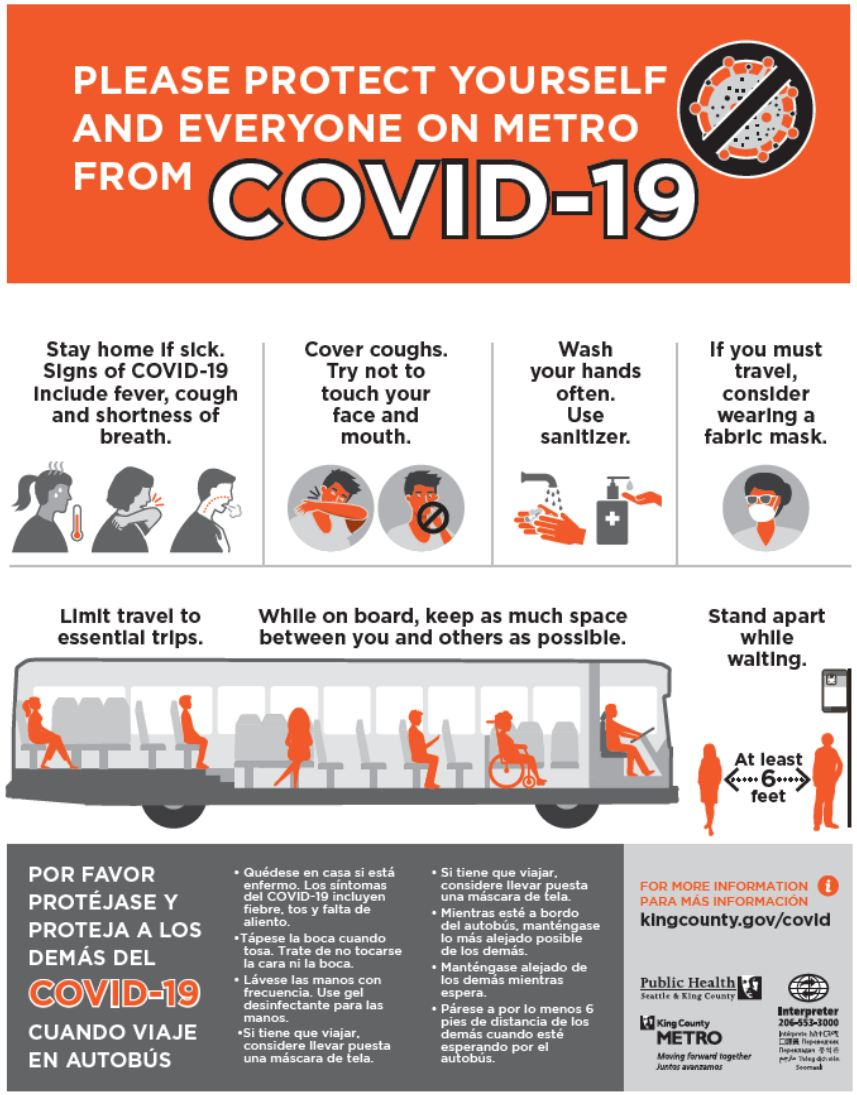


Overview

- Metro implemented a second round of temporary service reductions on April 6.
- Metro’s service adjustments are designed to provide a viable transit network and service level in the face of lower ridership, and to prepare Metro for the potential workforce availability challenges.
- Metro’s goal is to maintain vital lifelines for access to critical supplies, services, and worksites across the region.
- Metro is asking everyone to reserve transit for essential travel only.

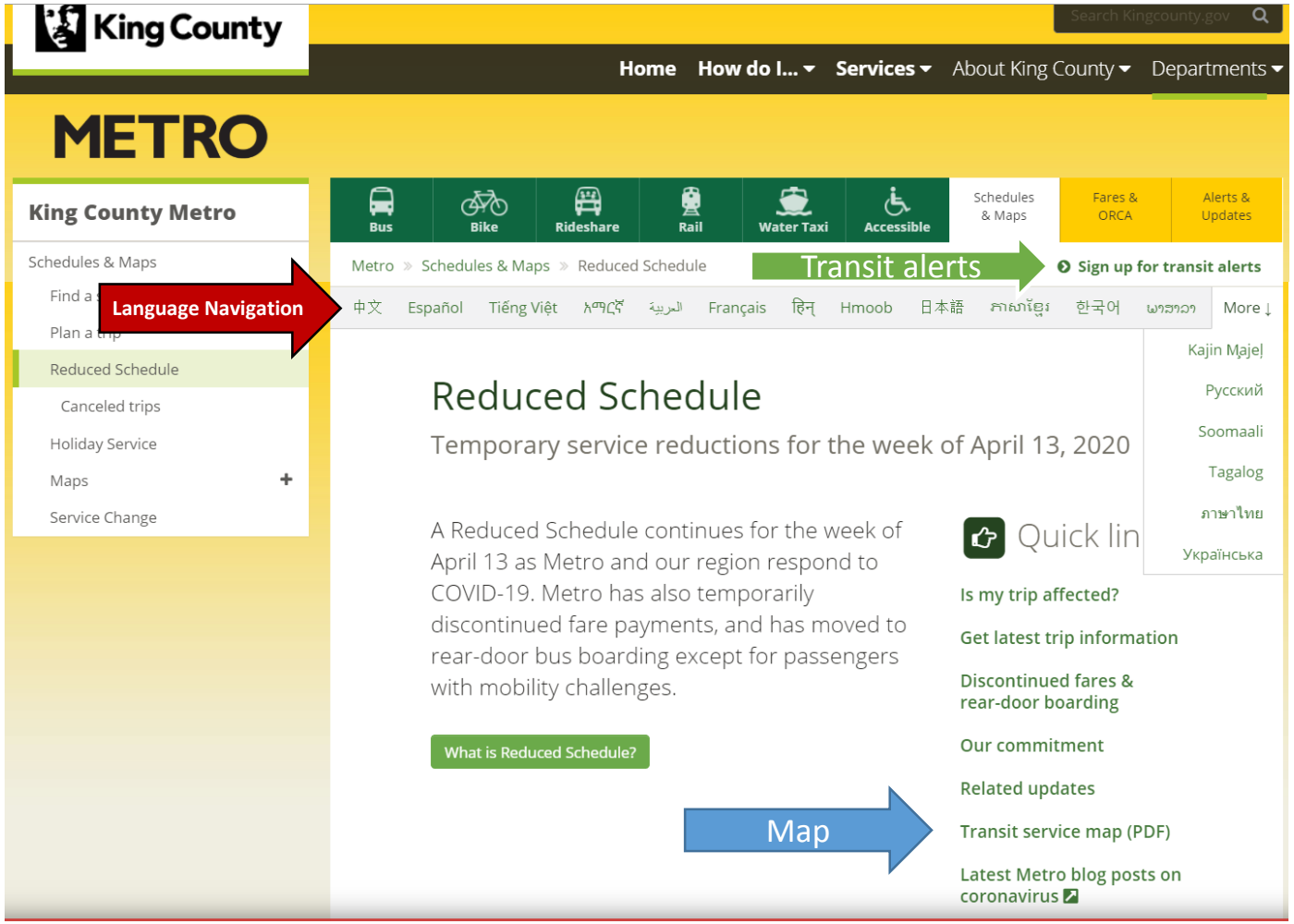
Social distancing on buses

- Suspended fare collection
- Signage on buses
- Distributed cloth masks to frontline staff
- Safety strap to reserve the priority seating area
- Daily disinfection of buses



Where to find current information

- Reduced schedule page: kingcounty.gov/reducedschedule
- Metro Matters Blog: https://kingcountymetro.blog
- Find canceled trips for specific routes
- Sign up for Transit Alerts (email/text)
- Alternative routes
- CBO toolkit on blog (soon!) – please share!

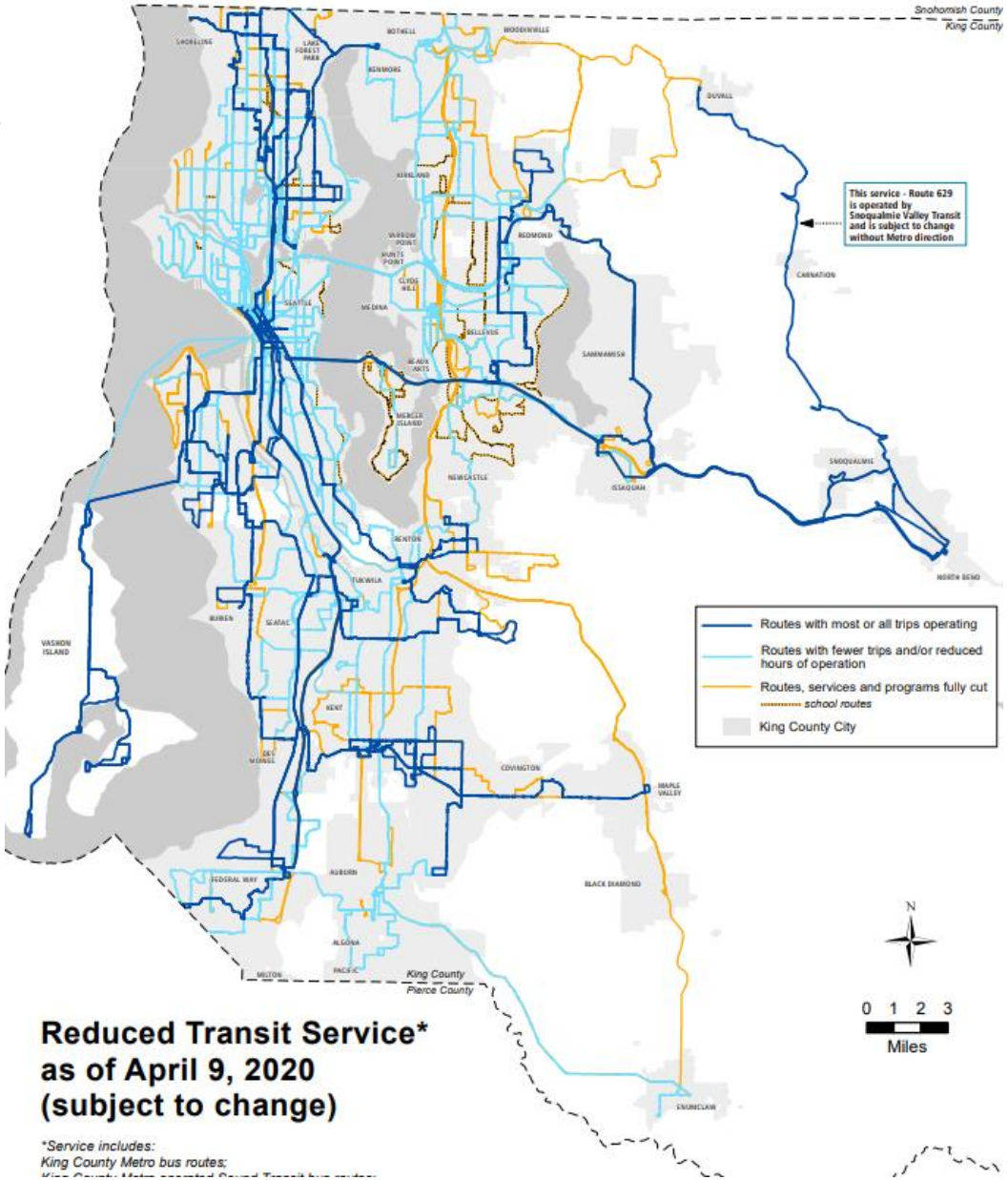


Our priorities

- Priority populations we are focusing on include: black, indigenous and communities of color; linguistically diverse communities; low-income communities; immigrants and refugees; seniors and people with underlying health conditions; people with disabilities, and low-wage workers in industries deemed essential during the Governor's "Stay at Home, Stay Healthy" order.
- We are **seeking feedback** on where gaps may exist in accessing mobility options that help members of our priority populations reach essential worksites and services.
- Our team is reaching out to organizations more likely to be cut off from the service network.
- You can email us at community.relations@kingcounty.gov if you would like to provide some feedback.
- In addition, we are supplementing our analysis with secondary data from sources like the COVID-19 Vulnerable communities dataset.

Map of the reduced network
(as of 4/9/20)

- Blue – still operating most or all trips
- Light blue – fewer trips and/or reduced hours
- Yellow – routes/services/programs fully cut
- https://kingcounty.gov/~/media/depts/metro/schedules/reduced/pdf/reduced-transit-service-map.pdf



Discussion

- How can Metro meet mobility needs for essential workers and transit-dependent people with essential needs?
- What else can be done to keep passengers and drivers healthy/safe on the bus?
- Details needed:
  - Population served
  - Purpose of travel (grocery/basic supplies, medical, healthcare workers getting to/from work, essential worker getting to/from work)
  - Where are people traveling?
  - When are people traveling?

Other services available besides fixed-route

- For older adults needing meal delivery, options include:
  - Meals on Wheels (operated by Sound Generations): soundgenerations.org/our-programs/food-security/meals-on-wheels/
  - Chicken Soup Brigade (operated by Lifelong): lifelong.org/csb-homebound-senior
  - Pathways Information & Assistance (Sound Generations) may be able to connect older adults to community center lunch programs in King County that can be picked up or delivered: soundgenerations.org/our-programs/pathways-information-assistance/
- Community Van trips for essential needs such as foodbank runs will continue as long as it is feasible and there are volunteer drivers available and willing to drive in the following communities:
  - Bothell / Woodinville / UW Bothell
  - Duvall
  - Sammamish
  - Kenmore / Kirkland
  - Lake Forest Park / Shoreline
  - Vashon Island

Access Paratransit

- Access Paratransit is available to people with disabilities, regardless of certification.
- Despite Metro's service reductions, Access is maintaining its traditional service area, hours, and days of service, and may be an option for riders with disabilities for whom fixed route is no longer available even though they are not currently certified for Access service.
- **Customers with disabilities who are no longer able to reach their essential destinations using fixed-route service can contact the Access Transportation Call Center at 206-205-5000 for assistance with both emergent and ongoing essential transportation needs.**
- In accordance with Public Health guidance, we ask our riders to stay home if they can and only travel if necessary. We will allow all late cancellations without penalty and ask that customers reach out to us as soon as possible. For more information on Access, click here.
- Blog post with more information here.

Follow up

- Reach out to community.relations@kingcounty.gov to set up a time with one of the members of our team.
- Committed to listening and working with you – we cannot meet every need, but we are looking for ways to use a variety of services to meet community needs.
- Feedback will be shared with Metro transit planners and we'll follow up with folks individually.
- **We'll send out our in-language resources shortly once they are posted on the blog! Please share with your communities.**

Thank you!

Looking Ahead

Thank you for the tremendous work our community has done so far. And, we need to continue to stay strong with the Stay Home order for now. The threat of a rebound that could overwhelm the healthcare system remains if we let up too soon.

What would have to be in place to begin transitioning from social distancing measures in a gradual, step-wise manner?

1. Widely available access to testing for COVID-19
2. A healthcare system that remains prepared for any surge in new cases
3. Enough personal protective equipment for healthcare workers and others in the community who need to care for patients
4. Adequate capacity for county and state health officials to conduct rapid and widespread case investigations, contract tracing, and isolation and quarantine to prevent widespread transmission.

We must continue to advocate for and provide support to those who are suffering from the significant economic and social impacts of this necessary disease control strategy.

https://publichealthinsider.com/2020/04/10/the-danger-of-ending-social-distancing-too-early-a-conversation-with-our-health-officer/
https://publichealthinsider.com/2020/04/15/report-promising-results-of-social-distancing-to-slow-spread-of-covid-19-health-officials-stress-importance-of-continued-measures/

Discussion

From your vantage point:

- What are other key factors (e.g., non-health impacts, thresholds) that should be taken into account as we consider when and how to relax social distancing measures?

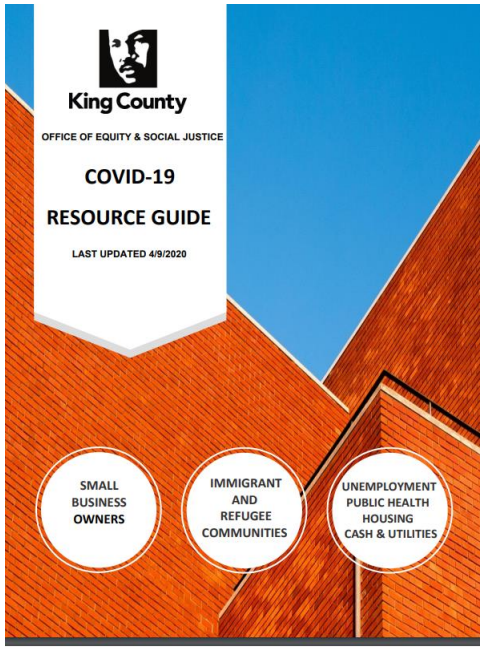
- When we begin to adjust and take steps to re-open, what kind of guidance do you anticipate needing in your sector?

- What will help protect and support our most vulnerable residents and impacted communities when the time comes to begin scaling back social distancing measures?

Selected resources - updates

- COVID-19 Resource Guide (English - living document): www.kingcounty.gov/covid/guide
- A message for King County Residents to Stay Home -- Dr. Duchin PSA videos in 14+ languages on YouTube Channel
- Social Media Ads:

  Facebook ad - Chinese
  Facebook ad – Korean
  Facebook ad – Somali
  Facebook ad – Spanish
  Facebook ad – Tagalog
  Facebook ad – Vietnamese
  Facebook ad – Japanese

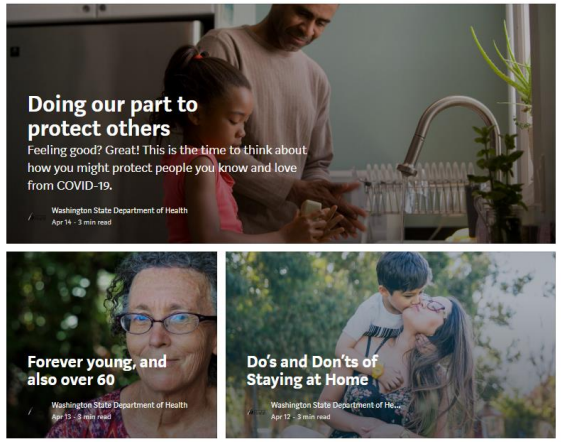


LAST UPDATED 4/9/2020

- Other in-language resources:
  - WA State Department of Health American Sign Language (ASL) Video Series can be found here
  - WA State Department of Health Educational Materials in 26+ Languages
  - Center for Disease Control - Multilingual COVID-19 Resources

Selected resources - updates

- Emergency childcare for first responders & essential workers who live or work in King County
- How we are monitoring COVID-19 preliminary data by race, ethnicity
- What You Need to Know About COVID-19 Testing - Infographic
- Staying connected while staying at home: tips for older adults
- Interview with King County Public Health Officer, Dr. Jeff Duchin: The Danger of Ending Social Distancing too Early
- Join us in thanking our community's essential workers
- WA State Coronavirus Response: Resources for you and your family
- WA State Department of Health - Public Health Connection Blog



Thank You and Closing Notes

- **Additional thoughts or questions after the meeting?** Please contact Janna or Matias.
- **Meeting slide decks are posted, usually a few days after the meeting**
  Link/share: www.kingcounty.gov/covid/advisory-group
- **An "About the PCAG" statement is now posted on the site with basic information about this group and its role**
- **Thank you for all your continued efforts to support our community's health and well-being**

Meetings of this group every Thursday at 10:30 – 11:30 a.m.

Advisory Group Contacts:

Janna Wilson janna.wilson@kingcounty.gov
(206) 263-8281

Matias Valenzuela matias.valenzuela@kingcounty.gov
(206) 263-8697

Parking Lot Slides for Reference

Public Health
Seattle & King County

COVID-19 Call Centers

- King County Novel Coronavirus Call Center,
  206-477-3977 8 AM – 7 PM daily

- King County COVID-19 Business and Community Information Line
  For non-medical questions, including compliance and business-related
  206-296-1608 8:30 AM – 4:30 PM

- Washington State Novel Coronavirus Call Center,
  800-525-0127 and press #. 6 AM – 10 PM daily

The operators are able to connect with a third-party interpreter. The caller will need to be able to tell them in English what language you need for interpretation.

Important Resources to Stay Informed on COVID-19

- Subscribe to Public Health's website www.kingcounty.gov/COVID
- Subscribe to the blog www.publichealthinsider.com
- Anti-stigma resources: www.kingcounty.gov/ncov/anti-stigma
- Follow us on social media @KCPubHealth
- Join a community partners phone call: Mondays, 4:00 – 4:45
  - 206-263-8114 Code: 560794
  - Join by Skype: https://meet.kingcounty.gov/candace.jackson/NRT11F9P

- WA State Dept of Health COVID-19 website: www.doh.wa.gov/Emergencies/Coronavirus
- WA State: https://www.coronavirus.wa.gov/

Role of Advisory Group (Near-Term)

- Help share accurate information and messages about recommended steps to reduce the spread of COVID-19 – within your own organization, to other institutions and organizations in your sector, and with the public.
- Inform us and each other on opportunities, successes, and barriers to implementing recommended and required measures.
- Join us in helping prevent, interrupt, and respond to misinformation and stigma.
- Advise Seattle Foundation on COVID-19 Response Fund

Community Mitigation Group

Community mitigation strategies help slow the transmission of virus in our communities.

Community Mitigation Group (Matias Valenzuela, Director)

Pandemic Community Advisory Group

www.kingcounty.gov/covid/advisory-group

Note: Meeting slide decks are now being posted at this site after our meetings.

Sector-specific task forces and groups

- Structures vary
- Stakeholder calls and/or emails; sharing resources
- Outreach to organizations & communities
- Centering on equity considerations
- Identifying high priority gaps & areas where guidance is needed; elevating questions within Public Health
- Encouraging participants to share solutions and ideas with one another

Sector Task Forces

Task Force Sector	Task Force Lead	Email address
Behavioral Health	Maureen Horgan	Maureen.Horgan@kingcounty.gov
Business	Ninona Boujrada	Ninona.Boujrada@kingcounty.gov
Community Based and Faith Based Orgs (CBOs and FBOs)	Khanh Ho Candace Jackson	khho@kingcounty.gov Candace.Jackson@kingcounty.gov
Equity	Arun Sambataro	Arun.Sambataro@kingcounty.gov
Governmental Agency	Van Badzik	govtsectortf@kingcounty.gov
Higher Education	Carrie S. Cihak	Carrie.Cihak@kingcounty.gov
Housing	Kelly Rider	krider@kingcounty.gov
Older Adult and People w/Disabilities	Anne Shields Nikki Nguyen	N-ashields@kingcounty.gov nnguyen@kingcounty.gov
Pre-K-12 Schools and Childcare	Priti Mody-Pan	pmodypan@kingcounty.gov
Speakers Bureau	Debra Baker	Debra.baker@kingcounty.gov

Note: Staff leads may change over time or rotate.

Related Groups

Emerging groups:	**Contact:**	
Undocumented individuals	Matias Valenzuela	Matias.Valenzuela@kingcounty.gov
LGBTQ community	Matias Valenzuela	Matias.Valenzuela@kingcounty.gov
Standing Community Partner Call: Mondays at 4:00 – 4:45 pm *Organized by the Community & Faith-Based Organizations Task Force*		Join Skype Meeting https://meet.kingcounty.gov/candace.jackson/NRT11F9P Or call in: (206) 263-8114 Code: 560794
Houseless/homelessness response: COVID-19 Homelessness Response		Email covidhomelessnessresponse@kingcounty.gov to be added to list serve. Learn about calls, webinars, and resources. Go to www.kingcounty.gov/hch for up to date information

Selected Resources

1. COVID-19 Data Dashboard from Public Health-Seattle & King County
2. Signs to print and post – for grocery stores, restaurants, childcare, and housing – Public Health
3. Emergency food access resources
4. What to do if you or someone in your home are sick (CDC)
5. Updated COVID-19 child care recommendations – Public Health
6. Resources for the deaf and hard of hearing community – Public Health
7. Working together to protect older adults in our communities – Public Health
8. King County Dept. of Community & Human Services COVID-19 Website (includes list of community & school resources)
9. COVID-19 Homelessness Response Resources – Public Health & Dept. of Community and Human Services
10. Information on COVID-19 for managers, staff and residents of apartment buildings, condominiums, and similar residential communities – Public Health
11. King County Regional Donations Connector – King County Department of Emergency Management
12. United Way of King County – COVID-19 Resource List and United Way of King County – Safe ways to volunteer
13. COVID-19: Resources for Community - City of Seattle
14. Anti-stigma resources – King County
15. COVID-19 Response Fund Hosted by Seattle Foundation – Seattle Foundation
16. COVID-19 Community Response Fund and Hate & Bias Response Fund - King County Office of Equity and Social Justice
17. Washington State COVID-19 Response

Speakers Bureau for COVID-19 Community Mitigation Support

Public Health – Seattle & King County

For webinars and information please contact us

Debra Baker – Speakers Bureau Task Force Lead

Debra.Baker@kingcounty.gov

Where possible please give us 48 hours notice of webinar presentations.

This will give us time to ask questions and prepare for your team.