

VINE® Facts

Victim Information & Notification Everyday

- The inmate will not know you are registered with VINE.
- If you are not home, VINE will leave a message on an answering machine. VINE will keep calling back until you or someone you designate enters your PIN code or until 48 hours have passed.



- Since VINE calls automatically when an inmate's custody status changes you may get a call from VINE in the middle of the night.

- Do not leave a phone number with VINE that rings to a switchboard.

- The King County VINE service only includes inmates in the King County Jail. If an inmate is housed or transferred to another facility, you will not be notified of the inmate's release.



- Do not depend solely on the VINE service, or any other single program, for your safety. Make VINE one part of your safety plan.
- You can leave more than one phone number with VINE. Just call the VINE service again and register another phone number.

King County VINE® Service

What will VINE do for me?



VINE will tell you if an inmate is in jail and will give you other important custody information. VINE will also let you leave a phone number where you want to be called automatically when that inmate is released, transferred, or escapes.

What do I need to do?

- 1** Call 1-877-425-8463 toll-free from a touch-tone phone and follow the directions.
- 2** If the inmate **is** in jail, you can leave the phone number where you want to be called when they are released. Enter the phone number where you want to be reached, including area code, followed by the pound (#) key.
- 3** When VINE asks, make up and enter a four-digit Personal Identification Number (PIN) code that will be easy for you to remember. Write it on the back of this brochure or in a safe place. Be sure to keep your PIN code. VINE will ask for the PIN code when it calls you, and if you forget your PIN code, notification calls will continue for 48 hours.
- 4** When VINE calls, listen to the message, then enter your PIN when asked. Entering the PIN lets VINE know that **you** got the call, and will stop the service from calling you again.

1-877-425-8463

