



Customer Service Guide 2016

“Prompt, Fair, Results-Oriented Service for All”

Quickly locate the service you need.

For internet links to the services listed here, please visit www.kingcounty.gov.

For information on King County’s Strategic Plan, visit



www.kingcounty.gov/exec/strategy.

Dow Constantine
King County Executive

- All area codes 206 unless otherwise noted
- Non-county government agencies are *italicized*
- Washington Relay Service (711)

Elected Officials

Dow Constantine, Executive263-9600
 John Wilson, Assessor.....296-7300
 Honorable Susan Craighead,
 Superior Court477-1435
 Julie Wise, Elections Director ... 477-4140
 Hon. Donna Tucker, Dist. Court ...477-1720
 John Urquhart, Sheriff263-2555
 Dan Satterberg, Prosecutor477-1200

Councilmembers:

Rod Dembowski, District 1.....477-1001
 Larry Gossett, District 2477-1002
 Kathy Lambert, District 3477-1003
 Jeanne Kohl-Welles, District 4..477-1004
 Dave Upthegrove, District 5.... 477-1005
 Claudia Balducci, District 6477-1006
 Pete von Reichbauer, District 7 ...477-1007
 Joe McDermott, District 8.....477-1008
 Reagan Dunn, District 9477-1009

24-hour Services

Police, Fire, Medic One.....911
 Sheriff non-emergency..... 296-3311
 Alcohol & Drug Treatment 722-3700
 Child & Adult Abuse..... 1-866-363-4276
 Crisis Clinic 461-3222
 Drainage Complaint Line 477-4811
 Environmental complaints,
 urgent off-hour 1-888-437-4771
 Illegal Dumping Hotline 296-SITE (7483)
 or 1-866-431-7483
 Poison Center1-800-222-1222
 Road Helpline..... 477-8100
 or 1-800-KC-ROADS (527-6237)

General Information & Referral

Community Information Line 211
 WA State Travel Information Line 511
 WA Relay Service for hearing impaired .. 711
 Utility Locator – Call before you dig 811
 Federal Government Info.... 1-800-333-4636
 King County Government Info 296-0100
 or 1-800-325-6165
 Seattle City Government Info 684-2489
 WA State Government Info . 1-800-321-2808

Abandoned Vehicles

Abandoned (blocking traffic) 296-3311
 Abandoned (other) 205-0969
 Agriculture Program.....477-4772

Airport

King County International Airport/
 Boeing Field..... 296-7380
 Seattle-Tacoma International..... 787-5388

Animal Services, Regional296-PETS
 (7387)

Archives

Historical records..... 263-2480

Assessor

Assessments Information..... 296-7300

Auditor

King County Government Audits . 477-1033

Birth & Death Certificates.....897-5100

Building & Land Use Code

Enforcement.....296-6600
 Code Enforcement (message only)..... 296-6680
 Code Enforcement (after-hours)1-888-437-4771

Burn Bans

Puget Sound Clean Air Agency –
 Air Quality Hotline..... 1-800-595-4341
 Fire Marshal 296-6600

Business Assistance

Business Development &
 Contract Compliance 263-9717

Business Licenses

Hobby Kennels..... 296-2710
 Taxicabs & For-hire Drivers 263-1982
 Other Regulated Businesses 296-6600

Cable Subscriber Complaints 263-7880

Child & Youth Information

Community Information Line 211
 YouthSource 477-7010
 Youth & Family Services 263-9064

Claims against the County.....263-2250

Community Service Areas Program

Community Liaison. 477-4522 or 477-4523

Community Service Centers

Black River/Renton 477-4881
 Northshore/Bothell 296-9840
 Kent 477-4880
 Issaquah..... 477-2169
 Shoreline 477-2723
 Vashon Island..... 477-6659

County Council

Clerk 477-1020

Courts

District Court 205-9200
 Superior Court Seattle..... 477-1400
 Family Court..... 477-1500
 Juvenile Court..... 296-1395
 Juror Information 205-1457
 Clerk of the Superior Court 296-9300

Disability Access to County and Seattle Services

263-2453
 Community Living Connections... 962-8467
 1-844-348-KING (348-5464)

Discrimination

Office of Civil Rights..... 263-2446

Disputes, Civil

Dispute Resolution Center 443-9603

Domestic Abuse, Violence & Trauma

Child & Adult Abuse1-866-363-4276
 Domestic Violence Hotline 1-800-562-6025
 Sexual Assault
 Resource Center 1-888-998-6423
 Harborview Sexual Assault/
 Traumatic Stress Ctr. 744-1600

Domestic Partnership Registration

WA State Office 360-725-0377

Drainage Complaint Line477-4811

Driver License & State ID

State Department of Licensing 464-6845

Drug Activity

In progress 911
 Ongoing (Sheriff)..... 296-3311

Elections296-VOTE (8683)

Emergency Numbers

(see also 24-hour Services)

Emergency assistance 911
 Community Information Line 211
 24-hour Crisis Line..... 461-3222
 or 1-866-4CRISIS (1-866-427-4747)

Emergency Preparedness296-3830

Employment

City of Seattle Jobline 684-8088
 King County Jobline 296-7340
 WA State Jobline 1-877-664-1960
 Federal Jobline 844-872-4681

Flooding

Flood management..... 477-4727
 Flood Warning Center..... 296-8200
 or 1-800-945-9263
 Road flooding..... 477-8100 or
 1-800 KC ROADS
 Sandbag info 296-8200 or 1-800-945-9263

Food Banks

Community Information Hotline 211

Forestry Program477-4800

Garbage & Recycling477-4466

Graffiti

Metro bus shelters..... 553-3000

continued on other side

Hazardous Waste

Complaints..... 263-8899
Household Hazards Line 296-4692
or 1-888-TOXIC-ED (869-4233)
Business Waste Line 263-8899
or 1-800-325-6165; ext. 3-8899

Hate Crimes

Emergency 911
Non-emergency..... 296-3311

Health Services

Public Health 296-4600

Hearing Examiner477-0860

Historic Preservation477-0384

Housing Assistance & Repair

Shelter/emergency housing
referral/eviction prevention 211
Housing repair loans (low income) –
outside Seattle 263-9095
Housing repair loans (low income) –
Seattle only..... 684-0244

Human Services

Alcohol/drug treatment
referral..... 866-789-1511
Developmental disabilities
assistance 263-9055
Mental health treatment
referral 1-800-790-8049

Illegal Clearing & Grading 1-888-437-4771

Illegal Dumping Hotline. 296-SITE (7483)
or 1-866-431-7483

Jail

Adult Detention 296-1234
Community Corrections 296-3600
Juvenile Detention..... 477-9916

Landlord/Tenant Problems

Housing Discrimination..... 263-2446
Landlord/Tenant Hotline 694-6767
Tenants Union..... 723-0500

Legal Services, Free or Low Fee

Civil legal aid 211
Office of the Public Defender 296-7662

Library

King County Law Library 477-1305
King County Library System .. 425-462-9600
or 1-800-462-9600

Licenses (see also Business Licenses)

Marriage 477-6620
Pet 296-2712
Vehicle/Vessel 477-4000
Concealed Weapon 263-2626

Litter

Adopt-A-Road..... 477-3600
Illegal Dumping Hotline... 296-SITE (7483)
or 1-866-431-7483
Metro Bus Shelter 553-3000

Maps477-4415

Noise

Sheriff (non-emergency) 296-3311
King County International Airport/
Boeing Field..... 205-5242
Seattle-Tacoma International
Airport 787-5393 or 1-800-826-1147

Ombudsman/Citizen Complaints

Ombudsman (main number)..... 477-1050
Rural Ombudsman
(land use related) 477-1058

Parks & Recreation

King County Parks 477-4527
King County Aquatic Center 477-4444
Ballfields & rental facilities
(non-Marymoor)..... 477-6150
Marymoor Park office 477-7275
Marymoor Rainout Line 205-3892

Passport Info. Center..... 1-877-487-2778

Permits

Building inspections..... 1-888-5-INSPECT
(546-7728)
Building and land use permits.... 296-6600
Food Worker Permits..... 263-9566
Plumbing and Gas Piping..... 263-9566
Road/Right-of-Way Use 477-9350
Wells & Septic 477-8050

Post Office (U.S.)..... 1-800-275-8777

Power Outage (Unincorporated KC)

Puget Sound Energy 1-888-225-5773

Property Taxes & Assessments

Property Tax Advisor 477-1060
Property Tax Information Line.... 263-2890
Property Valuation Appeals..... 296-7300

Senior Citizen/Disabled Exemption . 296-3920

Prosecutor296-9000

Public Records

Public Disclosure Officer..... 263-9753
Recorder
(property, marriage records) . 477-6620
Vital Statistics
(birth, death records) 897-5100

Rats

Public Health 263-9566

Recorder

Property & Marriage Records 477-6620

Restaurant Problems

Public Health 263-9566

Roads (Unincorporated KC)

Damage, potholes, water over road,
downed trees, spills.....477-8100 or
1-800 KC ROADS (527-6237)

Senior Citizens

Community Living Connections 962-8467
1-844-348-KING (348-5464)

Sheriff

Emergency 911
Non-emergency..... 296-3311

Streetlights (Unincorporated KC)

Puget Sound Energy.....1-888-225-5773

Taxi Complaint Hotline... 296-TAXI (8294)

Traffic Safety (Unincorporated KC)

Road Services 477-8100
Traffic Signals & Signs..... 477-8100
or 1-800 KC ROADS (527-6237)

Transit

Accessible Services..... 205-5000
Metro Customer Info..... 553-3000
Metro Pass & Ticket Sales 553-3000
Rideshare Info and Services 625-4500
Orca Fare Card1-888-988-6722
Community Transit.....1-800-562-1375
Pierce Transit.....1-800-562-8109
Sound Transit 1-888-889-6368

Underground Utilities

“Call before you dig” 811

Veterans Program477-8282

Volunteers

Adopt-A-Road..... 477-3600
Animal Services 296-PETS (7387)
Community Information Line 211
Habitat Restoration..... 296-2990
Parks & Trails 477-6113

Voter Information

Elections 296-VOTE (8683)

Wastewater Treatment.....477-5371

Odor Control (West Point) 263-3840
Odor Control (South Plant) 684-2404
Odor Control (Brightwater) 263-9500

Water Quality

Stormwater Services 477-4811

Water Taxi.....477-3979

Weeds/Roadside Vegetation Overgrowth

Noxious Weed Program..... 477-9333
Roadside vegetation 477-8100 or
1-800 KC ROADS (527-6237)

Wells & Septic

Public Health 477-8050

Work Training

Education/training for low-income
youth and adults..... 205-3500

Yard & Garden

Gardening Hotline..... 633-0224

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