

# **Regional Transportation**

## **Objective:**

Meet the growing need for transportation services and facilities throughout the county

## **Strategy:**

Coordinate and develop services for an integrated and seamless regional transportation system

# Why is this strategy important?

King County residents have diverse transportation needs. An integrated a seamless transportation system allows those needs to be met in an efficient way. By getting residents where they need to go efficiently and effectively, we contribute to a thriving economy, reduce pollution and its public health impacts, and increase individual health with the ability to preserve open space, support biking and walking, and using transit.

### **How is our performance?**

96 percent of all Metro Transit trips serve transfer hubs, indicating that we have an integrated transit system that can get residents where they need to go, throughout King County. Transfer hubs provide a range of options for riders and are often located in areas with housing, jobs, and shopping.

Metro strives to maximize on-time performance of its schedule. However, there is a trade-off between this goal and the goal of minimizing costs as we faced a loss of sales tax revenue in the recession. Metro schedules layover time before each trip as a cushion if the previous trip ran late. The 2009 Performance Audit recommended reducing the layover times to save costs and Metro implemented that recommendation. As a result, Metro Transit's overall on-time performance slipped slightly, 76.4 percent of trips running on time in 2012 compared to 79.9 percent in 2009. In 2012, additional hours were added to help increase this performance. Metro Transit re-allocated hours from less productive service to routes where increased service was needed to improve reliability, resulting in a slight increase in reliability between 2011 and 2012.

# **Moving forward**

In 20132, Metro Transit has set a target of between 79 percent and 8280 percent on time performance for all routes.

Preserving Metro Transit's integrated service system and staying focused on moving people to popular destinations is important. Recent changes to the Metro Transit system emphasize reducing inefficiencies and providing service where it's needed most, making the best use of the public's tax and fare dollars. Metro's new strategic plan and service guidelines will guide service investments to improve the reliability of the routes with the lowest on-time performance.

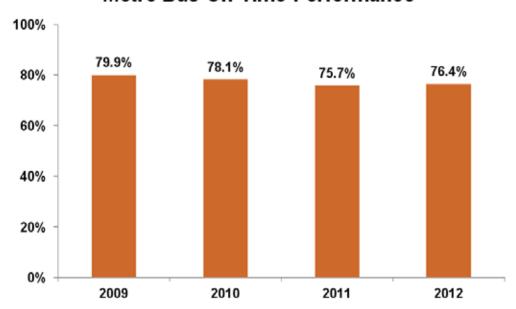
Demand for transit has been rising and will continue to increase as employment and population grow. At the same time, we're still facing a substantial transit funding shortfall after the expiration in 2014 of the congestion reduction charge -- supplemental funding that is enabling us to keep our system whole for now. Although some riders will, unfortunately, be inconvenienced by upcoming changes, we need to make the best use of our current funds to serve more riders overall and to support density and growth in a way that improves King County for everyone.

#### **Related Links**

### **King County Metro Transit**

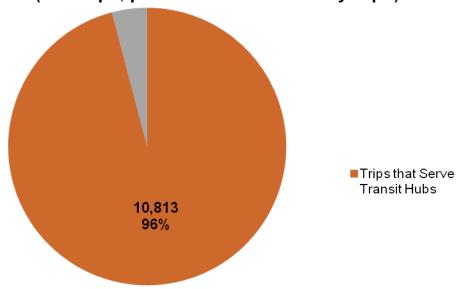
### **Charts and Maps**

# Metro Bus On-Time Performance



On time is percent of trips between 1 minute early and 5 minutes late. Data Source: Metro Transit 2012 Strategic Plan Progress Report

2011 Scheduled Weekday Bus Trips that Serve Transit Hubs (# of trips, percent of total weekday trips)



Data Source: King County Metro Transit