MIDD 2 FRAMEWORK Revised 8.10.16

MIDD RESULT

People living with, or at risk of behavioral health conditions, are healthy, have satisfying social relationships, and avoid criminal justice involvement.

MIDD THEORY OF CHANGE

When people who are living with or who are at risk of behavioral health conditions utilize culturally relevant prevention and early intervention, crisis diversion, community reentry, treatment, and recovery services, and have stable housing and income, they will experience wellness and recovery, improve their quality of life, and reduce involvement with crisis, criminal justice and hospital systems.

criminal justice and hospital systems. **OUTCOMES** Emotional health – rated by level of mental distress Daily functioning - rated by limitations to due to physical, MIDD and other King County and community initiatives contribute mental or emotional problems Reduced or eliminated alcohol and substance use **Population** to the overall health and well-**Indicators** being of King County residents Health rated as 'very good' or 'excellent' that is demonstrated by positive Housing stability changes in population Representation of people with behavioral health conditions within jail, hospitals and emergency departments MIDD 2 Strategy SAMPLEⁱ MIDD 2 Performance Measures (to be refined after specific programs/services are Areas selected) **How much? Service capacity measures** Increased number of people receiving substance abuse and suicide prevention services Increased number of people receiving screening for health and behavioral health conditions **Prevention and** within behavioral health and primary care settings **Early** Intervention **How well?** Service quality measures People get the Increased treatment and trainings in non-traditional settings (day cares, schools, primary care) help they need Increased primary care providers serving individuals enrolled in Medicaid to stay healthy Is anyone better off? Individual outcome measures and keep problems from Increased use of preventive (outpatient) services escalating Reduced use of drugs and alcohol in youth & adults Increased employment and/or attainment of high school diploma and post-secondary credential Reduced risk factors for behavioral health problems (e.g., social isolation, stress, etc.) How much? Service capacity measures **Crisis Diversion** Increased capacity of community alternatives to hospitalization and incarceration (e.g., crisis triage, respite, LEAD, therapeutic courts, etc.) People who are in crisis get the **How well?** Service quality measures help they need Increased use of community alternatives to hospitalization and incarceration by first responders to avoid Is anyone better off? Individual outcome measures unnecessary hospitalization Reduced unnecessary hospitalization, emergency department use and incarceration OR Decreased length and frequency of crisis events incarceration **How much?** Service capacity measures Increased in affordable, supported, and safe housing Increased availability of community reentry services from jail and hospitals Increased capacity of peer supports **Recovery and** Reentry **How well?** Service quality measures People become Increased linkage to employment, vocational, and educational services healthy and Increased linkage of individuals to community reentry services from jail or hospital safely Increased housing stability reintegrate to

Is anyone better off? Individual outcome measuresIncreased employment and attainment of high so

- Increased employment and attainment of high school diploma and post-secondary credential
- Improved wellness self-management
- Improved social relationships

community after

crisis

- Improved perception of health and behavioral health issues and disorders
- Decreased use of hospitals and jails

System Improvements

Strengthen the behavioral health system to become more accessible and deliver on outcomes

How much? Service capacity measures

- Expanded workforce including increased provider retention
- Decreased provider caseloads
- Increased culturally diverse workforce
- Increased capacity for outreach and engagement
- Increased workforce cross-trained in both mental health and substance abuse treatment methods

How well? Service quality measures

- Increased accessibility of behavioral health treatment on demand
- Increased accessibility of services via: hours, geographic locations, transportation, mobile services
- Increased application of recovery, resiliency, and trauma-informed principles in services and outreach
- Right sized treatment for the individual
- Increased use of culturally appropriate evidence-based or promising behavioral health practices
- Improved care coordination
- MIDD is funder of last resort

Is anyone better off? Individual outcome measures

• Improved client experience of care

Please note that this is a living document; the contents of this document are subject to change and modification.

Adopted MIDD 1 Policy Goals:

- 1. A reduction in the number of mentally ill and chemically dependent people using costly interventions, such as, jail, emergency rooms, and hospitals.
- 2. A reduction in the number of people who recycle through the jail, returning repeatedly as a result of their mental illness or chemical dependency.
- 3. A reduction of the incidence and severity of chemical dependency and mental and emotional disorders in youth and adults.
- 4. Diversion of mentally ill and chemically dependent youth and adults from initial or further justice system involvement.
- 5. Explicit linkage with, and furthering the work of, other county efforts including, the Adult and Juvenile Justice Operational Master plans, the Plan to End Homelessness, the Veterans and Human Services Levy Service Improvement Plan and the County Recovery Plan.

These goals may be revised for the MIDD Service Period 2017-2025