King County

Customer Service Guide 2013

"Prompt, Fair, Results-Oriented Service for All"

Quickly locate the service you need.

For internet links to the services listed here, please visit www.kingcounty.gov.

For information on King County's Strategic Plan, visit www.kingcounty.gov/exec/strategy.

Dow Constantine
King County Executive

- **All area codes 206 unless otherwise noted**
- **Non-county government agencies are *italicized***
- **Washington Relay Service (711)**

Elected Officials

Dow Constantine, Executive	263-9600
Lloyd Hara, Assessor	263-2300
Hon. Richard McDermott, Sup. Court	296-9115
Sherril Huff, Elections Director	296-1540
Hon. Corinna Harn, Dist. Court	205-9200
Steven D. Strachan, Sheriff	296-4155
Dan Satterberg, Prosecutor	296-9067

Councilmembers:

Rod Dembowski, District 1	296-1001
Larry Gossett, District 2	296-1002
Kathy Lambert, District 3	296-1003
Larry Phillips, District 4	296-1004
Julia Patterson, District 5	296-1005
Jane Hague, District 6	296-1006
Pete von Reichbauer, District 7	296-1007
Joe McDermott, District 8	296-1008
Reagan Dunn, District 9	296-1009

24-hour Services

Police, Fire, Medic One	911
Sheriff non-emergency	296-3311
Alcohol & Drug Treatment	*722-3700*
Child & Adult Abuse	*1-866-363-4276*
Crisis Clinic	*461-3222*
Drainage Complaint Line	296-1900
Environmental complaints, urgent off-hour	1-888-437-4771
Illegal Dumping Hotline	296-SITE (7483) or 1-866-431-7483
Poison Center	*1-800-222-1222*
Road Helpline	296-8100 or 1-800-KC-ROADS (527-6237)

General Information & Referral

Community Information Line	*211*
WA State Travel Information Line	*511*
WA Relay Service for hearing impaired	*711*
Utility Locator – Call before you dig	*811*
Federal Government Info	*1-800-333-4636*
King County Government Info	296-0100 or 1-800-325-6165
Seattle City Government Info	*684-2489*
WA State Government Info	*1-800-321-2808*

Abandoned Vehicles

Abandoned (blocking traffic)	296-3311
Abandoned (other)	296-SITE (7483) or 1-866-431-7483

Agriculture Program 205-5621

Airport

King County International Airport/ Boeing Field	296-7380
Seattle-Tacoma International	*787-5388*

Animal Services, Regional 296-PETS (7387)

Archives

Historical records	296-1538

Assessor

Assessments, Property Taxes	296-7300

Auditor

King County Government Audits	296-1655

Bicycle & Pedestrian Programs 263-4741

Birth & Death Certificates 296-4768

Building & Land Use Code Enforcement 296-6600

Code Enforcement (message only)	296-6680
Code Enforcement (supervisor)	296-6750

Burn Bans

Puget Sound Clean Air Agency – Air Quality Hotline	*1-800-595-4341*
Fire Marshal	296-6600

Business Assistance

Rural Economic Strategies	263-3186
Business Development & Contract Compliance	296-3439

Business Licenses

Hobby Kennels	296-2710
Taxicabs & For-hire Drivers	296-2710
Other Regulated Businesses	296-6600

Cable Subscriber Complaints 263-7880

Child & Youth Information

Community Information Line	*211*
YouthSource	*205-3510*
Youth & Family Services	263-9069

Claims Against the County 263-2250

Community Service Areas Program

Community Liaison	263-3135 or 263-3136

Community Service Centers

Black River/Renton	296-7810
Cottage Lake/Woodinville	296-2733
Covington	296-1387
Northshore/Bothell	296-9840
Kent	205-7330
Sammamish	425-295-0750
Vashon Island	296-4510

County Council 296-1000

Clerk	296-1020

Courts

District Court	205-9200
Superior Court	296-9100
Family Court	296-9400
Juvenile Court	205-9500
Juror Information	296-9319
Clerk of the Superior Court	296-9300

Disability Access to County Services 263-2453

Discrimination

Office of Civil Rights	263-2446

Disputes, Civil

Dispute Resolution Center	*443-9603*

Domestic Abuse, Violence & Trauma

Child & Adult Abuse	*1-866-363-4276*
Domestic Violence Hotline	*1-800-562-6025*
Sexual Assault Resource Center	*1-888-998-6423*
Harborview Sexual Assault/ Traumatic Stress Ctr.	*744-1600*

Domestic Partnership Registration

WA State Office	*360-725-0377*

Drainage Complaint Line 296-1900

Driver License & State ID

State Department of Licensing	*464-6845*

Drug Activity

In progress	911
Ongoing (Sheriff)	296-3311

Elections 296-VOTE (8683)

Emergency Numbers (see also 24-hour Services)

Emergency assistance	*911*
Community Information Line	*211*
24-hour Crisis Line	*461-3222 or 1-866-4CRISIS (1-866-427-4747)*

Emergency Preparedness 296-3830

Employment

City of Seattle Jobline	*684-7999*
King County Jobline	296-5209
WA State Jobline	*1-877-664-1960*
Federal Jobline	*1-703-724-1850*

Flooding

Flood management	296-8001
Flood Warning Center	296-4535 or 1-800-768-7932
Road flooding	296-8100 or 1-800 KC ROADS
Sandbag info	296-4535 or 1-800-945-9263

Food Banks

Community Information Hotline	*211*

Forestry Program 205-5621

Garbage & Recycling 296-4466

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Graffiti
Metro bus shelters 553-3000

Hazardous Waste
Complaints 263-8899
Household Hazards Line 296-4692
or 1-888-TOXIC-ED (869-4233)
Business Waste Line 263-8899
or 1-800-325-6165; ext. 3-8899

Hate Crimes
Emergency 911
Non-emergency 296-3311

Health Services
Public Health 296-4600

Hearing Examiner 296-4660

Historic Preservation 296-8689

Housing Assistance & Repair
Shelter/emergency housing referral/eviction prevention 211
Housing repair loans (low income) – outside Seattle 263-9095
Housing repair loans (low income) – Seattle only 684-0244

Human Services
Alcohol/drug treatment referral 1-800-562-1240
Developmental disabilities assistance 263-9061
Mental health treatment referral 1-800-790-8049

Illegal Clearing & Grading 1-888-437-4771

Illegal Dumping Hotline
296-SITE (7483) or 1-866-431-7483

Jail
Adult Detention 296-1234
Community Corrections 296-3600
Juvenile Detention 205-9634

Landlord/Tenant Problems
Housing Discrimination 296-7592
Landlord/Tenant Hotline 694-6767
Tenants Union 723-0500

Legal Services, Free or Low Fee
Civil legal aid 211
Office of the Public Defender 296-7662

Library
King County Law Library 296-0940
King County Library System 425-462-9600 or 1-800-462-9600

Licenses (see also Business Licenses)
Marriage 296-3933
Pet 296-2712
Vehicle/Vessel 296-4000
Concealed Weapon 296-4191

Litter
Adopt-A-Road 296-3807
Illegal Dumping Hotline 296-SITE (7483) or 1-866-431-7483
Metro Bus Shelter 553-3000

Maps 263-4523

Noise
Sheriff (non-emergency) 296-3311
King County International Airport/ Boeing Field 205-5242
Seattle-Tacoma International Airport 787-5393 or 1-800-826-1147

Ombudsman/Citizen Complaints
Ombudsman (main number) 205-6338
Rural Ombudsman (land use related) 205-6336

Parks & Recreation
King County Parks 296-4232
King County Aquatic Center 296-4444
Ballfields & rental facilities (non-Marymoor) 205-5275
Marymoor Park office 205-3661
Marymoor Rainout Line 205-3892

Passport Information Center
1-877-487-2778

Permits
Building inspections
1-888-5-INSPCT (546-7728)
Building and land use permits 296-6600
Food Worker Permits 263-8543
Plumbing and Gas Piping 263-9566
Road/Right-of-Way Use 296-7456
Wells & Septic 296-4932

Post Office (U.S.) *1-800-275-8777*

Power Outage (Unincorporated KC)
Puget Sound Energy 1-888-225-5773

Property Taxes & Assessments
Property Tax Advisor 205-6330
Property Tax Information Line 296-0923
Property Valuation Appeals 296-3496
Senior Citizen/Disabled Exemption 296-3920

Prosecutor 296-9000

Public Records
Public Disclosure Officer 263-9753
Recorder (property, marriage records) 296-1570
Vital Statistics (birth, death records) 296-4768

Rats
Public Health 263-9566

Recorder
Property & Marriage Records 296-1570

Restaurant Problems
Public Health 263-9566

Roads (Unincorporated KC) 296-6590
Damage, potholes, water over road, downed trees, spills 296-8100 or 1-800 KC ROADS (527-6237)
Speeding, traffic issues 296-6596

Senior Citizens
Senior assistance 1-888-4-ELDERS (435-3377)

Sheriff
Emergency 911
Non-emergency 296-3311

Streetlights (Unincorporated KC)
Puget Sound Energy 1-888-225-5773

Taxi Complaint Hotline 296-TAXI (8294)

Traffic Safety (Unincorporated KC)
Road Services 296-6596
Traffic Signals & Signs 296-8100
or 1-800 KC ROADS (527-6237)

Transit
Accessible Services 263-3113
Metro Customer Info 553-3000
Metro Pass & Ticket Sales 553-3000
Rideshare Info and Services 625-4500
Orca Fare Card 1-888-988-6722
Community Transit 1-800-562-1375
Pierce Transit 1-800-562-8109
Sound Transit 1-888-889-6368

Underground Utilities
"Call before you dig" 811

Veterans Program 296-7656

Volunteers
Adopt-A-Road 296-3807
Animal Services 296-PETS (7387)
Community Information Line 211
Habitat Restoration 296-2990
Parks & Trails 296-4452

Voter Information
Elections 296-VOTE (8683)

Wastewater Treatment 684-1280
Odor Control (West Point) 263-3840
Odor Control (South Plant) 684-2404
Odor Control (Brightwater) 263-9500

Water Quality
Stormwater Services 296-1900

Water Taxi 684-1551

Weeds/Roadside Vegetation Overgrowth
Noxious Weed Program 296-0290
Roadside vegetation 296-8100 or 1-800 KC ROADS (527-6237)

Wells & Septic
Public Health 296-4932

Work Training
Education/training for low-income youth and adults 205-3500

Yard & Garden
Gardening Hotline 633-0224

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Alternative formats available.
Call 206-296-6500 or
TTY Relay 711

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