

Citizen Facing Services

Presenter: Carolyn Duncan, Communications Director,
Executive Office

- Strategic Objective 2.2 – Increase public service by improving online access to county information and services

King County Web Site

New Intuitive URL

Self-Serve Interactive Information

Social Networking

Subscription Alerts

News Feeds

Online e-Commerce Services

Blogs

RPIN.org

RPIN.org

Updated: Sept. 1, 2009

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Embracing "Web 2.0": County Twitter Accounts

- Officials Who Tweet
- @KathyLambert
 - @DowC
 - @LarryPhillips
 - (@SimsRon)

- King County Feeds
- @kcnews
 - @kccouncil
 - @kcalerts
 - @kcpets
 - @kcwatertaxi
 - @kingcountydv

- Special Purpose
- @kcvotes
 - #wafloods

MAJOR WEB STATISTICS

Flood Planning Home Page

Aug 8, 2009 - Sep 7, 2009

10,420 Unique Views

*Green River
Flood Planning
Outreach*

