



**King County
Office of Citizen Complaints – Ombudsman/Tax Advisor**

516 Third Avenue Room W-1039, Seattle, WA 98104-2317
Phone/TTY: 206-205-6338; Toll Free 1-800-325-6165 ext. 5-6338
E-mail: ombudsman@kingcounty.gov; taxadvisor@kingcounty.gov

Websites: www.kingcounty.gov/ombudsman; www.kingcounty.gov/property/taxadvisor

Telephone Resource/Information Guide

Agencies other than King County Government are shown in *italics*. All area codes are 206 unless otherwise noted.

METROPOLITAN KING COUNTY COUNCIL 296-1000

District 1, Bob Ferguson.....	296-1001
District 2, Larry Gossett.....	296-1002
District 3, Kathy Lambert.....	296-1003
District 4, Larry Phillips.....	296-1004
District 5, Julia Patterson	296-1005
District 6, Jane Hague.....	296-1006
District 7, Pete von Reichbauer.....	296-1007
District 8, Joe McDermott.....	296-1008
District 9, Reagan Dunn.....	296-1009
Council Receptionist/General Information.....	296-1000

KING COUNTY EXECUTIVE OFFICE (Dow Constantine) 296-4040

ADULT DETENTION (KING COUNTY JAILS)

King County Correctional Facilities, Kent and Seattle Info	296-1234
King County Community Corrections Programs	296-3600
Work Release Program/Electronic Home Detention	296-1240

AIRPORT- KING COUNTY/BOEING FIELD 296-7380

King County Airport Noise Complaint Hotline.....	205-5242
<i>Sea-Tacoma Airport Noise Information/Complaint Line</i>	<i>433-5393</i>

AIR QUALITY.... Puget Sound Clean Air Agency.....343-8800

ALCOHOLISM AND SUBSTANCE ABUSE SERVICES

King County Mental Health, Chemical Abuse & Dependency Services Division of Dept. of Community and Human Services.....	263-9000
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ANIMAL CONTROL

For Complaints from outside Seattle (Kent Shelter) ...	296-PETS (7387)
For Complaints from Within Seattle city limits	386-PETS (7387)
Bellevue/Crossroads Shelter.....	296-3940

ASSESSMENTS (also see FINANCE and TAXES)

Assessments - Real Property Information.....	296-7300
Personal Property Information.....	296-3914
Property Tax Foreclosures	296-4184
Payments/Billing (King County Finance Division).....	296-3850
Senior Citizen/Disabled Exemptions	296-3920
Property Tax Advisor Office (King County Council Agency)....	205-6330

AUDITOR, KING COUNTYCOUNCIL.....296-1655

AUTOMOBILE/VEHICLE SERVICES

Abandoned/inoperable vehicles on private property	296-6680
Inoperable vehicles on County roads.....	205-0969
Vehicle Licensing, King County DOL Contract Office.....	296-4000

BIRTH/DEATH RECORDS (Vital Statistics Office)..... 296-4768

BURN BAN INFORMATION..... 1-800-323-BURN

King County Fire Marshall Office.....	296-6675
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CABLE INFORMATION AND COMPLAINTS 263-7880

<i>Within Seattle City limits.....</i>	<i>684-8498</i>
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CHILDREN AND YOUTH

To Report Child Abuse – Police	911
Child Abuse Hotline.....	1-800-422-4453
State DSHS, Child Protective Services... 1-800-609-8764 or	691-2300
Children’s Hospital Resource Line	987-2500
State Family and Children’s Ombudsman.....	439-3870
Youth and Family Services Program, King County DCHS	263-9105
Youth Services Detention Facility.....	205-9500

CIVIL RIGHTS (also see DISCRIMINATION)

King County, Office of Civil Rights	296-7592
Seattle Office for Civil Rights	684-4500
State Human Rights Commission... 206-464-6500 or.. 1-800-233-3247	

CLAIMS against King County--Risk Management Office.....	296-7432
City of Seattle Claims for Damage.. ..	684-8213

COMMUNITY SERVICE CENTERS for King County

Black River (Renton-Maple Valley)	296-7810
Cottage Lake (Woodinville)	296-2733
Covington (Kent)	296-1387
Northshore (Bothell)	296-9840
Regional Justice Center (Kent)	205-7330
Sammamish	425-295-0750
Vashon/Maury Island	296-4510

CITIZEN COMPLAINTS (About Local Government Agencies):

King County Ombudsman (for County agencies)	205-6338
<i>Customer Service Bureau (for City of Seattle agencies) 684-2489</i>	

CONSUMER COMPLAINTS

<i>State Attorney General.....</i>	<i>464-6684 or 1-800-551-4636</i>
<i>Better Business Bureau</i>	<i>431-2222 or 1-800-955-5100</i>
<i>Federal Trade Commission.....</i>	<i>220-6363 or 1-877-382-4357</i>
<i>Lemon Law Information.....</i>	<i>587-4240 or 1-800-541-8898</i>
<i>U.S. Consumer Product Safety Hotline</i>	<i>1-800-638-2772</i>

COOPERATIVE EXTENSION OFFICE 205-3210

KING COUNTY COURTS:

District Court (Misdemeanor Cases, Small Claims, Passports) All Three Divisions and Court Locations	205-9200
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Superior Court

General Inquiries.....	296-9100
Court Administration.....	296-9305
Superior Court Clerk	296-9300
Ex-Parte Court Information	296-9330
Family Court Services	296-9400
Juvenile Court Clerk.....	296-1101
Guardian Ad Litem Program.....	296-1120
CASA Program	296-9320

CULTURAL RESOURCES/ARTS--4 CULTURE.....296-7580

DEVELOPMENT AND ENVIRONMENTAL SERVICES

General Information	296-6600
Building Permits (Commercial and Residential)	296-6600
Business Licenses	296-6600
Code Enforcement (Complaints).....	296-6680
Grading Permits	296-6600
Shorelines/Wetlands	296-6600
Short Plats/Subdivisions	296-6600
Zoning Information	296-6600

DEVELOPMENTAL DISABILITIES DIVISION--DCHS...263-9061

DISABLED PARKING INFORMATION.....296-4000

DISCRIMINATION

King County Office of Civil Rights Enforcement - Disabled Access, Fair Employment, Fair Housing	296-7592
TTY Line (Hearing Impaired).....	296-7596
Seattle Office for Civil Rights	684-4500
Washington State Human Rights Commission.....	464-6500
U.S. Equal Employment Opportunity Commission.....	220-6883

DISPUTE RESOLUTION/MEDIATIONSERVICES

Seattle/King County Dispute Resolution Center.....	443-9603
Alternative Dispute Resolution.....	296-8751

DOMESTIC VIOLENCE

To Report Domestic Violence – Police	911
Crisis Clinic (24-hour Crisis Line).....	461-3222
Domestic Violence Counseling.....	205-5555
Protection Order Advocacy Program.....	296-9547
Statewide Domestic Violence Hotline	1-800-562-6025
National Domestic Violence Hotline	1-800-799-SAFE

DRAINAGE

Property Drainage Issues--DNRP	296-6519
County Road Drainage Issues--DOT	296-8100

ELECTIONS (see RECORDS AND ELECTIONS).....296-VOTE

EMERGENCIES

Police, Fire, Aid.....	911
Crisis Clinic (24-hour Crisis Line).....	1-800-244-5767 or 461-3222
King County Office of Emergency Management	296-3830

EMPLOYMENT (see HUMAN RESOURCE MANAGEMENT)

FINANCE OFFICE/KING COUNTY TREASURY 296-7326

Accounts Payable--Vendor Payment Inquiries.....	263-9276
Payroll Info and Employment Verification.....	263-9356
Procurement and Contract Administration.....	263-9400
Local Improvement Districts-Assessments	296-3913
Foreclosures on Property	296-4184
Mobile Home Tax.....	296-4267
Personal Property Tax	296-4290
Property Tax Payments.....	296-3850
Property Tax Refunds	296-3413

FIRE MARSHALL, King County—DDES	296-6600
GARBAGE/TRASH COMPLAINTS	
On County roads and right of ways	296-8100
On private property in unincorporated King County	205-4394
Trash Collection, Transfer Stations in Unincorporated County	296-4466
HAZARDOUS WASTE	
Household Hazards Line	296-4692
Solid Waste Division—County Transfer Stations	296-4466
State Department of Ecology	1-800-RECYCLE (732-9253)
Washington Toxics Coalition	632-1545
HISTORIC PRESERVATION	205-0707
HOUSING INFORMATION AND ASSISTANCE	
King County Women's Program—DCHS	263-9105
Emergency Housing Information	461-3660
Housing and Urban Development (HUD Section 8 Office)	220-5101
King County Housing Authority	574-1100
King County Housing Repair Program—DCHS	263-9067
Substandard Dwelling Inspection/Complaints-DDES	296-6680
King County Housing and Community Development Office	263-9032
HUMAN RESOURCE MANAGEMENT	
Employment Openings (King County Job line)	296-5209
Personnel Information	296-7340
INFORMATION (King County) 1-800-325-6165 Toll free or	296-0100
LANDLORD/TENANT INFORMATION/COMPLAINTS	
State Attorney General	464-6684
Tenants Union—Legal Advice and Assistance	723-0500
LEGAL ASSISTANCE—Neighborhood Legal Clinics	
Northwest Justice Project/CLEAR	464-1519
NW Women's Law Center	621-7691
University of Washington Law Clinic	543-3434
American Civil Liberties Union	624-2180
King County Bar Association, Lawyer Referral Service	267-7010
LIBRARIES, KING COUNTY	
King County Law Library	296-0941
Seattle Public Library (Quick Info Line)	386-4636
LICENSES	
Pet/Animal Licenses	296-7387
Marriage Licenses	296-4021
King County Business Licenses	296-3185 or DDES 296-6600
Vehicle/Vessel Licenses	296-4000
MENTAL HEALTH, DCHS	
Crisis and Commitment	263-9200
Crisis Clinic (24-hour Crisis Line)	461-3222
Mental Health Ombuds—a DCHS Contract Service	205-5329
METRO TRANSIT SCHEDULE INFO/COMPLAINTS	
Bus/Commuter Pass Sales	624-PASS
Rideshare/Vanpool Information & Services	625-4500
Accessible Transportation Services/Paratransit	263-3113
NATURAL RESOURCES	
Drainage Information Line/Flooding	296-1900
Solid Waste Division-- Dept. of Natural Resources	296-4466
Disposal Information/Transfer Stations	296-4490
Water and Land Resources	296-6519
NOISE COMPLAINTS	
Environmental Health (unincorporated King County)	205-4394
Within Seattle city limits	684-7843
Public Disturbances (in unincorporated King County)	911
Within Seattle city limits (party noise, construction, etc.)	625-5011
NURSING HOME/LONG-TERM CARE	
State Long Term Care Ombudsman	623-0816
To report abuse or neglect (DSHS)	1-800-562-6078
OMBUDSMAN, King County Office of Citizen Complaints 205-6338	
Mental Health Ombuds Service	205-5329
State Family and Children's Ombudsman	439-3870
State Long-Term Care Ombudsman	623-0816
PARKS AND RECREATION	
General Information	296-4232
Aquatics Center, Federal Way	296-4444
County Fairgrounds, Enumclaw	296-8888
PERMITS	
Building/Land Use--DDES	296-6640
Food Handler's (Public Health Department)	296-4632
Water/Sewer/Septic Systems (Environmental Health)	296-4932
PROPERTY SERVICES	
Acquisition and Property Management	296-7470
Permits and Franchises	296-7456
PROSECUTING ATTORNEY--Criminal Division	
Civil Division	296-9015
Family Support Section	296-9020
Protection Order Advocacy Program	296-9547
PUBLIC DEFENSE, OFFICE OF	
	296-7662

PUBLIC HEALTH, SEATTLE/KING COUNTY DEPT OF:

General Info Line, inc. Food Handler's Classes	296-4600
Communicable Diseases/Food Poisoning	296-4774
Environmental Health-- Water/Sewer Permits, etc.	296-4932
HIV/AIDS Program	296-4649
Public Health Centers	
Auburn Public Health Center (Kent)	296-8400
Columbia Public Health Center	296-4650
Downtown Seattle Public Health Center	296-4755
Eastgate Public Health Center (Bellevue)	296-4920
Kent East Hill Public Health Center	296-4500
Federal Way Public Health Center	253-838-4557 or 296-8410
North Seattle Public Health Center	296-4765
North Seattle Dental Clinic	205-8580
Northshore Public Health Center (Bothell)	296-9787
Renton Public Health Center	296-4700
South Public Health Center (Auburn)	296-8400
Southeast Dental Clinic (Renton)	296-4955
Kent Public Health Center at Birch Creek	296-4930
White Center/Southwest Public Health Center	296-4646
RECORDS AND ELECTIONS	
Elections Section	296-1565
TDD (Hearing Impaired)	296-0109
Voter Registration/Absentee Ballots	296-VOTE (8683)
Records Section (Marriage, Property, etc. Documents)	296-1570
RECYCLING	
Recycling and Composting Information-DNRP	296-4466
Washington Department of Ecology	1-800-RECYCLE (732-9253)
ROADS (see TRANSPORTATION)	
SENIORS	
ACCESS Transportation Program (Metro Transit)	263-3113
Aging and Disability Services	684-0660
County Aging Program	296-5216
Senior Information and Assistance	448-3110 or 1-888-4ELDERS
SEXUAL ASSAULT	
To report sexual assault - Police	911
King County Sheriff's Sexual Assault Unit	296-7557
Crisis Clinic (24-hour Crisis Line)	461-3222
King County Sexual Assault Resource Center	425-226-5062
Harborview Sexual Assault Center	744-1600
SEXUAL HARASSMENT IN WORKPLACE	
King County Office of Civil Rights	296-7592
Seattle Office for Civil Rights	684-4500
U. S. Equal Employment Opportunity Commission	220-6883
Washington State Human Rights Commission	464-6500
SHERIFF'S OFFICE, KING COUNTY	
Emergency calls—911; Non-Emergency Calls	296-3311
Criminal Investigations Unit	296-7549
Precinct #2 (North)	296-5020
North Bend Substation	296-0612
Precinct #3 (Southeast)	296-3883
Precinct #4 (Southwest)	296-3333
Federal Way Substation	296-2720
Vashon Substation	296-3665
INTERNAL INVESTIGATIONS, City & County Law Enforcement	
King County Sheriff's Office	296-4200
King County Correctional Facilities (DAJD)	296-1070
Seattle Police Department	684-8797
Seattle Office of Professional Accountability	615-1566
SMALL CLAIMS COURT	
	205-9200
TAXES ON REAL ESTATE/PROPERTY VALUATIONS	
Assessor (Property Valuation Information)	296-7300
Board of Equalization (Appeals of Valuation)	296-3496
Property Tax Payments (King County Finance)	296-3850
Tax Advisor Service (Property Valuation/Tax Inquiries)	205-6330
TDD/RELAY SERVICE, King County Operator	
	296-0100
TRANSPORTATION, DEPT OF—KING COUNTY	
Metro Bus Schedules and Route Information	553-3000
Metro Complaints and Customer Assistance	553-3060
Road Maintenance/Drainage/Repairs	296-8100
Traffic Engineering	296-6596
Traffic Signal and Sign Maintenance	296-8153
VETERANS' PROGRAM	
	296-7656
VITAL STATISTICS--Birth and Death Records	
	296-4769
VOTER REGISTRATION	
	296-VOTE
WOMEN'S SERVICES, DCHS	
	263-9105
OTHER MISC. INFORMATION & RESOURCES	
State Utilities & Transportation Commission	1-800-562-6150
Community Information Line	(206) 461-3200
United States Government Information	1-800-688-9889
Washington State Government Information	1-800-321-2808

Access to TTY and translation services available at 296-1000.
Available in Alternate Formats Upon Request.

