

Features Overview

WATrac is a web-based system that serves two important roles for healthcare organizations in Washington State: 1) daily tracking of facility status and bed availability and, 2) incident management and situational awareness during a disaster response. WATrac includes features that allow facilities/organizations to track and map multiple categories of resources, notify partners of emergency events, communicate on-line in real-time, and calculate, print, and save system data in reports. The following features are currently available in WATrac, with the exception of *Patient Tracking* which is being evaluated for piloting.

FACILITY STATUS - Allows the user to edit their facility's status and alert other facilities of unexpected closures to areas of the facility or to the entire facility.

BED AVAILABILITY – Allows users to update bed availability and provides an overview of that information to participating facilities throughout Washington.

REGIONAL STATUS - Provides an overview of all facilities' bed availability and diversion status. The top section of the window allows the user to select facility data criteria and the bottom section of the window displays records matching that criteria.

REPORTS - Offers several types of reports, allowing users to easily extract datasets from the system. HTML, PDF, CSV, Excel and Word formats are available for printing, exporting, or saving the reports.

- a) *Ad Hoc Reports* may have a default field setup but can be entirely customized or created with no pre-defined fields or setup.
- b) *Standard Reports* are pre-created with all fields and display options defined for the user.
- c) *Charts* display the requested data visually.

ALERTING – Allows specific WATrac users to send event notifications to organizations and distribution lists by email, pager or text message. An alert banner will appear at the top of the WATrac screen. If more than one alert has been issued, *Previous* and *Next* buttons will appear to scroll through the alerts.

KNOWLEDGEBASE - Functions like an intranet for healthcare preparedness information. It allows one-way document sharing (e.g. plans, contact lists, AAR,

best practices); assignment of viewing rights; and auto delete to keep information current. Documents can be downloaded, printed, or saved to disk.

MAPPING – A GIS map of facility or resource locations can be created using the mapping feature accessed on the Regional Status Screen.

RESOURCE TRACKING - Resources that each facility wants to track, such as PPE, ventilators, or radios, can be sorted into categories and tracked within this module. Additional items, such as SNS resources, can be pre-loaded into the system and activated as needed.

PHARMACEUTICAL TRACKING – Pharmaceuticals that each facility wants to track, such as anti-virals, antibiotics, or anti-venom, can be sorted into categories and tracked within this module. Additional items, such as SNS pharmaceuticals, can be pre-loaded into the system and activated as needed.

COMMAND CENTER – This on-line chat feature allows for communication between groups of individuals in diverse locations. Real-time instant messaging and document sharing gives users the tools they need in an emergency to coordinate resources. In non-critical situations the tool can be used for general discussion or conferencing. The ability to contribute to discussions in *Command Center* is based on permissions. Contributions can be made only in active rooms to which the user has been invited.

PATIENT TRACKING - This feature can be used to track patients in the field, in the hospital, in a family assistance center, or to help reunite families. There are currently no users of this feature in Washington State, but plans are underway to pilot the module in 2009-2010.

For more information contact:

Barbara Andrews, Statewide Implementation Mgr
401 5th Ave, Suite 1300
Seattle, WA 98104

desk: 206-263-8718

cell: 206-510-9758

barbara.andrews@kingcounty.gov

-OR-

support@watrak.org