



Standard #11: Staff are trained in the Incident Command System (ICS)

Are staff equipped to perform their ICS roles in the event of an emergency?

The Incident Command System (ICS) is a standardized management tool developed by FEMA to help you make your best decisions during an emergency. ICS is flexible and can be used for incidents of any type, scope, and complexity. ICS consists of procedures for coordinating your agency's staff/volunteers, facilities, equipment, and communications. The system is designed to be applied from the time an incident occurs until the requirement for management and operations ends.

11a. Staff understand the organizational structure of the ICS.

- ☐ Explain each of the 5 major management activities (command, operations, planning/intelligence, logistics, and finance and administration) and each person's related role in relationship.

11b. If organizing by ICS, agency leadership staff have taken on-line courses (FEMA ICS 100 & 200) and the ICS structure is incorporated into training and exercises.

- ☐ FEMA ICS 100
- ☐ FEMA ICS 200

Key Tools for This Standard

- [Collaborating Agencies Responding to Disaster \(CARD\), Section M](#)
- [More information on ICS](#) from FEMA
- [FEMA offers free online ICS training](#):

Incident Command System (ICS) 100 Training: Provides training on and resources for staff for a basic understanding of the Incident Command System (ICS). All staff should complete this online training.

Incident Command System (ICS) 200 Training: Provides training on and resources for staff who are likely to assume a management position within the Incident Command System (ICS).

- Encourage your staff to participate in [these online Community Emergency Response Team \(CERT\) trainings](#). CERT is about readiness, people helping people, rescuer safety, and doing the greatest good for the greatest number. CERT is a positive and realistic approach to emergency and disaster situations where citizens will be initially on their own and their actions can make a difference. Through training, citizens can manage utilities and put out small fires; treat the three killers by opening airways, controlling bleeding, and treating for shock; provide basic medical aid; search for and rescue victims safely; and organize themselves and spontaneous volunteers to be effective.

[CERT Home Page](#) and [CERT Video Training](#)

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