

Appendix E: Strategic Technology Plan Outcome Details

Outcome details for the Executive dashboard on strategic objectives and projects.

Strategic Objective	Description	Type	Status
Strategic Objective 1.1	Complete pre-implementation activities	Original	In Progress
Strategic Objective 1.1	Continue MSA payroll system improvement in 2006 to be completed no later than December 2007	Original	Complete
Strategic Objective 1.1	Develop detailed project and implementation plan	Original	Complete
Strategic Objective 1.1	Finish a high-level business design	Original	Complete
Strategic Objective 1.1	Implement Capital and Operating Budget System and Budget Performance Management and Reporting	Original	On Hold
Strategic Objective 1.1	Implement Group 2	Original	On Hold
Strategic Objective 1.1	Implement Group 3	Original	On Hold
Strategic Objective 1.1	Implement straddle agencies and transit/water quality migration to reconfigured systems (Group 1)	Original	On Hold
Strategic Objective 1.1	Uniform set of countywide HR practices and procedures that meet business needs through legally defensible human resource practices	Original	On Hold
Strategic Objective 1.1	Upgrade Oracle and PeopleSoft to the current releases in preparation for countywide implementation	Original	Complete
Strategic Objective 1.2	Countywide Project Management Certification Program in Place	Original	Complete
Strategic Objective 1.2	Project Management Training (2006)	Original	Complete
Strategic Objective 1.2	Project Management Training (2007)	Original	Complete
Strategic Objective 1.2	Project Management Training (2008)	Original	Complete
Strategic Objective 1.2	Updated on-line project management tools and templates; integrated project management practices with PRB oversight and budget approval process	Additional	Complete
Strategic Objective 1.3	Align countywide IT operational metrics to the Executive's performance measurement program (King Stat)	Original	Complete
Strategic Objective 1.3	Countywide implementation of service level agreements (2006)	Original	On Hold
Strategic Objective 1.3	Countywide implementation of service level agreements (2007)	Original	On Hold
Strategic Objective 1.3	Countywide IT operational metrics defined and aligned to IT organizational changes	Original	Complete
Strategic Objective 1.4	Add additional project metrics & measurements to the Technology Business Plan and Annual Technology Report	Original	Complete
Strategic Objective 1.4	Define countywide IT project performance metrics	Original	Complete
Strategic Objective 1.4	Establish countywide project metrics and tie them back to the original goals	Original	In Progress
Strategic Objective 1.4	Measurement process reviewed and improved continuously	Original	Complete
Strategic Objective 1.4	Quarterly IT measures report	Original	Complete
Strategic Objective 1.5	Complete prior funded projects: Automated Disposition Update, Improved Warrant Management, Jail Program and Classification, and Public Justice Portal	Original	In Progress
Strategic Objective 1.5	Implement three LSJ-I projects (2007 outcome)	Original	Complete
Strategic Objective 1.5	Implement three LSJ-I projects (2008 outcome)	Original	In Progress
Strategic Objective 1.5	Update LSJ-I benefits realization plan	Original	Complete
Strategic Objective 1.5	Update LSJ-I business case for remaining six projects	Original	Complete
Strategic Objective 1.6	Begin implementing the ERMS across all agencies of King County on a 26-month schedule, beginning in late 2008.	Original	In Progress
Strategic Objective 1.6	Deploy the ERMS to the Department of Executive Services.	Original	In Progress
Strategic Objective 1.6	Develop and implement a communications and training program for the dissemination of best practices in electronic records management.	Original	In Progress
Strategic Objective 1.6	Develop and implement policies and procedures for the management of electronic records.	Original	Complete
Strategic Objective 1.6	Implement a Web-management component of the ERMS countywide for the management of both Internet and intranet Web records.	Original	In Progress
Strategic Objective 1.6	Implement an ERMS as a pilot project within a division of the Department of Executive Services. The system will be utilized for the management of administrative records, including e-mail. A parallel implementation will incorporate a digital scanning module in the King County Archives for the preservation of selected county records having historical significance.	Original	In Progress
Strategic Objective 1.6	Implement digital imaging	Original	In Progress
Strategic Objective 1.6	Migrate the King County Records Center database containing the center's inventory to the ERMS	Original	In Progress
Strategic Objective 1.6	Countywide assessment regarding how the County can benefit from document management technology.	Additional	Complete
Strategic Objective 1.7	Assess the portfolio framework and update as required.	Original	On Hold
Strategic Objective 1.7	Capture portfolio information beginning with major projects underway, such as ABT and LSJI.	Original	On Hold
Strategic Objective 1.7	Continue capturing portfolio information in additional application areas and computing platforms.	Original	On Hold

Strategic Objective	Description	Type	Status
Strategic Objective 1.7	Continue capturing portfolio information in additional application areas and computing platforms	Original	On Hold
Strategic Objective 1.7	Establish a portfolio management framework that addresses applications and computing platforms.	Original	On Hold
Strategic Objective 1.7	Upgrade portfolio reporting to incorporate newly available information.	Original	On Hold
Strategic Objective 1.7	Provide oversight of countywide IT Projects	Additional	Complete
Strategic Objective 1.8	Countywide deployment for electronic public disclosure requests	Original	On Hold
Strategic Objective 1.8	Countywide deployment for electronic public disclosure requests.	Original	On Hold
Strategic Objective 1.8	Develop a countywide pilot implementing the technology required to reduce costs related to public disclosures requests.	Original	On Hold
Strategic Objective 1.9	Approved countywide deployment plan for 2006-2008 based on an approved business case for open source and thin client	Original	Complete
Strategic Objective 1.9	Conduct pilot on application servers for an enterprise application based on the approved deployment plan.	Original	On Hold
Strategic Objective 1.9	Further deployment of thin client and open source based on the approved deployment plan (2007)	Original	On Hold
Strategic Objective 1.9	Further deployment of thin client and open source based on the approved deployment plan (2008)	Original	Complete
Strategic Objective 1.9	Migrate database and file-and-print servers to open source based on the approve deployment plan.	Original	On Hold
Strategic Objective 1.9	Migration of up to two work groups (50 end users per group) identified in deployment plan for thin clients, related servers, and open source applications coexisting with traditional applications.	Original	Complete
Strategic Objective 1.9	Update deployment plan for open source and thin client.	Original	Complete
Strategic Objective 1.9	Update the approved countywide deployment plan and business case for open source and thin client.	Original	Complete
Strategic Objective 1.9	Analysis of current open-source capabilities	Additional	Complete
Strategic Objective 2.1	Implement up to five new online payment applications (2006)	Original	Complete
Strategic Objective 2.1	Implement up to five new online payment applications (2007)	Original	In Progress
Strategic Objective 2.1	Implement up to five new online payment applications (2008)	Original	Complete
Strategic Objective 2.1	Migrate existing online payment systems to new payment approach	Original	Complete
Strategic Objective 2.2	Develop an opportunity analysis for better managing relations with the public.	Original	On Hold
Strategic Objective 2.2	Enhance search capabilities on the county's Internet site.	Original	Complete
Strategic Objective 2.2	Enterprise content management system for the county's Internet site.	Original	In Progress
Strategic Objective 2.2	Expand the functionality of the countywide complaint tracking and management system.	Original	On Hold
Strategic Objective 2.2	Implement countywide complaint tracking and management system	Original	On Hold
Strategic Objective 2.2	Language translation for up to six additional languages.	Original	On Hold
Strategic Objective 2.2	Language translation for up to six languages.	Original	On Hold
Strategic Objective 2.2	Pilot a complaint tracking and management system for up to three agencies.	Original	On Hold
Strategic Objective 2.2	New King County URL www.kingcounty.gov	Additional	In Progress
Strategic Objective 2.2	Wireless access to internet at hot-spots Marymoor largest wireless park	Additional	Complete
Strategic Objective 3.1	Executive Branch IT Re-Org	Original	In Progress
Strategic Objective 3.1	Measure Improvement (2006)	Original	On Hold
Strategic Objective 3.1	Measure Improvement (2007)	Original	In Progress
Strategic Objective 3.1	Measure improvement (2008)	Original	On Hold
Strategic Objective 3.1	OIRM - ITS Merger	Original	Complete
Strategic Objective 3.1	Separately Elected IT Re-Org	Original	On Hold
Strategic Objective 3.1	Update the business case for reorganization IT functions (2006)	Original	Complete
Strategic Objective 3.1	Update the business case (2007)	Original	On Hold
Strategic Objective 3.1	Update the business case (2008)	Original	On Hold
Strategic Objective 3.1	Develop Organizational Structure and Plan	Additional	Complete
Strategic Objective 3.2	Conduct technology planning orientation sessions	Original	Complete
Strategic Objective 3.2	Conduct technology planning orientation sessions.	Original	Complete
Strategic Objective 3.2	Conduct technology planning orientation sessions.	Original	On Hold
Strategic Objective 3.2	OIRM will guide the agencies in developing or updating agency technology plans, consistent with the Strategic Technology Plan.	Original	Complete
Strategic Objective 3.2	OIRM will guide the agencies in developing or updating agency technology plans, consistent with the Strategic Technology Plan.	Original	Complete
Strategic Objective 3.2	OIRM will guide the agencies in developing or updating agency technology plans, consistent with the Strategic Technology Plan.	Original	On Hold
Strategic Objective 3.3	Develop countywide asset management policies, standards, and guidelines.	Original	On Hold
Strategic Objective 3.3	Summarize countywide asset management information and provide reports	Original	In Progress
Strategic Objective 4.1	Continue deploying information security tools.	Original	In Progress

Strategic Objective	Description	Type	Status
Strategic Objective 4.1	Continue establishing information security policies, standards, and guidelines (2006 outcome)	Original	Complete
Strategic Objective 4.1	Continue maintaining information security policies, standards, and guidelines (2007 outcome)	Original	Complete
Strategic Objective 4.1	Continue maintaining information security policies, standards, and guidelines (2008 outcome)	Original	In Progress
Strategic Objective 4.1	Implement countywide information security compliance, monitoring, management, and reporting systems.	Original	Complete
Strategic Objective 4.1	Information security training (2006 outcome)	Original	Complete
Strategic Objective 4.1	Information security training (2007 outcome)	Original	Complete
Strategic Objective 4.1	Information security training (2008 outcome)	Original	In Progress
Strategic Objective 4.2	Complete corrective action plans to address any identified risks and liabilities pertaining to sensitive information	Original	Complete
Strategic Objective 4.2	Conduct up to six information privacy trainings for county employees, with two classes offered as Web-based trainings, that cover: General information privacy awareness. Information privacy policy compliance. Workplace information privacy awareness. Public disclosure General information privacy laws for managers and supervisors Information privacy methods and procedures for IT staff.	Original	Complete
Strategic Objective 4.2	Continue developing and implementing information privacy policies, methods, and procedures. (2006)	Original	Complete
Strategic Objective 4.2	Continue maintaining information privacy policies, standards, and guidelines (2007)	Original	Complete
Strategic Objective 4.2	Continue maintaining information privacy policies, standards, and guidelines. (2008)	Original	In Progress
Strategic Objective 4.2	Information privacy training (2007)	Original	Complete
Strategic Objective 4.2	Information privacy training. (2008)	Original	In Progress
Strategic Objective 4.3	Address critical IT needed to support essential business services	Original	In Progress
Strategic Objective 4.3	Address critical IT needed to support essential business services.	Original	In Progress
Strategic Objective 4.3	Alternate data center	Original	Complete
Strategic Objective 4.3	Identify opportunities for partnership with the State of Washington to be involved in their strategic initiative for an off-site data center.	Original	On Hold
Strategic Objective 4.3	Implement selected opportunities that partner with the State of Washington related to its strategic initiative for an off-site data center.	Original	On Hold
Strategic Objective 4.3	Conduct table-top emergency simulation exercises	Additional	Complete
Strategic Objective 4.3	Contracted for mainframe restoration services	Additional	Complete
Strategic Objective 4.4	Continue implementation of the wireless infrastructure.	Original	Complete
Strategic Objective 4.4	Continue implementation of the wireless infrastructure.	Original	Complete
Strategic Objective 4.4	Continue migration to the countywide IP infrastructure.	Original	Complete
Strategic Objective 4.4	Continue migration to the countywide IP infrastructure.	Original	Complete
Strategic Objective 4.4	Continued implementation of the wireless infrastructure.	Original	Complete
Strategic Objective 4.4	Countywide IP network infrastructure deployment plan that identifies the new integrated voice, data, and video IP network for King County and details the transition.	Original	Complete
Strategic Objective 4.4	Identify business units to migrate to VoIP using wireless technology.	Original	On Hold
Strategic Objective 4.4	RFP for IP telephony solution.	Original	Complete
Strategic Objective 4.4	Up to two business units begin migrating to the new IP network infrastructure.	Original	Complete